PSC NO: 14 TELEPHONE Frontier Communications of Sylvan Lake, Inc. Initial Effective Date: February 28, 2015 Section 8 Leaf: 1 Revision: 0 Superseding Revision:

SECTION 8 – PUBLIC ACCESS LINE SERVICE

A. PUBLIC ACCESS LINE SERVICE

- 1. General
 - a. Public Access Lines (PALs) are voice grade individual exchange lines which provide exchange access from the customer's premises to the Company's central office facilities for the purpose of connection coin, coinless or combination coin/coinless operated telephones to the Company's network. The Public Access Line permits providers of such equipment to provide pay telephone service to the public.
 - b. Public Access Lines are measured service lines arranged for either two way (incoming and outgoing) calling or one way (outgoing) calling. Where facilities are not available for measured service, PAL flat rate lines are provided.
 - c. Lines may also be arranged for Outward Call Screening where facilities permit. This feature is designed to prevent a PAL user from obtaining serviced through an operator when such service is billed to the calling number. Further, fi an interexchange carrier's facilities are not compatible with the Company's signaling arrangements, directly dialed InterLATA calls may be blocked by the carrier.
 - d. Incoming service on Public Access Lines may also be equipped with Billed Number Screening. This optional features disallows collect and third number calls to the PAL line when such calls originate within the continental United States and when such calls are processed through the national database known as Billing Validation Application (BVA).
 - e. Where available and technically compatible, central office coin supervision service (i.e.coin recognition and answer detection) will be offered by the company.
- 2. Regulations

Providers of payphone service who provide pay telephone service to the general public are subject to the following provisions

- a. The Company will permit the sale of pay telephone service through the connection of payphone service providers' telephone subject to the rules and regulations set for this tariff.
- b. Public Access Line Service will be provided only through FCC register coin operated telephone instruments or through FCC register protective circuitry.

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SECTION 8 – PUBLIC ACCESS LINE SERVICE

- A. PUBLIC ACCESS LINE SERVICE (cont'd)
 - 2. Regulations (cont'd)
 - c. Public Access Line service will be provided on a message rate basis where available. In exchanges where message rate service is not available, specially rated flat rate service will be provided.
 - d. Public Access Line Service is classified as business service regardless of the type or character of the location at which it is furnished. As such, Public Access Line Service is subject to the rules and regulations, which are applicable to business service as described elsewhere in this tariff.
 - e. Providers of payphone service are required to allow coinless emergency calling by dialing 911 or a local operator (0-). When a caller dial "911" or "0", the payphone must dial those digits directly into the local network with no delay for "911" and allowing no more than nominally 5 seconds of delay after the caller dials "0". If the caller dials additional digits within the 5 seconds following the 0, call routing is at the discretion of the payphone service provider.
 - f. Payphone Service providers must provide access to local and IntraLATA directory assistance service to their customers.
 - g. In the event that a payphone is attached to a line not authorized for use with such equipment, the Company reserves the right to disconnect that customer's service.
 - h. Payphone equipment shall comply with Federal regulation relative to hearing aid compatibility and mounting height requirements for the disabled.
 - i. Changing to or from Public Access Line service may require a telephone number change. Non-recurring charges set forth in this tariff will apply.
 - 3. Responsibility of the Customer
 - a. The PAL subscriber is responsible for the installation, operation, and maintenance of any payphone used in connection with this service.
 - b. The PAL customer shall be responsible for the payment of all charges incurred through the use of the Public Access Line including local messages, toll message, and calls to directory assistance.
 - c. The PAL customer is responsible for the refund of coins lost or collected in error by the payphone.

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SECTION 8 – PUBLIC ACCESS LINE SERVICE

A. PUBLIC ACCESS LINE SERVICE (cont'd)

- 3. Responsibility of the Customer (cont'd)
 - d. The Maintenance Service Charge in this tariff applies.
 - e. Regulations and rates applicable to the End User Common Line Charge for business individual line service apply to PAL access lines.
 - f. Optional features for a public access lien are furnished subject to the availability of facilities.
 - g. Other optional features such as touch-tone and custom calling services are furnished at existing rates and charged for business, subject to the availability of facilities.
 - h. The PAL customer agrees to operate their equipment under PSC Rules and Regulations. Any payphone service provider, which operates payphones in violation of PSC Rules, is subject to discontinuance of PAL service by the Company servicing it, upon directive of the Commission or a Commission department direction. Penalties will be imposed by the Commission pursuant to section 90 (3) o the Public Service Law.
- 4. Rates
 - a. Additional Interstate charges may be applied for the provision of FLEX ANI service pursuant to the FCC Order in Docket Number 96-128, issued March 9, 1998 and as contained in the Company's Interstate Access Tariff.
 - b. Mileage rates apply for extension lines terminating in separate buildings.
 - c. The following monthly rates apply for all exchanges per line.

All Exchanges	
Monthly Flat Rate Service Charge	\$12.05
Outgoing Screening	\$4.00
Incoming Blocking	\$1.00
Coin Supervision Service	\$ 6.00