

Level 3 Communications, LLC  
P.S.C. NO 7 - TELEPHONE  
Competitive Local Exchange Carrier Service  
Effective Date: October 11, 2019

Section 0  
Leaf 1  
Revision 0  
Superseding Revision:

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This Level 3 Communications, LLC Tariff P.S.C. No. 7 - Telephone  
replaces, cancels and supersedes  
Level 3 Communications, LLC Tariff P.S.C. No. 2 - Telephone

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING  
TO LOCAL EXCHANGE SERVICES FURNISHED BY  
LEVEL 3 COMMUNICATIONS, LLC BETWEEN LOCATIONS SERVED  
WITHIN THE  
STATE OF NEW YORK

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Issued by: Chantel Mosby

Director – Tariffs, CenturyLink  
100 CenturyTel Drive, Monroe, LA 71203

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Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):  
1-800-342-3377 for Continental United States or,  
1-800-662-1220 for Hearing/Speech Impaired: TDD or,  
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service  
Office of Consumer Services  
3 Empire State Plaza  
Albany, NY 12223-1350

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