

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 1
Revision: 0
Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE

1. Individual line service is the grade of exchange service providing a central office line and station for one subscriber only. Two or more individual lines of the same subscriber may be grouped for trunk hunting service, if the lines are served from the same central office and terminate in stations on the same premises. Individual line service is furnished as specified in Section 10.
2. Party line service is the grade of exchange service providing a central office line and stations for two or more subscribers. Party line service is furnished as specified in Section 10.
3. PBX trunk service, at tariffed rates may be substituted for business line service. If the station equipment where such a substitution is contemplated is owned by the subscriber, it is the subscriber's responsibility to determine the compatibility of the station equipment with the type of supervisory signaling normally used on PBX trunks. If the station equipment is owned by the telephone company, the telephone company shall advise the subscriber whether the equipment is compatible with the type of supervisory signaling normally used on PBX trunks.

B. RESERVED FOR FUTURE USE

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C. PRIVATE BRANCH EXCHANGE (PBX) SERVICE

PBX Service is furnished in exchanges where individual line service is furnished. PBX Trunk Service is comprised of two elements: the link element which includes the facilities from the demarcation point at the customer's premises to the Company's Central Office main distribution frame; and the port element which includes dial tone, switching and a network address (telephone number.) Links are provided only with a corresponding port. Ports are provided only with a corresponding link.

1. Rates and Charges

a. Trunk Lines

(1) PBX Trunks, Flat Rate

Links

PBX links are provided in all exchanges at the rate listed in the Pricing Addendum per month per trunk. (T)(M)

Ports

PBX ports are provided by Rate Group at a per month, per port rate listed in the Pricing Addendum located at the end of this tariff. (T)
(T)

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See Section 10 for exchanges within above listed groups.

- (2) PBX Trunk will be billed at a monthly measured rate, per port and per link as listed in the Pricing Addendum. With no allowance of messages per month. Messages per month on 1st trunk and all messages on additional trunks are charged at the rate listed in the Pricing Addendum, Measured rate service is not available with flat rate service for any subscriber. The subscriber will have either all flat rate service or all measured rate service. This service is offered only in Exchange Rate Group 1, 5, and 7 exchanges. (See Section 10.C.4.) (Note 1) (T)(M)
(T)(M)

Note 1) PBX Measured Rate service is restricted to existing customers at their existing locations as of September 11, 2002.

Issued by: Vice President, Little Rock, Arkansas

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C. PRIVATE BRANCH EXCHANGE (PBX) SERVICE (Cont'd.)

2. Charges to be Collected by the Hospital

- Charges to be Collected by Hospitals

The hospital or authorized representative may charge each patient for bedside local telephone service either a per diem rate or the tariff rate plus a surcharge per local call sent paid. The per diem rate or the per call surcharge will be determined by the hospital or authorized representative. For intrastate toll calls sent paid or incoming collect calls, the charges will be the tariff rate (including taxes) plus a surcharge determined by the hospital or authorized representative. The hospital or authorized representative must provide advance notification to patients of the rates and charges for bedside telephone service.

D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE

Semi-public branch exchange service is furnished in exchanges where individual line service is furnished in hotels, motels, apartment houses and clubs.

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D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

1 Rates and Charges

Trunk Lines

- (1) Flat rate - See "C, 1.a (1)" above.
- (2) Measured rate – See "C, 1.a(2)" above.*

* This service is offered only in Exchange Access Rate Group 1, 5, and 7 exchanges and is restricted to existing customers at existing locations as of September 18, 2002.

(D)

2. Rates and Surcharges Which Shall be Charged Guests, Patrons and Tenants of Hotels, Motels, Apartment Houses and Clubs.

a. Reserved for Future Use

- b. On calls sent paid from other stations on the switchboard and on incoming collect calls to such stations, the hotel, motel, apartment house or club may charge collect from guest, tenants and patrons charges which shall not exceed the following:

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D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

2. Rates and Surcharges Which Shall be Charged Guests, Patrons and Tenants of Hotels, Motels, Apartment Houses and Clubs.

Local Calls	The rate for each local message unit charge and the added surcharge for each call (including taxes) are located in the Pricing Addendum.*	(M)(T)
Intrastate Toll Calls	Tariff charge, applicable taxes plus a surcharge as listed in the Pricing Addendum will apply on each call (including taxes).	(M)(T)

*Surcharge only applies to Clymer exchange.

- c. The rates for each completed outgoing collect call (local or intrastate toll), the apartment house or club to be charged and collected from the guest, tenant and patron are listed in the Pricing Addendum. (M)(T)
- d. The apartment houses and clubs shall not be required to pay to the Telephone Company the amounts collected by them from their guests, tenants and patrons as provided in (a), (b), and (c) above, but shall pay the Tariff rates for local and toll messages and other services. The differences between the amounts collected by the apartment houses and clubs on all local and toll messages and the amounts payable to the Telephone Company shall be retained by the apartment houses and clubs as compensation for their services in handling both outgoing and incoming telephone messages for their guests, tenants and patrons.
- e. The apartment houses and clubs shall maintain adequate records of billings of guest telephones and shall retain said records for a period of at least one (1) year.
- f. The apartment houses and clubs shall display detailed surcharge information as well as telephone numbers of the telephone company office where information relative to and/or complaints about the surcharge can be obtained and/or registered. This information is to be displayed at all guest extensions and at check-in and check-out desks.
- g. The apartment houses and clubs shall permit periodic, unscheduled inspections by authorized telephone company personnel to assure compliance of (a), (b) and (d) above. Should errors and/or violations be found during said inspections, the apartment house or club shall make restitution of wrongfully collected surcharges. Subject to an apartment house's or club's right to file a complaint with the Public Service Commission, and upon reasonable notice, in the event the subscriber refuses to make restitution for surcharge imposed in violation of this Tariff, the apartment house or club shall have its telephone service discontinued.

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D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

3. Regulations

The apartment houses and clubs in rendering telephone service to their guests, patrons and tenants shall act as agents of the Company but the responsibility of the Company is specifically restricted as follows:

- a. It does not offer to supply service to apartment houses and clubs except as such service may be subscribed for by such apartment houses and clubs.
- b. It does not offer to supply service to guests, patrons and tenants of clubs and apartment houses except at the regular rates for resident or business service applicable to subscribers generally.
- c. The responsibility for the operation of the branch switchboard shall rest with the subscriber.
- d. It does not extend or enlarge the privilege of directory listings given to subscribers generally.

4. Charges to be Collected by Hotels

- Charges to be Collected by Hotels

On local and intrastate sent paid telephone calls and on incoming collect calls the hotel may charge and collect from guests, tenants and patrons the Tariff charge (including taxes) plus a surcharge to be determined by each hotel, provided that the hotel has affixed to each guest extension information pertaining to the surcharges that will apply for use of the communication service offered by the hotel.

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E. DATAPATH SERVICE

1. General

Datapath Service is discontinued as a new service offering effective February 6, 2006 and will no longer be provided for new installations, moves and changes. However, these Regulations, Rates and Charges are applicable to customers on record prior to February 6, 2006 until such time they remove the service. Changes and/or additions, requested by existing customers to their Datapath Service will not be allowed under this obsolete service offering.

- a. Datapath Service is a Central Office (DMS-100) based communications service for the transmission of digital signals, using only digital transmission facilities. Datapath Service provides asynchronous-data access at speeds from 300 bps through 19.2 kbps and synchronous-data access at speeds from 1200 bps through 64 kbps.
- b. Datapath Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct inward dialing to the Datapath Service access line.
- c. Datapath Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.

2. Regulations

- a. Datapath Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide Datapath Service at a distance from the central office that exceeds the technical limitations of the service.
- b. The minimum service term for Datapath Service is one month. Datapath Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this tariff.
- c. Charges for Datapath Service do not include terminal equipment or other facilities as may be required at the customer's premises.
- d. Datapath Service is offered on a tel-touch dialing basis only.

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E. DATAPATH SERVICE (Continued)

3. Rates

- a. Monthly rates per Datapath Service Access Line are listed in the Pricing Addendum located at the end of this tariff. (T)

- b. Feature Package for Datapath Service

An optional feature package is available with Datapath Service which includes the following features:

1. Automatic Line - automatically dials a customer's programmed telephone number.
2. Last Number Redial - allows a user to redial the last number called by use of an access code rather than dialing the entire number.
3. Memory Dialing - allows a user to dial up to 10 frequently dialed numbers through the use of an abbreviated access code.
4. Ring Again - automatically redials a busy telephone number.
5. Hunting - directs incoming calls to an available hunt group number.

The Automatic Line feature is not compatible with Last Number Redial or Memory Dialing.

The monthly rate per customer group for the Datapath Service feature package is listed in the Pricing Addendum located at the end of this tariff. (T)(M)

- c. Installation Charges

1. Service Connection charges apply as per Section 8 of this tariff.
2. A data termination per line charge listed in the Pricing Addendum applies in addition to the service connection charges. (T)(M)
3. If special or unusual line conditioning is required, additional time and material charges may apply.

Issued by: Vice President, Little Rock, Arkansas

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F. DIALAN SERVICE

1. General

- a. DMS Integrated Access Local Area Network (DIALAN) Service provides simultaneous voice and data access to the switched telephone network over a single exchange access line.
- b. In addition to voice access to the public switched telephone network, DIALAN Service provides data access at speeds from 300 bps through 19.2 kbps for asynchronous communication and at speeds from 1200 bps to 64 kps for synchronous communication.

2. Regulations

- a. DIALAN Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide DIALAN Service at a distance from the central office that exceeds the technical limitations of the service.
- b. The minimum service term for DIALAN Service is one month. DIALAN Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this tariff.
- c. Charges for DIALAN Service do not include terminal equipment or other facilities as may be required at the customer's premises.
- d. DIALAN Service is offered on a tel-touch dialing basis only.

3. Rates

- a. Monthly rates per DIALAN Service access line are listed in the Pricing Addendum located at the end of this tariff.

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F. DIALAN SERVICE (Cont'd.)

3. Rates (Continued)

When a customer subscribing to DIALAN Service also subscribes to Enhanced Centrex Service as per Section 3 of this tariff, the Enhanced Centrex line total will be included with the customer's DIALAN Service lines in determining the applicable rate steps as listed in the Pricing Addendum. (T)

b. Feature Package for DIALAN Service

An optional feature package is available with DIALAN Service which includes the following features:

1. Automatic Line - automatically dials a customer's programmed telephone number.
2. Last Number Redial - allows a user to redial the last number called by use of an access code rather than dialing the entire number.
3. Memory Dialing - allows a user to dial up to 10 frequently dialed numbers through the use of an abbreviated access code.
4. Ring Again - automatically redials a busy telephone number.
5. Hunting - directs incoming calls to an available hunt group number.

The monthly per customer group rate for the DIALAN Service feature package is located in the Pricing Addendum at the end of this tariff. (T)(M)

When a DIALAN Service customer also subscribes to Enhanced Centrex Service as per Section 3 of this tariff, the features available to the Enhanced Centrex lines will also be available to the DIALAN Service lines.

c. Installation Charges

1. Service Connection charges apply as per Section 8 and the Pricing Addendum of this tariff. (T)
2. A per line data termination charge as listed in the Pricing Addendum located at the end of this tariff applies in addition to the service connection charges. (T)(M)
3. If special or unusual line conditioning is required, additional time and material charges may apply.

Issued by: Vice President, Little Rock, Arkansas

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G. RESERVED FOR FUTURE USE

H. MEASURED BUSINESS SERVICE*

1. See Pricing Addendum located at the end of this tariff for the monthly rate. (T)

The rate for messages per month on 1st line and all messages on additional lines is listed in the Pricing Addendum. (T)(M)

Measured rate service is not available with flat rate service for any subscriber. The subscriber will have either all flat rate service or all measured rate service.

This service is offered only in Exchange Access Rate Group 7.

*This service is restricted to existing customers at existing locations as of September 11, 2002.

Issued by: Vice President, Little Rock, Arkansas

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Section: 3 Leaf: 12
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I. DIRECT INWARD DIALING SERVICE

1. General

Direct Inward Dialing (DID) Service permits incoming dialed calls from the Network to reach a specific station/extension line without the assistance of an attendant through the use of a seven digit number.

2. Regulations

- a. The service is furnished subject to the availability of central office and number group facilities. It will only be provided out of those central offices so equipped to provide the service.
- b. The service may be provided on some or all trunks arranged for inward service. The DID trunks must be in a separate group from the non DID trunks.
- c. The initial minimum service period is one year.
- d. Number groups, reserved at the subscriber's request, will be provided at the charges specified herein, subject to availability of facilities.
- e. A customer must subscribe to a sufficient number of trunks to adequately handle the incoming calls.
- f. PBX systems must be arranged to provide for the automatic interception of assigned unused station numbers, including vacant station number groups as required.
- g. The type of central office facilities to furnish this service will be determined by the Telephone Company.

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I. DIRECT INWARD DIALING SERVICE (Cont'd.)

3. Rates and Charges

a. Central office trunks arranged for DID service. The applicable tariff rates for PBX trunks plus an additional charge per trunk per month as listed in the Pricing Addendum will apply for each central office trunk arranged for DID service. (T)(M)

b. DID Stations Numbers
The monthly rate per 100 station number is listed in the Pricing Addendum. (T)(M)

c. Listed DID Station Numbers
The rates listed in the Pricing Addendum shall apply to each station number listed in the alphabetical directory. Stations numbers listed in the classified directory shall be considered additional listings with charges as specified in the Pricing Addendum. (T)

d. The rates for DID Service for the customers who are converting their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on an ISDN PRA for Voice over IP Service are listed in the Pricing Addendum located in the end of the tariff. (T)

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J. CUSTOM CALLING SERVICES

1. General

Custom Calling Service are available to individual line residence and business customers.

Custom Calling Services are furnished subject to the availability of facilities, and are limited to central offices specifically equipped to provide such service.

2. Descriptions

Custom Calling Service are provided to enable the customer to perform one or more of the following functions by operating the dial and switchhook of the telephone.

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J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

- a. **Call Forwarding**
This service feature permits a customer to arrange to have all incoming calls to his telephone automatically transferred to another dialable telephone number during any period in which this feature is activated. Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are to be forwarded, such charge is applicable to the customer on every call forwarded to and answered at that telephone.
- b. **Three-Way Calling**
This service feature permits a customer to add a third party to an already established connection without the assistance of an operator.
- c. **Call Waiting**
This service provides a tone signal to indicate to a customer who is using his telephone that another party is attempting to call him. It also permits the customer to answer the incoming call while holding his original call.
- d. **Enhanced Call Waiting**
In addition to the standard Call Waiting, Enhanced Call Waiting allows subscribers to cancel the feature prior to initiating a call by dialing a special code. Call Waiting will be automatically reactivated when the call or call attempt is terminated.

A customer requesting Call Waiting will be provided Call Waiting or Enhanced Call Waiting depending on the Central Office capability.
- e. **Speed Calling**
This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven or ten digit telephone number. The arrangement available is an eight-number capacity (8-code) and a thirty-number capacity (30-code).

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J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

f. Call Forwarding Busy Line (N)

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service.

g. Call Forwarding Don't Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order.

h. Call Reverting

This service permits a customer to revert (ring-back) a call back to their own premise (origin of call) for the purpose of inter-communication. This service would be initiated via digits dialed/pulsed and/or switch hook control. This service will be provided on only one party service in those offices adequately equipped. Call reverting on multi-party service for calling other parties on line in certain offices will continue to be provided at no charge.

i. Ring Plus Service

(1) General

Ring Plus Service provides the capability to have an additional telephone number assigned to single line residence and business service. A separate, but distinctive ringing pattern is associated with each number.

Customers subscribing to Call Waiting or Enhanced Call Waiting service will be provided with a corresponding but differentiated Call Waiting tone for each number.

Call Forwarding subscribers must choose between Option 1 and Option 2 as outlined in 2f.

Residential and business customers subscribing to Ring Plus will be provided with a separate alphabetical listing for each number, as outlined in 2d.

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J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd)

i. Ring Plus Service (Cont'd) (T)

(2) Regulations

- a. Ring Plus is available to single line residence and business customers and is subject to the availability of facilities.
- b. This service is not provided with the following services:
Enhanced Centrex; Private Branch Exchange Service (PBX); lines terminating in customer premises switching equipment; lines equipped for hunting arrangements; and those customers subscribing to Foreign Exchange Service.
- c. This service may not be compatible with certain customer provided terminal equipment.
- d. Ring Plus subscribers are entitled to only standard alphabetical listings (Alphabetical Directory) for the main and dependent numbers, subject to the Regulations specified in Section 7 of this tariff. Listings must be of the same type or classification (residence or business) as the main number listing. Other listings may also be provided under the terms, conditions, and charges described in Section 7 of this tariff.
- e. The assignment of telephone numbers is subject to regulations outlined in Section 7, paragraph E of this tariff. Customers requesting Preferential Telephone Number Service will be subject to the rates, regulations and charges applicable to Preferential Telephone Number Service as outlined in Section 7 and the Pricing Addendum of this tariff. (T)
- f. Call Forwarding subscribers, when establishing Ring Plus Service, must choose one of the following options:

OPTION I - The main number only will be forwarded when Call Forwarding is activated. The additional dependent telephone number will continue to ring without being forwarded.

or

OPTION II - All telephone numbers (main and dependent) will be forwarded to a single number when Call Forwarding service is activated.

Issued by: Vice President, Little Rock, Arkansas

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J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

i. Ring Plus Service (Cont'd)

(2) Regulations (Cont'd)

- g. Suspension or termination of main access service will also affect the dependent number as specified in Section 2 of this tariff.
- h. The subscriber to the main telephone number will be responsible for all charges incurred in connection with the dependent number including collect and third-party calls.
- i. Appropriate Service Connection Charges as outlined in Section 8 of this tariff will apply for the establishment and subsequent changes in Ring Plus Service.

Transmission quality may not be satisfactory on all Call Forwarding and Three-Way Calling.

j. Toll Blocking

- (1) Toll Blocking service provides the customer with local dialing capabilities but blocks any customer-dialed call that has a long distance or premium service charge associated.
- (2) Toll Blocking Options
 - (a) Option #1
Blocks 900, NPA + 976, and 1 + NPA 976
 - (b) Option #2
Blocks all billable calls. Local and nonchargeable calls, such as repair service and public emergency numbers (911) will be permitted.
 - (c) Option #3
Blocks international calls. 900 and 976 blocking is included at no charge.
- (3) Regulations
 - (a) Toll Blocking is offered where facilities and operating conditions permit.
 - (b) Operator Access (0-) is provided for crisis situations in which property or human life is in jeopardy. Where facilities and operating conditions permit, a signal will be sent to the operator identifying that the call is from a Toll Blocked telephone number, and the operator will only connect the caller to the appropriate emergency number.

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J. CUSTOM CALLING SERVICES(Cont'd.)

2. Descriptions (Cont'd.)

j. Toll Blocking (Cont'd)

(3) Regulations (Cont'd)

(b) (Cont'd)

Where facilities and conditions do not permit the sending of a signal identifying a Toll Blocked telephone number, the operator will connect the caller to the requested number (toll or emergency). The subscriber is responsible for all 0- calls billed to that telephone number.

(c) The subscriber to Toll Blocking service is responsible for collect, third number billed, and credit card calls billed to that telephone number.

(d) Customers receiving Lifeline service can voluntarily request and receive Toll Blocking at no charge.

3. The rates for the services and features listed below are listed in the Pricing Addendum located at the end of this tariff. (T)

a. Services and Features available per line equipped.

- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Three-Way Calling
- Call Waiting
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Call Reverting
- Toll Blocking – Option #1
- Toll Blocking – Option #2
- Toll Blocking – Option #3
- Enhanced Call Waiting
- Ring Plus

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b. Packaged Services*

Monthly rates for residential customers who elect to subscribe to two or more Custom Calling Services at the same time will be the sum of the monthly rates for each service less 20%.

* This service is available only to existing customers at existing locations.

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J. CUSTOM CALLING SERVICES (Cont'd.)

3. Rates (Cont'd)

c. Service Connection Charges

- (1) At the Company's discretion, in exchanges where services become available for the first time, no Service Connection Charges will apply for a period of 60 days from the availability date.
- (2) In other than the above situation, all applicable Service Connection Charges will apply.

4. Promotional Sales Campaigns

- (1) The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive recurring charges for Custom Calling and Enhanced Custom Calling Services.

At the Company's discretion, in exchanges where services become available for the first time, the recurring charges for Custom Calling and Enhanced Custom Calling Services may be waived for up to the first two months for customers subscribing to such services within a period of up to 60 days from the availability date.

- (2) The purpose of this offering is to promote the sale of Custom Calling and Enhanced Custom Calling Services by acquainting customers with the benefits of these services free of charge for a trial period up to 60 days.
- (3) If, at the conclusion of the free trial period, the customer elects to retain one or more Custom Calling and Enhanced Custom Calling Services, the customer must notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services. In this case, specified tariffed rates will apply for the retained services from the date the services are permanently established.
- (4) If, at the conclusion of the free trial period, the customer does not notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services, the services will be discontinued and no charges will apply.
- (5) The 60-day free trial will not apply to customers who are, at the time of the trial, subscribing to the selected services on a monthly basis.
- (6) The Telephone Company reserves the right to limit the number of central offices and/or subscribers if necessary to avoid interference with the telephone service of other customers and as required by the capabilities of existing facilities.

Issued by: Vice President, Little Rock, Arkansas

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Initial Effective Date: August 26, 2006

Section: 3 Leaf: 20
Revision: 0
Superseding Revision:

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J. CUSTOM CALLING SERVICES (Cont'd.)

5. Disaster Assistance Plan

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive the installation fee and up to three months' recurring service charges for Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Preferred Call Forwarding, Ring Plus Service, and/or other features the Company may deem appropriate. This Plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 21
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services

1. General

Enhanced Custom Calling Services is a group of central office call management features offered in addition to basic telephone service.

2. Descriptions

a. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that number from which the last incoming call that was placed is announced. If the customer wishes to return the call, another number is then dialed to request that the network place the call. If the called line is not busy, the call is placed. If the call line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the calling and the called lines are checked periodically for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified through a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. Call Return will be deactivated automatically at the end of the thirty-minute period, or when the customer dials a deactivation code. Call Return does not interfere with the normal operation of incoming and outgoing calls during the queuing process.

Callers placing calls to customers subscribing to Call Return may prevent the disclosure of their telephone numbers through the use of Per Call Restrict (see J1.2.E.), or All Call Restrict (see J1.2.F.). These services are offered on Call Return where technically available.

The Call Return customer is responsible for any applicable local or toll usage charges.

This service cannot be activated for all telephone numbers. Telephone numbers with 700, 800 or 900 prefixes cannot be activated.

b. Repeat Dialing

This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 22
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

b. Repeat Dialing (Cont'd)

calling and called lines are checked periodically for availability to complete the call. If, during the queuing process, the called line becomes idle, the customer is notified through a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. Repeat Dialing will be deactivated automatically at the end of the thirty-minute period, or when the customer dials a deactivation code. Repeat Dialing does not interfere with the normal operation of incoming and outgoing calls during the queuing process.

The Repeat Dialing customer is responsible for any applicable local or toll usage charges.

c. Call Trace

This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call placed to the customer. The intent of this feature is to record the details (e.g., called number, calling number, and time) of nuisance or harassing telephone calls at a Telephone Company location. The customer must dial a Company-designated code, and activation must occur prior to the time that either another call is placed, or the call waiting tone is received by the customer. The customer will receive a recording indicating there will be a charge and information on how to proceed with the trace. A final recording will indicate if the trace was successful. The traced numbers will not be provided to the customer. Call Trace will be available where facilities permit.

d. Call ID

This feature enables the customer to view on a display unit the telephone number of callers. When Call ID is activated on a customer's line, the telephone numbers of incoming calls are displayed on the called customer premise equipment between the first and second ring. Call ID is not available on operator-handled calls. If the incoming call is from a caller served by a PBX or multi-line hunt group, only the main number of the PBX or hunt group is likely to be transmitted and available for display.

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Initial Effective Date: August 26, 2006

Section: 3 Leaf: 23
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Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

d. Call ID (Cont'd)

If the customer's line is busy, and another incoming call attempt is made, the telephone number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

Callers placing calls to customers subscribing to Call ID have the ability to prevent their telephone numbers from being disclosed to the called party on a per call basis by utilizing Per Call Restrict (See J1.2.E following). The prevention of the disclosure of their telephone numbers is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made in which the calling party does not want the telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Call ID may also prevent the disclosure of their telephone numbers on a per line basis by subscribing to All Call Restrict (See J1.2.F. following). This service will prevent the display of the calling party's number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream New York, Inc. shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.

Any customer subscribing to Call ID will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

e. Per Call Restrict

Per Call Restrict enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The transmission of the Directory Number and/or Directory Name to subscribers of Enhanced Custom Calling Services features as described in this Tariff can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call.

This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 24
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

f. All Call Restrict

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name on outgoing calls, to subscribers of Enhanced Custom Calling features as described in this Tariff. All Call Restrict prevents the disclosure of the customer's telephone number to the called party. All Call Restrict is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. All Call Restrict may be deactivated by the customer on a per call basis by dialing an access code immediately prior to placing a call.

g. Call Selector

Call Selector provides a distinctive ringing patten to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

h. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 25
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

h. Preferred Call Forwarding (Cont'd)

If the customer also subscribes to Selective Call Rejection and same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

i. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

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Initial Effective Date: August 26, 2006

Section: 3 Leaf: 26
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

j. Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

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Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 27
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

k. Anonymous Call Rejection

Anonymous Call Rejection allows customers to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

l. Caller ID on Call Waiting

This feature enables the customer to view on a display unit, the calling party Directory Number or Directory Name and Number on incoming telephone calls when the subscriber's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party directory name.

When the Caller ID on Call Waiting customer's line is in use, the Directory Number or Directory Name and Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the call

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting, and either Caller ID or Caller ID Deluxe. When subscribing to Caller ID on Call Waiting along with Caller ID, customers will be able to view the calling party Directory Number on incoming calls when the subscriber's line is in use. When subscribing to Caller ID on Call Waiting along with Caller ID Deluxe, customers will be able to view the calling party Directory Name and Number on incoming calls when the subscriber's line is in use.

Any customer subscribing to Caller ID on Call Waiting will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 28
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

m. Caller ID – Deluxe

This feature enables the terminating customer to view on a display unit the Directory Name and Number of the Calling Party.

When Caller ID Deluxe is activated on a customer's line, the Directory Name and Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

If the customer's line is busy, and another incoming call attempt is made, the name and telephone number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

When Caller ID Deluxe is activated on a customer's line, the Directory Name and Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. Callers placing calls to customers subscribing to Call ID-Deluxe have the ability to prevent their name and telephone numbers from being disclosed to the called party on a per call basis by utilizing Per Call Restrict (See J1.2.E following). The prevention of the disclosure of their name and telephone numbers is accomplished by dialing a special code before dialing the name and telephone number. The special code must be dialed prior to every call made in which the calling party does not want the name and telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Call ID-Deluxe may also prevent the disclosure of their name and telephone numbers on a per line basis by subscribing to All Call Restrict (See J1.2.F. following). This service will prevent the display of the calling party's name and number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID Deluxe should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream New York, Inc. shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.

Any customer subscribing to Call ID-Deluxe will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 29
Revision: 1
Superseding Revision:0

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J1. Enhanced Custom Calling Services (Cont'd)

3. Regulations

- a. Enhanced Custom Calling Services are provided subject to the availability of facilities, features and central office equipment in locations as determined by the Company. The features described will only operate on calls originating and terminating within Enhanced Custom Calling Services-equipped offices, or similarly-equipped offices of interconnecting Local Exchange Companies. When a service cannot function due to these limitations, notification will be given that the call is outside of the call area.
- b. The services are available only to single-party customers.
- c. The services will not function on an originating basis with COCOTS or party-line service; however, Per Call Restrict will be available to COCOT customers.
- d. The service order charge as indicated in Section 8 of this Tariff will apply to establish these services.
- e. In any type of hunt group arrangement, each line to be equipped with Enhanced Custom Calling Services must be assigned a telephone number. The services must be ordered and billed on each line.
- f. Enhanced Custom Calling Services are generally offered on a subscription basis; however, Per Call Restrict and All Call Restrict will be provided at no monthly charge. Customers subscribing to Non - Published Service as described in Section 7.C. of this tariff must use either Per Call or All Call Restrict in order to prevent the delivery of their number or name and number to the called party. Customers will automatically be assigned Per Call Restrict unless they instead choose All Call Restrict. Blocking options may be changed twice at no charge by present customers the first six months after initiating telephone service. Any further changes from Per Call Restrict to All Call Restrict will be charged the non-recurring rate as listed in the Pricing Addendum located at the end of this tariff.

(T)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 30
Revision: 0
Superseding Revision:

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J1. Enhanced Custom Calling Services (Cont'd)

3. Regulations (Cont'd)

- g. The provision of Enhanced Custom Calling Services by the Company is subject to the availability of facilities and the requirements of the local network. In no event will the Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment provided by the customer. For additional liability information reference Section 2.
- h. The Enhanced Custom Calling Services customer will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander. For additional liability information reference Section 2.
- i. Enhanced Custom Calling Services features (such as Call ID) which have the potential for disclosure of the calling party's number (CPN) will only be provided where the Company makes available Per Call Restrict, or All Call Restrict.
- j. At the company's discretion, in exchanges where services become available for the first time, no Service Connection charges will apply for a period of 60 days from the availability date. Otherwise, all applicable Service Connection charges will apply.
- k. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection and Selective Call Accept Services.

Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will "roll" an incoming call to another line.

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 31
Revision: 1
Superseding Revision:0

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J1. Enhanced Custom Calling Services (Cont'd)

4. Rates

The monthly, per successful activation, and nonrecurring rates listed in the Pricing Addendum apply to Enhanced Custom Calling Services listed below and are in addition to the rates and charges applicable to any associated service.

(T)

- 1. Call Return
- 2. Repeat Dialing
- 3. Call ID
- 1. Call Selector
- 5. Preferred Call Forward
- 6. Selective Call Rejection
- 7. Selective Call Acceptance
- 8. Anonymous Call Rejection*
- 9. Caller ID on Call Waiting
- 10. Caller ID - Deluxe

(T)

(T)

(T)

(M)

(M)

- 11. Call Trace*

(T)

(T)

(T)

(M)

(T)

(T)

(M)

(M)

- 12. Per Call Restrict*
- 13. All Call Restrict*

NOTES:

- (1) Customers with Per Call Restrict or All Call Restrict may change their blocking options twice within a six month period either after Call ID or Caller ID-Deluxe has been introduced in an area, or after new customers have initiated service, without incurring a non-recurring charge per change.
- (2) Monthly rates for business customers who elect to subscribe to two or more Enhanced Custom Calling Services Features at the same time will be the sum of the monthly rates for each service less 20%.
- (3) Monthly rates for business customers who elect to subscribe to any combination of Custom Calling Services Features and Enhanced Custom Calling Features at the same time will be the sum of the monthly rates for each service less 20%.
- (4) Monthly rates for residence customers as defined in notes 2 & 3 above are available only to existing customers at existing locations.

* Not eligible for discount.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 32
Revision: 1
Superseding Revision:0

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J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature packages are available to residential customers only and are not eligible for any other discounts. The current rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

(T)

	<u>Minimum</u>	<u>MONTHLY RATE Maximum</u>	
<u>*Feature Package 1</u> Call ID, Call Return, Repeat Dialing	\$5.00	\$22.00	(M)
<u>*Feature Package 2</u> Call ID, Call Return, Call Waiting, Call Forwarding	5.00	22.00	(M)
<u>*Feature Package 3</u> Call ID, Call Return, Call Forwarding, Enhanced Call Waiting, Repeat Dialing	7.00	28.00	(M)
<u>*Feature Package 4</u> Call ID, Call Return, Call Forwarding, Enhanced Call Waiting, Repeat Dialing, Three Way Calling, Speed Calling (8 number capacity)	7.50	36.00	(M)
 			(T)
 			(T)
<u>*Windstream Easy Call Package</u> Call Forward, Call Waiting, Cancel Call Waiting, Three Way Calling, Speed 8			(M)
 			(M)
<u>*Windstream Caller ID Basic</u> Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting			
 			(M)
<u>Windstream Caller ID Package</u> Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Call Return			

* These services are grandfathered and only available to existing customers at existing locations.

Issued by: Vice President, Little Rock, Arkansas

PSC NO: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 33
Revision: 2
Superseding Revision: 1

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J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature package is available to RESIDENTIAL customers only, and is not eligible for any other discount. The rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

(T)

*Windstream Complete Package

Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Three Way Calling, Selective Call Acceptance, Call Selector, Call Forward, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Reject & Speed 30

(T)

(M)

Voice Mail Link Package

Call Forwarding Busy Line, Call, Forwarding Don't Answer and Stutter Dial Tone

(M)

Voice Mail Link Package (DID)

Call Forwarding Busy Line and Call Forwarding Don't Answer

(M)

Connect Package

Caller ID, Call Waiting, Caller ID on Call Waiting, & Selective Call Reject

(M)

* Windstream Feature Select Package

Includes all Anchored Features and five Non-Anchored Optional Features

(M)

Anchored Features Non-Anchored Optional Features

Caller ID Deluxe	Caller ID on Call Waiting
Enhanced Call Waiting	Call Forwarding
	Preferred Call Forwarding
	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Selective Call Rejection
	Selective Call Acceptance
	Call Selector
	Voice Mail Link and
	Basic Voicemail** with up to 4
	Sub-mailboxes

(M)

Essentials Package

Caller ID Deluxe	Call Forwarding
Enhanced Call Waiting	Call Return
Caller ID on Call Waiting	Repeat Dial
Selective Call Rejection	3-Way Calling
Selective Call Acceptance	Speed Calling 30
Preferred Call Forwarding	Call Selector
Anonymous Call Rejection	

* These services are grandfathered and only available to existing customers at existing locations.

** Basic Voicemail and sub-mailboxes are non-regulated services and are offered, where available.

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Revision: 1
Superseding Revision:0

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J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature packages are available to BUSINESS customers only, and are not eligible for any other discount. The rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

(T)
(T)

Custom Calling Feature Package *
Call Forwarding, Call Waiting, 3-Way Calling & Speed 8 Calling

(M)

Caller ID Basic Package *
Caller ID Deluxe & Call Waiting

(M)

Caller ID Premium Package *
Caller ID Deluxe, 3-Way Calling, Call Waiting, Caller ID on Call Waiting, Selective Call Acceptance, Call Selector & Call Forwarding

(M)

Caller ID Ultimate Package *
Caller ID Deluxe, Repeat Dial, Call Return, Preferred Call Forwarding, Call Selector, Selective Call Acceptance, Selective Call Rejection, Call Waiting, Caller ID on Call Waiting, 3-Way Calling & Speed 8 Calling

(M)

* These services are available only to current customers at existing locations.

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 35
Revision: 3
Superseding Revision: 2

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J2. Custom Calling Local Area Signaling Service - Per Use

1. General

- a. The services listed below are offered on a per usage basis to residence and business customers in exchanges with properly equipped central offices and are subject to the limitations listed in this section of the tariff for these services. If customers subscribe to these services on a monthly basis as described and rated at the charges listed in the Pricing Addendum located at the end of this tariff, unlimited access is provided with no additional charge for each activation. If facilities permit, the features listed below may be utilized on a non- subscription basis with a per use charge for each activation. (T)
- b. Custom Calling Local Area Signaling Service - Per Use will be offered free of charge for up to thirty days after facilities which allow these services to be offered are added.
- c. Blocking of Per Use Custom Calling Services is offered to customers at no charge. This blocking option, once activated, does not allow Per Use Custom Calling Services to be activated on a line.
- d. These services are being offered with a cap on the total charge for any one Per Use Custom Calling Service per line for one billing month.

- 2. The current rates for the features and packages listed below are listed in the Pricing Addendum located at the end of this tariff. (T)

<u>Features</u>	<u>Per Use Rate</u>		<u>Monthly Per Use Cap</u>	
	<u>Minimum</u>	<u>Maximum</u>		
Business				
Call Return	\$0.50	\$2.00	\$6.00	(T)
Repeat Dialing	0.50	2.00	6.00	(M)
Three Way Calling	0.50	2.00	6.00	(M)
Call Forwarding	0.50	2.00	6.00	(M)
Residential				
Call Return	\$0.50	\$2.00	\$8.00	(M)
Repeat Dialing	0.50	2.00	8.00	(M)
Three Way Calling	0.50	2.00	8.00	(M)
Call Forwarding	0.50	2.00	8.00	(M)

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 36
Revision: 1
Superseding Revision: 0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

- J3. Business Calling Packages (A service order charge applies as found in the Pricing Addendum. (T)
Monthly Rates
1. Basic Caller ID Package – (M)
Includes all Anchored Features and two of five Non-Anchored Optional Features.

<u>Anchored Features</u>	<u>Non-Anchored Optional Features</u>
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
	Speed Dial 8
	Repeat Dial

 2. Caller ID Premium Package – (M)
Includes all Anchored Features and four of seven Non-Anchored Optional Features.

<u>Anchored Features</u>	<u>Non-Anchored Optional Features</u>
Caller ID Deluxe	Anonymous Call Rejection
Call Waiting	Call Forwarding
Enhanced Call Waiting	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting

 3. Caller ID Ultimate Package – (M)
Includes all Anchored Features and six of eleven Non-Anchored Optional Features.

<u>Anchored Features</u>	<u>Non-Anchored Optional Features</u>
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
Basic Voice Mail*	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting
	Selective Call Acceptance
	Selective Call Rejection
	Anonymous Call Rejection
	Call Selector
	Preferred Call Forwarding

 4. Voice Mail Link Package (M)
Call Forwarding Busy Line, Call, Forwarding Don't Answer and Stutter Dial Tone

 5. Voice Mail Link Package (DID) (M)
Call Forwarding Busy Line and Call Forwarding Don't Answer

* Basic voice mail is a non-regulated service.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: December 1, 2020

Section: 3 Leaf: 37
Revision: 16
Superseding Revision: 15

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service

1. A. Lifeline Service provides for a Federal credit, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. The Lifeline program helps to offset some of the costs for broadband and/or voice services to eligible residential subscribers. Depending upon the type of service, the federal program offers a discount of \$5.25 for voice-only subscribers and \$9.25 for broadband service or a bundled service that includes broadband service. To be eligible for the broadband service discount, the broadband speed subscribed to by the customer must be consistent with federally mandated minimum broadband service standards. (C)

Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline service is not available for resale.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance or Section 8, Veterans Pension or Survivors Pension Benefit.

Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification.

B. New York State Lifeline Discounted Service

These services are restricted to low income residential customers. This service provides a flat rate state discount of \$9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal lifeline program. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: National School Lunch; Low Income Home Energy Assistance (LIHEAP); Temporary Assistance for Needy Families (TANF)

*Material formerly appearing on this leaf, is now located on Section 3, Leaf 37.1.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: February 17, 2020

Section: 3 Leaf: 37.1
Revision: 0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

- 2. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero.
- 3. All applications for this service are subject to verification pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.
- 4. The subscriber is responsible for notifying the company when eligibility is lost.
- 5. The Company will reconcile and confirm eligibility periodically, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.

(M)



(M)

*Material on this leaf formerly appeared on Section 3, Leaf 37

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: July 1, 2012

Section: 3 Leaf: 38
Revision: 1
Superseding Revision: 0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

6. Lifeline customers will be required to renew proof of their eligibility status semi-annually, with the exception of those customers on HEAP, and their renewal will be annual. Failure by a subscriber to comply with the company's periodic requests for proof of continued eligibility will result in loss of Lifeline rate treatment.
7. The Company shall offer Toll Blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive Toll Blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
8. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
9. The Lifeline Service rate reductions do not apply to service connection charges. * D
10. Service order charges apply when service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service. D
11. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Blocking service.
12. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
13. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

*** Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).**

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: July 1, 2012

Section: 3 Leaf: 39
Revision: 1
Superseding Revision: 0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

14. Native American Lifeline

Residential customers who reside on Tribal Land are eligible to receive additional enhanced Federal Lifeline support in order to reduce the cost for Basic Local Telephone service. For New York, Tribal Lands are defined as designated reservations or lands designated as "Near Reservation". In Windstream New York, Inc. serving territory, only the Steamburg exchange qualifies as Tribal Land. A residential customer living in the Steamburg exchange will qualify for an additional enhanced Federal Lifeline credit of up to \$25.00 per month (in addition to the standard lifeline credits) if the customer participates in any state or federal programs listed in Section 3.K of this tariff, or if they participate in any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those customers meeting its income qualifying standards)
- National School Lunch Program (free meals program only)

D

Standard support is available to all qualifying customers living on Tribal Lands, not just Native Americans.

This discount is offered contingent upon the company having the technical ability to do so.

Standard Lifeline rules, regulations and restrictions listed in Section 3.K of this tariff apply.

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Windstream New York, Inc.
Initial Effective Date: July 1, 2012

Section: 3 Leaf: 40
Revision: 1
Superseding Revision: 0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K.1 LINK UP AMERICA*

*** Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012) for all customers, except those qualifying for the Native American Link Up Program.**

D

D

E. Native American Link Up

In addition to the currently available Link Up support amount, (i.e., half of the first \$60 of a qualifying subscriber's initial connection charges up to a maximum of \$30), residential customers who qualify for the Native American Lifeline support listing in this section of the tariff are automatically eligible for up to an additional \$70 of federal Native American Link Up support to cover 100 percent of the remaining charges associated with initiating service between \$60 and \$130, for a total maximum support amount of \$100 per qualifying subscriber.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 41
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX

1. General

- a. Enhanced Centrex is a central office communications system package provided in association with individual line exchange business services furnished from digital central office (DMS-100 or DMS-10) equipment located in Company buildings. Enhanced Centrex is not provided in association with party line service.
- b. Enhanced Centrex will be provided in association with lines and trunks terminating on common control equipment, commonly referred to as Key Systems and PBX's, at either the applicable Business Individual rate contained in the Pricing Addendum, or at the applicable Enhanced Centrex rate contained in the Pricing Addendum when the customer elects Feature Package 5. (T)
(T)
- c. Enhanced Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines in the same Company exchange is required.
- d. Other special features such as trunk queuing, hospital communication, and other offerings would be priced out by Special Assembly.
- e. The minimum period for services provided under this tariff shall be 30 days. Optional 5 year rate stability plans are available.
- f. Enhanced Centrex Service is comprised of two rate elements: the link element which includes the facilities from the demarcation point at the customer's premises to the Company's Central Office main distribution frame, and the port element which includes dial tone, switching, and a network address (telephone number.) Links are provided only with a corresponding port. Ports are provided only with a corresponding link.
- g. All links, ports and feature packages comprising the Enhanced Centrex group are required to be provided from the same Company exchange. Links and ports in a second Company exchange will comprise a second Enhanced Centrex group and requires a second feature package.
- h. Enhanced Custom Calling Services, as described in J 1. of this Section, are optional features offered individually in association with Enhanced Centrex at the rates listed in the Pricing Addendum located at the end of this tariff. (T)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 42
Revision: 0
Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX

1. General (continued)

- g. Prices for Enhanced Centrex links and ports, may be determined on an individual case basis using relevant costs. Individual case basis prices will be available to similarly situated customers on a non-discriminatory basis. Cost data to support each individual case basis price under this tariff will be on file with the Public Service Commission.

The Company will report the following information in a tariff addendum within 30 days after individual case billing arrangement implementation:

- 1. LATA, serving wire center
- 2. Service description
- 3. Rates and charges
- 4. Number of links or port as appropriate
- 5. Length of agreement

h. Path availability for each Enhanced Centrex Line:

- (1) Enhanced centrex service and its features shall be used only to enable the customer to complete calls resulting in each call utilizing one path for the duration of the call, except for conference calling purposes.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 43
Revision: 3
Superseding Revision: 2

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

2. Rates

a. The monthly rates for links and ports are listed in the Pricing Addendum located at the end of this tariff. (T)

(T)(M)

(T)

(T)

(T)

(T)

(M)

(M)

(M)

(M)

(M)

(T)

b. Feature Packages Available in DMS 100:

- 1. Includes class of service restrictions, intercom, call pickup, call transfer, three-way calling, call park, hold, paging access, hunting, memory dialing - short list, WATS line terminations, direct inward dialing, and individual station billing.
- 2. Includes the Features in Package 1 plus call forwarding busy, no-answer, and all calls, call waiting, group intercom, distinctive ringing, group memory dialing - long list, console access, trunk answer from any station, last number redial, and simplified message desk interface access.
- 3. Includes the Features in Package 1 and Package 2 plus tel-touch, ring again, make set busy, code restriction, malicious call hold, automatic line, and direct inward system access.

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 44
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

2. Rates (Cont'd.)

b. Feature Packages Available in DMS 100: (Cont'd.)

- 4. Includes the Features in Package 1, Package 2, and Package 3 plus automatic route selection, expensive route warning tone, queuing, uniform call distribution, and executive busy override.
- 5. Includes the Features in Package 1, Package 2, Package 3, Package 4, and is applicable to customers with over 201 lines, and/or key system terminations.

c. Feature Packages Available in DMS 10:

- 1. Includes class of service restrictions, call pickup, call transfer, three-way calling, hold, paging access, hunting, memory dialing - shortlist, direct inward dialing, and individual station billing.
- 2. Includes the Features in Package 1 plus call-forwarding busy, no-answer, and all calls, call waiting, and distinctive ringing.
- 3. Includes the Features in Package 1 and Package 2 plus tel-touch, code restriction, and automatic line.
- 4. Not presently available.
- 5. Includes the Features in Package 1, Package 2, Package 3, Package 4, and is applicable to customers with over 201 lines, and/or key system terminations.

d. The monthly feature package rates are listed in the Pricing Addendum located at the end of this tariff.

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(T)

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(M)

(M)

(M)

(M)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 45
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

2. Rates (Cont'd.)

e. Enhanced Custom Calling Service

The current per line rates for the current Enhanced Custom Calling Service associated with Enhanced Centrex for Windstream New York, Inc are located in the Pricing Addendum. (T)

Each service, per line equipped. (T)

	<u>Minimum</u>	<u>Maximum</u>	
	<u>m</u>		
		<u>Monthly Rate (2-25</u>	
		<u>Lines)</u>	
Call Return	\$3.75	\$10.00	(M)
Repeat Dialing	3.50	10.00	(M)
Call ID	2.75	12.00	(M)
		<u>Per Successful</u>	
		<u>Activation</u>	
Call Trace	\$2.50	\$ 7.00	(M)

f. Service Connection Charges apply as per Section 8 and the Pricing Addendum of this tariff. (T)

3. Rate Stability Option

a. The customer may, at their option, elect to enter into a contractual agreement with the Company agreeing that, for a five year period, the Company shall guarantee the monthly rates for Enhanced Centrex Service, and the customer shall guarantee payment of the monthly rates. The rates for Enhanced Centrex Service shall be those rates in effect when the contract is signed. Inside wiring is not part of the agreement. All services not covered by a customer's Plan, including the SLC charge for lines, are subject to standard tariff rates and charges.

b. The Company shall agree that those charges for Enhanced Centrex Service shall not change for the five year period, irrespective of any tariff changes that may take effect while the contract is in effect. The customer shall agree to continue the monthly payment for Enhanced Centrex Service at the quantities and rates in effect when the contract is signed for the five year period.

c. All Centrex CO Rate Stability Plan customers must subscribe to a minimum of 5 lines at the principal location, except that if the number of lines at the principal location is less than 5 lines the remainder of the minimum can be composed of the lines in service at any other customer locations in the same Centrex service.

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 46
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

3. Rate Stability Option (Cont'd.)

- d. The Rate Stability Plan (RSP) customer assumes the obligation for a minimum of 90 percent of the Centrex Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will be subject to RSP termination penalties.
- e. An existing Rate Stability Plan customer will not be permitted to downgrade his service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges.
- f. The customer may discontinue any or all of the Centrex Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.
- g. An existing Rate Stability Plan customer who moves the principal location within the serving Central Office area or who moves any other location in the same Centrex Service within, into or outside of the serving Central Office area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing installation charges.
- h. With the written permission of the Telephone Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge listed in the Pricing Addendum. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rates for the remainder of the period, the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service or equipment rearrangements or additions are subject to the rates and charges applicable. (T)(M)
- i. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:
 - (1) Prevailing month-to-month tariff rates.
 - (2) If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such an offering would be at the same rates as set forth in this tariff.
- j. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 47
Revision: 3
Superseding Revision: 2

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

3. Rate Stability Option (Cont'd.)

The monthly rates for links and ports by Rate Group are listed in the Pricing Addendum located at the end of this tariff (T)

(T)

(T)(M)

(T)

(T)

(T)

(T)

(M)

(M)

(M)

* Plus Tel-Touch Line Charges listed in the Pricing Addendum apply to the first 10 lines. (T)

(T)

k. Feature package charges apply as listed in the Pricing Addendum of this tariff, per Section 3 L. 2. D, and are included in the rate stability option.

n. Service Connection Charges apply as per Section 8 and the Pricing Addendum of this tariff.

o. Enhanced Custom Calling Services* all **Minimum** **Maximum** (T)

(T)

Call Return

1-75 Lines	\$3.75	\$10.00	(M)
76-200 Lines	3.75	10.00	(M)
Over 200 Lines	3.75	10.00	(M)

Repeat Dialing

1-75 Lines	\$3.50	\$10.00	(M)
76-200 Lines	3.50	10.00	(M)
Over 200 Lines	3.50	10.00	(M)

Call ID

1-75 Lines	\$2.75	\$12.00	(M)
76-200 Lines	2.75	12.00	(M)
Over 200 Lines	2.75	12.00	(M)

Rate Stability Option-Per Successful Activation (T)

(T)

Call Trace

1-75 Lines	\$2.50	\$ 7.00	(M)
76-200 Lines	2.50	7.00	(M)
Over 200 Lines	2.50	7.00	(M)

*Current rates for the services above are listed in the Pricing Addendum (T)

(T)

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 48
Revision: 0
Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd)

4. Station Message Detail Recording (SMDR)

a. General

Station Message Detail Recording (SMDR) is a Centrex-CO optional arrangement which provides a record of calls originated by Centrex lines. The SMDR data is stored in the central office, and polled by the customer via voice grade lines, and secured by user password. Message details include the following information:

- (1) The Centrex line number or incoming tie line group which originated the call.
- (2) The called telephone number.
- (3) The date, time and duration of the call.
- (4) The type of facility used for routing the call, i.e., the Wide Area Telephone Service (WATS), Common Control Switching Arrangement (CCSA), normal exchange trunk (for directly dialed toll calls only), Foreign Exchange (FX), tie line or Other Common Carrier (OCC) access line facility.

Where WATS facilities are used for routing the call, the specific WATS band is identified.

Where FX, tie line or OCC access line facilities are used for routing the call, the record details are recorded as the same facility type.

- (5) Charges for toll calls completed over the normal exchange trunks (directly dialed toll calls only).

b. Regulations

- (1) SMDR may be offered to Centrex-CO customers where the Company's message billing process has been arranged to provide this optional feature.
- (2) SMDR is not represented to be a provision of billing detail.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 49
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd)

4. Station Message Detail Recording (SMDR) (Cont'd.)

b. Regulations (Cont'd.)

- (3) A customer provided IBM PC compatible computer is required to access the SMDR data files. The computer must be equipped with a synchronous interface board and standard 3780 BSC communications protocol.

c. Rates and Charges for the Services below are now located in the Pricing Addendum ("PA") at the end of this tariff.

	<u>Monthly Rate</u>	<u>Installation Charge</u>	(T)
			(T)
(1) Common Equipment	See "PA"	See "PA"	(T)(M)
(2) The monthly rate includes the recording of 50,000 messages. All messages in excess of 50,000 will be billed at:	See "PA"	See "PA"	(T)(M)
(3) If after the initial installation,	See "PA"	See "PA"	(T)(M)
(4) customer requests changes in the call detail definitions, a non-recurring charge applies.			

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 3 Leaf: 50
Revision: 0
Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

M. REMOTE CALL FORWARDING SERVICE

1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in a different exchange that is outside of the RCF number's local calling scope.

2. Regulations

- a. Remote Call Forwarding service is offered in Central Offices, where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarded calls cannot be call forwarded at the terminating end to another number.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. The central office line on which the remote call terminates may not be equipped with call forwarding.
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- i. The minimum charge for the RCF service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. RCF is offered only when the terminating (forwarded to) number is in an exchange outside of the local calling scope of the RCF directory (forwarding) number's Central Office.
- l. RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 51
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

M. REMOTE CALL FORWARDING SERVICE (Cont'd)

2. Regulations (Cont'd)

- m. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central offices. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply, except that no charge applies for non- published service in connection with RCF.
- n. Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.
- o. The RCF subscriber is responsible for any toll charges incurred for calls between the forwarding number and the terminating number.

3. The monthly and non-recurring rates for the services and features below are listed in the Pricing Addendum at the end of this tariff. (T)
(T)

a. Remote Call Forwarding, (M)(T)
each path

b. Rearrangement and Changes

- 1. Change of telephone number to which calls are forwarded, per occasion (T)
- 2. Change of directory listing, per occasion (T)

* In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location.

Issued by: Vice President, Little Rock, Arkansas

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 52
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

N. OPTIONAL CALL SCREENING/BLOCKING

1. General

- a. This service is provided only where the equipment is available.
- b. Optional call screening functions, for Incoming and Outgoing Screening, are provided at the monthly and nonrecurring rates listed in the Pricing Addendum. The non-recurring charges do not apply to initial installations but do apply to subsequent requests for screening from the customer. (T)
- c. Optional call screening / blocking can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established. (T)

2. Definitions

- a. Incoming screening - prevents completion of collect or third number incoming calls.
- b. Outgoing screening - originated operator-handled calls from the access line are restricted to collect, third number or calling card only.

3. Rates

	<u>Monthly Per Line</u>	<u>Monthly Per Line</u>	<u>NRC Line Charge</u>	<u>NRC C Line Char</u>	
		\$1.87		\$11.4	
		1.87		11.4	
Incoming screening		See Pricing Addendum		See Pricing Addendum	(M), (T)
Outgoing screening		See Pricing Addendum		See Pricing Addendum	(M), (T)

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Section: 3 Leaf: 53
Revision: 2
Superseding Revision: 1

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS

1. General

The Company may offer and bill to customers on one bill combinations of services which may include regulated, non-tariffed or non-regulated services, including services of an affiliate, at a single price selected by the company.

The regulated services of ALLTEL New York, Inc. contained in bundles continue to be offered on a stand alone basis under the terms and conditions as stated elsewhere within this tariff.

2. Bundled Offerings will be charged a rate listed in the Pricing Addendum located at the end of this tariff. (T)

Bundles as described below are available in the following exchanges:

- a. Residential One-Party Service, Touch Tone Calling, Caller ID, Call Waiting, and Caller ID on Call Waiting – This bundle is offered only in combination with an unlimited nationwide calling plan offered by ALLTEL Communications, Inc.* (T)
(M)

This bundle is available only to residential customers in the exchanges of : Cazenovia, Brewerton-Central Square, Fulton, Manlius, Marcellus and Phoenix.

- b. Residential One-Party Service, Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30 – This bundle is offered only in combination with an unlimited nationwide calling plan offered by ALLTEL Communications, Inc. * (M)

This bundle is available to residential customers in all exchanges served by the Company:

- c. Residential One-Party Service, Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30 – This bundle is offered only in combination with a two (2) hour nationwide calling plan offered by ALLTEL Communications, Inc.** (M)

This bundle is available to residential customers in all exchanges served by the Company:

* This bundle is grandfathered and available to existing customers only, beginning April 15, 2006.

** This bundle is grandfathered and available to existing customers only, beginning August 19, 2006.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 54
Revision: 6
Superseding Revision: 5

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

d. Residential One-Party Service, Locality & Touch Tone Calling, Caller ID

(T)
(M)

Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30, with the Option of Ring Plus where available – This bundle is offered only in combination with Windstream Communications, Inc.'s two (2) hour nationwide long distance calling plan and International and Latin America discount plans.*

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount as listed in the Pricing Addendum is available when purchased with either Windstream's DSL or Digital TV Services (discount of \$4.00 when purchased with both). (See Note 1)

(T)(M)
(M)

e. Residential One-Party Service, Locality & Touch Tone Calling, Caller ID
Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30, with the Option of Ring Plus where available – This bundle is offered only in combination with Windstream Communications, Inc.'s unlimited nationwide long distance calling plan and International and Latin America discount plans. *

(M)

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.
(See Note 1)

(T)(M)

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for residential customers who take bundle (d) or (e) above and that commit to a minimum of one year of service with that plan.

* These bundles are grandfathered and available to existing customers only, beginning July 17, 2007.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 55
Revision: 8
Superseding Revision: 7

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

- f. This bundled offering includes Limited Local Measured Service (LLMS) bundled with Windstream Communications, Inc.'s Broadband and Internet Service. This bundle is available to customers in all exchanges within the Company where technically available.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls* and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as listed in the Pricing Addendum.. The Residential and Business monthly rates are listed in the Pricing Addendum.** LLMS is only available when purchased as part of this bundle.

(T)

(M)
(M)
(M)

g. Second Access Line Bundle

This bundled service offering is available to residential customers with at least one residential one-party access line and a feature package. The offering includes an additional residential one-party access line with Caller ID Deluxe, Call Waiting, and Three-Way Calling.

Customers that order this bundle will not pay any of the non-recurring Service Charges (as found in Section 8 and the Pricing Addendum of this tariff) and will receive one free jack at the time of installation. The Residential monthly rate is listed in the Pricing Addendum located at the end of this tariff.

(T)
(T)

(M)

* Toll block for LLMS will follow the guidelines shown in Section 3, Paragraph J.2.j, subparagraphs (2.b) & (3).

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Revision: 4
Superseding Revision: 3

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

h. Business Connect SB Bundle *

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Addendum (M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan.

Term Discounts for the Business Connect SB Bundle are also available. An early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment. (T)(M)

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount as listed in the Pricing Addendum off of the package rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. (T)(M)

Three-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the package rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, will be waived. (T)(M)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Note: The Business Connect SB Bundle is grandfathered and is only available to existing customers at existing locations.

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Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 57
Revision: 4
Superseding Revision: 3

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

i. Connect Unlimited II Bundle *

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Connect Unlimited nationwide long distance calling plan and International Discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

(T)
(M)
(M)

Customers who have the Connect Unlimited II Bundle with Windstream's Connect Unlimited Long Distance and Windstream's DSL Service will have the option of purchasing a second access line with the bundle for an additional per month rate listed in the Pricing Addendum.

(T)(M)

j. Connect Flex Bundle *

** This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

(T)(M)
(M)

Connect Flex II Bundle *

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

(T)
(M)
(M)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is only available to existing customers at existing locations.

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for qualifying residential customers who take bundle (i) or (j) above and that commit to a minimum of one year of service with that plan.

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Windstream New York, Inc.
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Section: 3 Leaf: 58
Revision: 2
Superseding Revision: 1

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

k. Connect Select Bundle

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Enhanced Call Waiting, and Caller ID on Call Waiting.

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Enhanced Call Waiting, and Caller ID on Call Waiting. This bundle is available to residential customers in competitive service areas within the company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. (T)

(T)

(M)

To qualify for this service, customers must also subscribe to Windstream's 1.5M or higher Broadband Service and Internet Service. If any required component of the service bundle is discontinued, the rate above may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

The non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, may be waived for customers subscribing to this service. (T)

(T)

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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

1. Business Connect SB Unlimited Bundle *

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. (T)

This offering includes a one-party business access line plus the following features:

- | | |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30 |
| Call Forward | Call Return |
| Repeat Dial | Enhanced Call Waiting |
| 3-Way Calling | Caller ID on Call Waiting |
| Rotary Hunt | Basic Voice Mail |

(M)

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Unlimited Long Distance Plan for all access lines.

This bundle requires a one-year term commitment. Customers who agree to a three-year term commitment will receive a discount as listed in the Pricing Addendum off of the package rate listed in the Pricing Addendum. Also, the non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, will be waived for customers who agree to the three-year term commitment. (T)(M)

An early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment. (T)(M)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

NOTE: The Business Connect SB Unlimited Bundle is grandfathered and only available to existing customers at existing locations.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 60
Revision: 5
Superseding Revision: 4

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

m. Business Connect SB Bundle III **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to either 1) the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan (see Windstream Communications, Inc. Long Distance Tariff for this plan at a monthly rate listed in the Pricing Addendum for the first 100 minutes.) or 2) both the Windstream Communications, Inc.'s Business Unlimited Long Distance Plan (see Windstream Communications, Inc. Long Distance Tariff for this plan) and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.) (T)(M)

Term Discounts for the Business Connect SB Bundle III are also available. For customers subscribing to this bundle prior to September 4, 2010, an early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment. For customers subscribing to this bundle on or after September 4, 2010, an early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their one-year or three-year term commitment. (T)(M)

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount as listed in the Pricing Addendum off of the bundle rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. (T)(M)

Three-Year Term Commitment :Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 5 and the Pricing Addendum of this tariff, will be waived. (T)(M)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective May 8, 2011.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 61
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

n. Business SOHO Communications Bundle

This bundled service offering is available to new or existing business customers. This offering includes two business access lines plus Caller ID Deluxe. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

(T)

(M)

This bundled package is for small business customers. To qualify for this bundle, customers must also subscribe to the Windstream Communications, Inc.'s Business SOHO Unlimited Long Distance Plan and 1.5MB Broadband (or higher speed), and must purchase a 2-line phone and wireless networking system from Windstream (available either at a flat one-time rate or on a monthly basis). (The rate listed in the Pricing Addendum includes only the access line and feature portion of the full bundled rate and does not include long distance, broadband, or equipment.)

(T)

The customer must commit to subscribe to this bundle for no less than 3 years.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

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Section: 3 Leaf: 62
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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

o. Windstream Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived. (T)(M)
(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 63
Revision: 2
Superseding Revision: 1

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

p. Windstream Competitive Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers in the Bemus Point, Cazenovia, Central Square, Chautauqua, Clymer, Ellington, Fulton, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Manlius, Marcellus, Munnsville, Panama, Phoenix, Randolph, Sinclairville, Shortsville, Steamburg, Stedman, and West Winfield exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.* (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.) (T)

A Term Discount for the Windstream Competitive Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived. (T)(M)
(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

q. Windstream Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.* (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.) (T)

Term Discounts for the Windstream Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two--year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non- recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived. (T)(M)
(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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Section: 3 Leaf: 65
Revision: 2
Superseding Revision: 1

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

r. Windstream Competitive Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers in the Bemus Point, Cazenovia, Central Square, Chautauqua, Clymer, Ellington, Fulton, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Manlius, Marcellus, Munnsville, Panama, Phoenix, Randolph, Sinclairville, Shortsville, Steamburg, Stedman, and West Winfield exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.* (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.) (T)

Term Discounts for the Windstream Competitive Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived. (T)(M)

(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 3 Leaf: 66
Revision: 1
Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

s. Windstream Small Business Bundle – Voice + Unlimited Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

(T)

This offering includes a one-party business access line plus the following features:

- | | |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30 |
| Call Forward | Call Return |
| Repeat Dial | Enhanced Call Waiting |
| 3-Way Calling | Caller ID on Call Waiting |

(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

(T)(M)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

(T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan. (The bundled rate includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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Superseding Revision:0

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

t. Windstream Small Business Bundle, Voice + Flex Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.* (T)

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30	
Call Forward	Call Return	
Repeat Dial	Enhanced Call Waiting	
3-Way Calling	Caller ID on Call Waiting	(M)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge. (T)(M)

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge. (T)(M)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Windstream Flex 100 Plan. (The bundled rate includes only the access line and feature portion of the full bundled rate.) (T)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.