

PSC NO: 41 TELEPHONE
Frontier Communications of New York, Inc.
Effective Date: July 17, 2015

Section 0 Leaf: 1
Revision: 0
Superseding Revision:

FRONTIER COMMUNICATIONS OF NEW YORK, INC.

GENERAL CUSTOMER SERVICES TARIFF IN THE STATE OF NEW YORK

INCLUDING REGULATED RATES AND REGULATIONS,

Frontier Communications of New York, Inc. PSC No. 41 supersedes Frontier Communications of New York, Inc. PSC No. 38 in its entirety.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559

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Section 0 Leaf: 2
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Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- (C) To signify changed regulation
- (D) To signify a discontinued rate or regulation
- (I) To signify increased rate
- (L) To signify matter relocated without change
- (N) To signify a new rate or regulation
- (R) To signify reduced rate
- (T) To signify a change in text but no change in rate or regulation
- (M) To signify a move in the location of text
- (Z) To signify a correction