

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 4 - TELEPHONE
Competitive Access Services Tariff
Effective Date: May 17, 2021

Section 1
Leaf 1
Revision: 0
Superseding Revision

1. APPLICATION AND REFERENCE

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Explanation of Abbreviations	12
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Director – Regulatory Operations
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Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

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1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF

This Tariff contains regulations, terms, conditions, rates and charges applicable to the provision of Switched Access Services, hereinafter referred to collectively as service(s), provided by CenturyLink Communications, LLC d/b/a Lumen Technologies Group, hereinafter referred to as the Company. The Company's services are furnished subject to the availability of facilities and connectivity between the Company and Customer and subject to the terms and conditions of this tariff. A Carrier Identification Code (CIC) must be obtained before customers can purchase Switched Access Service for resale.

The tariffed and regulated services offered herein by CenturyLink Communications, LLC d/b/a Lumen Technologies Group, whether under that name or the trade or brand name CenturyLink, are subject to the terms and conditions of this Tariff. The provision of such services by the Company as set forth in this Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

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1. APPLICATION AND REFERENCE

1.3 TARIFF FORMAT

1.3.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this Tariff:

Table of Contents - A numerical listing to find the desired section and Leaf.

- B. Where appropriate each individual section in the Tariff provides a Subject Index for the material located within that section.
- C. Obsolete Service Offerings

Obsolete service offerings are identified in the Tariff by adding 100 to the current section number, i.e., obsolete items from Section 6, Switched Access Service, would be found in Section 106, Obsolete Switched Access Service. This section is then filed behind Section 6.

1.3.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.3 TARIFF FORMAT
3	Sub Heading	1.3.1 LOCATION OF MATERIAL
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	[1] Text

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1.3 TARIFF FORMAT (Cont'd)

1.3.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

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1.4 EXPLANATION OF CHANGE SYMBOLS

The following symbols will be used to for the purposes indicated below:

SYMBOL	EXPLANATION
(C)	To signify changed regulation,
(D)	To signify discontinued rate or regulation,
(I)	To signify increased rate,
(M)	To signify matter relocated from one leaf to another without change,
(N)	To signify new rate, regulation, or text,
(R)	To signify reduced rate,
(S)	To signify reissued matter,
(T)	To signify a change in text but no change in rate or regulation.

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1.5 EXPLANATION OF ABBREVIATIONS

ANI	- Automatic Number Identification
AT	- Access Tandem
ATTP	- Access Tandem Trunk Port
BP	- Billing Percentage
CCS	- One hundred call seconds
CFA	- Circuit Facility Assignment
CIC	- Carrier Identification Code
CL	- Common Line
CMRS	- Commercial Mobile Radio Service
CN	- Charge Number
Cont'd	- Continued
CPN	- Calling Party Number
DTT	- Direct-Trunked Transport
EAS	- Extended Area Service
EF	- Entrance Facility
e.g.	- For example
EO	- End Office
EOSP	- End Office Shared Port
etc.	- Etcetera
EU	- End User
EXM	- Exit Message
f	- Frequency
F.C.C.	- Federal Communications Commission
H	- Horizontal
IC	- Interexchange Carrier
ICB	- Individual Case Basis
i.e.	- That is

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1.5 EXPLANATION OF ABBREVIATIONS (Cont'd)

LATA	- Local Access and Transport Area
LEC	- Local Exchange Carrier
LS	- Local Switching
Mbps	- Megabits per second
MOU	- Minutes of Use
MRC	- Monthly Recurring Charge
MUX	- Multiplexing
NA	- Not Applicable
NANP	- North American Numbering Plan
No.	- Number
NPA	- Numbering Plan Area
NRC	- Nonrecurring Charge
NXX	- Three-Digit Central Office Code
PIU	- Percent Interstate Use
POT	- Point of Termination
PSTN	- Public Switched Telephone Network
SS7	- Signaling System 7
SWC	- Serving Wire Center
TIM	- Tariff Information Management
TST	- Tandem-Switched Transport
TT	- Tandem Transmission
V	- Vertical
VG	- Voice Grade
V & H	- Vertical & Horizontal
VoIP	- Voice over Internet Protocol

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