

PSC No.2: Telephone  
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## SECTION 6 - LOCAL EXCHANGE SERVICES

### 6.1 BUSINESS SERVICE - GENERAL

Business Service provides a business customer .with a connection to the Company's switching network which enables the customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time Customer enters into its initial Service Level Agreement, Customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If Customer does not select an intra-LATA or inter-LATA PIC, and does not request blocking of intra-LATA or inter-LATA toll calls, the Company shall be deemed to have been designated as the Customer's intra-LATA PIC. If the Customer elects to access a provider on an ad hoc basis without a pre-existing account, Customer will be responsible for all associated charges.

Business Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES

Business Service access options include, but are not limited to:

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

Basic Business Line Service

PBX Trunks

T1 (PRI & Standard)

Ethernet over Copper

Integrated voice and data T1 (Channel T1)

Metro Ethernet

Point to Point

Basic Business Line Service is offered with flat rate local service. PBX trunks are offered with flat rate local service. Digital PBX trunks are offered on a separate rate basis only.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

#### 6.2.1 Basic Business Line Service

##### A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines. Each Basic Business Line has the following characteristics:

1. Terminal interface: 2-wire.
2. Signaling type: Loop Start

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3. Pulse type: Dual-tone Multifrequency (DTMF)
4. Directionality: Two-way, In-only or Out-only at the option of the customer.

#### 6.2.2 Basic Business Line Service

##### A. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

##### B. Recurring and Nonrecurring Charges

Charges for each Service line include a monthly recurring Base Line Charge and usage charges for completed calls originated from the customer's line based on total number of call minutes during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Under certain circumstances, service to Customer may require the use of a link and/or number portability arrangement provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to Customer will be the greater of Company's Base Service Line charge set forth below or the charge to Company by the Incumbent Local Exchange Carrier for the link used to serve Customer. If Customer is served through a Number Portability Arrangement, the monthly charge to Customer will be increased by the Incumbent Local Exchange Carrier's corresponding charge to the Company.

	Minimum	Maximum
Nonrecurring Connection Charge:	\$1.00	\$85.00
Monthly Recurring Charges:		
-Each Base Service Line	\$1.00	\$30.00

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

Custom Calling Features:  
(per line, per month)

-Each feature	\$0.00	\$85.00
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#### 3. Usage Charges for Dedicated Service

	<u>Minimum</u>	<u>Maximum</u>
Intrastate Rate Plan	\$..015/minute	\$.09/minute
Intra LATA Regional Plan	\$.015/minute	\$.089/minute
Local Calling Plan	\$.01/minute	\$.029/minute

#### 4. Usage Charge for Switched Service

	<u>Minimum</u>	<u>Maximum</u>
Intrastate Rate Plan	\$0.059/minute	\$0.069/minute
Intra LATA Regional Plan	\$0.059/minute	\$0.069/minute
Local Calling Plan	\$0.019/minute	\$0.025/minute

### 6.2.3 PBX Trunk Service

#### A. General

Analog and/or digital PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

All DID subscribers are subject to the provisions set forth in NY PSC Tariff No. 5, sections 3.32, 3.3.4 and 3.3.6.

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service.

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD) or Two-Way.

#### B. Standard T1 Service-Dedicated Usage Rates

A digital trunked service with all 24 channels allocated as bearer channels for the circuit. This configuration does not support Caller ID and does not allow for Direct Trunk Overflow.

##### 1. Supported Services:

- a. Direct Inward Dialing (DID)-DID provides one-way inbound calling only terminating directly at a PBX station.
- b. Direct Outward Dialing (DOD)- DOD provides for one-way outbound calling only. Outbound long distance calls will follow the IXC code for the trunk group in its entirety, not per channel.

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

- c. DID/DOD-This service allows for both inbound and outbound calling. Outbound long distance calls will follow the IXC of the trunk group, not the individual channels. This service is also referred to as two-way or combination trunks.

#### 2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Charges also include a monthly recurring charge and charges for completed calls originated from the customer's billing number based on the total minutes of use during the billing period. Some plans bundle service with minutes of use into the monthly recurring charge.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$300.00	\$999.00
Monthly Recurring Charges:	\$200.00	\$575.00

#### C. Integrated T1/Channlized T1

Customers are provided with a T1 line that is divided into 24 channels, each having a maximum data speed of 64 Kbps, and each capable of supporting a unique application that can run concurrently with, but independently of, other applications on different channels. For example, an enterprise is able to run several services, such as local telephone, long-distance telephone, Internet and voice over IP over a single circuit at the same time. Integrated/Channel circuits can be divided into many options; this allows the customer to select the quantity of channels for voice and the quantity of channels for data use.

#### Installation Charge

Minimum	Maximum
\$300.00	\$500.00

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

**C**

#### Monthly Recurring Charge

Minimum	Maximum
\$300.00	\$7005.00

#### D. ISDN PRI – Dedicated Usage Rates

Customers are provided with simultaneous access, transmission and switching services via channelized transport. PRI is usually arranged into twenty-three 64-kilobit channels and a spare 64-kilobit channel for signaling and back-up.

##### 1. Supported services

- a. Receive caller ID telephone numbers on every call.
- b. Combine local and long distance calling on a single circuit
- c. ISDN PRI T-1 service can support one-way inbound (DID), one way outbound (DOD) or two-way (DID/DOD) traffic.
- d. DID provides one-way inbound calling only terminating directly at the PBX station.
- e. DOD provides for one-way outbound calling only. Outbound long distance calls will follow the IXC code for the trunk group in its entirety, not per channel.
- f. DID/DOD allows for both inbound and outbound calling. Outbound long distance calls will follow the IXC of the trunk group, not the individual channels. This service is also referred to as two-way or combination trunks.g. Direct Trunk Overflow for calls being routed to an alternate number(s) to receive inbound calls.
- h. Account Codes (verified and non-verified)
- i. Multiple trunk Groups
- j. Customized routing for inbound and outbound calls



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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

**C**

#### 2. Recurring and Non-Recurring charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Charges also include a monthly recurring charge and charges for completed calls originated from the customer's lines based on the total minutes of use during the billing period. Some plans bundle service with minutes of use into the monthly recurring charge.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$300.00	\$999.00
Monthly Recurring Charges:	\$350.00	\$650.00

#### E. Dynamic Internet Protocol (IP)

This service allow customers to integrate data, voice, Internet and virtual private network services on a single IP connection.

##### 1. Supported Services

- a. Data and voice services share all bandwidth with no defined limits on the customer's number of business lines.
- b. Dynamic IP is supported through T-1, DS-3 or higher service connections.
- c. Direct Trunk Overflow, Dialed Number Identification Service and account codes may be available at additional charges as noted in the rate schedule.

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

C

#### 2. Recurring and non-recurring charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Charges also include a monthly recurring charge and charges for completed calls originated from the customer's lines based on the total minutes of use during the billing period. Some plans bundle service with minutes of use into the monthly recurring charge.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$299.00	\$999.00
Monthly Recurring Charges:	\$750.00	\$3,300.00

#### F. Ethernet Over Copper

This service uses copper wires to transmit data packets from one computer to another over the Ethernet network. Distance limitations apply.

	<u>Maximum</u>	<u>Minimum</u>
Non-recurring connection charge	\$300.00	\$1,500.00
Monthly recurring charge	\$400.00	\$3,000.00

#### G. Metro-Internet

A service that transports Ethernet protocol signals over metro distance or long haul circuits.

	<u>Maximum</u>	<u>Minimum</u>
Non-recurring connection charge	\$1,000.00	\$3,500.00
Monthly recurring charge	Individual Case Basis	

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### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

#### H. Point-to-Point Service

The service connects two Customer-designated premises, either directly or through a hub where multiplexing functions are performed. Pricing is on an Individual Case Basis.

#### I. Multipoint Service

The service connects three or more Customer-designated premises through a Company hub. There is no limitation on the number of locations connected, however, when more than three points are provided in tandem, the quality of service may be degraded. If Company determines that it is not technically possible to provide multipoint service, Customer will be advised and given the opportunity to change the service order within 60 days. Pricing is on an Individual Case Basis.

#### J. Direct Inward Dialing (DID)

##### 1. Recurring and Nonrecurring Charges

Terminal Numbers:  
1-20 lines in terminal group  
100 lines in terminal group

	Minimum	Maximum
Nonrecurring Connection Charge	\$200.00	\$400.00
DID Monthly Recurring Charge		
- Each Group of 20 numbers	\$ 5.00	\$ 5.25
- Each Group of 50 numbers	\$ 12.50	\$ 18.50
- Each Group of 100 numbers	N/A	\$ 25.00

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## SECTION 6 - LOCAL EXCHANGE SERVICES (cont'd)

### 6.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

#### I. Digital Subscriber Line Services

These services provide customers with a variety of copper-based high speed data capabilities. Service options include asynchronous and synchronous upload and download speeds.

All DSL services are subject to availability and are not guaranteed to a customer until they are installed at the customer's premise and are working.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$199.00	\$500.00
Monthly Recurring Charges:	\$70.00	\$225.00

#### J. Term Liability/Termination Charges

Several of the service offered pursuant to this Tariff are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability will be the difference between the monthly rate of the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

### 6.3 LOCAL CALLING PLANS

Carrier offers customers ordering business services bundles of local calling minutes at rates dependent on service type and term the following plans:

	Minimum Monthly Charge	Maximum Monthly Charge
10K Local Calling	\$49.95	\$450.00
20K Local Minutes	\$40.00	\$499.00

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