

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 3 - TELEPHONE
Grandfathered Local Exchange Service
Effective Date: May 17, 2021

Section 1
Leaf 1
Revision: 0
Superseding Revision:

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this Tariff are defined below.

Account Codes

Allows a customer to allocate local calls to a 4-digit, verified and non-verified account code.

Advance Payment

Payment of all or part of a charge required before the start of service.

Alternate Answering

In the event that the called telephone number is not answered within three to four rings, this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same Central Office switch, or provides interswitch transfer to a predetermined, dialable telephone number where technically available.

Answer Supervision

Answer Supervision must be provided when a CLC service offering is connected to switching equipment or a customer-provided communications system. The customer's equipment or system must provide answer supervision so that the measure of chargeable time begins upon the delivery of the customer's call to the switching equipment or to the equipment connected to the communications system and ends upon termination of the call by the calling party. If a customer's communications system fails to promptly return to CLC an idle (on-hook) state upon completion of the call, the customer will be responsible for all charges that result up until the time the customer's communication system signals CLC's network that the call has been terminated or until such time that CLC's own system terminates the call.

Authorized User

A person, firm, corporation or other entity that either is authorized by the customer to use local exchange telephone service or is placed in a position by the customer, either through acts or omissions, to use local exchange telephone service.

Automatic Callback

The telephone number associated with the last incoming call to the customer may be automatically redialed. Activation must occur before another incoming call or a call waiting indication is received by the customer.

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100 CenturyLink Drive, Monroe, LA 71203

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Business Service

A switched network service that provides for dial Station Communications origination for which the subscriber pays a rate that is described as a business or commercial rate.

Busy Line Transfer

In the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same Central Office switch, or provides interswitch forwarding to a predetermined, dialable telephone number where technically available.

Call Forward Busy

Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer

Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable

Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Number Delivery Blocking

Blocks the delivery of the number to the called party on a per call basis.

Call Screening

Allows the customer to avoid the receipt of certain unwanted calls by programming the line to recognize and screen up to 10 different telephone numbers, whether or not the number is known. Calls from the screened numbers will be diverted to a recorded message which states that calls are not being accepted at this time.

Call Trace

Automatically traces the number of the line used for the last call received by the User.

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Call Waiting

Provides the customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel

Allows a customer to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID

Allows the customer to view the telephone number of an incoming call, prior to answering the call.

Caller ID with Name

Allows the customer to view both the listed name and the telephone number of an incoming call, prior to answering the call.

Class of Service (COS)

Used to prevent a Station from dialing certain codes and numbers.

Company

CenturyLink Communications, LLC d/b/a Lumen Technologies Group, which is the issuer of this Tariff.

Commission

New York Public Service Commission.

Customer

The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dial Pulse (DP)

The pulse type employed by rotary dial Station sets.

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Dual Tone Multi-Frequency (DTMF)

The pulse type employed by tone dial Station sets.

Individual Case Basis

A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the customer's situation.

Joint User

A person, firm or corporation designated by the customer as a user of local exchange service furnished to the customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - (Local Access Transport Area)

A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

Local Calling

A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier

A company that furnishes exchange telephone service.

Mbps

Megabits, or millions of bits, per second.

Multi-Frequency (MF)

An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Nonrecurring Charges

The on-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the customer becomes liable at the time the Service Order is executed.

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Off-Hook

The term “off-hook” denotes the active condition of a telephone exchange service line.

On-Hook

The term “on-hook” denotes the idle condition of a telephone exchange service line.

Presubscription-2 (PIC-2)

An arrangement whereby a customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Interexchange Carrier is referred to as the End User’s Primary Interexchange Carrier (PIC-2). InterLATA Presubscription is offered pursuant to the Company’s Interstate Rates and Services Schedule.

Public Service Commission (PSC)

The New York Public Service Commission.

Recurring Charges

The monthly charges to the customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Call Forwarding (RCF)

All calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 800 Service telephone number.

Service Commencement Date

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the customer’s refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the customer’s acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

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Service Order

The written request for local exchange services executed by the customer and the Company in a format specified by the Company. The signing of a Service Order by the customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

Services

The Company's telecommunications services offered on the Company's network.

Shared Facilities

A facility or equipment system subsystem that can be used simultaneously by several customers.

Special Delivery Feature

When encountering a busy or don't answer condition on outgoing calls, the calling party may be automatically forwarded to a predetermined, dialable telephone number served by the same or a different Central Office switch, where facilities permit.

Station

Telephone equipment from or to which calls are placed.

Three-Way Calling

The customer can sequentially call up to two other people and add them together to make up a three-way call.

Trunk

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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