

ACCESSLINE COMMUNICATIONS CORPORATION  
d/b/a VOICE TELCO SERVICES  
New York P.S.C. No. 1 – Communications  
Effective Date: February 2, 2017

Leaf 1  
Revision: 0  
Superseding Revision:

## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Account - Either a Customer's physical location or individual Service represented by a unique account number within the Billing Hierarchy. Multiple Services each with a unique account number may be part of one physical location.

Application for Service - The AccessLine order process that includes technical, billing and other descriptive information provided by the Customer that allows AccessLine to provide requested communications Services for the Customer and Customer's Authorized Users. Upon acceptance by AccessLine, the Application for Service becomes a binding contract between the Customer and AccessLine for the provision and acceptance of Services.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Billing Hierarchy - Allows Customers to combine multiple accounts and Services into a single billing structure. Business Customers can choose whether to have all Services invoiced together, invoiced separately, or in any combination thereof. In addition, the Business Customer may specify where the invoices are to be sent and who is to receive them.

Business Office - The phrase "business office" means the primary location where the business operations of AccessLine are performed and where a copy of AccessLine's tariff is made available for public inspection. The address of the business office is 3310 146th Place SE, Bellevue, WA 98007.

Commission - Used throughout this tariff to mean the New York Public Service Commission.

Competitive Local Exchange Carrier ("CLEC") or Alternative Local Exchange Carrier ("ALEC") - Any entity or person providing local exchange services in competition with an ILEC or LEC.

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Customer - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or AccessLine - Used throughout this tariff to mean AccessLine Communications Corporation, d/b/a Voice Telco Services, a Delaware corporation.

Day - The term "day" means 5:00 A.M. to, but not including, 6:00 P.M. local time at the originating city, Monday through Friday, excluding Company specific holidays.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

Delinquent or Delinquency - An account for which payment has not been made in full on or before the last day for timely payment.

Digital Transmission - Information transmitted in the form of digitally encoded signals.

Facility (or Facilities) - Any item or items of communications plant or equipment used to provide or connect to AccessLine Services.

Holiday - For purposes of this Tariff, recognized holidays are New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

Incomplete Call - Any call where voice transmission between the calling party and the called station is not established (i.e., busy, no answer, etc.).

Interexchange Carrier (IXC) - A common carrier that provides long distance domestic and international communication services to the public.

Location - A physical premise to or from which AccessLine provides Service.

NPA - An area code, otherwise called numbering plan area.

NXX - The designation for the first three digits of a local telephone number where N represents 2-9 and X represents 0-9.

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Regular Billing - A standard bill sent in the normal monthly AccessLine billing cycle. This billing consists of one Bill for each account assigned to the Customer with explanatory detail showing the derivation of the charges.

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll-free number database and management system.

Services – AccessLine’s regulated common carrier communications services provided under this Tariff.

Switch - The term “switch” denotes an electronic device that is used to provide circuit sharing, routing, and control.

Switched Access - The Customer gains entry to the Company’s services by a transmission line that is switched through the local exchange carrier to reach the Company’s point of presence.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.