

PSC No.2: Telephone
Telco Experts, LLC
Effective Date: 07/19/10

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SECTION 7 - LONG DISTANCE SERVICE

7.1 The Company offers the following long distance services:

7.1.1 Message Toll Service (MTS)

Outgoing long distance service whereby the customer accesses the Company's underlying carrier's network on an equal access or dial-up basis.

In non-equal access areas, the customer will gain access to the Carrier's network by dialing a 101XXXX access code which will be provided by the Company.

7.1.2 Inbound Service (8XX)

Inbound service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective inbound service customer's request for up to ten (10) telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received a number does not subscribe to the Company's inbound service within 90 days, the company reserves the right to make the assigned number available for use by another customer. Customer is responsible for all usage charges regardless of whether the calling party dialed in error.

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7.1.3 Directory Assistance

Provides listed telephone numbers to requesting customers at a per call charge.

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Section 7 - LONG DISTANCE SERVICE (cont'd)

7.2 Long Distance Usage Charges and Billing Increments

7.2.1 Usage Charges

Usage charges for intrastate toll calls are determined according to call duration as follows:

Dedicated

Minimum	Maximum
\$0.014/minute	\$0.11/minute

Switched

Minimum	Maximum
\$0.059/minute	\$0.069/minute

7.2.2 Billing Increments

Usage is billed in 6 second increments.

7.2.3 Rounding

All calls are billed at a minimum of 30 seconds per call. Any partial cents per call will be rounded up to the next highest whole cent.

7.2.4 Taxes

All rates stated are exclusive of any applicable taxes, surcharges and fees.

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