

Global Crossing Local Services, Inc.
P.S.C. NO 6 - TELEPHONE
Competitive Access Service
Effective Date: April 1, 2019

Section 3
Leaf 1
Revision 0
Superseding Revision:

3. ORDERING OPTIONS FOR ACCESS SERVICE

3.1 General

This section sets forth the regulations and order related charges for ASRs for Switched Access Service. These charges are in addition to other applicable charges set forth in other sections of this tariff.

3.1.1 Ordering Conditions

Customer may order switched access through a Constructive Order, as defined herein, or through an ASR.

The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

3.1.2 Minimum Period of Service

The minimum period for which service is provided and for which charges are applicable is one month.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated non-recurring charges (NRCs) will apply for the new service, and a new minimum period will be established:

1. A change in the identity of the customer of record; or
2. A move by the customer to a different building.

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3.1 General (Cont'd)

3.1.2 Minimum Period of Service (cont'd)

- B. When service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equivalent to 50,000 billed minutes of use for the applicable service.

All applicable non-recurring charges for the service will be billed in addition to the Minimum Period Charge.

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3.2 Miscellaneous Charges

| | <u>Minimum</u> | <u>Maximum</u> |
|---|----------------|------------------------|
| Customer Requested Due Date Change [1, 2] Per order | \$0.00 | \$100.00 |
| Customer Requested Expedite [2] Per location, Per order | \$0.00 | \$500.00 |
| Cancellation [2] (after 3 business days from order placement) Per order | \$0.00 | \$500.00+ Full NRCs |
| Design Change, DS0/DS1 [2] Per circuit | \$0.00 | \$300.00 |
| Design Change, DS3 and higher [2] Per circuit | \$0.00 | \$600.00 |
| Administrative Processing [2] Per order | \$0.00 | \$50.00 |

- [1] Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a customer request is received during that time, the supplemental charge will apply and in addition, the billing will start on the current due date without exception.
- [2] For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

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