

## P.S.C. No. 2 - Telephone

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## LOCAL EXCHANGE SERVICES

## A. EXCHANGE SERVICE

Exchange service is the provision to the customer, either residence or business as specified in Section 1, of access to the exchange network for the purpose of making and receiving calls at tariffed rates. Exchange service is available in the types and grades listed in this section at the rates listed in the concurring Company's tariff, Section 3, Group 6. These rates are for customers located within the base rate area. Customers located outside the base rate area may be subject to a monthly mileage or locality charge.

## 1. Grade of Service

## a. Individual Line Service

Individual Line Service is the grade of service providing a central office line for one specific customer only. Two or more lines of the same customer may be grouped together for incoming service if the lines are served from the same central office and terminate at the same premises. For some exchanges and some types of services, individual line service may be the only grade of service available.

## b. Party Line Service

Party Line Service is the grade of service providing a central office line for two or more customers. Party Line Service may not be available in all types of service.

## c. Multi-Premises Service

Multi-Premises Service is the grade of service providing a central office line at two or more non-contiguous customer premises. Multi-Premises Service is provided on an individual line basis only and individual line rates apply per location. Mileage/locality charges as listed in the concurring Company's tariff, Section 3, Group 6, may also apply.

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## LOCAL EXCHANGE SERVICES

## A. EXCHANGE SERVICE (cont'd)

## 2. Type of Service

## a. Flat Rate Service

Flat Rate Service is provided at a monthly rate with an unlimited number of calls within a specific local calling area. These areas are described for each exchange in the concurring Company's tariff, Section 2. Flat Rate Service is offered on both individual and party line service, unless stated otherwise.

## b. Message Rate Service

Message Rate Service is provided at a monthly rate either with a specific dollar allowance for local calls or with no allowance. Charges for each local call, as listed in the concurring Company's tariff, Section 3, Group 6, apply when the allowance is exceeded. Message Rate Service is offered only on individual lines. The following are the specific types of Message Rate Service available:

## 1. Un-timed Message Rate

Charges are on a per call basis to local calling area numbers and are un-timed. An allowance for residential service for these local calls is listed in the concurring Company's tariff, Section 3, Group 6.

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## A. EXCHANGE SERVICE (cont'd)

## 2. Type of Service (cont'd)

## b. Message Rate Service (cont'd)

## 2. Timed Message Rate

Calls within the local calling area are charged on a per call basis based on the elapsed conversation minutes. The customer will be billed for the specified initial period and each additional minute beyond that initial period at specific timed rates. If the Company has the technical capabilities and wishes to do so, this service may be provided at peak and off-peak timed message rates. Rates are listed in the concurring Company's tariff, Section 3, Group 2. The length of time included in the initial period and any local call allowance is also tariffed in Section 3 of the concurring Company's tariff.

## 3. Basic Budget Service

Charges are on a per call basis to local calling area numbers and are un-timed. There is no allowance for calls made. Basic Budget Service is furnished only if no other exchange service is furnished to the same customer at the same premises. Additional Basic Budget and auxiliary lines are not furnished to Basic Budget customers.

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## A. EXCHANGE SERVICE (cont'd)

## 2. Type of Service (cont'd)

## b. Message Rate Service (cont'd)

## 4. Auxiliary Line Service

This service consists of a central office line, which may be furnished to supplement message rate individual line service. An auxiliary line has the same local calling area as the related individual line service. Subject to the availability of facilities, an auxiliary line may be in the same incoming service group with the individual line. All calls made over an auxiliary line are charged for as if made over the individual line. A termination of the auxiliary line must be located on the customer's premises at which a termination of the individual line is located. A customer may change an auxiliary line to an individual line, or vice versa, at any time upon request. The change will not be made retroactive.

## c. Private Branch Exchange Trunk Service (PBX)

## 1. General

Private Branch Exchange Trunk Service is the connection of customer-owned switching equipment with the Company's central office trunks and switching facilities without interconnection, and includes multiline hunt capabilities. It is the customer's responsibility to determine the compatibility of the station equipment with the type of supervisory signaling normally used on PBX trunks.

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## LOCAL EXCHANGE SERVICES

## A. EXCHANGE SERVICE (cont'd)

## 2. Type of Service (cont'd)

## c. Private Branch Exchange Trunk Service (PBX)

## 2. Regulations

- a. Rates for PBX Trunk Service include only the facilities to the main (primary) premises. Circuits to equipment on secondary locations off the primary premises are treated as Off-Premises Extension Service and will be billed at the appropriate rates.
- b. PBX Trunk Service will only be provided where satisfactory transmission levels can be assured.
- c. If the customer is located outside the base rate area, appropriate mileage or locality charges will apply.
- d. The PBX Trunk Service customer is responsible for all charges incurred over the facilities provided, including but not limited to toll and operator charges.
- e. PBX Trunk Service is unbundled into a Port and Link component. Both components must be subscribed to for each trunk requested.

## 3. Rates

The rate for PBX Trunk Service is listed in the concurring Company's tariff, Section 3, Group 6.

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## LOCAL EXCHANGE SERVICES

## A. EXCHANGE SERVICE (cont'd)

## 2. Type of Service (cont'd)

## d. Restricted Business Service

Restricted Business Service is flat rate (or message rate if the Company offers it) individual line business service where on an outgoing direct dial basis only local calls are permitted. Toll calls may be originated from the telephone line if the calling party can provide a means for billing charges for the call, such as credit card, collect, or third party billing. The subscriber to the service is responsible for all charges to the telephone number. This type of service is provided only where the Company has the necessary facilities in place to provide it. The rate for this service is listed in the concurring Company's tariff, Section 3, Group 6.

## 3. Timing of Local Calls

- a. Chargeable time periods begin when the connection is established, that is, when the called number is answered.
- b. Chargeable time periods end when either the calling station or the called station hangs-up, thereby releasing the network connection.
- c. When the exchange service is connected to a customer-provided communications system through a terminating arrangement or connecting arrangement under the provisions of this Tariff, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multi-line terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

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## LOCAL EXCHANGE SERVICES

## A. EXCHANGE SERVICE (cont'd)

## 3. Timing of Local Calls (cont'd)

- d. Chargeable time periods do not include time lost because of faults or defects in the service.
- e. Initial and overtime chargeable time periods apply on calls to points outside the primary local calling area and within the extended local calling area.
- f. Initial and overtime chargeable time periods do not apply to local calls from flat rate customers.

## B. JOINT USER SERVICE

## 1. General

Joint User Service is an arrangement whereby a person, firm or corporation not engaged in the customer's business or not a member of the customer's domestic establishment, is permitted to use the telephone service of the customer.

## 2. Regulations

- a. Joint User Service is provided only in connection with individual residence, individual line flat rate business, or PBX services in exchanges where only flat rate service is offered to customers. Centrex, Enhanced Centrex and Direct Inward Dialing customers are not eligible for this service.
- b. Guests, tenants and patrons of hotels, clubs and apartment houses, patients of hospitals, students of colleges and schools, exhibitors, and patrons of resellers and patrons of sharers are not subject to joint user charges.
- c. The customer must be a user of any service on which he permits joint use.

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## LOCAL EXCHANGE SERVICES

## B. JOINT USER SERVICE (cont'd)

## 2. Regulations (cont'd)

- d. All joint users must be identified as such by the Company. Joint User Service is limited to two customers per regular access line.
- e. The joint user has the option of obtaining service directly from the Company as a regular customer in lieu of or in addition to Joint User Service.
- f. Applications for Joint User Service and for additional service or facilities in connections therewith must be made by the normal customer, who is responsible for the payment of all charges incurred. Joint user service shall be terminated and charges discontinued upon the request of the normal customer or upon the termination of the normal customer's service.
- g. Total charges for telephone service allocated between the customer and the joint users shall not exceed the total charges of the Company to the normal customer.
- h. The listing furnished a joint user may be the customer's listed number, the number of a line or trunk not included in an incoming service group or the first line or trunk of a separate incoming service group.
- i. Business rates apply to the normal customer's service where service is furnished to the normal customer or to any joint user at a business location.

## 3. Rates

The rates for Joint User Service, which include one listing in the alphabetical section of the directory or in directory assistance records, are listed in the concurring Company's tariff, Section 3, Group 6. The monthly rate for Joint User Service dates from the beginning of joint use, or, where listed, from the insertion of the listing in directory assistance listings.

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## LOCAL EXCHANGE SERVICES

## C. SEASONAL SERVICE

## 1. General

Seasonal service is available to customers that leave the Company's serving area for an extended period of time but wish to retain their existing telephone service while away. There are two basic options for Seasonal Service as follows.

## 2. Description of Options

## a. Option One

In order to receive a seasonal discount during any twelve consecutive months of service, a customer must first subscribe to regular exchange for the minimum regular service period listed. During any twelve consecutive months, a customer cannot receive a seasonal discount for more than the maximum seasonal service period. A minimum period of service may also apply. The service periods are listed in the concurring Company's tariff, Section 3, Group 6, as is the discount rate for a seasonal customer and the reconnection charge.

## b. Option Two

Under this option, a customer's service is connected for the seasonal service period, and then suspended for the duration of the twelve consecutive month period. The customer pays a set amount for this service. The Company may require payment for the full year in advance or spread the payment over the regular service period. A reconnection charge for the service may be charged at the time when regular service is restored. The service periods are listed in the concurring Company's tariff, Section 3, Group 6, as is the seasonal service rate and the reconnection charge.

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### LOCAL EXCHANGE SERVICES

#### C. SEASONAL SERVICE (cont'd)

##### 3. Regulations

- a. Only the basic monthly access line rate is reduced by the seasonal discount rate, unless otherwise stated.
- b. The Company's practices covering the discontinuance of service for non-payment of any amounts due the Company for telephone service will apply.
- c. If service is established at the same location for a second customer, the new customer must have regular exchange service for the number of months specified in the concurring Company's tariff, Section 3, Group 6, before a seasonal discount will be given.
- d. The Company may request that payment for service be made in advance.

#### D. VOLUNTARY SUSPENSION OF SERVICE

##### 1. General

Incoming and outgoing service will be suspended at the customer's request on all or part of the customer's central office lines. The facilities associated with a suspended central office line can also be suspended at the customer's request. The equipment is left in place and directory listings are continued without change.

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D. VOLUNTARY SUSPENSION OF SERVICE (cont'd)

2. Regulations

- a. A customer can have service suspended for up to the maximum period, as specified in the concurring Company's tariff, Section 3, Group 6, for any twelve consecutive months.
- b. The reduced rates and charges for residence service, which are specified in the concurring Company's tariff, Section 3, Group 6, apply for the temporary suspension of basic service and facilities. Charges for optional services still apply at full rate.
- c. Monthly construction charges apply regardless of suspension.
- d. To suspend and subsequently restore service, applicable connection charges may apply for each line suspended.
- e. Partial suspension of service on the same premises is not permitted. All services furnished to the customer on the same premises and all associated mileage service must be suspended at the same time.
- f. All suspended services on the same premises must be restored at the same time. The maximum period of suspension is listed in the concurring Company's tariff, Section 3, Group 6.
- g. All applicable minimum service periods obligations specified in this Tariff are extended by a period of time equal to the actual period of suspension.

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## LOCAL EXCHANGE SERVICES

## E. TELEPHONE NUMBER RETENTION SERVICE

## 1. General

Use of a directory number assigned to an existing telephone line can be retained by a customer for a specific period during which all central office services associated with the line are terminated. During the number retention period, the telephone Company will maintain the customer's billing and directory information.

## 2. Regulations

- a. A customer must have subscribed to regular monthly service for a minimum period as listed in the Company's tariff, Section 3, Group 6, before subscribing to this service.
- b. A customer can retain their telephone number for up to the maximum period, as specified in the concurring Company's tariff, Section 3, Group 6, during any twelve consecutive months.
- c. Applicable monthly construction charges will continue to be billed during the service termination period.
- d. All unpaid charges such as local service, toll charges, etc. will continue to be billed until such time the account is paid in full.
- e. The Company may bill for this service on a monthly, quarterly, semi-annually, or yearly basis at its discretion and may require these charges to be paid in advance. If service is discontinued, all unused paid-in-advance portions will be returned to the customer on a pro-rated basis.

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### LOCAL EXCHANGE SERVICES

#### E. TELEPHONE NUMBER RETENTION SERVICE (cont'd)

##### 3. Rates and Charges

- a. Rates for these monthly charges are listed in the concurring Company's tariff, Section 3, Group 6.
- b. To retain and subsequently restore service, applicable connection charges will apply for each line terminated.

#### F. MILEAGE CHARGES

Mileage is the term used to describe charges for units of distance. There are three basic types of mileage:

##### 1. Local Zone Charges

These charges apply to a central office line of a customer located outside the base rate area but within the central office district. These zones are based upon the distance from the base rate area with charges increasing as the zone becomes more distant.

##### 2. Exchange Access Line Mileage

Exchange Access Line Mileage is the mileage applicable to a line of a customer located outside the base rate area. The mileage is based on the airline distance from the customer's premises to the nearest point of the base rate area. The mileage rate and measurement increment are listed in the concurring Company's tariff, Section 3, Group 6.

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## F. MILEAGE CHARGES (cont'd)

## 3. Extension Service Between Locations

This charge applies when service is provided to a customer between separate locations (off-premises) in the same or different exchanges. Extension Service is limited to one-party business and residence customers. Mileage on lines between customer locations is applicable to:

Access Channels	PBX trunks	Extension lines
Centrex lines	Tie lines	Turret lines
Leased Channels	Private lines (per 2-pair wire)	
Intercommunication lines		

Extension Service Between Locations is not a general service offering, but may be provided where facilities are available to furnish satisfactory transmission, as determined by the Company. If, in the judgment of the Company, satisfactory transmission could be provided by use of additional facilities, and the customer is willing to pay the cost of having the additional facilities furnished, service may be provided.

The following categories of mileage between customer locations exist:

- a. General Distribution Plant - where the Company's exchange lines and cable are used within an exchange. The distance is measured airline from the center of the primary location to the center of the terminating location in 1/4 of mile increments.
- b. Interexchange - Where the Company's exchange lines and cable are used for locations in different exchanges. The distance is measured airline between the central offices of the two exchanges involved in 1/4 of mile increments. The general distribution mileage rate above is then used for the mileage from the central office to the customer's premises.

Charges are listed in the concurring Company's tariff, Section 3, Group 6.

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## LOCAL EXCHANGE SERVICES

## G. FOREIGN EXCHANGE SERVICE

## 1. General

Foreign Exchange Service is telephone service, which is extended beyond the normal boundaries of the exchange where the customer is physically located. Foreign Exchange Service can be provided on an intracompany (within this company) or intercompany (between this company and another) basis.

Foreign Exchange Service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission, as determined by the Company.

If, in the judgment of the Company, satisfactory transmission could be provided by use of additional facilities, and the customer is willing to pay the cost of having the additional facilities furnished, service may be provided.

## 2. Regulations

- a. Foreign Exchange Service is provided only on individual lines.
- b. Public Access Line Service is not furnished on a Foreign Exchange Service basis.
- c. A foreign exchange customer will be listed in the alphabetical directory for the territory in which the serving central office is located.
- d. A customer to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

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G. FOREIGN EXCHANGE SERVICE (cont'd)

2. Regulations (cont'd)

- e. The minimum service period for Foreign Exchange Service is six months. A Foreign Exchange Service customer who disconnects service before the end of the minimum service period will be required to pay an amount equal to the monthly charge for Foreign Exchange Service times the number of months left in the minimum service period.
- f. All other regulations for local exchange service, as stated in this tariff, apply to Foreign Exchange Service.

3. Rates and Charges

There are several combinations of service conditions, which determine how charges for Foreign Exchange Service will be computed and billed. The methods for determining the appropriate rates and charges for each of these conditions are as follows:

- a. Intercompany  
Non-adjacent Exchange

Toll Charges or No Toll Charges Between the Exchanges

Normal Company

- 1. The customer will be billed 50% of the monthly exchange access line rate applicable in the normal exchange.

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G. FOREIGN EXCHANGE SERVICE (cont'd)

3. Rates and Charges (cont'd)

- a. Intercompany - Non-adjacent Exchange – Toll or No Toll Between Exchanges -- Normal Company (cont'd)
  2. Foreign exchange mileage is measured airline from the central office of the exchange in which the customer is located (normal exchange) to the central office where dial-tone is provided (serving exchange). The mileage rate for Foreign Exchange Service will be the rate specified in the concurring Company's Intrastate Access Service Tariff as stated in the concurring Company's tariff, Section 3, Group 8. The Company will bill for its portion of the circuit based on the meet-point.
  3. Locality/Exchange Access Line Mileage also applies from the normal central office to the customer's premises.
- b. Intercompany - Non-adjacent Exchange - Toll Charges or No Toll Charges Between the Exchanges

Serving Company

1. The customer will be billed 50% of the monthly exchange access line rate applicable in the serving exchange.
2. Foreign exchange mileage is measured airline from the central office of the exchange in which the customer is located (normal exchange) to the central office where dial-tone is provided (serving exchange). The mileage rate for Foreign Exchange Service will be the rate specified in the concurring Company's Intrastate Access Service Tariff as stated in the concurring Company's tariff, Section 3, Group 8. The Company will bill for its portion of the circuit based on the meet-point.

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## LOCAL EXCHANGE SERVICES

## G. FOREIGN EXCHANGE SERVICE (cont'd)

## 3. Rates and Charges (cont'd)

c. Intercompany -- Adjacent Exchange -- Toll Charges Between the Exchanges

## Serving Company

1. The customer will be billed 50% of the monthly exchange access line rate applicable in the serving exchange.
2. Foreign exchange mileage measured airline from the point of connection with the facilities provided by the connecting company to the nearest point on the base rate area boundary of the serving exchange. The customer will be billed in 1/4 mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.

d. Intercompany -- Adjacent Exchange -- Toll Charges Between Exchanges

## Normal Company

1. The customer will be billed 50% of the monthly exchange access line rate applicable in the normal exchange.
2. Foreign exchange mileage measured route distance from the customer's premises to the point of connection with the lines of the connecting company. The customer will be billed in 1/4 mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.

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## LOCAL EXCHANGE SERVICES

## G. FOREIGN EXCHANGE SERVICE (cont'd)

## 3. Rates and Charges (cont'd)

## e. Intercompany -- Adjacent Exchange -- No Toll Between the Exchanges

## Serving Company

1. The customer will be billed 50% of the monthly exchange access line rate applicable in the serving exchange.
2. Foreign exchange mileage measured airline from the point where a line connecting the central offices crosses the boundary between the two exchanges, to the central office of the serving exchange. The customer will be billed in 1/4-mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.

## f. Intercompany -- Adjacent Exchange -- No Toll Between the Exchanges

## Normal Company

1. The customer will be billed 50% of the monthly exchange access line rate applicable in the normal exchange.
2. Foreign exchange mileage measured airline from the central office of the normal exchange to the point where a line connecting the central offices crosses the boundary between the two exchanges. The customer will be billed in 1/4-mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.
3. Locality/Exchange Access Line Mileage also applies from the normal central office to the customer's premises.

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## G. FOREIGN EXCHANGE SERVICE (cont'd)

## 3. Rates and Charges (cont'd)

- g. Intracompany -- Adjacent Exchange -- Toll Charges Between the Exchanges
  - 1. The customer will be billed the monthly exchange access line rate applicable in the serving exchange (dial-tone).
  - 2. Foreign exchange mileage measured route distance from the customer's premises to the base rate area boundary of the foreign exchange (serving office). The customer will be billed in 1/4-mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.
- h. Intracompany  
Adjacent Exchange  
No Toll Charges Between the Exchanges
  - 1. The customer will be billed the monthly exchange access line rate applicable in the serving exchange (dial-tone).
  - 2. Foreign exchange mileage measured airline from the central office of the exchange in which the customer is physically located (normal office) to the central office where dial-tone is provided (serving office). The customer will be billed in 1/4-mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.
  - 3. Locality/Exchange Access Line Mileage also applies from the normal central office to the customer's premises.

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G. FOREIGN EXCHANGE SERVICE (cont'd)

3. Rates and Charges (cont'd)

- i. Intracompany -- Non-adjacent Exchange -- Toll Charges or No Toll Charges Between the Exchanges
  - 1. The customer will be billed the monthly exchange access line rate applicable in the serving exchange (dial-tone).
  - 2. Foreign exchange mileage measured airline from the central office of the exchange in which the customer is located (normal exchange) to the central office where dial-tone is provided (serving exchange). The customer will be billed in 1/4-mile increments for mileage at the rate listed in the concurring Company's tariff, Section 3, Group 6.
  - 3. Locality/Exchange Access Line Mileage also applies from the normal central office to the customer's premises.
- j. An Administrative Charge, as listed in the concurring Company's tariff, Section 3, Group 6, applies to each foreign exchange circuit.
- k. When the foreign exchange circuit is to a non-adjacent exchange with toll charges between the exchanges, a Toll Substitute Charge, as listed in the concurring Company's tariff, Section 3, Group 6, applies for each circuit where the Company is the serving office.

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## LOCAL EXCHANGE SERVICES

## H. DIRECT INWARD DIALING SERVICE

## 1. General

Direct Inward Dialing (DID) is a service which allows an incoming exchange call to be dialed directly by the calling party to a station associated with a switching system located at the customer's premises without attendant assistance. Digits are outpulsed by Company equipment to the switching equipment on the customer's premises. The number of digits outpulsed will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.

## 2. Regulations

- a. DID Service may be furnished from the customer's normal serving office or from a foreign central office. Normal Foreign Exchange Service regulations apply to DID Service which is connected to a foreign central office. The Company will determine the type of central office facilities used to furnish this service.
- b. The central office designation used for DID Service shall be the one associated with the central office from which DID Service is provided.

Customer requested changes in the central office designation used to provide DID Service will be considered a disconnect of existing DID Service and a connection of new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.

- c. If DID Service is provided from a foreign central office, monthly foreign exchange charges will be billed to each DID trunk, in addition to the charges specified for DID Service.

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## LOCAL EXCHANGE SERVICES

## H. DIRECT INWARD DIALING SERVICE (cont'd)

## 2. Regulations (cont'd)

- d. Customer provided PBX systems are subject to the regulations contained in the Interconnection section of this Tariff.
- e. Number groups reserved at the customer's request will be provided at the charges specified in Section 3, Group 6, of the concurring Company's tariff, subject to the availability of facilities and will be provided only in blocks of consecutive hundred numbers as defined by the Company.
- f. The customer must provide for the automatic intercept of assigned but unused station numbers including vacant station number groups, as required. When a recording device is used for the automatic intercept of such numbers, connections to the announcement machine should not return off-hook (answer) supervision.
- g. DID Service may be provided on some or all trunks arranged for inward service. All DID calls must be routed over the same PBX trunk group. Trunks arranged for DID Service may not be mixed with trunks not so arranged within the same trunk group.
- h. If only a portion of the PBX system stations are to receive DID Service, a separate trunk must be provided and all calls to the primary listed directory number must be routed over the non-DID trunk group.
- i. Outgoing calls may not be placed over PBX exchange trunks arranged for DID Service.

Outgoing service will be provided from the normal central office at local PBX trunk rates. If outgoing foreign exchange service is required, a separate trunk group shall be furnished.

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## LOCAL EXCHANGE SERVICES

## H. DIRECT INWARD DIALING SERVICE (cont'd)

## 3. Regulations (cont'd)

- j. The customer must subscribe to a sufficient number of trunks in the DID trunk group to maintain a p.01 grade of service. After the service has been established, the Company may require the customers to increase the number of trunks or it may recommend that the number of trunks be decreased to satisfy the call completion criteria.
- k. DID Service will be provided subject to a minimum service period as specified in the concurring Company's tariff, Section 3, Group 6. If a customer terminates DID Service before the end of the minimum service period, the customer is still responsible for the payment of charges equal to the total monthly rate for the DID Service multiplied by the remaining number of months in the minimum service period. A reduction that exceeds 10% of the total DID stations or 20% of the DID trunks under contract will be subject to payment for services under the minimum service period.
- l. DID Service is designated for voice communication and not for the transmission of data. Data terminals must be accessed from the exchange network by other than DID facilities.
- m. One free directory listing shall be provided per DID service. Additional directory listings may be provided in accordance with the rates, charges, rules, and regulations specified in the Directory section of this Tariff.
- n. Digits may be dial outpulsed or multi-frequency outpulsed.
- o. All calls intercepted by the attendant will be considered to be completed and subject to charge.
- p. DID Service for Radio Telephone Utilities will be provided subject to these regulations.

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## LOCAL EXCHANGE SERVICES

## H. DIRECT INWARD DIALING SERVICE (cont'd)

## 3. Rates

The rates and charges for DID Service are listed in the concurring Company's tariff, Section 3, Group 6.

## I. OFF-PREMISES EXTENSION SERVICE

## 1. General

Off-Premises Extension Service is an extension line from the primary location of an individual line customer's service to a secondary location where the same access line service is terminated. The extension may utilize the Company's general or non-general distribution plant and is billed from the primary location to the secondary location.

## 2. Regulations

- a. The Company will determine the type(s) of facilities to be used.
- b. The Company is not required to provide extension service, but will do so where facilities are available. If the Company determines that Extension Service can be provided by the Company constructing additional facilities, the extension will be provided if the customer agrees to pay the construction costs.
- c. Extension Service circuits utilizing four wires are considered to be two (2) two-wire circuits for the application of rates and charges.

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### LOCAL EXCHANGE SERVICES

#### I. OFF-PREMISES EXTENSION SERVICE (cont'd)

##### 2. Regulations (cont'd)

- d. Normal connection charges, as specified in Section 2 of this tariff and at the rates in the concurring Company's tariff, are applicable at each location visited.
- e. Extension Service is only provided on an intra-company basis.
- f. The use of Company facilities to provide extensions is subject to transmission limitations. This limitation may result in the need for additional facilities in order to provide the service at an acceptable transmission level. An extra charge will apply to cover the cost of these additional facilities.

##### 3. Rates

- a. A monthly charge for Off-Premises Extension Service may apply as specified in the concurring Company's tariff Section 3, Group 6.
- b. Mileage charges, as discussed earlier in this section under "Mileage Charges," may also apply at the rates specified in the concurring Company's tariff, Section 3, Group 6. The applicable rate is determined by the type of facilities being used (general vs. non-general).

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