

Level 3 Communications, LLC
P.S.C. NO 8 – TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: October 16, 2019

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5. SUPPLEMENTAL SERVICES

5.1 Service Area

Where facilities are available, the service area is defined by the Exchanges listed below.

The column below each exchange area listed in bold indicates the local calling areas that correspond to that exchange.

<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Albany	Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Clarksville, Colonie, Delanson, Esperance, Galway, Greenfield Center, Greenville (Greene), Hoosick Falls, Jonesville, Mariaville, Mechanicville, Pittstown, Round Lake, Saratoga Springs, Schenectady Springs, South Bethlehem, Troy, Valley Falls, Voorheesville, Westerlo
Amagansett	Amagansett, East Hampton, Montauk Point
Amityville	Amityville, Farmingdale, Lindenhurst, Massapequa N9
Armonk Village	Armonk Village, Bedford Village, Byram, Chappaqua, Greenwich, Mount Kisco, Pleasantville, White Plains W8, Port Chester W9
Atlantic	Atlantic, Bellport, Center Moriches, East Fire Island, Yaphank
Auburn	Auburn, Cato, Jordan, Moravia, Owasco, Poplar Ridge, Skaneateles, Union Springs, Weedsport
Babylon	Babylon, Bay Shore, Brentwood, Deer Park, Lindenhurst, Midland
Batavia	Attica, Batavia, Byron, Darien, Elba, Le Roy, Oakfield, Wyoming

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5.1 Service Area (Cont'd)

<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Beacon	Beacon, Clintondale, Cornwall, Highland, Hopewell Junction, Marlboro, Milton, New Paltz, Newburgh, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Wappingers Falls
Bedford Village	Armonk Village, Bedford Village, Greenwich, Katonah, Lewisboro, Mount Kisco, Pound Ridge, South Salem
Binghamton	Binghamton, Chenango Bridge, Endicott, Hawleyton, Maine, Quaker Lake, Whitney Point
Birchwood	Birchwood, Croton Falls, Katonah, Lakeland, Mahopac, Yorktown Heights
Brentwood	Babylon, Bayshore, Brentwood, Central Islip, Comack Deer Park, Islip, Smithtown, West Commack
Brewster	Brewster, Carmel, Croton Falls, Danbury, Mahopac, North Salem, Patterson
Buffalo	Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence Center, Clarence, Corfu, Darien, Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Sanborn, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
Chaffee	Akron, Alden, Angola, Arcade, Boston, Buffalo, Chaffee, Clarence Center, Clarence, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
Coldspring(Putnam)	Carmel, Cold Spring(Putnam), Garrison, Lakeland

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Colonie	Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Clarksville, Colonie, Delanson, Galway, Greenfield Center, Jonesville, Mariaville, Mechanicville, Pittstown, Round Lake, Saratoga Springs, Schenectady, South Bethlehem, Troy, Valley Falls, Voorheesville, Westerlo
Corning	Big Flats, Campbell, Caton, Corning, Elmira, Lindley, Savona
Dansville	Dansville, Mount Morris, Springwater, Wayland
Deer Park	Babylon, Bay Shore, Brentwood, Commack, Deer Park, Huntington, Midland, West Comack
Dunkirk	Dunkirk, Forestville, Silver Creek
Elmira	Big Flats, Caton, Chemung, Corning, Elmira, Lockwood, Spencer
Endicott	Apalachin, Binghamton, Enidcott, Hawleyton, Little Meadows, Maine, Newark Valley, Owego
East Rochester	East Rochester, Fairport, Henrietta, Hilton, Honeoye Falls, Rochester, Rush, Scottsville, North Chili, Victor, West Webster, Webster
Fairport	East Rochester, Fairport, Henrietta, Honeoye Falls, Rochester, Victor, West Webster, Webster
Farmingdale	Amityville, Cold Spring Harbor, Farmingdale, Huntington, Lindenhurst, Midland, Hicksville N8, Massapequa N9

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Fire Island	Bay Shore, East Fire Island, Fire Island
Floral Park N2	Great Neck N1, Floral Park N2, Cedarhurst N3, Brookville N4, Garden City N5, Baldwin N6, New York City Zone 12
Forestville	Dunkirk, Forestville, Silver Creek, South Dayton
Garden City	Great Neck N1, Floral Park N2, Cedarhurst N3, Brookville N4, Garden City N5, Baldwin N7, Hicksville N8, Massapequa N9
Glensfalls	Argyle, Corinth, Fort Ann, Glens Falls, Hartford, Kattskill Bay, Lake George, Lake Luzerne, Saratoga Springs, Schuylerville
Greenport (Suffolk)	Greenport (Suffolk), Orient, Shelter Island Southold
Hamburg	Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence Center, Clarence, Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, West Seneca, Williamsville
Hicksville N8	Cold Spring Harbor, Farmingdale, Brookville N4, Garden City N5, Bayville N7, Hicksville N8, Massapequa N9
Highland Falls	Highland Falls
Huntington	Cold Spring Harbor, Commack, Deer Park, Farmingdale, Hintington, Midland, Northport, West Commack
Ithaca	Dryden, Etna, Groton, Ithaca, Lansing, McLean, Newfield, Slater Springs, Spencer, Virgil

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Jamestown	Bemus Point, Cherry Creek, Clymer, Ellington, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Panama, Randolph, Sinclairville, Steamburg, Stedman
Kings Park	Commack, Kings Park, Northport, Smithtown, West Commack
Kingston	Clinton Corners, Clintondale, Elizaville, Ellenville, Esopus, High Falls, Highland, Hyde Park, Kerhonkson, Kingston, Millbrook, Milton, New Paltz, Palenville, Phoenicia, Pleasant Valley, Poughkeepsie, Red Hook, Rhinebeck, Rosendale, Saugerties, Shokan, Staatsburg, Stanfordville, Tivoli, Woodstock
Lake Placid	Lake Placid, Saranac Lake
Le Roy	Batavia, Bergen, Caldonia, Le Roy, Pavilion
Lindenhurst	Amityville, Babylon, Farmingdale, Lindenhurst, Midland
Lockport	Barker, Gasport, Grand Island, Lewiston, Lockport, Middleport, Newfane, Niagra Falls, Pendleton, Ransomville, Sanborn, Tonawanda, Wilson, Youngstown
Lynbrook	Floral Park N2, Cedarhurst N3, Garden City N5, Baldwin N6 New York City Zone 12 and 13
Mamaroneck W6	Mount Vernon W2, Tuckahoe W2, New Rochelle W3, Scarsdale W5, Harrison W6, White Plains W8, Port Chester W9
Mattituck	Jamesport, Mattituck, Peconic
Mount Kisco	Armonk village, Chappaqua, Katonah, Mount Kisco, Ossining, Pleasantville, Pound Ridge, Yorktown Heights

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Mount Vernon W2	Mount Vernon W2, Yonkers W1, Tuckahoe W2, New Rochelle W3, Dobbs Ferry W4, Scarsdale W5, Harrison W6
Nanuet	Congers, Nanuet, New City, Nyack, Pearl River, Piermont Spring Valley
New York City Zone 1	New York City Zone 1, New York City Zone 2, New York City Zone 3, New York City Zone 4, New York City Zone 5, New York City Zone 6, New York City Zone 7
New York City Zone 2	New York City Zone 1, New York City Zone 2, New York City Zone 3, New York City Zone 4, New York City Zone 5, New York City Zone 6, New York City Zone 7
New York City Zone 3	New York City Zone 1, New York City Zone 2, New York City Zone 3, New York City Zone 4, New York City Zone 5, New York City Zone 6, New York City Zone 7
New York City Zone 6	New York City Zone 1, New York City Zone 2, New York City Zone 3, New York City Zone 4, New York City Zone 5, New York City Zone 6, New York City Zone 7
New York City Zone 8	New York City Zone 8, New York City Zone 9, New York City Zone 10
New York City Zone 11	Great Neck N1, New York City Zone 9, New York City Zone 11
New York City Zone 12	Floral Park N2, Cedarhurst N3, New York City Zone 10, New York City Zone 12
New York City Zone 13	Cedarhurst N3, New York City Zone 13

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
New York City Zone 14	New York City Zone 14, New York City Zone 15
New York City Zone 15	New York City Zone 14, New York City Zone 15
Newburgh	Beacon, Clintondale, Cornwall, Highland, Hopewell Junction, Marlboro, Milton, Montgomery, New Paltz, Newburgh, Pleasant Valley, Poughkeepsie, Walden, Wappingers Falls, Wallkill
Niagra Falls	Grand Island, Lewiston, Lockport, Niagra Falls, Pendleton, Ransomville, Sanborn, Tonawanda, Wilson, Youngtown
Olean	Bolivar, Cuba, Hinsdale, Limestone, Olean, Salamanca
Ossining	Chappaqua, Croton on Hudson, Mount Kisco, Ossining Pleasantville, Elmsford W7, Yorktown Heights
Oswego	Fulton, Hannibal, Mexico, Oswego
Patchogue	Bayport, Bellport, East Fire Island, Patchogue, Ronkonkma, Selden, Yaphank
Peekskill	Croton on Hudson, Garrison, Lakeland, Peekskill, Yorktown Heights
Pelham W3	Mount Vernon W2, Tuckahoe W2, New Rochelle W3, Scarsdale W5, Harrison W6
Perry	Castile, Leicester, Perry Warsaw, Wyoming
Plattsburgh	Dannemora, Ellenburg Depot, Peru, Plattsburgh, Saranac

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Pleasantville	Armonk Village, Chappaqua, Mount Kisco, Ossining, Pleasantville, Elmsford W7, White Plains W8
Port Jefferson	Port Jefferson, Selden, Shoreham, Stony Brook, Yaphank
Port Washington	Great Neck N1, Floral Park N2, Brookville N4, Garden City N5, New York City Zone 11
Poughkeepsie	Clinton Corners, Clintondale, Cornwall, Dover Plains, Esopus, High Falls, Highland, Hopewell Junction, Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, New Paltz, Newburgh, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Rhinebeck, Rosendale, Staatsburg, Stanfordville, Wappingers Falls, Wingdale
Riverhead	Center Moriches, Eastport, Hampton Bays, Jamesport, Quogue, Riverhead, Wading River, Westhampton, Yaphank
Rochester	Avon, Bergen, Brockport, Byron, Caldonia, Canadaigua Churchville, East Rochester, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Hilton, Holley, Honeoye Falls, Kendall, Livonia, Macedon, Marion, Ontario, Rochester, Rush, Scottsville, Sodus, North Chili, Victor, West Webster, Webster, Williamson
Rome	Boonville, Camden, Clinton, Rome, Utica
Ronkonkoma	Bayport, Central Islip, Patchogue, Ronkonkoma, Sayville, Selden, Smithtown, St. James, Stony Brook
Rye W9	Armonk Village, Byram, Greenwich, Harrison W6, White Plains W8, Port Chester W9
Sag Harbor	Bridgehampton, Sag Harbor, Shelter Island, Southhampton, Water Mill, East Hampton

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Saratoga Springs	Albany, Altamont, Ballston Spa, Colonie, Corinth, Galway, Glens Falls, Greenfield Center, Jonesville, Lake Luzerne, Mechanicville, Round Lake, Saratoga Springs, Schenectady, Schuylerville, Troy
Schenectady	Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Central Bridge, Clarksville, Colonie, Delanson, Esperance, Galway, Greenfield Center, Jonesville, Mariaville, Mechanicville, Pittstown, Round Lake, Saratoga Springs, Schenectady, South Bethlehem, Tribes Hill, Troy, Valley Falls, Voorheesville, Westerlo
Selden	Patchogue, Port Jefferson, Ronkonkoma, Selden, Stony Brook, Yaphank
Shoreham	Port Jefferson, Shoreham, Wading River, Yaphank
Silver Creek	Angola, Dunkirk, Forestville, Silver Creek
Smithtown	Brentwood, Central Islip, Commack, Kings Park, Ronkonkoma, Smithtown, St. James, West Commack
Spring Valley	Haverstraw, Nanuet, New City, Pearl River, Spring Valley, Suffern
Syracuse	Amber, Baldwinsville, Bridgeport, Camillus, Canastota, Cato, Cazenovia, Central Square, Chittenango, Cicero, Cleveland, Constantia, De Ruyter, Fabius, Fayetteville, Fulton, Hannibal, Jordan, Lafayette, Liverpool, Lysander, Manlius, Marcellus, Mexico, Minoa, New Woodstock, Parish, Phoenix, Pulaski, Skaneateles, Sylvan Beach, Syracuse, Truxton, Tully, Williamstown
Tarrytown W7	Ossining, Pleasantville, Dobbs Ferry W4, Scarsdale W5, Elmsford W7, White Plains W8

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
Tonawanda	Akron, Alden, Angola, Boston, Buffalo, Chaffee Clarence Center, Clarence, Derby, East Aurora, Eden, Gasport, Grand Island, Hamburg, Holland, Java, Lancaster, Lewiston, Lockport, Niagra Falls, North Collins, Orchard Park, Pendleton, Ransomville, Sanborn, Springville, Tonawanda, Wanakah, West Seneca, Williamsville, Youngstown
Troy	Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Clarksville, Colonie, Delanson, Galway, Hoosick Falls, Jonesville, Mariaville, Mechanicville, Pittstown, Round Lake, Saratoga Springs, Schenectady, South Bethlehem, Troy, Valley Falls, Voorheesville, Westerlo
Tuckahow W2	Mount Vernon W2, Yonkers W1, Tuckahoe W2, New Rochelle W3, Dobbs Ferry W4, Scarsdale W5, Harrsion W6,
Tuxedo	Greenwood Lake, Sloatsburg, Suffern, Tuxedo
Utica	Barneveld, Boonville, Clayville, Clinton, Forestport, Herkimer, Ilion, Leonardsville, Remsen, Rome, Sylvan Beach, Utica, West Winfield, Waterville
Waterloo	Fayette, Geneva, MacDougall, Seneca Falls, Waterloo
Watertown	Adams, Adams Center, Carthage, Copenhagen, Evans Mills, Henderson, La Fargeville, Sacket's Harbor, Watertown
Waverly	Chemung, Lockwood, Sayre, Waverly

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5.1 Service Area (Cont'd)

<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
West Seneca	Akron, Alden, Angola, Boston, Buffalo, Chaffee Clarence Center, Clarence, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
White Plains W8	Armonk Village, Byram, Pleasantville, Dobbs Ferry W4, Scarsdale W5, Harrison W6, Elmsford W7, White Plains W8, Port Chester W9
Williamsville-Cayuga	Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence Center, Clarence, Corfu, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
Yonkers W1Mount	Vernon W2, Yonkers W1, Tuckahoe W2, Dobbs Ferry W4, Scarsdale W5

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<u>EXCHANGE</u>	<u>LOCALITIES SERVED</u>
West Seneca	Akron, Alden, Angola, Boston, Buffalo, Chaffee Clarence Center, Clarence, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
White Plains W8	Armonk Village, Byram, Pleasantville, Dobbs Ferry W4, Scarsdale W5, Harrison W6, Elmsford W7, White Plains W8, Port Chester W9
Williamsville-Cayuga	Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence Center, Clarence, Corfu, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
Yonkers W1Mount	Vernon W2, Yonkers W1, Tuckahoe W2, Dobbs Ferry W4, Scarsdale W5

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5.2 Custom Calling Service

5.2.1 Description of Features

- A. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

5.3 Chatline Information Provider Services

- A. Pursuant to the Commission's February 4, 1999, Order in Case Nos. 98-C-1273 and 98-C-1479, the Company will designate a specific code NXX code as a blockable content related services code for any chatline-type services it offers. Access to such code will be limited to customers within the applicable LATA.
- B. The Company will terminate service, in accordance with the procedures set forth in this tariff, to information providers or other entities that violate its tariff terms and conditions relating to the blocking of content-type services.
- C. The Company will not connect any new chatlines to its network until certain carrier and customer notification periods set forth in Case Nos. 98-C-1273 and 98-C-1479 have expired.

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5.4 Alphabetical Directory

5.4.1 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- 5.4.1.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.
- 5.4.1.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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5.4 Alphabetical Directory

5.4.1 Directory Listings (Cont'd)

- 5.4.1.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 5.4.1.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 5.4.1.5 Directory listing are provided in connection with each Customer service as specified herein.

A. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

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5.4 Alphabetical Directory

5.4.1 Directory Listings

5.4.1.5 (Cont'd)

B. Recurring Charges

Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or
Per Number Charge

	<u>Min.</u>	<u>Max.</u>
Primary Listing	N/C	N/C

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5.4 Alphabetical Directory

5.4.2 Directory Information Requests

Requests for directory information are provided by dialing Directory Assistance. Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information and must certify that the information will be used only for the purpose of providing its services to the community.

5.4.3 Liability of the Company for Errors

5.4.3.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

5.4.3.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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5.4 Alphabetical Directory

5.4.3 LIABILITY OF THE COMPANY FOR ERRORS

5.4.3.2 Allowance for Errors (Cont'd)

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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5.5 Directory Assistance Service

5.5.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.5.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.

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5.5 Directory Assistance Service (Cont'd)

5.5.3 Rates

The directory assistance charge applies after the call allowance of two calls per line.

	<u>Min.</u>	<u>Max.</u>
Local, per request	\$0.35	\$0.75

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5.6 Local Operator Service

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

The following surcharges will be applied on a per call basis:

	<u>Min.</u>	<u>Max.</u>
Third Number Billing	\$1.95	\$3.75
Collect Calling	\$1.95	\$2.50
Station to Station	\$0.70	\$2.50
General Assistance	\$0.70	\$2.50

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5.7 IntraLata Toll Usage and Mileage Charges

5.7.1 Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

5.7.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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5.7 IntraLata Toll Usage and Mileage Charges (Cont'd)

- 5.7.3 Unless otherwise indicated, all calls are timed in one-minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 5.7.4 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 5.7.5 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 5.7.6 Call timing ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 5.7.7 Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of each minute.
- 5.7.8 All times refer to local time.

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5.7 IntraLata Toll Usage and Mileage Charges Cont'd)

5.7.9 Calling Area Legend and Charges

Local Calling: Local calling rates apply to calls that originate and terminate within the same local calling area as defined in section 11.1. Local calling rates are not based on measured service. A flat rate shall apply for all local calling as defined by this tariff.

	<u>Min.</u>	<u>Max.</u>
Monthly recurring flat rate:	\$0.00	\$0.00

Unlimited local calling is available with the DID/DOD.

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5.7 IntraLata Toll Usage and Mileage Charges

5.7.9 Calling Area Legend and Charges (Cont'd)

Time Periods: Call completion, Local transport termination, and Local transport facilities rates are subject to the differentiation. When usage before in one rate period and ends in another the rates in effect for the rate period in which such usage began will apply until rate period specific billing can be implemented.

Peak rates apply Monday thru Friday 9:00am to, but not including, 9:00pm.

Off-Peak rates apply Monday thru Thursday from 9:00pm to, but not including, 9:00am and from 9:00pm Friday to, but not including, 9:00am Monday. Holiday discounts shall be extended to customers for the following holidays; Christmas Day (December 25), New Years Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November), and Labor Day. Holiday discounts shall be billed at Off-Peak rates.

Extended Area Calling: Volume discounts are available on an ICB basis for usage exceeding 1500 minutes per month and tariffed ICB will be filed with PSC for approval.

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