

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 1
Revision: 0
Superseding Revision

**QUANTUM SHIFT COMMUNICATIONS, INC.,
D/B/A VCOM SOLUTIONS**

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMMUNICATIONS SERVICES WITHIN
THE STATE OF NEW YORK**

Issued in compliance with the Order of the New York Public Service
Commission in Case No. 0x-C-xxxx

Issued By: Jenna Brown, Director of Regulatory Affairs, San Ramon, CA 95483

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 2
Revision: 0
Superseding Revision

TABLE OF CONTENTS

INDEX

- SECTION 1 - APPLICATION OF TARIFF
- SECTION 2 - GENERAL RULES AND REGULATIONS
- SECTION 3 - CONNECTION CHARGES
- SECTION 4 - INTRALATA MESSAGE TOLL SERVICE
- SECTION 5 - SUPPLEMENTAL SERVICES
- SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES
- SECTION 7 - SPECIAL SERVICES AND PROGRAMS
- SECTION 8 - SPECIAL ARRANGEMENTS
- SECTION 9 - LOCAL CALLING AREAS
- SECTION 10 - EXPLANATION OF TERMS
- SECTION 11 - BILLING AND COLLECTION

Issued By: Jenna Brown, Director of Regulatory Affairs, San Ramon, CA 95483

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 3
Revision: 0
Superseding Revision

EXPLANATION OF SYBOLS

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (L) Indicates Relocation of Text with no Change
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

Quantum Shift Communications, Inc.,
 d/b/a vCom Solutions
 NY PSC No. 1 - Telephone
 Initial Effective Date: April 17, 2012

Section 0
 Leaf: 4
 Revision: 0
 Superseding Revision

INDEX

A	SECTION	Leaf
Access to Customer's Premises.....	2	15
Additional Provisions Applicable to Business Customers	2	20
Allowance for Interruptions in Service	2	22
Application of Rates	2	20
Application of Tariff.....	1	2
Automatic Number Identification.....	2	24
B		
Basic Business Line Service.....	6	3
Billing Name and Address Service.....	11	2
Blocking Service	5	12
Business Network Switched Service	6	2
C		
Call Charges	4	2
Changes - Telephone Number	2	21
Charges Associated with Premises Visit.....	3	4
CLASS Services.....	5	6
Connection Charge.....	3	2
Credit for Interruptions	2	22
Critical Facilities Administration	2	30
Custom Calling Service and Features.....	5	2
Customer Overpayments.....	2	15
D		
Deposits	2	21
Directory Assistance Service	5	10
Directory Errors	2	7
Directory Listing Service	5	11
Dishonored Checks	2	21

Issued By: Jenna Brown, Director of Regulatory Affairs, San Ramon, CA 95483

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 5
Revision: 0
Superseding Revision

INDEX (Cont'd)

	SECTION	Leaf
E		
Emergency Termination of Service	2	20
Exceptions to Suspension and Termination	2	17
Exchanges.....	9	2
Explanation of Terms.....	10	1
F		
Flexible Pricing	2	11
G		
General Rules and Regulations.....	2	5
Gross Earnings Tax Surcharge	2	16
H		
Health Care Providers Support Program	7	7
I		
Indemnification by Customer	2	6
Individual Case Basis (ICB) Arrangements	8	4
Installation Service.....	2	15
IntraLATA Message Toll Service	4	2
J		
(Reserved for future use)		
K		
(Reserved for future use)		

Quantum Shift Communications, Inc.,
 d/b/a vCom Solutions
 NY PSC No. 1 - Telephone
 Initial Effective Date: April 17, 2012

Section 0
 Leaf: 6
 Revision: 0
 Superseding Revision

INDEX (Cont'd)

	SECTION	Leaf
L		
Late Payment Charges	2	14
Limitations on Credit Allowance	2	23
Limitations on Liability	2	5
Local Calling Areas	9	2
Local Operator Service	5	11
M		
Minimum Period of Service.....	2	10
Moves, Adds and Changes.....	3	3
N		
New York Relay Service	7	2
Nonpayment-Suspension or Termination for.....	2	17
Non-Routine Installation and/or Maintenance	8	4
O		
Obligation of Company.....	2	5
P		
Payment of Charges	2	13
Payment for Services Rendered.....	2	12
PBX Trunk Service	6	7
Primary Interexchange Carrier Change Charge	3	4
Promotional Trials	5	9

Issued By: Jenna Brown, Director of Regulatory Affairs, San Ramon, CA 95483

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 7
Revision: 0
Superseding Revision

INDEX (Cont'd)

	SECTION	Leaf
R		
Responsibility for All Charges	2	12
Restoral Charge	3	2
Return Check Charge	2	14
S		
Schools and Libraries Discount Program	7	4
Service Interruptions	2	22
Service Territory	1	2
Service and Promotional Trials	5	9
Special Construction	8	2
State Gross Income Tax Surcharge	2	16
Supplemental Services	5	2
Surcharges	2	16
Suspension or Termination of Service	2	17
Switched Toll Service	4	2
T		
Telecommunications Service Priority (TSP) Program	2	25
Telephone Number Changes	2	21
Telephone Surcharges	2	16
Termination Liability for Special Construction	8	3
Termination of Service	2	17
Termination for Cause Other than Nonpayment	2	18
Terms - Explanation of	10	1
Trouble Isolation Charge	3	4

Quantum Shift Communications, Inc.,
d/b/a vCom Solutions
NY PSC No. 1 - Telephone
Initial Effective Date: April 17, 2012

Section 0
Leaf: 8
Revision: 0
Superseding Revision

INDEX (Cont'd)

	SECTION	Leaf
U		
Universal Emergency Telephone Number Service	7	2
Use and Ownership of Equipment.....	2	7
Use of Facilities and Service	2	5
Use of Facilities of Other Companies	2	6
Use of Service	2	7
V		
Verification of Nonpayment	2	18
Village or Municipal Surcharge	2	16