

PSC No. 2 Telephone  
Hancock Long Distance, Inc.  
Initial Effective Date: June 23, 2011

Section: 1 Leaf: 1  
Revision: 0  
Superseding Revision:

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Subscriber's location to the Company's location or switching center.

**Authorization Code** – A numerical code, one or more of which may be assigned to a Subscriber, that enables the Company to identify the origin of service user so it may rate and bill the call. All authorization codes shall be the sole property of the Company and no Subscriber shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

**Automatic Numbering Identification (ANI)** – A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Business Customer** – For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

**Calling Card** – A postpaid or prepaid calling card issued by the Company that allows Subscribers and/or Users to make telephone calls and charge the calls to a postpaid or prepaid account. Calls charged to a Carrier-issued postpaid Calling Card will appear on the Subscriber's regular monthly bill. Calls charged to a Carrier-issued prepaid Calling Card will be charged against the debit account.

**Carrier or Company** – Refers to Hancock Long Distance, Inc.

**Commission** – Refers to the New York State Public Service Commission.

**Common Carrier** – A company or entity providing telecommunications services to the public.

PSC No. 2 Telephone  
Hancock Long Distance, Inc.  
Initial Effective Date: June 23, 2011

Section: 1 Leaf: 2  
Revision: 0  
Superseding Revision:

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

**Initial and Additional Period** – The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LEC** – Local Exchange Company

**Local Access and Transport Area (LATA)** – The term “Local Access Transport Area” denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

**Long Distance Message Telecommunications Service (LDMTS)** – Long distance telecommunications service offered pursuant to this tariff.

**Measured Charge** – A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

**Operator Station Call** – A service whereby the Customer places a non-Person-to-Person call with the assistance of an operator (live or automated).

**Person-to-Person Call** – A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

**Presubscription** – An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

**Residential Customer** – For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has been assigned a residential class of service by the local service provider.

PSC No. 2 Telephone  
Hancock Long Distance, Inc.  
Initial Effective Date: June 23, 2011

Section: 1 Leaf: 3  
Revision: 0  
Superseding Revision:

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

**Sub-Minute Rating** – Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

**Subscriber/Customer** – The person or legal entity that enters into arrangements for the Company's telecommunications services and is responsible for payment of the Company's services.

**Switched Access** – A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

**Telecommunications** – The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

**Term** – The time frame by which the Subscriber agrees to be served by the Company.

**Third Party Billing** – A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**User** – The person(s) utilizing the Company's services.