

RCN Telecom Services of New York, LP  
d/b/a Astound Broadband d/b/a Astound Business Solutions  
PSC No. 1 - Telephone  
Initial Effective Date: June 30, 2022

Leaf No. 1  
Revision No. 0  
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NEW YORK TELECOMMUNICATIONS TARIFF

OF

RCN TELECOM SERVICES OF NEW YORK, LP.  
d/b/a Astound Broadband d/b/a Astound Business Solutions

650 College Road East, Princeton, NJ 08540

RESALE COMMON CARRIER SERVICE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by RCN Telecom Services of New York, LP. d/b/a Astound Broadband d/b/a Astound Business Solutions within the State of New York. This tariff is on file with the New York Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

This Tariff supersedes:  
Tariff PSC No. 1 previously filed by RCN Telecom Services of New York, LP.

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### EXPLANATION OF SYMBOLS

- (C) To signify **changed** conditions or regulation
- (D) To signify **discontinued** rate, conditions or regulation
- (I) To signify **increase**
- (K) To signify that material has been **transferred to** another sheet or place in the tariff
- (M) To signify that material has been **transferred from** another sheet or place in the tariff
- (N) To signify a **new** rate, regulation, condition or sheet
- (R) To signify a **reduction**
- (T) To signify a change in **text** for **clarification**

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## **APPLICATION OF TARIFF**

This tariff contains the rates applicable to the provision of intrastate resale common carrier telecommunications services by RCN Telecom Services of New York, LP. d/b/a Astound Broadband d/b/a Astound Business Solutions hereinafter referred to as the Company or Astound between various locations within the State of New York.

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## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

### **Account Code:**

A numerical code, one or more of which are available to a customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### **Called Station:**

The terminating point of a call.

### **Calling Card:**

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made be properly billed on a pre-arranged basis.

### **Company:**

RCN Telecom Services of New York, LP d/b/a Astound Broadband d/b/a Astound Business Solutions. All references to RCN, Astound, Astound Broadband or Astound Business Solutions refer to Company.

### **Commission:**

The New York Public Service Commission

### **Customer:**

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

### **Debit Card:**

A calling card issued by the Company in return for prepayment of an amount certain by the Customer. The Customer uses a Personal Identification Number (PIN) associated with the card to make calls which are charged against the prepayment amount until it is exhausted.

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## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

### **Disconnect or Disconnection:**

The termination of a circuit connection between the Originating Station and the Called Station or the Company's operator.

### **Measured Service:**

The provision of long distance measured time communications telephone service to customers who access the Company's service at its contracted interexchange carriers' switching and call processing equipment by means of access facilities obtained from local exchange common carrier(s). Company contracted interexchange carrier is responsible for arranging the access lines.

### **Subscriber:**

See "Customer" definition.

### **Universal Range:**

Limitation of a Customer's ability to place calls to selected Area Codes through the placement of restrictions on a Customer's 1+ and calling card access to the network. Such limitations are imposed by only specific request of Customers on their own lines or cards.

### **Verified Account Code:**

A numerical code, one or more of which are available to a customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly. Account codes are verified against a predefined list of codes maintained by the Company.

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## **SECTION 2 - RULES AND REGULATIONS**

- 2.1. UNDERTAKING OF RCN Telecom Services of New York, LP d/b/a Astound Broadband d/b/a Astound Business Solutions
- 2.1.1. Company's services are furnished for telecommunications originating and or terminating in any area within the State of New York.
- 2.1.2. Company is a resale common carrier providing intrastate communications long distance message toll telecommunications service to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. Company resells access, switching, transport and termination services provided by interexchange carriers (IXC's).
- 2.1.4. Customer's monthly charges for Company's service are based on the total time Customer actually uses the service and any other assessed service provision charges.
- 2.1.5. For additional cost, and subject to availability, the customer may use authorization codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.6. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.2. LIMITATIONS**

- 2.2.1. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2. Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the company's control or when the customer is using the service in violation of either the provisions of this tariff or the laws, rules regulations, or policies of the jurisdiction of the Originating Station or the Terminating Station, or the laws of the United States including rules, regulations and policies of the Federal Communications Commission.
- 2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4. Title to all facilities provided by Company under these regulations remains in Company's name.
- 2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

### **2.3. USE**

- 2.3.1. Service may be used for the transmission of communications by the customer.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.3. USE, Continued**

- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service so long as the arrangement generates no profit for any participant in the arrangement.

### **2.4. LIABILITIES OF THE COMPANY**

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. for the purpose of computing such amount, a month is considered to have 30 days.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3. Company shall be indemnified and held harmless by the customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's Facilities; and
  - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
  - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.4. The Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.4.6. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or persons, for any personal injury to, death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.8. The Company shall not be liable for damages or adjustment, refund, or cancellation of charges unless the Customer has notified the Company in writing, of any dispute concerning charges, or the basis of any claim for damages, within thirty (30) calendar days after the invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands. If notice of a dispute concerning the charges is not received, in writing, within thirty (30) calendar days after an invoice is rendered or a debit is effected, such invoice shall be deemed to be correct, accepted, and binding upon the Customer.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.5. INTERRUPTION OF SERVICE**

Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control, or is not in the wiring or equipment connected to the terminal of the Company.

### **2.6. RESTORATION OF SERVICE**

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

### **2.7. MINIMUM SERVICE PERIOD**

Unless otherwise noted, the minimum service period is one month (30 days).

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.8. PAYMENTS AND BILLING**

- 2.8.1. Service is provided and billed on a monthly (30 day) basis. Service continues to be provided until canceled, by the customer on not less than 30 days' notice.
- 2.8.2. The Customer is responsible for the payment of all charges for services furnished to the customer. Charges are based on actual usage during a month and will be billed monthly in arrears.
- 2.8.3. Billing will be payable upon receipt and past due 25 days after issuance. Past due amounts are subject to late charges which shall be assessed at a rate not to exceed 18% per year (1.5% per month).
- 2.8.4. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.8.5. An additional charge will be assessed for any customer check returned as non-payable. Such charges shall not exceed the greater of \$5.00 or the amount of the handling charge assessed against Company by the bank, and in no event shall exceed \$20.00.
- 2.8.6. Customer questions, complaints and disputes regarding billing or service provided by the company may be referred to Company's customer service department.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.9. CANCELLATION BY CUSTOMER**

- 2.9.1. Residential customers may cancel service by giving notice to Company; however, the customer shall remain liable for charges incurred prior to such cancellation. Business customers may cancel service upon not less than 30 (thirty) days' written notice to Company unless some other notice period is specified in an applicable service contract executed by the customer.
- 2.9.2. If the Customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before such service begins, before completion of the minimum period, or before completion of some other period mutually agreed with the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Company and not fully reimbursed by installation, and monthly charges, and if based on such an order, and construction has either begun or has been completed, but no service provided, the non-recoverable cost of such expenditures shall be borne by the customer.

### **2.10. INTERCONNECTION**

- 2.10.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

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## **SECTION 2 - RULES AND REGULATIONS, Continued**

### **2.10. INTERCONNECTION, Continued**

2.10.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

### **2.11. CANCELLATION BY COMPANY**

Company may discontinue service pursuant to the rules of the New York Commerce Commission.

### **2.12. DEPOSITS**

Company will perform credit history review and credit reference checks for accounts that are anticipated to have monthly activity greater than or equal to \$500 per month, as well as, all 800 number accounts. Company also reserves the right to require deposits from customers. Any such deposits will be held and maintained in accordance with Sections 92-b and 117 of the Public Service Law and Part 600 of the rules and regulations of the Commission.

### **2.13. TAXES**

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes, franchise fees and similar taxes and fees imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. All taxes, surcharges and franchise fees will be imposed at the statutory rate.

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### **SECTION 3 - DESCRIPTION OF SERVICE**

#### **3.1. TIMING OF CALLS**

- 3.1.1 Communications originate when the Customer accesses the IXC switch by dialing the IXC's access code (10XXX) either directly or through the election of the IXC as the Customer's Primary Interexchange Company in Equal Access service areas, AND the called party answers the call. When the Customer hangs up the communications charges will terminate for that call.
- (a) Collect Calls - Timing begins when the Called Station accepts the responsibility for payment.
  - (b) Person-to-Person Calls (Other than Collect) - Timing begins when designated party comes on the line, or when the caller agrees to speak with a substitute party.
  - (c) All Other Calls - Timing begins when the Called Station is answered as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection or other methods.
- 3.1.2. The minimum call duration for billing purposes is as specified for the subscribed service.
- 3.1.3. For billing purposes, usage is measured and rounded to the next highest billing increment as specified for subscribed services.
- 3.1.4. There is no billing for incomplete calls.

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### SECTION 3 - DESCRIPTION OF SERVICE, Continued

#### 3.2. **RCN Telecom Services of New York, LP. dba Astound Broadband dba Astound Business Solutions**

Company is a rebiller of telecommunications services provided by major networks. It provides a full range of telecommunications services for voice and data. All service rates are usage sensitive unless otherwise indicated.

Company offers switched and dedicated inbound and outbound services to business and/or residential customers. They include MTS, WATS, and 800 services provided to Company customers via interconnection with other carriers which Company establishes through leased transmission lines and facilities.

For business switched services, Company offers diverse calling plans as set forth in Section 3.2.1 following, allowing the Customer to choose the plan which is best suited to the Customer's calling patterns.

For business switched outbound services, Company offers two calling plans, allowing the Customer to choose the plan which is best suited to the Customer's calling patterns.

**Specialized Calling Options** are customized calling packages designed for business customers which utilize software defined networks.

The Company also offers the **RCN Debit Card** which allows customers to use a PIN number to charge calls up to a prepaid amount.

**RCN Travel Cards** are 800 access calling cards.

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### SECTION 3 - DESCRIPTION OF SERVICE, Continued

#### **3.2. RCN Telecom Services of New York, LP. dba Astound Broadband dba Astound Business Solutions (Continued)**

##### **3.2.1 Business Switched Services**

###### **Major Business Advantage (MBA)**

MBA is a switched outbound and/or inbound service for high volume usage business customers.

Customers may choose month to month or a term commitment plan. Customers may also choose a Monthly Usage Guarantee (MUG). MBA is not time of day or mileage sensitive and is billed in initial eighteen (18) second increments and additional six (6) second increments.

###### **Guaranteed Business Advantage (GBA)**

GBA is a switched outbound and/or inbound service for business customers. GBA offers a flat rate and monthly usage volume discounts. GBA is not time of day or mileage sensitive and is billed in initial eighteen (18) second increments and additional six (6) second increments.

###### **Unity Service**

Unity is a switched outbound and/or inbound service for business customers located in On-Net territories. Unity Service is not time of day or mileage sensitive. Calls are billed in initial eighteen (18) second increments and additional six (6) second increments. A minimum one-year term commitment is required to qualify for Unity Service. Unity customers may choose a Monthly Usage Guarantee (MUG) of five hundred dollars (\$500) which will qualify the customer for a five percent (5%) discount off their total monthly outbound billed usage. In the event that a customer with a five hundred dollar (\$500) MUG does not meet the guaranteed level, that customer will be billed the agreed MUG amount.

###### **National Advantage 7**

National Advantage 7 is a switched outbound and/or inbound service for business customers located in Off-Net territories. National Advantage 7 Service is not time of day or mileage sensitive. Calls are billed in initial eighteen (18) second increments and additional six (6) second increments. A minimum one-year term commitment is required to qualify for National Advantage 7 Service.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.2. RCN Telecom Services of New York, LP. dba Astound Broadband dba Astound Business Solutions (Continued)**

##### **3.2.2 RCN 9.9 Cent Long Distance Bundled Plan - Residential**

RCN 9.9 Cent Long Distance Bundled Plan is available to residential customers in On Net Areas\* who subscribe to RCN Long Distance Service and at least one of the following: RCN Local, RCN Internet, RCN Cable\*\* and RCN Cable Modem\*\*. Calls are not time of day sensitive and are billed in full minute increments. There is no monthly recurring line charge with the Bundled Plan.

##### **3.2.3 RCN 9.9 Cent Long Distance Stand Alone Plan - Residential**

RCN 9.9 Cent Long Distance Stand Alone Plan is available to residential customers in On Net Areas\* who subscribe to RCN Long Distance Service. Calls are not time of day sensitive and are billed in full minute increments.

#### **3.3. Minimum Call Completion Rate**

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of approximately 95% during peak use periods for all "1+" dialing.

\* Company On Net areas are areas which Company has an interconnection agreement in place with an incumbent LEC.

\*\* Company Cable and Company Cable Modem Service is a non-tariffed, non-regulated service.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.4. Schools and Libraries Discount Program**

##### **3.4.1 General**

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.55 et. Seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.4. Schools and Libraries Discount Program (cont'd.)**

##### **3.4.2 Regulations**

###### **A) Obligation of Eligible Schools and Libraries**

###### **Requests for Service**

- 1) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- 2) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- 3) Services requested will be used for educational purposes.
- 4) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

###### **B) Obligation of the Company**

- 1) The Company will offer discounts to eligible schools and libraries on business available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
- 2) The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- 3) In Competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.4. Schools and Libraries Discount Program (cont'd.)**

##### **3.4.3 Discounted Rates for Schools and Libraries**

- 1) Discounts for eligible schools, libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- 2) The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries and consortia.
- 3) The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- 4) The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.5 Health Care Providers Support Program**

##### **3.5.1 General**

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff and RCN Telecom Services of New York, LP NY P.S.C. Tariff No. 3. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601 et. Seq., and any amendments made thereto.

##### **3.5.2 Regulations**

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.5 Health Care Providers Support Program (cont'd)**

##### **3.5.2 Regulations (cont'd)**

###### **D. Responsibility of eligible health care providers**

1. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.
2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.5 Health Care Providers Support Program (cont'd)**

##### **3.5.2 Regulations (cont'd)**

###### **E. Responsibility of the Company**

1. The Company shall offer the rates and charges as specified in Section 3.5.3 following, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in 3.5.1 preceding.
2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.5 Health Care Providers Support Program (cont'd)**

##### **3.5.3 Rates and Charges**

The following price adjustments will be available to eligible rural health care providers, except subparagraph C., which shall be available to all eligible health care providers, regardless of location:

- A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a business customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.
- B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with a population of 50,000 or more in the state.
- C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.6 Employee Plans**

##### **3.6.1 Employee Long Distance Plan**

RCN Employee Long Distance Plan provides RCN employees with switched outbound service at a discounted rate. Calls are billed in initial six (6) seconds and additional six (6) second increments.

##### **3.6.2 Employee Calling Card Service**

RCN Employee Calling Card Service provides RCN employees with a toll free access calling card which allows customers to call domestically for a flat rate. Calls are billed in full minute increments.

#### **3.7 Long Distance**

##### **3.7.1 RCN 0.07 Cent Long Distance Toll**

RCN 0.07 Cent Long Distance Toll Plan provides facility based residential customers who subscribe to RCN Long Distance Service a 0.07 cent a minute rate for long distance calls. Calls are not time of day sensitive and are billed in full minute increments.

Residential customers in local facility based areas who subscribe to RCN Long Distance Service and at least one of the following: RCN Local, RCN Cable\*\*, RCN Cable Modem\*\* or a ResiLink package will be eligible to receive a 0.07 cent per minute rate for long distance calls. A monthly recurring line charge applies.

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### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.8 Public Payphone Surcharge**

A Public Payphone Surcharge applies to all completed local and intrastate long distance calls placed from a public/semi-public payphone that are not paid for on a sent paid basis, and applies in addition to any other applicable service surcharge.

The Public Payphone Surcharge does not apply to the following calls:

- Calls paid for by inserting coins at the public/semi-public payphone.
- Calls placed from station other than public/semi-public payphone.
- Telecommunications Relay Service calls.

The Payphone Surcharge will be applied in addition to all other applicable surcharges, Operator Service Surcharges or usage charges.

\*\* RCN Cable and RCN Cable Modem Service is a non-tariffed, non-regulated service.

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## SECTION 4 - RATES

### 4.1. RATE CLASS CALCULATION

The Customer's total use of RCN's service is charged at the applicable rate per minute set forth below, based on either airline mileage between two points as determined by and shown in the airline mileage tables contained in AT&T Tariff F.C.C. No. 6 incorporated herein by reference; or originating or terminating LATA; or based on subscribers individual requirements.

### 4.2. MONTHLY SERVICE CHARGES

Monthly service charges per location are based on the following schedule:

Verified Account Codes	\$0 to \$20
800 Service Switched, per number	\$0 to \$20

Dedicated (T1) service monthly charges depend on local exchange carrier tariffs and are based on the subscribers location and individual requirements.

### 4.3. INITIAL NON-RECURRING SET UP CHARGES

Initial non-recurring set up charges per location are:

Verified Account Codes	\$0 to \$50
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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE

#### 4.4.1. Products-I

##### 4.4.1.1. Switched Outbound - Residential (Billed in full minute increments)

Day - \$.2100      Eve - \$.1600      Night/Weekend - \$.1400

Switched Outbound - Business (Billed initial 18 seconds, additional 6 second increments)

##### Term Commitment

None	Day - \$.1500	Eve - \$.1500	Night/Wkd - \$.1500
One Year	Day - \$.1425	Eve - \$.1425	Night/Wkd - \$.1425
Two Year	Day - \$.1395	Eve - \$.1395	Night/Wkd - \$.1395

(See Section 4.4.3. for discount schedules)

##### 4.4.1.2. Dedicated Outbound - Business (Billed initial 18 seconds, additional 6 second increments)

Minutes of Use <u>Per Month</u>	<u>One Year</u>	<u>Two Year</u>
0 - 40,000	\$ 0.059	\$ 0.055
40,001-69,999	\$ 0.059	\$ 0.052
Over 70,000	\$ 0.052	\$ 0.050

Charges for dedicated access channels, including installation fees and monthly recurring charges, are determined by the access provider. Company reserves the right to mark up such charges by 15% and bill the Customer.

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.1. Products-I, Continued

##### 4.4.1.3. Switched Inbound - Residential (Billed in full minute increments)

Day - \$.1800                      Eve - \$.1800                      Night/Weekend - \$.1800

\$4.00 per month fee.  
One-time \$10.00 installation fee.

One Switched Inbound - Business (Billed initial 18 seconds, additional 6 second increments)

#### Term Commitment

None	Day - \$.1500	Eve - \$.1500	Night/Wkd - \$.1500
One Year	Day - \$.1425	Eve - \$.1425	Night/Wkd - \$.1425
Two Year	Day - \$.1395	Eve - \$.1395	Night/Wkd - \$.1395

\$5.00 per month minimum charge.

(See Section 4.4.3. for discount schedules)

##### 4.4.1.4. Dedicated Inbound - Business (Billed initial 18 seconds, additional 6 second increments)

Day/Eve/Night/Weekend - \$ 0.059

Charges for dedicated access channels, including installation fees and monthly recurring charges, are determined by the access provider. Company reserves the right to mark up such charges by 15% and bill the Customer.

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## SECTION 4 - RATES, Continued

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### 4.4. RATES PER MINUTE, Continued

#### 4.4.1. Products-I, Continued

- 4.4.1.5. RCN Long Distance \$.25 Card - Business (No surcharge. Initial billing increment is 18 seconds, additional 6 second increments)  
Day/Eve/Night/Weekend - \$.2500

RCN Long Distance \$.25 Card - Residential (Billed in full minute increments; no surcharge)  
Day/Eve/Night/Weekend - \$.2500

RCN Premier Calling Card (Billed in full minute increments; \$.65 surcharge per customer dialed call, \$1.40 surcharge per operator assisted call)

	<u>Day</u>		<u>Eve.</u>		<u>N/W</u>	
<u>Mileage</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
1 - 10	.1805	.1235	.1140	.0998	.1045	.0998
11 - 22	.2185	.1425	.1425	.1045	.1045	.0998
23 - 55	.2660	.2423	.1805	.1615	.1425	.1330
56 - 124	.2945	.2708	.2090	.1900	.1615	.1520
125-292	.3135	.2898	.2280	.2090	.1805	.1710
293 +	.3420	.3183	.2470	.2280	.1995	.1900

- 4.4.1.6. EZ Call Debit Card (Billed in full minute increments; no surcharge)  
Day/Eve/Night/Weekend - \$.4000

- 4.4.1.7. Directory Assistance Surcharge - Residential  
Originating on Company's Network - \$0.7100  
- limit two numbers per call  
  
Originating off of Company's Network - \$1.0400  
- limit two numbers per call

- 4.4.1.8. Directory Assistance Surcharge - Business  
Originating on Company's Network - \$0.7100  
- limit two numbers per call  
  
Originating off of Company's Network - \$0.9600  
- limit two numbers per call

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.2. Products-II

##### 4.4.2.1. Business Switched Outbound Services (Initial billing increment is 18 seconds, additional 6 second increments)

Term Commitment				
None	Day - \$.1380	Eve - \$.1380	Night/Wkd - \$.1380	
One Year	Day - \$.1260	Eve - \$.1260	Night/Wkd - \$.1260	
Two Year	Day - \$.1240	Eve - \$.1240	Night/Wkd - \$.1240	

(See Section 4.4.3. for discount schedules)

##### 4.4.2.1.1 Business Switched Intralata Outbound Services (Initial billing increment is 18 seconds, additional 6 seconds increments)

Term Commitment				
None	Day - \$.1200	Eve - \$.1200	Night/Wkd - \$.1200	
One Year	Day - \$.1150	Eve - \$.1150	Night/Wkd - \$.1150	
Two Year	Day - \$.1120	Eve - \$.1120	Night/Wkd - \$.1120	

##### 4.4.2.2 Business Dedicated Outbound Services (Initial billing increment is 18 seconds, additional 6 second increments)

Day/Eve/Night/Weekend - \$.0600

Charges for dedicated access channels, including installation fees and monthly recurring charges, are determined by the access provider. RCN reserves the right to mark up such charges by 15% and bill the Customer. A minimum one year term commitment may apply.

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.2. Products-II, Continued

##### 4.4.2.3 Business Switched Inbound Services (Initial billing increment is 18 seconds, additional 6 second increments)

Term <u>Commitment</u>				
None	Day - \$.1380	Eve - \$.1380	Night/Wkd - \$.1380	
One Year	Day - \$.1260	Eve - \$.1260	Night/Wkd - \$.1260	
Two Year	Day - \$.1240	Eve - \$.1240	Night/Wkd - \$.1240	

\$5.00 per month minimum charge.

(See Section 4.4.3. for discount schedules)

##### 4.4.2.4 Business Dedicated Inbound Services (Initial billing increment is 18 seconds, additional 6 second increments)

Day/Eve/Night/Weekend - \$.1000

Charges for dedicated access channels, including installation fees and monthly recurring charges, are determined by the access provider. Company reserves the right to mark up such charges by 15% and bill the Customer.

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.2. Products-II, Continued

- 4.4.2.5. RCN Long Distance \$.25 Card - Business (No surcharge. Initial billing increment is 18 seconds, additional 6 second increments)

Day/Eve/Night/Weekend - \$.2500

RCN Long Distance \$.25 Card - Residential - (Billed in full minute increments; no surcharge)

Day/Eve/Night/Weekend - \$.2500

- 4.4.2.6. EZ Call Debit Card (Billed in full minute increments; no surcharge)

Day/Eve/Night/Weekend - \$.4000

- 4.4.2.7. Directory Assistance Surcharge - Business

Originating on Company's Network - \$0.7100  
- limit two numbers per call

Originating off of Company's Network - \$0.9600  
- limit two numbers per call

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.3. Business Switched Services - LEC Billed

##### 4.4.3.1. Business Switched Outbound Services - (Initial billing increment is 18 seconds; additional billing increments of 6 seconds)

<u>Per Minute</u>		
<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.1690	\$.1690	\$.1690

##### 4.4.3.2. Business Switched Inbound Services - (Initial billing increment is 18 seconds; additional billing increments of 6 seconds)

<u>Per Minute</u>		
<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.1690	\$.1690	\$.1690

##### 4.4.3.3. Company LEC Billed Business Customers are not eligible for any term or volume discount programs.

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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.4. Business Switched Services - (Only available to customers residing in Verizon services areas)

##### 4.4.4.1. MBA Business Switched Outbound Services (Initial billing increment is 18 seconds, additional billing 6 second increments)

<u>Term Commitment</u>	<u>Monthly Usage Guarantee (MUG)</u>	
	<u>MUG - \$750</u>	<u>MUG - \$1,500</u>
None	\$0.1125	\$0.1100
One Year	\$0.1100	\$0.1075
Two Year	\$0.1075	\$0.1050
Three Year	\$0.1050	\$0.1025

##### 4.4.4.2. MBA Business Switched Inbound Services (Initial billing increment is 18 seconds, additional billing 6 second increments)

<u>Term Commitment</u>	<u>Monthly Usage Guarantee (MUG)</u>	
	<u>MUG - \$750</u>	<u>MUG - \$1,500</u>
None	\$0.1190	\$0.1175
One Year	\$0.1175	\$0.1150
Two Year	\$0.1150	\$0.1125
Three Year	\$0.1125	\$0.1100

\$5.00 per month minimum charge.

##### 4.4.4.3. MBA Switched Intralata Outbound Business (Initial billing increment is 18 seconds, additional billing 6 second)

<u>Term Commitment</u>	<u>Monthly Usage Guarantee (MUG)</u>	
	<u>MUG - \$750</u>	<u>MUG - \$1,500</u>
None	\$0.1040	\$0.1035
One Year	\$0.1035	\$0.1030
Two Year	\$0.1030	\$0.1025
Three Year	\$0.1025	\$0.1020

#### Switched On and Off Net

Per Minute Rate	\$0.89
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## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.4. Business Switched Services , Continued - (Only available to customers residing in Verizon services areas)

##### 4.4.4.4. Unity Service

	<u>Rate</u>
<u>Outbound</u>	
<u>IntraLATA</u>	
-per minute	
-no Minimum Usage Guarantee	\$0.1079
-with \$500 Minimum Usage Guarantee	0.1029
<u>IntraState</u>	
-per minute	
-no Minimum Usage Guarantee	0.1099
-with \$500 Minimum Usage Guarantee	0.1049
<u>Inbound</u>	
-per minute	
-no Minimum Usage Guarantee	0.1129
-with \$500 Minimum Usage Guarantee	0.1129

##### 4.4.4.5 National Advantage 7 Service

<u>Outbound</u>	<u>Rate</u>
<u>IntraLATA</u>	
-per minute	\$0.1200
<u>IntraState</u>	
-per minute	0.1200
<u>Inbound</u>	
-per minute	0.1175

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RCN Telecom Services of New York, LP  
d/b/a Astound Broadband d/b/a Astound Business Solutions  
PSC No. 1 - Telephone  
Initial Effective Date: June 30, 2022

Leaf No. 39  
Revision No. 0  
Superseding Revision No.

## SECTION 4 - RATES, Continued

### 4.4. RATES PER MINUTE, Continued

#### 4.4.5 RCN 9.9 Cent Long Distance Bundled Plan - Residential

<u>Per Minute</u>	\$0.099
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#### 4.4.6 RCN 9.9 Cent Long Distance Stand Alone Plan - Residential

Per Minute	Monthly Recurring Charge
Per Line	\$0.099      \$3.00

#### 4.4.7 Employee Long Distance Plan

<u>Per Minute</u>
\$0.08

#### 4.4.8 Employee Calling Card Service

Per Minute	\$0.15
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#### 4.4.9 RCN 0.07 Cent Long Distance Toll

	<u>Per Minute</u>	<u>Monthly Recurring Charge</u>
Per Line	\$0.07	\$ 4.95

#### 4.4.10 Public Payphone Surcharge

<u>Per Call Charge</u>
\$0.35

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## SECTION 4 - RATES, Continued

### 4.5 PROMOTIONS

#### 4.5.1 RCN Flat Rate Promotion

Company, a local service agent for MFS Intelenet of New York, Inc. and marketing service as RCN Local Residential Service, will offer the following promotion to Customers in the 212, 516, 718, 914, and 917 NPA who enroll in this promotion between June 15, 1996 and December 31, 1996 and subscribe to Company Local Residential Service. Specifically, Company will provide Customers with the following postalized rates:

	<u>Per Minute</u>
7AM-7PM	\$0.20
7PM-7AM	\$0.09

Only interstate and intrastate 1+ calls are eligible for inclusion in this promotion. This promotion cannot be combined with any other Company promotion. Customers must maintain enrollment in the Company Local Residential Service during this promotion.

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## SECTION 4 - RATES, Continued

### 4.6 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

#### 4.6.1 Services Ineligible for Schools and Libraries Discount

a) Voice Mail Services

#### 4.6.2 Schools and Libraries Discount Matrix

<u>How Disadvantaged</u>	<u>% Discount Level</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

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