OPEX Communications, Inc. d/b/a TCI Long Distance
NY PSC No. 2 Telephone
Effective Detay Merch 15, 201

Effective Date: March 15, 2018

Leaf: 1 Revision: 0 Superseding revision:

This Tariff, New York Tariff PSC No. 2 – Telephone, cancels and replaces in its entirely New York Tariff PSC No. 1 – Telephone issued by OPEX Communications, Inc. d/b/a OPEX Communications d/b/a TCI Long Distance.

# OPEX COMMUNICATIONS, INC. D/B/A TCI Long Distance

COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTERCITY TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF NEW YORK

This Tariff is issued under authority of the Public Service Commission's order in Case \_\_\_\_\_\_. This tariff is on file with the New York Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: OPEX COMMUNICATIONS, INC., 3777 Long Beach Boulevard, Suite 400, Long Beach, California 90807.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 2

Revision: 0

Superseding revision:

# **CHECK SHEET**

The title page and pages 1-48 inclusive of this Tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original Tariff in effect on the date indicated.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	SHEET	REVISION
1	Original	21	Original	41	Original
2	Original	22	Original	42	Original
3	Original	23	Original	43	Original
4	Original	24	Original	44	Original
5	Original	25	Original	45	Original
6	Original	26	Original	46	Original
7	Original	27	Original	47	Original
8	Original	28	Original	48	Original
9	Original	29	Original		_
10	Original	30	Original		
11	Original	31	Original		
12	Original	32	Original		
13	Original	33	Original		
14	Original	34	Original		
15	Original	35	Original		
16	Original	36	Original		
17	Original	37	Original		
18	Original	38	Original		
19	Original	39	Original		
20	Original	40	Original		

<sup>\*</sup> New or Revised Pages

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018 Leaf: 3 Revision: 0 Superseding revision:

# CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS,

**CONCURRING CARRIERS:** 

No Concurring Carriers

**CONNECTING CARRIERS:** 

No Connecting Carriers

OTHER PARTICIPATING CARRIERS:

No Participating Carriers

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 4
Revision: 0
Superseding revision:

## **TARIFF FORMAT**

Page Numbering – Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).

Check Sheets - When a Tariff filing is made with the NYPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designed by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the NYPSC.

Leaf: 5

Revision: 0

Superseding revision:

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

# **APPLICABILITY**

This Tariff contains the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate resale telecommunications Services within the State of New York by OPEX COMMUNICATIONS, INC. (hereinafter "Company").

## **CONTACTING THE PUBLIC SERVICE COMMISSION**

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Effective Date: March 15, 2018

Helpline (for complaints/inquiries): 1-800-342-3377 for Continental United States or, 1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax

- 2. Online: http://www.dps.ny.gov/complaints.html or,
- 3. By Mail:

NYS Department of Public Service Office of Consumer Services 3 Empire State Plaza Albany, NY 12223-1350

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 6 Revision: 0 Superseding revision:

## **EXPLANATION OF SYMBOLS**

- (D) To signify discontinued material
- (I) To signify a rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify a reduction
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

Status: EFFECTIVE Effective Date: 03/15/2018

OPEX Communications, Inc. N Ei

Leaf: 7 evision: 0 revision:

b/a TCI Long Distance	Re
Y PSC No. 2 Telephone	Superseding
ffective Date: March 15, 2018	

		TABLE OF CONTENTS	<u>Page</u>
CHE	CK SHE	ET	2
CON	CURRIN	NG, CONNECTING AND OTHER PARTICIPATING CARRIERS	3
TARI	FF FOR	MAT	4
APPL	ICABIL	JTY	5
CON	ΓΑCTIN	IG THE PUBLIC SERVICE COMMISSION	5
EXPL	ANATI	ON OF SYMBOLS	6
TABI	LE OF C	ONTENTS	7
1.	DEFI	NITION OF TERMS	10
2.	RULE	ES AND REGULATIONS	19
	2.1.	Description and Limitations of Services	19
	2.2.	Other Terms and Conditions	20
	2.3.	<u>Liability</u>	22
	2.4.	Cancellation of Service by a Customer.	24
	2.5.	Cancellation for Cause by the Company	25
	2.6.	Use of Service	26
	2.7.	Payment Arrangements	27
	2.8.	<u>Assignment</u>	28
	2.9.	Tax and Fee Adjustments	29
	2.10.	Method for Calculation of Airline Mileage	29
	2.11.	Time of Day Rate Periods.	30
	2.12.	Special Customer Arrangements	30

Status: EFFECTIVE Effective Date: 03/15/2018

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 8 Revision: 0 Superseding revision:

	2.13.	<u>Inspection</u>	31
	2.14.	Schools and Libraries Discount Program	. 31
	2.15.	Health Care Providers Support Program.	35
	2.16.	Automatic Number Identification.	37
3.	DESCI	RIPTION OF SERVICES	. 39
	3.1.	Wide Area ("WATS") and Message ("MTS") Toll Services	. 39
	3.2.	Switched Inbound Service	. 39
	3.3.	Dedicated Inbound Service	. 39
	3.4.	Switched Outbound Service	. 39
	3.5.	Dedicated Outbound Service	. 39
	3.6.	Calling Card Service	. 39
	3.7	Prepaid Calling Card Service.	. 40
	3.8.	Timing of Calls	. 41
	3.9.	Minimum Call Completion Rates	.41
4.	RATE	AND CHARGES	. 42
	4.1.	Usage Rates.	. 42
	4.2.	Switched Inbound Service Usage Rates	. 43
	4.3.	Switched Outbound Service Usage Rates	. 44
	4.4.	Calling Card Service Usage Rates	. 45
	4.5.	Prepaid Calling Card Usage Rate	. 46
	4.6.	Special Promotional Offering	
	4.7.	Emergency Calls	

Received: 02/16/2018

Status: EFFECTIVE Effective Date: 03/15/2018

OPEX Communications, Inc.

d/b/a TCI Long Distance
NY PSC No. 2 Telephone
Effective Date: March 15, 2018

4.8. Payphone Use Service Charge
4.9. Returned Check Charge
47

ATTACHMENT A
48

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Revision: 0 Superseding revision:

Leaf: 10

# 1. DEFINITION OF TERMS

For the purpose of this Tariff, the following definitions will apply:

#### **Access Coordination**

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

## Administrative Change

A change in Customer billing address or contact name.

#### Alternate Access

Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

## **Application for Service**

A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide a communication Service as required.

#### **ASR**

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

## **Authorized User**

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 11 Revision: 0 Superseding revision:

#### Bandwidth

The total frequency band, in hertz, allocated for a channel.

#### Bill Date

The date on which billing information is compiled and sent to the Customer.

## <u>Call</u>

A completed connection between the Calling and Called Stations.

## **Called Station**

The telephone number called.

## **Calling Station**

The telephone number from which a Call originates.

## Cancellation of Order

A Customer initiated request to discontinue processing a Service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each Circuit-end or Dedicated Access line canceled from an order prior to its completion by the Company, under the following circumstances: (1) if the LEC has confirmed in writing to the Company that the Circuit-end or Dedicated Access line will be installed; or (2) if the Company has already submitted facilities orders to and interconnecting telephone company.

## **Channel or Circuit**

A dedicated communications path between two or more points having a Bandwidth or Transmission Speed specified in this Tariff and selected by a Customer.

## Company

OPEX COMMUNICATIONS, INC.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Leaf: 12

Revision: 0

Superseding revision:

Effective Date: March 15, 2018

## Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call:

The Company observes the following federally recognized holidays:

New Year's Day
Martin Luther King Day
President's Day
Memorial Day
July 4th, Independence Day
Labor Day
Columbus Day
Veteran's Day
Thanksgiving Day
Christmas Day

The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

## Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

#### Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 13 Revision: 0 Superseding revision:

#### **DCS**

DCS means Digital Cross-Connect System.

## **Dedicated Access/Special Access**

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Point-of-Presence for origination or termination of Calls.

## <u>DS-0</u>

DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

#### DS-1

DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

#### DS-0 with VF Access

DS-0 Service with VF Local Access facilities provides for the transmission of analog voice and/or data within 300 Hz to 3000 Hz frequency range.

## DS-0 with DDS Access

DS-0 Service with VF Local Access facilities provides for the transmission of digital data at speeds 2.4, 4.8, 9.6 or 56 Kbps.

#### Due Date

The Due Date is the date on which payment is due.

## **Exemption Certificate**

A written Customer designation which certifies that its dedicated facility should be exempted from the monthly Special Access Surcharge because the Service:

(a) terminates on a device incapable of connecting the Company's network with the local exchange network; or

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Superseding revision:

Effective Date: March 15, 2018

- (b) is associated with a Switched Access Service that is subject to Carrier Common Line charges; or
- (c) constitutes a Private Line facility used for Telex Service or radio or television transmissions; or
- (d) is an open-end termination in a Local Exchange Carrier's switch of an FX line; or
- (e) is a termination that could not make use of a Local Exchange Carrier's common lines.

## **Expedite**

A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

## **FCC**

Federal Communications Commission

## Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customer-specific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

#### Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

## Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018 Leaf: 15 Revision: 0 Superseding revision:

### Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company that such Service is inoperative and ending at the time of restoration.

## **Kpbs**

Kilobits per second.

## LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

## **Local Access**

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

## Local Access Provider

Local Access Provider means an entity providing Local Access.

## Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

#### <u>Mbps</u>

Megabits per second.

## **Multiplexing**

Multiplexing, or "mixing", is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 16 Revision: 0 Superseding revision:

#### N/A

Not available.

#### Nonrecurring Charges

Nonrecurring Charges are one-time charges.

## **NYPSC**

New York Public Service Commission

#### Payment Method

The manner which the Customer designates as the means of billing charges for Calls using the Company's Service.

## Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

#### Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

## Prepaid Calling Card

A card issued by the Company, containing an authorization code, which identifies a specific Prepaid Account, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

#### **Primary Route**

The route which, in the absence of Customer-designated routing or temporary re-routing, would be used by the Company in the provision of Service.

## Private Line

A dedicated transmission channel furnished to a customer without intermediate switching arrangements for full-time customer use.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 17 Revision: 0 Superseding revision:

#### Private Line Service

A dedicated full-time transmission Service utilizing dedicated access arrangements.

#### Rate Center

A specified geographical location used for determining mileage measurements.

## Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

#### Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

#### Route Diversity

Two channels which are furnished partially or entirely over two physically separate routes.

## Service

Service means any or all Service(s) provided pursuant to this Tariff.

## Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

## **Special Promotional Offerings**

Special trial offerings, discounts, or modifications of its regular Service offerings which the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 18 Revision: 0 Superseding revision:

## Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

## Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the New York Public Service Commission.

## **Transmission Speed**

Data transmission speed or rate, in bits per seconds (bps).

## **Two-Way Conversation**

A Two-Way Conversation is a telephone conversation between or among two or more parties.

#### VF

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000 hertz frequency band.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 19

Revision: 0

Superseding revision:

# 2. RULES AND REGULATIONS

- 2.1. <u>Description and Limitations of Services</u>
- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff.
- 2.1.2. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that, in the Company's reasonable opinion, presents an undue risk of nonpayment and refuses to comply with the deposit requirements set forth in Section 2.7.3, (B) in circumstances in which the Company has reason to believe that the use of the Service would violate the provisions of this Tariff or any applicable law or if any applicable law restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service (in such cases Company shall make best efforts to accommodate the needs of all potential Customers by means of facility improvements or purchases, of capacity, if such efforts will, in the Company's opinion, provide the Company with a reasonable return on its expenditures), but only for so long as such unavailability exists.
- 2.1.3. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, Alternate Access, or circuit conditioning.
- 2.1.4. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.5. Service may be discontinued after five business days written notice to the Customer if:
  - 2.1.5.A. the Customer is using the Service in violation of this Tariff; or
  - 2.1.5.B. the Customer is using the Service in violation of the law or NYPC or FCC rule, order, or regulation.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018 Leaf: 20 Revision: 0 Superseding revision:

- 2.1.6. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.
- 2.1.7. Service will be provided until canceled, by the Customer on not less than thirty (30) days' written notice from the date of postmark on the letter giving notice of cancellation.
- 2.1.8. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.
- 2.1.9. The Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.
- 2.1.10. Except as otherwise provided in this Tariff or as specified in writing by the party entitled to receive Service, notice may be given orally or in writing to the persons whose names and business addresses appear on the executed Service order and the effective date of any notice shall be the date of delivery of such notice, not the date of mailing. By written notice, Company or Customer may change the party to receive notice and/or the address to which such notice is to be delivered. In the event no Customer or Company address is provided in the executed Service order, notice shall be given to the last known business address of Customer or, as appropriate.

## 2.2. Other Terms and Conditions

- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the Application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 21 Revision: 0 Superseding revision:

2.2.3. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the Service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

- 2.2.4. A Customer shall not use any servicemark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.2.5. In the event suit is brought or any attorney is retained by the Company to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.
- 2.2.6. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.
- 2.2.7. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.
- 2.2.8. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.9. If an entity other than the company (e.g., another carrier or a supplier) imposes charges on the Company in connection with a Service that entity's charges will be passed through to the Customer also.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 22 Revision: 0 Superseding revision:

2.2.10. The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended subject to written notice of termination by either Company or Customer as of a date not less than thirty (30) days after delivery of said notice to the other. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-to-month charges applicable to such Service.

## 2.3. <u>Liability</u>

- 2.3.1. Except as provided otherwise in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.
- 2.3.2. With respect to the Services contained herein and except as otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and

OPEX Communications, Inc. d/b/a TCI Long Distance
NY PSC No. 2 Telephone

Revision: 0 Superseding revision:

Leaf: 23

Effective Date: March 15, 2018

execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.

- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all time in full force and effect until modified in writing.
- 2.3.7. The Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever as a result of mistakes, accidents, errors, omissions, interruptions, delays, or defects in Service (collectively "Defects"). Defects caused by or contributed to, directly or indirectly, by any act or omission of Customer or its customers, affiliates, agents, representatives, invitees, licensees, successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties shall not result in the imposition of any liability whatsoever upon the Company, and Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including penalties incurred by the Company as a result thereof, including costs of Local Access Providers' labor and materials. In addition, all or a portion of the Service may be provided over facilities of third parties, or sold by third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of Defects caused by such third parties. THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR BUSINESS INTERRUPTION, FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER THE COMPANY'S LIABILITY, IF ANY, WITH REGARD TO THE CAUSE. **DELAYED INSTALLATION** OF THE COMPANY'S **FACILITIES** OR COMMENCEMENT OF SERVICE SHALL NOT EXCEED \$1,000. **THIS** WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY DEFECT IN THE SERVICE

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

Revision: 0 Superseding revision:

Leaf: 24

Effective Date: March 15, 2018

WHATSOEVER, NEITHER COMPANY NOR ANY AFFILIATED OR UNAFFILIATED THIRD PARTY, THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER.

- 2.3.8. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, Company liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00.
- 2.3.9. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.3.10. In the event that Company is required to perform a Circuit redesign due to inaccurate information provided by the Customer; or, circumstances in which such costs and expenses are caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.4. <u>Cancellation of Service by a Customer</u>
- 2.4.1. If a Customer cancels a Service order before the Service begins, before completion of the Minimum Period, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges. If, based on a Service order by a Customer, any construction has either begun or been completed, but no Services provided, the nonrecoverable costs of such construction shall be borne by the Customer.

OPEX Communications, Inc. d/b/a TCI Long Distance
NY PSC No. 2 Telephone
Effective Date: March 15, 2018

Revision: 0 Superseding revision:

Leaf: 25

2.4.2. Upon thirty (30) days' prior written notice, either Customer or Company shall have the right, without cancellation charge or other liability, to cancel the affected portion of the Service, if the Company is prohibited by governmental authority from furnishing said portion, or if any material rate or term contained herein and relevant to the affected Service is substantially changed by order of the highest court of competent jurisdiction to which the matter is appeal, the Federal Communications Commission, or other local, state or federal government authority.

## 2.5. <u>Cancellation for Cause by the Company</u>

- 2.5.1. Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon five business days written notification to the Customer, except in extreme cases, without incurring any liability, immediately discontinue the furnishing of such Service. The written notice may be separate and apart from the regular monthly bill for service. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff.
- 2.5.2. Without incurring any liability, the Company may discontinue the furnishing of Service(s) to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or Services under the following circumstances:
  - 2.5.2.A. if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications Services or its planned use of Service(s);
  - 2.5.2.B. if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Customer communications Services, or its planned use of the Company Service(s);
  - 2.5.2.C. if the Customer states that it will not comply with a request of the Company for reasonable security for the payment for Service(s);

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 26 Revision: 0 Superseding revision:

2.5.2.D. if the Customer has been given five business days written notice in a separate mailing by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's communications

used;

2.5.2.E. immediately upon written notice to the Customer of any sum thirty (30) days past due.

Services to which the Customer either subscribes or had subscribed or

2.5.3. The discontinuance of Service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

## 2.6. <u>Use of Service</u>

- 2.6.1 The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.
- 2.6.2. Service furnished by the Company may be arranged for joint use or authorized use. The joint user or Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:
  - 2.6.2.A. One joint user or Authorized User must be designated as the Customer.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 27 Revision: 0 Superseding revision:

2.6.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The joint user or Authorized User which has been designated as the Customer will be billed for all components of the

Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges in curred as a result of its use of the Company's Service.

incurred as a result of its use of the Company's Service.

2.6.3. In addition to the other provisions in this Tariff, Customers reselling company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.

- 2.6.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.6.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.

## 2.7. Payment Arrangements

- 2.7.1. The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or Authorized Users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public.
- 2.7.2. The Company's bills are due upon receipt. Amounts not paid within 15 days from the Bill Date of the invoice will be considered past due. Customers will be assessed a late fee on past due amounts in the amount not to exceed the maximum lawful rate under applicable state law. If a Customer presents an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 28 Revision: 0 Superseding revision:

- 2.7.3. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors: (A) the Customer's payment history (if any) with the Company and its affiliates, (B) Customer's ability to demonstrate adequate ability to pay for the Service, (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available, and (D) information relating to Customer's management, owners and affiliates (if any). For end users or Customers whom the Company believes an advance payment is necessary, Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment of service. This will be applied against the next month's charges and, if, necessary, a new advance payment will be collected for the next month, not to exceed two months in total.
- 2.7.4. Disputes with respect to charges must be presented to the Company in writing within thirty days from the date the invoice is rendered or such invoice will be deemed to be correct and binding on the Customer.
- 2.7.5. If a LEC has established or establishes a Special Access surcharge, the Company will bill the surcharge beginning on the effective date of such surcharge for Special Access arrangements presently in Service. The Company will cease billing the Special Access surcharge upon receipt of an Exemption Certificate or if the surcharge is removed by the LEC.
- 2.7.6. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- 2.8. Assignment
- 2.8.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Leaf: 29

Revision: 0

Superseding revision:

Effective Date: March 15, 2018

## 2.9. Tax and Fee Adjustments

- 2.9.1. All stated charges in this Tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales or privilege taxes, duties, fees or similar liabilities (other than general income or property taxes) whether charged to or against the Company or its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this Tariff. All such taxes, duties, and fees shall each be shown as a separate line item on the Customer's monthly invoice.
- 2.9.2. A surcharge is imposed on all charges for Service originating at addresses in states which levy a gross receipt tax on Company's operations. This surcharge is composed of a factor of the gross receipts tax and taxes imposed directly or indirectly upon Company as measured by the gross receipts payments or revenues of interstate access charges will be shown as a separate line item on the Customer's monthly invoice.
- 2.9.3. When any municipality, or other political subdivision, local agency of government, or department of public utilities imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customers receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.
- 2.9.4. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amount it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

## 2.10. Method for Calculation of Airline Mileage

2.10.1. The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 to the following formula:

the square root of:  $\frac{(V1-V2)^2 + (H1-H2)^2}{10}$ 

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 30

Revision: 0

Superseding revision:

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

Example:

<u>V</u> <u>H</u>
City 1 5004 1406
City 2 5987 3424

the square root of:  $(5004-5987)^2 + (1406-3424)^2$ 

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

## 2.11. <u>Time of Day Rate Periods</u>

2.11.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling station.

The rates shown in Section 4 apply as follows:

DAY: From 8:00 AM to 5:00 PM Monday – Friday

EVENING: From 5:00 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/

WEEKEND: From 11:00 PM to 8:00 AM Everyday

From 8:00 AM to 11:00 PM Saturday From 8:00 AM to 5:00 PM Sunday

# 2.12. Special Customer Arrangements

2.12.1. In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, Installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Tariff, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Revision: 0 Superseding revision:

Leaf: 31

## 2.13. <u>Inspection</u>

2.13.1. The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Tariff are being complied with in the Installation, operation or maintenance of Customer or the Company equipment. The Company may interrupt the Service at any time, without penalty to the Company, should Customer violate any provision herein.

#### 2.14. Schools And Libraries Discount Program

#### 2.14.1. General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the prediscount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 32 Revision: 0 Superseding revision:

## 2.14.2 Regulations

## A. Obligation of eligible schools and libraries

## 1. Request for Service

- a. Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- b. Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- c. Services requested will be used for educational purposes.
- d. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

## B. Obligations of the Company

- 1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
- 2. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- 3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 33

Revision: 0

Superseding revision:

#### 2.14.3. Discounted Rates For Schools And Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- D. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 34

Revision: 0

Superseding revision:

# **ATTACHMENT**

- A. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT
  - 1. Voice Mail Services
- B. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

## % DISCOUNT LEVEL

HOW DISADVANTAGED	URBAN DISCOUNT	RURAL DISCOUNT			
% of students eligible for national school lunch program					
< 1	20	25			
1-19	40	50			
20-34	50	60			
35-49	60	70			
50-74	80	80			
75-100	90	90			

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 35

Revision: 0

Superseding revision:

2.15. Health Care Providers Support Program

# 2.15.1. General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R) 54.601 et. seq., and any amendments made thereto.

## 2.15.2. Regulations

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.
- D. Responsibility of eligible health care providers
  - 1. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.
  - 2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 36 Revision: 0 Superseding revision:

3. Services requested must be used for purposes related t

3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.

- 4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
- 5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

## E. Responsibility of the Company

- 1. The Company shall offer the rates and charges as specified in Section 3, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in 1. preceding.
- 2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
- 3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

#### 2.15.3. Rates And Charges

The following price adjustments will be eligible rural health care providers, except subparagraph C., which shall be available to all eligible health care providers, regardless of location:

A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.

OPEX Communications, Inc. d/b/a TCI Long Distance
NY PSC No. 2 Telephone

Revision: 0 Superseding revision:

Leaf: 37

Effective Date: March 15, 2018

B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.

C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs.

### 2.16. <u>Automatic Number Identification</u>

### 2.16.1. Regulation

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 38 Revision: 0 Superseding revision:

The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

- 4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- Violation of any of the foregoing terms and conditions by an ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

#### 2.16.2. Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Section 24, 25, and 26 of the Public Service Law.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 39

Revision: 0

Superseding revision:

### 3. DESCRIPTION OF SERVICES.

- 3.1. Wide Area ("WATS") and Message ("MTS") Toll Services
- 3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.
- 3.2. Switched Inbound Service
- 3.2.1. Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.
- 3.3. <u>Dedicated Inbound Service</u>
- 3.3.1. Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.4. Switched Outbound Service
- 3.4.1. Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.
- 3.5. Dedicated Outbound Service
- 3.5.1. Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.6. Calling Card Service
- 3.6.1. The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 40 Revision: 0 Superseding revision:

#### 3.7. Prepaid Calling Card Services

- 3.7.1 Customers can purchase Prepaid Phone Cards directly from Distributors. Prepaid Phone Service provides outbound voice grade communications services for calls charged to OPEX prepaid phone cards ("Prepaid Phone Cards"). Prepaid Phone Cards (physical or virtual) containing the OPEX brand, which includes cards co-branded with the brand of another company.
- 3.7.2 OPEX Prepaid Phone Service is available twenty-four hours a day, seven days a week.
- 3.7.3 OPEX Prepaid Phone Card Service is accessed using the toll-free access number printed on the card. All cards must be charged against a Prepaid Phone Card that has a sufficient available balance. After the number of the called party is dialed, an announcement ill provide the available balance of talk time based on the destination for that call.
- 3.7.4 A call made with a Prepaid Phone Card will be interrupted with an announcement when the available balance on the card drops to one minute/unit, based on the originating/terminating location of the call. On certain cards, the customer may be able to enter another valid Prepaid Phone Card PIN number to continue the call or, if available, set up auto-recharge on their existing card. If the balance on the card is insufficient to continue the call and the customer fails to enter the number of another valid Prepaid Phone Card or auto-recharge, OPEX will terminate the call.
- 3.7.5 The Prepaid Phone Card balance will be reduced by the appropriate number of minutes/units for each call. Calls are billed in one minute increments. Partial minutes used are billed as full minutes.
- 3.7.6 Rechargeable Cards Some Prepaid Phone Cards have a feature whereby the customer may purchase or "recharge" additional minutes or dollars of OPEX Prepaid Phone Service. In addition to the regulations set forth above, rechargeable cards are also subject to the following conditions and limitations.
  - 3.7.6.1 Recharge may be accomplished at selected retailer locations, by auto-recharging during the call, or by calling the toll free access number printed on the card and following the prompts. Recharge minutes or dollars of service purchased via the toll free access numbers or through auto-recharge must be paid for by credit/charge card and will be added to the card after the credit/charge card has been verified. In-store purchases of recharge minutes are subject to Distributor's authorized methods of payments.
  - 3.7.6.2 OPEX reserves the right to impose a maximum number of minutes/units or U.S. dollar value that may reside on the card.

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 41 Revision: 0 Superseding revision:

#### 3.7.7. Credit Allowances for Interruptions

3.7.7.1. OPEX will give the customer a credit of one minute/unit for a Prepaid Phone Card call if they experience poor transmission or get cut off during the call. To receive a credit, the customer must notify an OPEX representative of the problem experienced by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by OPEX, by the failure of other OPEX services connected to the OPEX Prepaid Phone Service, or for wrong telephone numbers.

## 3.8. <u>Timing of Calls</u>

- 3.8.1. Long distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.8.2. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is eighteen (18) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.
- 3.9. <u>Minimum Call Completion Rate</u>
- 3.9.1. A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 42

Revision: 0

Superseding revision:

## 4. RATES AND CHARGES

## 4.1. <u>Usage Rates</u>

4.1.1. The following are the maximum per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

Leaf: 43

Revision: 0

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Superseding revision:

4.2. Switched Inbound Usage Rates

Effective Date: March 15, 2018

## **PCOM 1 – Switched Inbound Service**

The Company requires eligible subscribers to agree to a one (1) year term commitment to 4.2.1 receive services available under PCOM 1.

## **BUSINESS DAY EVENING/NIGHT/WEEKEND**

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0279	0.0093

## PCOM 2 – Switched Inbound Service

The Company requires eligible subscribers to agree to a six (6) month term commitment to receive services available under PCOM 2.

## **BUSINESS DAY EVENING/NIGHT/WEEKEND**

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0306	0.0102

### **PCOM 3 – Switched Inbound Service**

The Company requires eligible subscribers to agree to a monthly commitment to receive services available under PCOM 3.

## **BUSINESS DAY EVENING/NIGHT/WEEKEND**

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0321	0.0107

OPEX Communications, Inc. d/b/a TCI Long Distance
NY PSC No. 2 Telephone

Revision: 0 Superseding revision:

Leaf: 44

Effective Date: March 15, 2018

4.3. <u>Switched Outbound Usage Rates</u>

## PCOM 1 – Switched Outbound Service

4.3.1 The Company requires eligible subscribers to agree to a one (1) year term commitment to receive services available under PCOM 1.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0279	0.0093

### **PCOM 2 – Switched Outbound Service**

4.3.2. The Company requires eligible subscribers to agree to a six (6) month term commitment to receive services available under PCOM 2.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0306	0.0102

## **PCOM 3 – Switched Outbound Service**

4.3.3. The Company requires eligible subscribers to agree to a monthly commitment to receive services available under PCOM 3.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0321	0.0107

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone

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Leaf: 45

Effective Date: March 15, 2018

4.4. <u>Calling Card Usage Rates</u>

### **PCOM 1 – Calling Card Service**

4.4.1 The Company requires eligible subscribers to agree to a one (1) year term commitment to receive services available under PCOM 1.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 30 Seconds	Additional 6 Seconds
All	0.0895	0.0179

### **PCOM 2 – Calling Card Service**

4.4.2. The Company requires eligible subscribers to agree to a six (6) month term commitment to receive services available under PCOM 2.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 30 Seconds	Additional 6 Seconds
All	0.0995	0.0199

## **PCOM 3 – Calling Card Service**

4.4.3. The Company requires eligible subscribers to agree to a monthly commitment to receive services available under PCOM 3.

# BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 30 Seconds	Additional 6 Seconds
All	0.0995	0.0199

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 46

Revision: 0

Superseding revision:

### 4.5. Prepaid Calling Card Usage Rate

4.5.1 Prices for cards sold by Distributors are prominently displayed on the card or otherwise clearly provided to the customer. Prices for cards sold directly by OPEX are fully disclosed to purchasers prior to and at the time of sale. The price points do not include any sales tax and may not include other fees and charges that may apply to the transaction at point of purchase.

- 4.5.2. Dollar based cards are available in various denominations up to \$100.00, or as otherwise specified by OPEX. OPEX Branded Prepaid Phone Cards may have an expiration date, as disclosed on the card and/or in the marketing material. If rechargeable, a recharge convenience fee of up to a maximum of 15% of the recharge amount applies.
- 4.5.3. The following charges will be applied against calls made with an OPEX Prepaid Phone Card: a weekly fee of 99¢ beginning 1 day after first use and weekly thereafter. A 99¢ disconnection fee at the end of each call. An additional 5¢ per minute will be added to each call placed from the contiguous 48 states to an 8xx number. An additional 25¢ per minute will be added to each call placed from Hawaii, Alaska or US Territory to a toll-free number. The Payphone Surcharge of 99¢ applies when a Prepaid Phone Card is used to place a call from a U.S. public or semi-public payphone.

Mileage	Initial minute	Additional minutes
All	0.035	0.035

OPEX Communications, Inc. d/b/a TCI Long Distance NY PSC No. 2 Telephone Effective Date: March 15, 2018

Leaf: 47 Revision: 0 Superseding revision:

#### 4.6. Special Promotional Offering

4.6.1. The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by the Commission. Company will not have special promotional offerings for more than 90 days in any 12 month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof.

## 4.7. <u>Emergency Calls</u>

4.7.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

### 4.8. <u>Payphone Use Service Charge</u>

4.8.1 A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$.30.

### 4.9 Returned Check Charge

4.9.1 Customers will be assessed a fee of \$20.00 for all returned checks.

OPEX Communications, Inc.

d/b/a TCI Long Distance

NY PSC No. 2 Telephone

Effective Date: March 15, 2018

Leaf: 48

Revision: 0

Superseding revision:

#### ATTACHMENT A

#### THE GROSS REVENUE TAX SURCHARGE RATES ARE AS FOLLOWS:

PERIOD Gross Revenue Tax
Surcharge

January 1, 1997 and beyond 3.6%

#### APPLICABLE MTA TAX RATES

As described in the following paragraph, a surcharge of .73% to recover the additional expense related to the Temporary Metropolitan Transportation Business Tax Surcharge applies to recurring and non-recurring and usage rates and charges for all intrastate services.

The surcharge is applicable to service furnished from the following counties:

New York City Counties

Bronx County

Kings County

New York County

New York County

Queens County

Staten Island County

Dutchess County

Nassau County

Putnam County

Rockland County

Suffolk County

Westchester County