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# **GENERAL TARIFF**

## **LINK SERVICES**

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#### **GENERAL TARIFF**

### **LINK SERVICES**

#### A. SWITCHED VOICE GRADE ANALOG LINK SERVICE

### 1. General

- a. Switched Voice Grade Analog Link Service provides a channel for the transmission of analog signals with an approximate bandwidth of 300-3000 Hz from the customer's end user's premises to a point of interconnection on the point of termination (POT) at the customer's collocation multiplexing node in the Company central office where the customer's end user is served. This service is only available to certified local exchange carriers for use in their provision of local exchange service to their end users.
- b. Switched Voice Grade Analog Link Service facilities are provided for use in connection with the following services:

Residence Access Line Basic Business Access Line Private Branch Exchange Analog Centrex Line Public Access Smart-pay Line Trunk Public Access Line Intellipath Digital Centrex Service (Non ISDN Lines)

The Company will not guarantee the suitability of Switched Voice Grade Analog Links for any purpose other than those listed above. In addition, the customer must notify the Company as to whether their end user is a residence/single line business or multi line business customer.

c. Switched Voice Grade Analog Link Service is provided subject to the availability of facilities on a first-come first-served basis in the requested Company central office area where the customer's collocated multiplexing node is located. Special Charges, pursuant to Section 1.A. 6 of this Tariff, shall apply when a customer requests Switched Voice Grade Analog Link Service where appropriate facilities are not available.

### 2. Definition

<u>Customer</u> is the certified local exchange carrier who resells the links to the end user.

### 3. Regulations

a. Switched Voice Grade Analog Link Service is subject to the general rules and regulations specified in Section 1 of this Tariff.

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### **LINK SERVICES**

## A. SWITCHED VOICE GRADE ANALOG LINK SERVICE (Cont'd)

- 3. Regulations (Cont'd)
  - b. A conversion from full service to Switched Voice Grade Analog Link Service will be considered a disconnect of an end user and a connect to a customer as defined in this section. A conversion from a Switched Voice Grade Analog Link Service to full service will be considered a disconnect from a customer as defined in this Section and a connect to an end user. A Service Charge, Rewire Charge and, where appropriate, a Premises Visit Charge for the installation of a switched voice grade analog link, as specified in Sections 7 and 8 of this Tariff, apply. A Service Order Charge and a Central Office Line Charge apply to the installation of a full service line.
  - c. The customer is responsible for coordinating with the Company to ensure that services are installed in accordance with the service request.
  - d. The customer is responsible for initiating, testing and sectionalizing (isolating) all end user trouble reports. The Company is responsible for testing, if necessary, with the customer to clear a trouble when the trouble has been previously sectionalized to the Switched Voice Grade Analog Link Service.
  - e. If a customer requests the dispatch of a Company technician to an end user's premises and the trouble is not with the Company's Extended Switched Voice Grade Analog Link Service or the customer is not ready or the technician cannot gain access to the premises, a Customer Not Ready Charge applies as specified in Paragraph A. 4., following.
  - f. The customer is responsible for providing a contact number that is readily accessible 24 hours a day, 7 days a week. The Company's report time starts when the Company receives the trouble report from the customer.
  - The customer is responsible for providing trouble report status when requested.
  - h. The customer will be responsible for providing the current service address for all of the customer's end users located within any county purchasing Enhanced Universal Emergency Telephone Number Service (E911 Service) from the Company to that county's government, for the purpose of the provision of emergency service to all county residents.
  - i. The suspension/termination of a customer for non-payment or for cause other than non-payment as described in Section 1.J.9. of this Tariff will result in the suspension/termination of Switched Voice Grade Analog Link Service. The Company will notify the customer prior to the termination date.

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## A. <u>SWITCHED VOICE GRADE ANALOG LINK SERVICE</u> (Cont'd)

- 3. Regulations (Cont'd)
  - j. The Company will, upon customer request and at an additional charge, provide information pertaining to the technical parameters of the facility. This information will be provided by day three of the five day interval and will include the facility type (i.e., copper, pair gain or integrated subscriber line carrier) and copper loop resistance (expressed in three ranges: 1-900, 901-1300, and 1301-1800 ohms).
  - k. As a condition of purchasing services offered in this Section, the customer authorizes the Telephone Company to disclose the customer's identity and the fact that the customer is making such purchases to the Director of Communications of the New York State Department of Public Service.

## 4. Rates and Charges

For Rates and Charges, see Section 14.13 of this Tariff.

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### B. PREMIUM LINK SERVICE

### 1. General

- a. Premium Link Service provides a channel for the transmission of voice and data from the customer's end user's premises to a point of interconnection on the point of termination (POT) at the customer's collocation multiplexing node in a Company central office. Two premium link service options are available.
- b. Premium Link Basic Service provides an enhanced channel, equivalent to a two-wire loop less than 18,000 feet with total bridge tap less than 6,000 feet, from the customer's end user's premises to a point of interconnection on the point of termination (POT) at the customer's collocation multiplexing node in the Company's central office serving the customer's end user. Premium Link Basic Service facilities are equivalent to those used by the Company to support the Company's ISDN Basic Service.
- c. Premium Link Primary Service provides for a Superpath 1.5 megabit/sec service Digital Transport Facility (DTF) from the customer's premises to a point of interconnection on the POT at the customer's collocation multiplexing node in a Company central office. Premium Link Primary Service facilities are equivalent to those used by the Company to support the Company's ISDN Primary Service.
- d. Premium Link Service is provided subject to the availability of facilities on a first-come, first-served basis in the requested Company central office area where the customer's end users are located. Where facilities are not available, Special Charges, as specified in Section 1. A. 5 of this Tariff apply.

#### 2. Definition

a. <u>Customer</u> is the certified local exchange carrier who resells the links to the end user.

## 3. Regulations

- a. Premium Link Service is subject to the general rules and regulations specified in Section 1 of this Tariff.
- b. A conversion from a full service to a Premium Link Service will be considered a disconnect of an end user and a connect to a customer. A conversion from an Premium Link Service to a full service will be considered a disconnect from a customer and a connect to an end user. A Service Order Charge, Rewire Charge and, where appropriate, a Premises Visit Charge apply for installation of a premium link. A Service Order Charge and a Central Office Line Charge apply to the installation of a full service. In addition, nonrecurring charges apply as appropriate for the individual services.

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#### LINK SERVICES

## B. PREMIUM LINK SERVICE (Cont'd)

- 3. Regulations (Cont'd)
  - c. The customer is responsible for coordinating with the Company to ensure that services are installed in accordance with the service request.
  - d. The customer is responsible for initiating, testing and sectionalizing (isolating) all end user trouble reports. The Company is responsible for testing, if necessary, with the customer to clear a trouble when the trouble has been previously sectionalized to the Premium Link Service.
  - e. If a customer requests the dispatch of a Company technician to an end user's premises and the trouble is not with Verizon New York Inc.'s Premium Link Service or the customer is not ready or the technician cannot gain access to the premises, a Customer Not Ready Charge applies.
  - f. The customer is responsible for providing a contact number that is readily accessible 24 hours a day, 7 days a week. The Company's report time starts when the Company receives the trouble report from the customer.
  - g. The customer is responsible for providing trouble report status when requested.
  - h. The customer will be responsible for providing the current service address for all of the customer's end users located within any county purchasing Enhanced Universal Emergency Telephone Number Service (E911 Service) from the Company to that county's government, for the purpose of the provision of emergency service to all county residents.
  - i. The suspension/ termination of a customer for non-payment or for cause other than non-payment, as described in Section 1.J.9 of this Tariff, will result in the suspension/ termination of Premium Link Service. The Company will notify the customer prior to the termination date.
  - j. As a condition of purchasing services offered in this Section, the customer authorizes the Telephone Company to disclose the customer's identity and the fact that the customer is making such purchases to the Director of Communications of the New York State Department of Public Service.

### 4. Rates and Charges

For Rates and Charges, see Section 14.13 of this Tariff.

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## APPENDIX A

The application of Density Zones is determined by the serving wire center at which the customer's local loop is connected.

## A. MANHATTAN CITY - DENSITY ZONE 1A

## WIRE CENTERS/EXCHANGES

Broad Street	Manhattan Ave.	W. 42 <sup>nd</sup> St.
Covent Ave.	Second Ave.	W. 50 <sup>th</sup> St.
E.30 <sup>th</sup> St.	Thayer St.	W. 73 <sup>rd</sup> St.
E.37 <sup>th</sup> St.	Varick St.	W. 176 <sup>th</sup> St.
E.56 <sup>th</sup> St.	W. 18 <sup>th</sup> St.	West St.
E.79 <sup>th</sup> St.	W. 36 <sup>th</sup> St.	World Trade Ctr.
E.97 <sup>th</sup> St.		

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### **APPENDIX A**

#### B. MAJOR CITY - DENSITY ZONE 1B

### WIRE CENTERS/EXCHANGES

Fairview Ave.

Far Rockway

Farmingdale

Floral Park

Forest Hills

Flushing

Albermarle Rd. Astoria Ave. I Ave .R Ave. U Ave. Y Babylon Bailey/Buffalo Bay Shore Bayside Belle Harbor Bridge St. Bushwick Ave. Central Islip Clinton Ave. Corona Cruger Ave. Deer Park Dobbs Ferry E.150<sup>th</sup> St E.167<sup>th</sup> St. Elec Park/ Syracuse Fairview

Franklin Franklin/Buffalo Freeport Gouverneur **Grand Concourse Great Neck** Harrison Hempstead Hertel/ Buffalo Hicksville Hoe Ave. Hollis Jamaica J.F.Kennedy Kenmore Pl. Kingsbridge Larchmont Laurelton Levittown Liberty Ave Lindenhurst Long Beach

Manhasset Massapequa Mid-Nassau Mineola Mt. Vernon N. Staten Island N. Jamaica **New City New Dorp** New Rochelle Newtown Niagara Falls – 76 St. Niagara Falls - Portage Pearl River Plainview Port Washington Portchester Richmond Hill Rockaway Ave Ronkonkoma Rye S. Salina/Syracuse S. Staten Island Scarsdale Spring Valley State/Albany State/Syracuse Syosset

Mamaroneck

Long Island City

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## B. MAJOR CITY - DENSITY ZONE 1B (Cont'd)

## WIRE CENTERS/EXCHANGES

Tarrytown Whitestone Wantagh Tiebout Ave. Washington/ Albany Williamsburg Tratman Ave. Westbury Williamsville Troy Ave. White Plains Yonkers Troy 4<sup>th</sup> St. Tuckahoe 14<sup>th</sup> Ave. 115<sup>th</sup> Ave. 14<sup>th</sup> St. W.Seneca - French 71<sup>st</sup> St. (Cheektowaga) 77<sup>th</sup> St. W. Staten Island

## C. REST OF STATE - DENSITY ZONE 2

All Wire Centers/ Exchanges other than those listed in Paragraphs A. and B. preceding.