

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 1  
Revision: 0  
Superseding Revision:

### COMPANY SPECIFIC SERVICES

#### A. Custom Calling / CLASS Feature Savings Packages

The following Savings Packages are discounted billing arrangements. All regulations applicable to the Custom Calling and CLASS Features included in these Savings Packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to these services and features when offered as part of the Savings Packages.

Service Charges do not apply when installing or removing package services.

	Residential	Business
<b><u>*Favorite Feature Value Pack:</u></b> Includes Call Waiting, Call Forwarding, 3-Way Calling Call Forward-No Answer Call Forward Busy, Basic Call Answer, And Call ID	10% Discount	N/A
<b><u>*Elite Value Pack</u></b> Includes Call Waiting, Call Forwarding, 3-Way Calling Call Forward No Answer, Call Forward Busy, Basic Call Answer	N/A	10% Discount
<b><u>Premier Package</u></b> Includes Call Waiting, 3-Way Calling and Call ID	10% Discount	N/A
<b><u>Select a Call</u></b> Includes Call Screening, Selective Call Forwarding, Selective Call Acceptance	\$6.00	\$6.00
<b><u>Call Waiting Premium</u></b> Includes Priority Ringing, Call Waiting	\$4.00	\$4.40

*\* This above Favorite Feature Value Pack and Elite Value Pack are is only available to customers who also subscribe to the Favorite Feature Value Pack and Elite Value Pack as outlined in Alteva LongDistance, Inc. PSC No.1 - Telephone and the corresponding Long Distance offering.*

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: January 1, 2019

Section: 4 Leaf: 2  
Revision: 1  
Superseding Revision: 0

---

### COMPANY SPECIFIC SERVICES

#### B. Residential Local Service Packages

The following Residential Savings Package(s) are discounted billing arrangements. All regulations applicable to Local Service and the Custom Calling and CLASS Features included in these Savings Packages, as specified in Sections 6 and 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to these services and features when offered as part of the Savings Packages.

*Service Charges do not apply when installing or removing package services.*

Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Package services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

#### **Best Offer Ever**

The package\* includes: Local Access Line; Caller ID/Call Waiting or Caller ID; Call Forwarding; Voice Mail; Call Forward No Answer; Call Waiting

#### **Rates:**

Warwick*:	\$29.40 (C)
Pine Island*:	\$29.13 (C)

*\* In order for customers to receive this special rate, they must also subscribe to the applicable Long Distance Product offered by the Company's Affiliate.*

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: January 1, 2019

Section: 4 Leaf: 3  
Revision: 1  
Superseding Revision: 0

COMPANY SPECIFIC SERVICES

B. Residential Local Service Packages (Cont'd)

**The Saver:**

Residential:

Includes; local access line, Caller ID/Call Waiting or Caller ID, Call Forwarding, Voice Mail, Call Forward No Answer, Call Waiting, Unlimited LD

Warwick exchange = \$24.88 (C)  
Pine Island exchange = \$24.58 (C)

Business:

WVT Voice - Includes; local access line, Anonymous Call Blocker, Call Forward Busy, Caller ID/Call Waiting or Caller ID, Call Waiting, 3-Way Calling, Call Forwarding, Call Forward No Answer, Smart Mail Enhanced, Unlimited LD

Warwick exchange single line = \$22.54 (C)  
Pine Island exchange single line = \$22.12 (C)

*\* In order for customers to receive this special rate, they must also subscribe to the applicable Long Distance Product offered by the Company's Affiliate.*

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 4  
Revision: 0  
Superseding Revision:

COMPANY SPECIFIC SERVICES

C. TELEPHONE ANSWERING SERVICE MILEAGE

1. General

The following regulations and rates apply for the mileage associated with Telephone Answering Service.

2. Charges to be Paid by Customer

Each customer subscribing to an Answering Service will be billed monthly by the Company for airline mileage charge between the central office and the office of the Answering Service.

If distance is 1/4 mile or less.....\$2.27  
between 1/4 mile and 1/2 mile.....\$4.28  
between 1/2 mile and 3/4 mile.....\$5.43  
between 3/4 mile and 1 mile.....\$6.30

For each 1/4 mile or fraction thereof  
over 1 mile.....\$1.59

D. RATE GROUP CLASSIFICATION

Exchanges are classified by rate groups to determine the appropriate local service charges. The rate group is based on total access lines in the local calling area as follows:

<u>Rate Group</u>	<u>Total Access Lines in the Local Calling Area</u>		
1	1	-	22,000
2	22,001	-	28,000
3	28,001	-	34,000
4	34,001	-	40,000
5	40,001	-	And Higher

The local service charges are listed in Section 3 and the Rate Group is listed in Section 2 of this tariff. The rate group of an exchange could change if the total access lines within the local calling area increase or decrease. To reclassify an exchange's rate group classification, a tariff revision must be filed with the Public Service Commission.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 5  
Revision: 0  
Superseding Revision:

---

## COMPANY SPECIFIC SERVICES

### E. Metropolitan Transit Authority Surcharge (cont'd)

The billed surcharge applies to all local and intrastate toll revenues. It will be applied at the rate of 0.611% of these revenues on all bills dated on and after April 1, 1985 but not on or after April 1, 1987 when all surcharge amounts should have been recovered.

### F. DIGITAL CENTREX

#### 1. General

- a. Digital Centrex is a central office communications system provided in association with individual line exchange business services furnished from digital central office (DMS-100) equipment located in Company buildings. Digital Centrex is not provided in association with semi-public and public telephone service, party line service and residential service.
- b. Digital Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines is required.
- c. Other special features and offerings will be priced out by Special Assembly.
- d. The minimum period for services provided under this tariff shall be two years. Optional 5 year rate stability plans are available.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 6  
Revision: 0  
Superseding Revision:

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 2. Rates

Monthly Rate Per Access Line	Port	Link	
		<u>RG1</u>	<u>RG2</u>
Basic Centrex Service	\$5.00	\$3.42	\$3.99
Business Set Service	\$5.00	\$5.22	\$5.79
Enhanced Centrex Service	\$5.00	\$6.52	\$7.09
Enhanced Business Set Service	\$5.00	\$8.77	\$9.34

FCC Subscriber Line Charge is also required on a per line basis. Service connection charges apply as per Section 8 of this tariff. Additions or changes in service requested by the customer after the initial installation will be subject to a \$15.00 non-recurring charge per line.

The Link and Port components of this service are not provided separately. A customer must request both a Link and a Port component for each Centrex line being ordered.

#### 3. Description of Services

##### a. Basic CENTREX Service

This level of service can have as terminal equipment a 500/2500 type telephone, a key system or a PBX. The features associated with this level of service are also included in every level of service.

##### b. Enhanced CENTREX Service

This level of service provides enhancements to the Basic Service shown in (1) above.

##### c. Business Set Service

This level of service can only use a Northern Telecom business set as terminal equipment.

##### d. Enhanced Business Set Service

This level of service provides enhancements to the Business Set Service shown in (c) above.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 7  
Revision: 0  
Superseding Revision:

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 3. CENTREX Features (Cont'd.)

##### a. Basic CENTREX Service

###### ATTENDANT RELATED (Requires N.T. Attendant Console)

Access to paging	Autodial
Automatic recall	Busy Verification
Call hold	Call Park
Camp-on	Conference (6)
Console display	Night service, fixed
Night service, flexible	Night service, TAFAS
Serial call	Splitting
Transfer	

###### SYSTEM RELATED

Fully-restricted service	Semi-restricted service
Toll-restricted service	Unrestricted service
Code restrictions	Direct-Inward Dialing (DID)
Direct-Outward Dialing (DOD)	Speed call lists
Flexible Intercept	Hunting

###### STATION RELATED

Call Forward, All calls	Call Forward, Busy
Call Forward, No answer	Call Pickup
Call Waiting	Consultation Hold
Meet-me conference	Permanent Hold
Ring again	Call Park
Station Controlled Conference	Executive busy override
Distinctive Ringing	Last number redial
Intergroup Calling	
Speed Calling, Individual Short List and Long List	
Speed Calling, Group Long List	
Three Way Conference/Transfer	

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 8  
Revision: 0  
Superseding Revision:

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 3. CENTREX Features (Cont'd.)

##### b. Enhanced CENTREX Service

This service includes all the features of Basic CENTREX Service plus the following features:

Do-Not-Disturb	Automatic Route Selection
Call-Back Queuing	Expensive Route Warning Tone
Off-hook Queuing	Network Speed Calling
Call Hold	Call Waiting-Originating
Dial Call Waiting	Distinctive Call Waiting Tones
Station Activation of Call Forward, Busy/Don't Answer	
Station Activated Do Not Disturb with Feature Active Reminder	

##### c. Business Set Service

Business Set Service includes the features of Basic CENTREX Service plus the following features which require a Northern Telecom Business Set for their use.

Auto Answer Back	Automatic Line
Call Waiting-Originating	Listen on Hold
Make Set Busy	Malicious Call Hold
On-hook Dialing	

Business Set Display (require a Business Set equipped with a display).

Call Forward Reason Display	Display Called Number
Display Calling Number	Feature Display
Time Display	
Call Forward/Automatic Dial Display	



Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 9  
Revision: 0  
Superseding Revision:

---

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 3. CENTREX Features (Cont'd.)

##### d. Enhanced Business Set Service

This Service includes all the features of Basic CENTREX Service, Business Set Service and Enhanced CENTREX Service plus the following features:

Call Park Recall Identification  
Enhanced Multiple Appearance Directory Number Call Control  
Individual Pager from Group Intercom  
Make Set Busy except Group Intercom  
Privacy Release Conference Control  
Ring Again on Idle Business Set

Additional groupings of features may be offered to customers whose particular needs are not satisfied by the above.

#### 4. Rate Stability Option

- a. The customer may, at its option, elect to enter into a contractual agreement with the Company agreeing that, for a five year period, the Company shall guarantee the monthly rates for Digital Centrex Service, and the customer shall guarantee payment of the monthly rates. The rates for Digital Centrex Service shall be those rates in effect when the contract is signed. Inside wiring is not part of the agreement. All services not covered by a customer's Plan, including the SLC charge for lines, are subject to standard tariff rates and charges. (Customers with over 200 lines are eligible for a ten year contract period).
- b. The Company shall agree that those charges for Digital Centrex Service shall not change for the five year period, irrespective of any tariff changes that may take effect while the contract is in effect. The customer shall agree to continue the monthly payment for Digital Centrex Service at the quantities and rates in effect when the contract is signed for the five year period.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 10  
Revision: 0  
Superseding Revision:

---

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 4. Rate Stability Option (cont'd)

- c. All Centrex CO Rate Stability Plan customers must subscribe to a minimum of 5 lines within the serving area of the central office providing the Centrex Service.
- d. The Rate Stability Plan (RSP) customer assumes the obligation for a minimum of 90 percent of the Centrex Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will have the option of paying the 90% minimum charge or terminating the rate stability contract.
- e. An existing Rate Stability Plan customer will not be permitted to downgrade his service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges.
- f. The customer may discontinue any or all of the Centrex Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.
- g. An existing Rate Stability Plan customer who moves any of its service locations within the Company's service area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing service connection charges.
- h. With the written permission of the Telephone Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge of \$150.00. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rates for the remainder of the period, the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service or equipment rearrangements or additions are subject to the rates and charges applicable.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 11  
Revision: 0  
Superseding Revision:

## COMPANY SPECIFIC SERVICES

### F. DIGITAL CENTREX (cont'd)

#### 4. Rate Stability Option (cont'd)

- i. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:
  1. Prevailing month-to-month tariff rates.
  2. If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such an offering would be at the same rates as set forth in this tariff.
- j. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.
- k. Rates

#### Monthly Rate

##### Per Access Line

	Port	Link	
		<u>RG1</u>	<u>RG2</u>
		Basic Centrex Service	\$5.00
Business Set Service	\$5.00	\$3.14	\$3.70
Enhanced Centrex Service	\$5.00	\$3.78	\$4.35
Enhanced Business Set Svc.	\$5.00	\$4.91	\$5.48

1. Service Connection Charges apply.

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 12  
Revision: 0  
Superseding Revision:

---

COMPANY SPECIFIC SERVICE

G. RESERVED FOR FUTURE USE

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Section: 4 Leaf: 13  
Revision: 0  
Superseding Revision:

## COMPANY SPECIFIC SERVICES

### H. CABLE CARRYING CHARGES

#### Monthly Cable Carrying Charge Table

Chargeable Distance	Cable Pairs				
	<u>0-49</u>	<u>50-99</u>	<u>100-299</u>	<u>300-599</u>	<u>600 or more</u>
0-200 ft	\$8.94	\$ 17.60	\$21.47	\$42.96	\$56.37
201-250	11.18	22.01	26.85	53.69	70.46
251-300	13.43	26.42	32.21	64.43	84.56
301-350	15.65	30.82	37.58	75.16	98.65
351-400	17.88	35.22	42.96	85.90	112.74
401-450	20.13	39.63	48.32	96.64	126.84
451-500	22.37	44.02	53.69	107.37	140.93
501-600	26.81	52.83	64.43	128.85	169.11
601-700	31.31	61.63	75.16	150.33	197.30
701-800	35.78	70.44	85.90	171.80	225.49
801-900	40.26	79.24	96.64	193.28	253.67
901-1000	44.74	88.05	107.37	214.75	281.86
1001-1100	49.21	96.86	118.12	236.22	310.04
1101-1200	53.69	105.65	128.85	257.70	338.23
1201-1300	58.16	114.46	139.58	279.18	366.41
Over 1300 per 100 ft	4.47	8.81	10.75	21.47	28.19