

RCN Telecom Services of New York, LP  
d/b/a Astound Broadband d/b/a Astound Business Solutions  
PSC No. 3 - Telephone  
Initial Effective Date: July 1, 2022

Section No. 3  
Leaf No. 1  
Revision No. 0  
Superseding Revision No.

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## APPLICATION OF RATES

### 3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

### 3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

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## APPLICATION OF RATES

### 3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

3.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide (LERG), associated with each NPA-N)O( combination (where NPA is the area code and N)O( is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

3.3.2 The airline distance between any two Rate Centers is determined as follows:

- (a) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- (b) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- (c) Square each difference obtained in step (b) above.
- (d) Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.
- (e) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (f) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(g) Formula = 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

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## APPLICATION OF RATES

### 3.4 Discounts for Hearing Or Speech Impaired Customers

A intrastate telephone call which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for intrastate local and toll calls placed between TDDs or between individuals with normal hearing and speech. The credit to be given on such calls will be a 50 percent discount off the applicable rate for; 1) a intrastate local or toll intrastate call and/or; 2) monthly mileage charges for Exchange Access Communications channels to the handicapped persons telephone service. Charges for calls are from the point of origination to the point of termination and are independent of call routing. The reduction in charges is applied at only one location designated by the handicapped person.

The Telecommunications Relay Service in New York can be reached toll-free by non-voice telephone equipment users by dialing 800-662-1220 and by voice telephone equipment users by dialing 800-421-1220.

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment.

### 3.5 Term Discounts

Business Customers may elect to utilize one or two year term commitments. Customers with one or two year term commitments will receive the following additional discounts on all charges except those specified in Section 7.2.

<u>Term Commitment</u>	<u>Discount</u>
1 year	5%
2 year	10%

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