

TC Systems, Inc.  
P.S.C. No. 6 -- Telephone  
Local Exchange Services  
Effective Date: December 30, 2015

Section 18  
Leaf No. 1  
Revision: 1  
Superseding Revision: 0

## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.1 Description

PrimePlex PRI service is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PrimePlex PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. A PrimePlex PRI facility may be provided as a stand-alone service or provisioned over an existing or new AT&T ACCU-Ring<sup>1,2</sup> DS3 or Ultravailable Ring facility. (C)

### 18.2 Explanation of Terms

#### Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

#### PrimePlex Primary Rate Interface (PRI)

PrimePlex PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit switched data applications. PrimePlex PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel. It can also be provisioned as 24 B channels when coupled with controlling D facilities on other PRI circuits and backup D facilities. PRI provides the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channelized transport. In addition, PrimePlex PRI provides the Customer with the service capabilities and features described herein.

#### Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

- <sup>1</sup> Effective December 30, 2015, this service is no longer available to new customers or for contract renewals. This applies to Integrated Prime Services not already restricted in Footnote 1, preceding. (N)
- <sup>2</sup> Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds, and changes described above. (N)

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.2 Explanation of Terms (Cont'd)

#### Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI Customer Premises Equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

The network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the Network Termination 2 (NT2). The NT2 is customer premises equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

#### PRI Line Group

A PRI Line Group is a group of channels which are designated as one of the following:

- Incoming Business Dial Tone Line Group
- Outgoing Business Dial Tone Line Group
- Two-Way Business Dial Tone Line Group
- Call-by-Call Service Selection Line Group

Only one Call-by-Call line group may be provisioned on a PrimePlex PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PrimePlex PRI Arrangement. The total number of line groups per PRI Arrangement is limited to three. The capability to assign other than Call-by-Call line groups varies by central offices switch type.

#### Primary Rate Access Facility

Primary Rate Access Facility provides a high capacity access path at a transmission speed of 1.544 megabits per second (Mbps) for communications between the Customer's premises and the serving central office. Each Primary Rate Access Facility supports one PrimePlex PRI arrangement.

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### 18.2 Explanation of Terms (Cont'd)

#### Primary Rate Interface Arrangement

PrimePlex PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

#### B Channel

The B Channel is a 64 kilobits per second (Kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

#### D Channel

The D Channel is a 64 kilobits per second (Kbps) channel that carries signaling and control for the B channels.

#### Software Defined Lines

Software Defined Lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

#### Simulated Facility Group

A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

### 18.3 Customer Premise Equipment (CPE)

The CPE used by the customers subscribing to PrimePlex PRI must comply with ISDN Primary Rate Interface specifications as designated by BellCore.

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.4 Service Capabilities

PrimePlex PRI provides the capability to:

- A. Transport Customer information in the form of circuit-switched voice or data up to 64 Kbps over any B channel.
- B. Allow, where available, one D channel to control up to 20 PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements to consist of 24 B channels.
- C. Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD), or configure channels to access multiple services on a Call-by-Call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis, except two way lines which must be dedicated to specific channels.
- D. Allow the user to have access to the directory number of the calling party.

### 18.5 Conditions

This service is offered subject to the following conditions:

- A. PrimePlex PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- B. ISDN-compatible terminal equipment is required for operation. It is the Customer's responsibility to power and obtain such equipment.
- C. PrimePlex PRI service does not preclude customers from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, Customers will be able to originate and receive circuit-switched data calls outside their serving central office.
- D. This tariff does not provide for the transmission of packet data on the B or D channels. Packet data is not offered on the D channels for purposes other than signaling and controlling of the B channels.

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### 18.5 Conditions (Cont'd)

- E. Existing local usage or MTS rates apply to circuit-switched voice and data calls. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. Toll charges will apply when the circuit-switched data calls are made outside the Customer's Local Calling Area. The Unlimited Usage Package is not available with PrimePlex PRI service.
- F. All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B+Backup D PRI Arrangement is required whenever more than 47 B channels are controlled by a single D channel.
- G. When more than one Company service is accessed over the same PrimePlex PRI Arrangement, Call-by- (T) Call Service Selection may be required.
- H. Each line group is equipped with one telephone number. Additional numbers may be ordered in blocks of 20 as specified herein.
- I. Telephone numbers ordered in blocks of 20 and Individual Additional Telephone Numbers ordered from this Tariff may not be delivered on the same Simulated Facility Group or dedicated trunk group.
- J. The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group or Simulated Facility Group to which they are assigned.
- K. PrimePlex circuit-switched data PRI is intended only for data calls, including video.
- L. At the Company's discretion, the Company may reconfigure the Customer's service from PrimePlex PRI to PrimeConnect PRI Service if the Customer's PrimePlex PRI usage meets one or more of the following criteria: 1) equals or exceeds 90% utilization for inbound calling, 2) equals or exceeds an average call duration of 10 minutes per call, 3) equals or exceeds CCS loading of 32 CCS, and 4) equals or exceeds 300,000 minutes of use (MOU), per PRI. The Customer will be charged rates for PrimeConnect PRI Service as shown in the Price List. The Company reserves the right to audit the Customer's PrimePlex PRI usage for the above conditions.

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.6 Features

The following features are available with PrimePlex PRI Service, and the descriptions of the fetures are found in Section 6.1 of this tariff:

- Backup D Channel
- Call-by-Call Service Selection (CBC)
- Calling Party Number (CPN)
- Multiple Facility Signaling Control
- Original Called Number (OCN)
- 2 B-Channel transfer on PRI
- Caller ID with Name
- Incoming Call Redirect (ICR)

### 18.7 Optional Feature

#### A. Temporary DID Porting

Temporary DID Porting is an optional feature that is available to PrimePlex PRI Customers. Temporary DID Porting permits selective and temporary mass porting of Customer Direct Inward Dial (DID) telephone numbers from a predefined, temporarily non-operational Company local switch, referred to as the Primary Home Switch, to a predefined, operational Company local switch, referred to as the Backup Home Switch. Both the Primary Home Switch and the Backup Home Switch must be in the same geographical area.

Temporary DID Porting is provisioned using DID telephones numbers designated by the Customer and confirmed by the Company. The Company will designate a local switch within the Company's network to be the Primary Home Switch and serve the Customer's DID telephone numbers at the Customer's service location. The Company will designate the Backup Home Switch as an alternate local switch within the Company's network where the DID telephone numbers will be pre-provisioned to facilitate porting. This Backup Home Switch will no be the primary local switch used to serve the Customer's service location. The Customer shall provide a list of DID telephone numbers that Customer intends to be included within the group of numbers, subject to temporary porting (QPS Group), as well as the trunks Customer intends to use to provide service between the Primary Home Switch and the Backup Home Switch.

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.7 Optional Feature (Cont'd)

#### A. Temporary DID Porting (Cont'd)

##### Requirements for Temporary DID Porting

- The Primary Home Switch and Backup Home Switch must be capable of serving all the Customer's DID telephone numbers within a single Central Office code (NXX).
- Customer must have existing PrimePlex service from both, the Primary Home Switch and Backup Home Switch.
- Customer must order a minimum of 10,000 DID numbers to be used for the Temporary DID Porting feature.
- When DID numbers are ported from the Primary Home Switch to the Backup Home Switch, these numbers can be used for incoming traffic only.
- Customer must order a minimum of 10 PrimePlex T1s that will be provisioned with the Temporary DID Porting feature with a minimum three-year term commitment.

Temporary DID Porting is only available for activation by the Customer when the Company advises Customer that the Company has experienced a switch outage affecting the Primary Home Switch and the Company estimates that it will need more than four (4) hours to correct the problem. Upon this notification, and only at the request of the Customer, the Company will activate the Temporary DID Porting feature. The Customer's representative or agent will be required to provide a previously agreed upon password or other authentication of the representative's authority to order the activation of the Temporary DID Porting feature.

##### Limitations:

- The Company estimates that at least one (1) hour may be required for activation of the Temporary DID Porting during normal business hours (Monday-Friday, 6:00 a.m. to 7:00 p.m. EST); and up to two (2) hours may be required for activation outside of normal business hours.
- Due to pre-scheduled procedures, the Temporary DID Porting feature is not available from 12:00 a.m. to 10:00 a.m. CST on the first Sunday of every month, and between 12:00 a.m. and 8:00 a.m. CST on all other Sundays.
- The Company's ability to activate the Temporary DID Porting feature, or the Company's time in doing so, may be impacted by the Company's obligations to give priority in restoration to certain governmental agencies and other critical resources.

##### Customer Responsibilities

- Customer is responsible for required information in the format indicated by the Company for each Temporary DID Porting feature that Customers requests.
- Customer is responsible for providing the Company with all updates, corrections, additions, and deletions to the information required via a Company-approved change order. A Change Order Charge will apply as specified in Section 18 of the Price List.

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### 18.8 Application of Rates

- A. Business dial tone line functionality is included in the PrimePlex PRI Service rates and charges.
- B. When DID numbers are ordered from the preceding, a DID line connection service charge applies for each B channel dedicated to DID service, or DID-simulated facility group member over which DID numbers are transmitted.
- C. When a Customer converts existing DS1 facilities provided under PrimeXpress Service to PrimePlex Primary Rate ISDN Access Facilities, installation charges for the Primary Rate Access Facility are waived.
- D. Hunting Service is included in PrimePlex PRI rates.



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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.9 Payment Options

A PrimePlex PRI customer may select a one-, two- or three-year term commitment. All PRI services and features at a given premises must be subscribed to the same payment option.

### 18.10 Additions to Service

During the term commitment period, the customer may add PRI services at the same monthly rate as specified in the initial order. The term commitment period for these additional services will end coterminous with the initial order, but not to be less than one year.

### 18.11 Change in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel the existing contract without penalty, providing the subscriber signs up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions, and prices of the new contract.

### 18.12 Renewal Options

Prior to the expiration of the existing term commitment period, a customer may extend the term commitment for another period without incurring termination liability charges. The new term commitment period must be for a period of time which is equal to or greater than the length of the original order. The number of PRI arrangements must be equal to or greater than the number of arrangements contained in the original order. The term commitment period effective date will be the date the customer signs the new term commitment.

PRI facility and purchase a PrimePlex PRI facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimePlex PRI term commitment will not be liable for early termination charges.

### 18.13 Discontinuance of Service

A Customer must notify the Company 30 days prior to the end of the term commitment, if service is to be discontinued. If a Customer fails to notify the Company 30 days prior to the end of the contract term, the rates and terms will be the same as in the original contract, except where changes have been noted by the company, in writing. The Company will notify the Customer of any contract changes 45 days prior to the expiration of the contract term.

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.14 PrimePlex PRI High Volume Inbound Calling Option: PrimeConnect PRI

At the Company's discretion, the Company may reconfigure the Customer's service from PrimePlex PRI to PrimeConnect PRI Service if the Customer's PrimePlex PRI usage meets one or more of the following criteria: 1) Supports a maximum of two rate centers per PRI facility or T1 trunk, 23B + 1D channel, within the Company designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The Customer will be charged rates for PrimeConnect PRI Service as listed below. The Company reserves the right to audit the Customer's PrimePlex PRI usage for the above conditions. (T)

- A. The Customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the Company network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeConnect PRI trunks to satisfy the call completion criteria listed above. (T)

B PrimeConnect PRI Customer Access Requirements:

PrimeConnect PRI supports inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N = 2-9) or other special service codes that may be created, or
- Calls to 0 and 00

- C. PrimeConnect PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a Customer's location. In the event that local and intraLATA non-toll calls placed into a Customer's location become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into the location upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

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### SECTION 18 – PRIMEPLEX PRI SERVICE

#### 18.15 Rates

##### NYC, Albany, Buffalo, and Syracuse Areas

##### 1. PRI Arrangement

	Non-Recurring				Monthly Recurring						
			1 Yr		2 Yrs		3 Yrs		5 Yrs		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
Initial 23B + D	\$550	\$2000	\$490	\$3315	\$465	\$3250	\$440	\$3025	\$395	\$1580	(C)
Each addnl. 23B + D or &24B w/o backup D	\$360	\$2000	\$490	\$3315	\$465	\$3250	\$440	\$3025	\$395	\$1580	(C)
23B+backup D*	\$600	\$2000	\$512	\$3315	\$465	\$3250	\$440	\$3025	\$415	\$1660	(C)

(5 Year term rates are only available to current 5 Year term PrimePlex PRI customers as of May 6, 1999 for the duration of their term commitment.)

##### 2. ACCU-Ring Arrangement (Transport Excluded)

	Non-Recurring				Monthly Recurring				
			1 Yr		2 Yrs		3 Yrs		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
Initial 23B + D	\$550	\$2000	\$490	\$2940	\$465	\$2875	\$440	\$2650	(C)
Each addnl. 23B + D or &24B w/o backup D	\$360	\$2000	\$490	\$2940	\$465	\$2875	\$440	\$2650	(C)
23B+backup D*	\$600	\$2000	\$512	\$2940	\$465	\$2875	\$440	\$2650	(C)

##### 3. PrimePlex PRI - Local Usage (T)

	Non-Recurring	1 Yr	2 Yr	3 Yr	5 Yr
Multiple Facility	<u>Min./Max.</u>	<u>Min./Max.</u>	<u>Min./Max.</u>	<u>Min./Max.</u>	<u>Min./Max.</u>
Signaling Control:	\$0 - \$270	\$0 - \$40	\$0 - \$36	\$0 - \$32	\$0 - \$32

(Multiple Facility Signaling Control (MFSC) rates are only available to current PrimePlex PRI customers having the service as of May 6, 1999 for the duration of their term.)

\* All PRI Arrangements must have at least one 23B+D PRI Arrangement for signaling and control functions.

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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.15 Rates (Cont'd)

#### NYC, Albany, Buffalo, and Syracuse Areas (Cont'd)

#### 4. Usage Charge- Switched Data (T)

(Usage Rates for PrimePlex PRI are only available to current PrimePlex PRI customers having the service as of May 6, 1999 for the duration of their term.)

	Rate	
Minutes/Month	Min.	Max.
1 - 5,000	\$0.0100	\$0.2500
5,000 - 10,000	\$0.0100	\$0.2500
10,000 - 15,000	\$0.0100	\$0.2500
15,000 - 20,000	\$0.0100	\$0.2500
20,000+	\$0.0100	\$0.2500

#### 5. Incoming Call Redirect Option

Non-Recurring		Monthly Recurring		
	<u>Min./Max.</u>		<u>Min./Max.</u>	
Per T1	\$125 - \$940	Per T1	\$40 - \$315	(C)
Per Charge	\$ 40 - \$315			(C)

#### Rochester Area

#### 1. PRI Arrangement

	Non Recurring	<u>Monthly Recurring</u>			
	<u>Min./Max.</u>	1 Yr <u>Min/Max</u>	2 Yrs <u>Min/Max</u>	3 Yrs <u>Min/Max.</u>	
Initial 23B + D	\$550-\$2000	\$525-\$3315	\$515-\$3250	\$423-\$3025	(C)
Each addnl. 23B + D					
or &24B w/o backup D	\$360-\$2000	\$525-\$3315	\$515-\$3250	\$423-\$3025	
23B+backup D*	\$550-\$2000	\$525-\$3315	\$515-\$3250	\$423-\$3025	(C)

#### 2. ACCU-Ring Arrangement

	Non Recurring	<u>Monthly Recurring</u>			
	<u>Min./Max.</u>	1 Yr <u>Min/Max</u>	2 Yrs <u>Min/Max</u>	3 Yrs <u>Min/Max.</u>	
Initial 23B + D	\$550-\$2000	\$525-\$2940	\$515-\$2875	\$423-\$2650	(C)
Each addnl. 23B + D					
or &24B w/o backup D	\$360-\$2000	\$525-\$2940	\$515-\$2875	\$423-\$2650	
23B+backup D*	\$550-\$2000	\$525-\$2940	\$515-\$2875	\$423-\$2650	(C)

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### 18.15 Rates (Cont'd)

#### Rochester Area

#### 3. PrimePlex PRI - Local Usage (T)

	First Minute		Additional 1 Minute		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
Peak:	\$.0125	\$.10	\$.0125	\$.10	(C)
Off-peak:	\$.0125	\$.10	\$.0125	\$.10	(C)

#### 4. Incoming Call Redirect Option

	Non-Recurring		Monthly Recurring		
	<u>Min./Max.</u>		<u>Min./Max.</u>		
Per T1	\$125 - \$940	Per T1	\$40 - \$315		(C)
Per Charge	\$ 40 - \$315				(C)

#### PRIMECONNECT HIGH VOLUME INBOUND CALLING OPTION

NYC, Albany, Buffalo, Syracuse, and Rochester Areas

Non-Recurring: Min. \$100 Max. \$2500

	<u>Min.</u>	<u>Max.</u>	
Month to Month	\$100	\$5000	(C)
1 Year	\$100	\$3500	
2 Year	\$100	\$3500	
3 Year	\$100	\$3500	(C)
Change Charge:	<u>Min.</u>	<u>Max.</u>	
Per Order	\$100	\$400	

#### Optional Feature-Temporary DID Porting

	Non-Recurring Charge	
	<u>Min.</u>	<u>Max.</u>
Installation Charge for First 10,000 DID Numbers	\$2,000	\$8,000
	Monthly Recurring Charge	
	<u>Min.</u>	<u>Max.</u>
DID Numbers		
Initial Block of 10,000 DID Numbers	\$800.00	\$3,300.00
Additional Blocks of 10 DID Numbers	\$ 0.80	\$ 3.30