

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
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Section 1 - GENERAL RULES AND REGULATIONS

	Page
1.1 Use of Facilities and Services	4
1.1.1 Obligation of Company	4
1.1.2 Limitations on Liability	4
1.1.3 Use of Service	5
1.1.4 Use and Ownership of Equipment	5
1.2 Minimum Period of Service.....	6
1.3 Flexible Pricing	6
1.3.1 General	6
1.3.2 Conditions	6
1.4 Payment for Services Rendered.....	7
1.4.1 Responsibility for All Charges	7
1.4.2 Deposits.....	7
1.4.3 Payment of Charges	8
1.4.4 Return Check Charge.....	9
1.4.5 Late Payment Charges	9
1.4.6 Customer Overpayments	9

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:2
Revision:0
Superseding Revision:

CONTENTS (cont'd)

	Page
1.5 Installation Service.....	10
1.6 Access to Customer's Premises.....	10
1.7 Telephone Surcharges	10
1.7.1 General	10
1.8 Suspension or Termination of Service.....	10
1.8.1 Suspension or Termination for Nonpayment	10
1.8.2 Exceptions to Suspension and Termination	11
1.8.3 Verification of Nonpayment	11
1.8.4 Termination for Cause Other Than Nonpayment	12
1.8.5 Emergency Termination of Service.....	13
1.9 Additional Provisions Applicable To Business Customers	14
1.9.1 Application of Rates	14
1.9.2 Fiber Configuration Changes	14
1.9.3 Deposits.....	14
1.9.4 Dishonored Checks.....	15
1.10 Additional Provisions Applicable To Residential Customers	15
1.11 Allowances for Interruptions in Service	15
1.11.1 Credit for Interruptions	15
1.11.2 Limitations on Credit Allowances.....	17

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:3
Revision:0
Superseding Revision:

1.12	Automatic Number Identification.....	17
1.12.1	Regulations.....	17
1.13	Emergency/ Crisis/ Disaster Restoration and Provisioning TSP	18

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:4
Revision:0
Superseding Revision:

Section 2 - GENERAL RULES AND REGULATIONS

1.1 USE OF FACILITIES AND SERVICE

1.1.1 Obligation of the Company

The company seeks to provide wholesale access via the means of leasing “dark” fiber optic cabling. In furnishing this service, the Company does not undertake to provide measured or traditional telecommunications services. The Company’s customers will lease point to point or ring fiber configurations and install and maintain their own electronics.

The Company does not have an obligation to furnish facilities or services beyond its “dark” Fiber offering. The Company will seek to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary fiber backbone and co-locations. The Company will seek to secure and retain, without unreasonable expense, suitable space for its facilities on existing utility poles, rights of ways, and collocation points.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

1.1 USE OF FACILITIES AND SERVICE (cont'd)

1.1.2 Limitations on Liability

a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

b. Customer-Provided Equipment

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:5
Revision:0
Superseding Revision:

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees.

1.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

1.14 Use and Ownership of Equipment

Facilities furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

1.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one year except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:6
Revision:0
Superseding Revision:

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

1.3 FLEXIBLE PRICING

1.3.1 General

The Company desires to establish a simplified pricing strategy. Enterprise users which are defined as those users not including residential and carrier based, will pay a monthly recurring charge based on a flat rate per location connected. Carrier based customers such as CLECS, ILECS, Wireless, will pay a per mile charge which is consistent and competitive with industry standards. The company is not intending to serve residential customers at this time.

1.3.2 Conditions

- a. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- b. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.
- c. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- d. A customer can request that the Company disconnect service that is provided due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

1.4 PAYMENT FOR SERVICE RENDERED

1.4.1 Responsibility for All Charges

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:7
Revision:0
Superseding Revision:

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect

1.4.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the fiber lease value for up to two months for the facilities and service. In cases where excessive build out costs will be incurred to connect customers, the Company the customer may be required to prepay construction costs to a sum equal to the total charges incurred by the Company unless any connection charges are paid direct by the customer to the construction entity.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

1.4.3 Payment of Charges

Charges for facilities and services are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:8
Revision:0
Superseding Revision:

designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

9onroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:9
Revision:1
Superseding Revision: 0

1.4.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

1.4.5 Late Payment Charges

- a. Customer bills for service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984).

1.4 PAYMENT FOR SERVICE RENDERED

1.4.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

1.5 INSTALLATION SERVICE

The Company will work with our customers to select the move expeditious and convenient Installation Plan. The Company will offer appointments for connection of service involving a

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:10
Revision:0
Superseding Revision:

1.6 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

1.7 TELEPHONE SURCHARGES

1.7.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, it is expected that various surcharges such as; Village or Municipal Surcharges, State and Gross Earnings Taxes are not applicable to this Not For Profit Corporation. Whenever these become applicable to the Company the Company will file a revised statement as directed or approved by the Commission.

1.8 SUSPENSION OR TERMINATION OF SERVICE

1.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- A. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- B. Suspension will not be made until at least 8 days after written notification has been mailed to the customer and 20 days before the termination notice.

1.8.2 Exceptions to Suspension and Termination

Service shall not be suspended or terminated for:

- a. Nonpayment for service for which a bill has not been rendered;
- b. Nonpayment for service which have not been rendered;
- c. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:11
Revision:0
Superseding Revision:

procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations contained in Part 609 of 16 NYCRR.

Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of back billed amounts.

1.8.3 Verification of Nonpayment

Service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:12
Revision:0
Superseding Revision:

1.8.4 Termination for Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. The use of the service in such a manner such that it interferes with the service of other customers;
3. Permitting fraudulent use.

c. Abandonment or Unauthorized Use of Facilities

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:13
Revision:0
Superseding Revision:

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate service.
2. In the event that service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

1.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:14
Revision:0
Superseding Revision:

1.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

1.9.1 Application of Rates

- a. Business rates as described in Section 7 and shown in Attachment B apply to service furnished:
 - 1. In office buildings, stores, factories and all other places of a business nature;
 - 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions;
 - 3. At any location when the listing or public advertising indicates a business or a profession;
 - 4. At any location where the service business rates apply;
 - 5. At any location where the customer resells or shares exchange service;
- b. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

1.9.2 Fiber configuration changes

When a business customer requests a fiber configuration change, the original fiber path shall be disassembled immediately upon customer acceptance of the new fiber configuration.

1.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

1.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:15
Revision:0
Superseding Revision:

1.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

1.10.1 Application of Rates

Since the Company does not anticipate residential users, this section does not apply. Should the Company expand services to the residential markets, tariffs will be filed as per the requirements of the Commission

1.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

1.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
- d. if interruption continues for less than 24 hours:
 - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
 - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
- ii. if interruption continues for more than 24 hours:

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:16
Revision:0
Superseding Revision:

-
- a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
 - b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to use the fiber network for either sending or receiving information or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow network response across the fiber or in fiber ring configurations where the fiber continues to operate in a limited capacity due to operations in a "Wrap Mode". Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

1.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;

Monroe Security & Safety Systems Local Development Corporation
P.S.C. No. 1
Effective Date: April 18, 2011

Section Number:1
Leaf No.:17
Revision:0
Superseding Revision:

- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e) interruptions of service due to circumstances or causes beyond the control of the Company.

1.12 AUTOMATIC NUMBER IDENTIFICATION

1.12.1 Regulations

The Company will not provide services over the leased fiber backbone and therefore does not anticipate connectivity into the PSTN. The Company's service offering will consist of a "Dark" Fiber path configured in point to point and/or ring configurations. Should the services provided by the Company expand to include voice and voice related services, the Company will file the appropriate Tariff amendments to include Automatic Number Identification (ANI) as per the requirements of the Commission.

1.13 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING - TELECOMMUNICATIONS SERVICE PRIORITY

1.13.1 General

The Company will not provide leased line services directly to customers and therefore will not directly be impacted by the Emergency/Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority (TSP) Program. The Company will cooperate fully with our customers to provide information as required by the Program to meet the stated objectives of the Program.

End of Section