

RCN Telecom Services of New York, LP
d/b/a Astound Broadband d/b/a Astound Business Solutions
PSC No. 4 - Telephone
Effective Date: June 30, 2022

Section 3
Leaf No. 1
Revision No. 0
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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services

Network Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer's premises or a collocated interconnection location and an end user's premises. It provides for the use of common terminating, switching and trunking facilities. Network Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, or a collocated interconnection location, and to terminate calls from a customer's premises, or a collocated interconnection location and to an end user's premises in the LATA where it is provided. Network Access Service must be ordered separately for each LATA in which the Customer desires to originate or terminate calls.

The Company provides Feature Group B and D originating and terminating equal access. Local transport arrangements for dedicated service are to be arranged by the customer with the Company or the provider of choice.

Network Access Service is provided in four service categories of standard and optional features called Feature Groups (Feature Group A Service and Feature Group C Service will not be provided by the Company). The service categories are differentiated by their technical characteristics and the manner in which an end user accesses them when originating calls.

FGB Switched Access, which is available to all customers, provides trunk side access to Company end office switches with an associated uniform 950-XXXX access code for the customer's use in originating and terminating communications.

FGD Switched Access, which is available to all customers, provides trunk side access to Company end office switches with an associated uniform 10XXX and 101XXXX access codes for the customer's use in originating and terminating communications.

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3.1 Network Access Services (cont'd)

Other Services and facilities provided pursuant to this Tariff may be used in connection with the transport and/or termination of exchange telephone services and other telecommunications traffic. Terms, conditions, and rates for such transport and termination, and facilities and services used in connection therewith, may be contained in either Traffic Exchange Contracts or Interconnection Agreements ("ICAs") between Local Exchange Carriers and the Company. These Agreements or Contracts may reference rates contained in this Tariff.

(a) If such an ICA exists and contains rates, terms, and conditions applicable to a service or facility provided by the Company, then such services and facilities are not subject to the rates, terms, and conditions of this Tariff, except to the extent that such rates, terms, or conditions have been incorporated by reference into the ICA.

(b) If no ICA exists, or if the ICA does not contain rates, terms, or conditions applicable to a service or facility provided by the Company to the other carrier, then the rates, terms, and conditions contained in this Tariff will apply to such service or facility.

Notwithstanding any other provisions of this Tariff, with respect to any Customer that, on its own or through an Affiliate, provides services comparable to the services provided under this tariff to RCN within New York, during any billing period, in the event that any of the applicable rates and charges set forth in this tariff are lower than comparable rates and charges in effect as of the last day prior to such billing period ("Customer Prices") offered or charged by the Customer or such Affiliate to RCN anywhere within New York for services comparable to the Services provided under this tariff, then, for such Customer, such rates and charges in this tariff may be increased by RCN to an amount equal to such Customer Prices.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Access Service Order

A Network Access Service Order is used by the Company to provide a customer Access Service. When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

- A. For Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and the Local Transport and Local Switching options desired. When ordering FGB trunks to an access tandem, the customer must also provide the Company an estimate of the amount of traffic to be generated to and/or from each end office subtending the access tandem to assist the Company in the effort to project further facility requirements. In addition, the customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

- B. For Feature Group D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Feature Group and by traffic type. This information is used to determine the number of transmission paths. The customer shall also specify the Local Transport and Local Switching options. Customers may, at their option, order FGD by specifying the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and the Local Transport and Local Switching options desired. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Company in its own efforts to project further facility requirements.

In addition, for Feature Group D with the SS7 signaling option, the customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CASA) connection ordered.

When a customer orders FGD in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

- C. For 800 Data Base Network Access Service, the customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the customer desires any of the optional features available with 800 Data Base Service, the customer shall so specify on the order for service.
- D. When a customer orders collocation in an end office and/or access tandem with Company provided Switched Access Service(s), the customer must specify the collocated fiber optic facilities or microwave interconnection location involved. The customer must also specify the particular end office or access tandem location involved, which must be the end office in which the Switched Access Service(s) originate or terminate, or an Access Tandem in which such service(s) are switched.
- E. For Interconnection Service, the customer shall order the service in accordance with the preceding provisions set forth for Feature Group D.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals

Network Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval
- Advance Order Interval

1. Standard Interval

A schedule of Standard Intervals applicable for Network Access Services and is as follows:

Standard Interval

Feature Groups B and D

1 to 4 Trunks	28 Days
5 to 8 Trunks	30 Days

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals (cont'd.)

2. Negotiated Interval

The Company will negotiate a service date interval with the customer when:

- (a) There is no Standard Interval for the service, or;
- (b) The quantity of Network Access Services orders exceeds the quantities specified in the Standard Intervals, or;
- (c) The customer requests a service date beyond the applicable Standard Interval service date except as set forth in © following.

The Company will offer a service date based on the type and quantity of Network Access Services the customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals (cont'd.)

2. Negotiated Interval (cont'd.)

Common Channel Signaling Access (CASA) links will be provided on a Negotiated Interval. New or existing FGD trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

The addition and/or deletion of an 800 Network Access Service six digit customer identification NXX is provided with a Negotiated Interval. The addition of an 800 Network Access Service ten digit customer identification record to the 800 Access Service data base or the deletion of an 800 Network Access Service ten digit customer identification record from the 800 Network Access Service data base is provided with a Negotiated Interval.

Maximum Interval

Initial establishment of
service where customer is:

- Not yet provided with any
FGB or FGD service in the LATA 6 months
- Provided FGB or FGD service
in the LATA 90 Days

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals (cont'd.)

3. Advance Order Interval

When placing a Network Access Order, a customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

-A minimum of 24 voice grade equivalent Network Access Service lines or trunks or 720 BHMCs

Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Interval provisions.

Advance Order Interval Network Access Orders are subject to all ordering conditions of Standard and Negotiated Interval Network Access Orders except for the following:

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals (cont'd.)

3. Advance Order Interval (cont'd.)

(a) Advance Payment

A nonrefundable Advance Payment will be calculated as follows:

Advance Payment (Nonrefundable)	The minimum monthly charge for the minimum period plus the applicable Nonrecurring Charges for the services ordered.
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This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

F. Network Access Order Service Date Intervals (cont'd.)

3. Advance Order Interval (cont'd.)

(a) Advance Payment (cont'd.)

When the Network Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in (2) following, only the portion of the Advance Payment for services actually installed will be credited.

(b) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the customer cancels a Network Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Network Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services cancelled will not be credited or refunded.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

G. Network Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity or CASA signaling connections will be treated as a new Access Order (for the increased amount only).

1. Service Date Change Charge

Network Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

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3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

G. Network Access Order Modifications (cont'd.)

1. Service Date Change Charge (cont'd.)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is as set forth in Section 5.1.1.B.

2. Partial Cancellation Charge

Any decrease in the number of ordered Network Access Service lines, trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Network Access Order will be treated as a partial cancellation and the charges as set forth in Section 5.1.1 following will apply. Partial cancellation charges do not apply to Advance Order Interval Network Access Orders.

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SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

G. Access Order Modifications (cont'd.)

3. Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to a Network Access Order which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is set forth in Section 5.1.1.C following. If a change of service date is required, the Service Date Change Charge will also apply.

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SERVICE AND RATE DESCRIPTIONS

3.1 NetworkAccess Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

G. Network Access Order Modifications (cont'd.)

4. Expedited Order Charge

When placing a Network Access Order for service(s) for which Standard Intervals exist, a customer may request a service date that is prior to the Standard Interval service date. A customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Network Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge will apply.

If the Company receives a request for an expedited service date at the time a Standard Interval Access Order is placed, the Expedited Order Charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the Standard Interval. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Network Access Order.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

H. Cancellation of a Network Access Order

1. A customer may cancel a Network Access Order for the installation of service at any time prior to notification by the Company that services available for the customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or an end user is unable to accept Network Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

The Network Access Order shall be canceled and charges set forth in 3.1.1.D., following will apply, or

Billing for the service will commence.

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Network Access Order.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

H. Cancellation of a Network Access Order (cont'd.)

2. When a customer cancels a Standard or Negotiated Interval Network Access Order for the installation of service, a Cancellation Charge will apply as follows:
 - (a) When the customer cancels a Network Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - (b) If the Company misses a service date for a Standard or Negotiated Interval Network Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Network Access Order without incurring cancellation charges.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

I. Minimum Period

- (1) The minimum period for which Network Access Service is provided and for which charges are applicable, is three months.
- (2) The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (a) A move to a different building.
- (b) A change in type of service.
- (c) A change in Network Access Service Interface Group.
- (d) Change in Network Access Service traffic type.
- (e) A change in STP Access link.
- (f) A change in STP Port.
- (g) Change in Company-provided Network Access Service a Collocated Interconnection arrangement or vice versa.
- (h) Change to an existing Feature Group D Service to include the provision of 64 kbps Clear Channel Capability.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.1 Network Access Service Order (cont'd.)

J. Minimum Period Charges

When Network Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

1. For Network Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories

There are three rate categories which apply to Switched Access Service:

- Carrier Common Line
- Local Transport
- End Office

A. Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by customers for access to end users to furnish customer intrastate communications. Carrier Common Line is provided where the customer obtains Company provided Switched Access Service.

1. Limitations

- (a) A telephone number is not provided with Carrier Common Line.
- (b) Detail billing is not provided for Carrier Common Line.
- (c) Directory listings are not included in the rates and charges for Carrier Common Line.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

A. Carrier Common Line (cont'd.)

1. Limitations (cont'd.)

- (d) Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- (e) All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

A. Carrier Common Line (cont'd.)

2. Undertaking of the Telephone Company

Where the customer is provided with Switched Access Service under this tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in Section 5.1.2 following.

3. Obligations of the Customer

- (a) The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.
- (b) All Switched Access Service provided to the customer will be subject to Carrier Common Line charges, excluding the Common Channel Signaling Access exemption.

4. Common Channel Signaling Access Exemption

The Common Channel Signaling Access Signal Transfer Point (STP) Link Termination and STP Port, as set forth in Section 5.1.3.C.2., following, are not subject to a Carrier Common Line charge.

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3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

A. Carrier Common Line (cont'd.)

5. Rate Regulations

- (a) The Carrier Common Line charges will be billed per access minute to each Switched Access Service customer.
- (b) When the customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate interLATA and/or intraLATA Switched Access Service access minutes based on the data reported by the customer set forth in Section 2.3.3 preceding.

B. Local Transport

The Local Transport rate category provides for transmission facilities between the Customer's premises or collocated interconnection location and the Company's end office switch(es) where the customer's traffic is switched to originate or terminate its communications.

Except as stated in the following paragraph, Local Transport service is provided in conjunction with New York Telephone Company. Charges for Local Transport service are computed in accordance with Section 2.6.6 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company Is Involved). For purposes of determining Local Transport mileage,

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3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

Except as stated in the following paragraph, Local Transport service is provided in conjunction with New York Telephone Company . Charges for Local Transport service are computed in accordance with Section 2.6.6 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company Is Involved). For purposes of determining Local Transport mileage, distance will be measured from the wire center that normally serves the customer's premises to the end office switch(es).

The Company provides dedicated (direct-trunked) transport, but Customers have the option of providing their own dedicated (direct-trunked) transport facilities for connection to the Company's end office switch(es), or of ordering such facilities from another carrier. If dedicated (direct trunk) facilities are terminated at a Company end office switch location by a customer, or by another carrier on behalf of a customer, Port Termination charges as described in 3.1.2.B.1.(c) and the Access Connection Element as described in 3.1.2.B.3.(a) will apply, but no other Local Transport elements will be charged. Where Common Channel Signaling Access is ordered by a customer that uses dedicated (direct trunk) facilities, the STP Port charge as described in 3.1.2.B.3.(b) will also apply.

The Local Transport rate structure is as follows:

- Local Transport-Tandem
Interconnection/Common/Dedicated
- Local Transport-Individual Case Billing

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

1. Local Transport

Tandem Interconnection/Common/Dedicated

The Local Transport-Tandem Interconnection/Common/ Dedicated is a rate structure that is comprised of the following rates:

- Tandem Interconnection (Tandem Interconnection Termination and Tandem Interconnection Facility)
- Common Transport (Common Transport Termination and Common Transport Facility)
- Dedicated Transport (Port Termination, Port Connection and Facility Mileage)

Rates and charges for Local Transport are as set forth in Sections 5.1.3.A. and 5.1.3.B. following.

- (a) The Tandem Interconnection rate elements apply where an interconnection node is located at the access tandem where the switched access service is switched, but not at the end office where it originated or terminated. They provide for the portion of the transmission path from the end office to the access tandem.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

1. Local Transport (cont'd.)

Tandem Interconnection/Common/Dedicated (cont'd.)

(a) cont'd.

The Tandem Interconnection Transport Termination rate element provides for that portion of the Tandem Interconnection transmission path between the access tandem and the end office.

The Tandem Interconnection Transport Facility rate element provides for that portion of the Tandem Interconnection transmission path at the access tandem.

(b) The Common Transport rate elements apply where an interconnection node is located both at the access tandem where the service is switched and at the end office where it originates or terminates. They provide for that portion of the transmission path from the end office to the access tandem.

The Common Transport Termination rate element provides for that portion of the Common Transport transmission path at the end office and the access tandem.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

1. Local Transport (cont'd.)

Tandem Interconnection/Common/Dedicated (cont'd.)

(b) cont'd.

The Common Transport Facility rate element provides for that portion of the Common Transport transmission path between the end office and the access tandem.

(c) The Dedicated Transport rate element is comprised of a Port Termination rate, Port Connection rates and Facility Mileage rates.

The Port Termination rate provides for the connection of the trunk at the end office or tandem.

The Port Connection rate provides for the connection from the serving wire center to the designated customer's premises.

The Facility Mileage rate provides for the connection between the serving wire center and the end office.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

2. Local Transport (cont'd.)

Individual Case Basis (ICB)

The Company may, in response to a bona fide request for proposal from a customer or potential customer, develop a responsive competitive bid for the Port Connection and/or the Facility Mileage rate elements for the Common/Dedicated rate structure.

There must be at least one other competitive alternative before the Company may provide service pursuant to such a bid.

3. Other Features

(a) Access Connection Element

The Access Connection Element is an additional charge applied to all minutes of use originating or terminating at a Company end office.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

3. Local Transport (cont'd.)

Other Features (cont'd.)

(b) Common Channel Signaling Access

Common Channel Signaling Access (CASA) is comprised of a STP Link Termination rate, a STP Link Transport rate and a STP Port Rate.

The STP Link Termination rate provides for the connection from the customer designated premises to the serving wire center.

The STP Link Transport rate provides for the transmission facilities between the serving wire center of the customer designated premises and the Company STP. STP Link Transport may be provided by an Interconnector that has a collocated interconnection node in a wire center or other location where one of the Company's STP's is located.

The STP Port rate provides for the point of termination to the signal switching capability of the STP.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

3. Local Transport (cont'd.)

Other Features (cont'd.)

(c) Interface Groups

Four interface Groups are provided for terminating the Local Transport at the customer's premises. Each Interface Group provides a specified premises Interface. Where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may at the option of the customer be provided with optional features. Rates and charges for Interface Groups are as set forth in Section 5.1.3(A)(3) following.

I. Interface Group 1 provides two-wire voice frequency transmission at the point of termination at the customer's premises. The interface is capable of transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

II. Interface Group 2 provides four-wire voice frequency transmission at the point of termination at the customer's premises. The interface is capable of transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

3. Local Transport (cont'd.)

Other Features (cont'd.)

(c) Interface Groups (cont'd.)

- III. Interface Group 6 provides DS1 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.
- IV. Interface Group 9 provides DS3 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 28 DS1 transmission paths or up to 672 voice frequency transmission paths.

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3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

4. Application of the Local Transport Rate Structures

The application of the Tandem Interconnection/Common/ Dedicated structure and Local Transport-ICB structure is as follows:

(a) Local Transport-Tandem Interconnection/Common/ Dedicated

The Tandem Interconnection Transport Termination rate applies per access minute. The Tandem Interconnection Transport Facility rate applies per access minute per mile. The Common Transport Termination rate applies per access minute. The Common Transport Facility rate applies per access minute per mile. The Common Transport rate elements apply at collocated interconnection nodes tandem locations.

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3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

4. Application of the Local Transport Rate Structures (cont'd.)

(b) Local Transport-Tandem Interconnection/Common/ Dedicated (cont'd.)

The Dedicated Transport structure is comprised of a Port Termination, Port Connection and Facility mileage rate elements. The Port Termination rate element applies per Interface Groups 1, 2 and 6 on a recurring monthly basis. The Port Connection rate element applies on a recurring monthly basis per Interface Groups 6 and 9, the Port Connection rate element applies on a recurring monthly basis and a per 1/4 mile rate. A minimum of one 1/4 mile always applies. The facility mileage rate element applies on a recurring monthly and per mile per month basis per Interface Groups 1, 2, 6 and 9.

If a customer utilizing a Company-provided multiplexing arrangement converts the service to a DS3 digital transmission level, the Interface Group 9 Port Connection and Facility Mileage rates apply. In addition, rates for Central Office multiplexing arrangements will apply.

When the customer's serving wire center and the access tandem are in the same wire center, the Facility Mileage rate does not apply.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

B. Local Transport (cont'd.)

4. Application of the Local Transport Rate Structures (cont'd.)

(c) Local Transport-ICB

The Company may, on a case by case basis, in response to competitive requests for proposal, quote rates and charges under the circumstances and in a manner specified in Section 3.1.2.B.2., preceding.

Prices for Local Transport-ICB arrangements are to be determined on an individual case basis using the incremental costs for Port Connection and Facility Mileage Local Transport rate elements. Prices quoted in response to such competitive requests for proposal may be different than those in effect in this tariff but will be set at or above incremental costs for the requested service.

An individual billing arrangement price quote will be offered to the customer for acceptance in writing. Such individual case billing arrangements will specify, among other things, the length of service.

(d) Access Connection Element

The Access Connection Element applies on a per minute basis. The rate applies to all Local Transport in addition to one of the two Local Transport Structures.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.2 Rate Categories (cont'd.)

C. End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office. Rates and charges for the End Office rate category are as set forth in Section 5.1.4 following.

A Transitional Per-Minute Charge will apply from July 1, 2012 through June 30, 2013 to all Transitional Intrastate Access Service end-office switching minutes, as defined in 47 C.F.R. 51.903(j). The charge will be calculated as set forth in 47 C.F.R. §51.907(b)(2)(v). The charge will be eliminated July 1, 2013.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories

A. 800 Data Base Network Access Service

1. Description

800 Data Base Network Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 800 calls to a Company Service Switching Point which will initiate a query to the data base to perform the customer identification function. The call is forwarded to the appropriate customer based on the dialed 800 number. The customer has the option of having the dialed 800 number or, if the 800 to POTS Number Translation feature is specified, a translated ten digit POTS number delivered to the customer premises. Rates and charges for 800 Data Base Network Access Services are as set forth in Section 5.1.5 following.

2. Customer Identification Charge

The 800 Data Base Network Access Service Customer Identification Charge applies for the identification of the appropriate customer for 800 Data Base Network Access Service. The charge is assessed to the customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of New York.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

A. 800 Data Base Network Access Service (cont'd.)

3. 800 to POTS Number Translation Optional Feature

Unless the customer has an active Call Handling and Destination Feature, customers requesting delivery of a translated POTS telephone number will be assessed the 800 to POTS Number Translation rate on a per query basis. This rate will apply in addition to the 800 Data Base Network Access Service Customer Identification Charge.

4. Call Handling and Destination Feature Rates and Charges

A recurring rate will apply on a per query basis when options of the Call Handling and Destination Feature are used for call routing information. This rate applies in addition to the Customer Identification Charge. When a combination of one or more of the options of the Call Handling and Destination Feature is used on the same call, only one such per query rate shall apply.

5. 800 Call Record Processing

The 800 Call Record Processing charge applies only to CLECs for processing 800 Database Network Access Service end-user records. The charge is assessed to the CLEC on a per call record processed basis when performing interconnection service functions.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (a) Definitions

POTS Traffic - IntraLATA exchange service traffic (local exchange calls, home-region, inter-region, and intraLATA toll calls), which originate on a CLEC's network and are terminated on the Company's network. In addition, intraLATA calls that are redirected under Interim Number Portability arrangements are classified as POTS traffic unless an alternative arrangement is made between the Company and a CLEC.

Company originated IntraLATA Toll Free Service (e.g. 800, 888, etc.) and similar called-party -pays services that is terminated by a CLEC will also fall under the definition of POTS Traffic subject to compensation.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (b) Description

Interconnection Service is an offering providing access to the Company's network in the terminating direction only, for use by CLEC's for the completion of POTS Traffic. Interconnection Service must be provided to a Point of Interconnection (POI) which will be established jointly by the Company and the CLEC at a location within the State of New York and in the same LATA where the POTS Traffic will terminate.

(c) Regulations

- I. Interconnection Service is only available to Eligible and Ineligible CLEC's. Interconnection Service rates are listed in Section 5.1.6.

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3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (cont'd.)

(c) Regulations (cont'd.)

- II. Where traffic type jurisdiction can be determined on a per call basis, the Company will bill the CLEC usage charges based on call detail. To the extent that the Company is unable to determine traffic type on a per call basis based on call detail, the CLEC shall provide POTS Traffic Usage Percentage (PTUP) factors for the traffic originating on its network and terminating on the Company's network. A PTUP will be provided for each POI.
- III. The Company may request an annual audit of the authorized local exchange provider billings for Interconnection Services (calls originating from the Company's end-user to the CLEC's end-user). The audit requirement is needed to ensure accurate billing between POTS Traffic calls and non-POTS Traffic calls.

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3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (cont'd.)

(d) Points of Interconnection

- I. CLEC's may designate points of interconnection at a Company designated point of interconnection or designate a mutually-agreed upon point of interconnection, in order to provide CLEC's with more efficient interconnection options. Nothing in this language will prevent CLEC's, upon mutual agreement with the Company, from establishing additional mutually agreed upon POIs.
- II. If a POI is established that is neutral, each party shall be responsible for providing its own facilities to route calls to the POI. Each party shall bear their own costs related to installation at the POI. CLEC's may lease Company facilities between their premises and the POI based upon the availability of Company facilities.
- III. If a POI is established on the premises of either the CLEC or the Company, collocation arrangements may be required.
- IV. Nothing in this language shall preclude alternative arrangements (e.g., shared facilities), mutually agreed upon by the Company and the CLEC.

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3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (cont'd.)

(d) Points of Interconnection (cont'd.)

- V. The CLEC will compensate the Company for terminating local traffic which the CLEC delivers at the POI for termination on the Company's network in accordance with Section (e) below. Neither carrier shall impose any charge for delivery of originating traffic to the POI (except for intraLATA 800 service and similar called-party-pays services).
- VI. CLEC's may terminate non-POTS traffic at the POI, providing that the appropriate interconnection, billing, reporting, and auditing mechanisms are in place.

(e) Rating of Interconnection Service

For billing purposes, Interconnection Service calls originating from a CLEC and terminating on the Company's network (for Completion to a Company end user) will be rated at the point of interconnection.

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3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (cont'd.)

(e) Rate Regulations

I. Terminating Usage : POTS Traffic

CLEC's have the option of selecting one of the following Interconnection Service rating arrangements:

Minutes of Use Schedule

The Minutes of Use Schedule rate will be applied on a per minute-of-use basis for the completion of intraLATA calls from a CLEC end-user to a Company end-user. The rates will vary dependent upon the time period called and whether the CLEC is classified as "Eligible" or "Ineligible".

Flat Rate Schedule

A CLEC may use flat rated trunks to terminate local exchange traffic. Flat rated trunks are available on a one-way or two-way basis. The Company and the CLEC may elect to jointly share a two-way trunk capacity for flat rated trunks, provided the Company and the CLEC have mutually agreed to a mechanism for pro-rating charges for the facilities. The rates will vary dependent upon whether the CLEC is classified as "Eligible" or "Ineligible".

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3.1 Network Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

B. Interconnection Service (cont'd.)

1. (cont'd.)

(e) Rate Regulations (cont'd.)

II. Service Orders

The Service Order charges as specified in Section 5.1.1 of this tariff will apply on a per order basis.

III. Common Channel Signaling Access

Common Channel Signaling Access will be provided in accordance with the regulations listed in Section 3.1.2.B.3.(b). The rates can be found in tariff Section 5.1.3.

IV. 800 Data Base Network Access Service

800 Data Base Network Access Service will be provided in accordance with the regulations listed in Section 3.1.3.A. The rates can be found in tariff Section 5.1.5.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.4 Time Periods

A. Description

Time of Day usage rates are rates that apply only when a specific rate element is used. The rates are applied on a per access minute basis or a per call basis. The time when the connection is established, determined in accordance with the time (standard or daylight savings) legally in use at the point where the calling station is located, determines whether day, evening or night rates apply.

Where usage begins in one rate period and ends in another, the rates in effect for the rate period in which such usage began will apply unless the local exchange carrier implements actual rate period billing, i.e., split rate period billing. When split rate period billing is available, usage which begins in one rate period and ends in another will be billed at the rates applicable to each such rate period. Day, Evening, Night and Weekend rates apply as follows:

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.4 Time Periods

B. Per minute charges vary by time of day. Time periods are defined as follows:

1. Rate Periods:
Day: 8:00 am - 5:00 pm Monday through Friday
Evening: 5:00 pm - 11:00 pm Monday through Friday
Night/Weekend: 11:00 pm - 8:00 am Monday through Friday
All day Saturday, Sunday and Holidays
2. Holidays: Holidays include Christmas, New Year's Day, Thanksgiving and Independence Day.

3.1.5 Rates Applicable to VoIP-PSTN Traffic

- A. This Section 3.1.4 applies to all VoIP-PSTN Traffic that uses the Company's intrastate access services, in the absence of a separate agreement between the Company and the Customer governing such traffic.
- B. The Company will use the PVU factor, as determined pursuant to Section 2.3.3(J), preceding, to determine what portion, if any, of intrastate terminating Switched Access Service provided by the Company to the Customer pursuant to this Tariff constitutes VoIP-PSTN Traffic.
- C. Notwithstanding any other provisions of this Tariff, the rates applicable to termination of VoIP PSTN Toll Traffic shall be equal to the Company's interstate access charges for termination of comparable interstate traffic, as stated in the Company's interstate access tariff on file with the Federal Communications Commission and as in effect at the time the service is provided.

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SERVICE AND RATE DESCRIPTIONS

3.1 Network Access Services (cont'd.)

3.1.5 Rates Applicable to VoIP-PSTN Traffic (cont'd)

- D. Notwithstanding any other provisions of this Tariff, the rates applicable to origination of intrastate VoIP-PSTN Toll Traffic shall be equal to the Company's intrastate access charges as set forth in Section 5 of this Tariff until June 30, 2014. As of July 1, 2014 Interstate rates will apply.
- E. If the PVU factor is not available and/or cannot be implemented in the Company's billing system by January 1, 2012, then once the factor is available it will be applied on a prospective basis. If the Company has not received a CPVU from the Customer, the Company will set the PVU factor equal to the RPVU beginning April 15, 2012.
- F. If a Customer revises its previous CPVU report before July 1, 2012, to reflect terminating traffic only, the Company will recompute the PVU prospectively as of July 13, 2012. If the Customer previously submitted a CPVU factor and does not furnish a new CPVU factor by July 1, 2012, the Company will continue to use that previously submitted CPVU factor. If no CPVU factor is on file as of July 1, 2012, the default CPVU factor will be 0% until the customer submits a different CPVU in a subsequent quarterly factor update.

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SERVICE AND RATE DESCRIPTIONS

3.2 Other Service Arrangements

3.2.1 House and Riser Cable

A. General:

House and Riser Cable service provides a Telecommunications Carrier (TC) with access to facilities between (a) the network side of the network interface of the TC's end user and (b) a point of interconnection (usually in the basement) on the same premises where the network side of the Telephone Company's House and Riser facilities terminate. It is only available in locations where the Telephone Company owns, operates and maintains such in place facilities. House and Riser Cable is provided subject to the availability of facilities on a first-come first-served basis at the requested TC's end user's premises.

B. Regulations:

- (1) House and Riser Cable is subject to the general rules and regulations specified in this Section.
- (2) House and Riser Cable connection is provided subject to the availability of facilities.

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SERVICE AND RATE DESCRIPTIONS

3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

- (3) The following pre-order conditions must be met by the TC prior to the Telephone Company's provisioning of House and Riser Cable if the TC provides the terminal block.
 - (a) The TC shall locate its compatible terminal blocks within a reasonable cross-connect distance (normally within 12 feet) on the network side of where the Telephone Company's House and Riser facilities terminate.
 - (b) The TC shall not install its terminal block in a location that would unnecessarily impede the Telephone Company's access and additions to its facilities (normally no closer than 14 inches).
 - (c) The TC shall clearly identify its terminal block and equipment as a TC facility.
- (4) The TC may request the Telephone Company to provide a terminal block within cross-connect distance to where the Telephone Company's House and Riser facilities terminate. If suitable space and facilities are available, the Telephone Company will install a compatible 50 pair terminal block. A nonrecurring Terminal Charge applies.

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SERVICE AND RATE DESCRIPTIONS

3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(5) The Telephone Company shall not be required to:

- (a) Move any Telephone Company equipment.
- (b) Secure any right of way for the TC.
- (c) Secure space for the TC in any building.
- (d) Secure access to any portion of the building for the TC.
- (e) Reserve space in any building for the TC.

(6) A Local Service Request (LSR) must be initiated by the TC for the installation by the Telephone Company of the House and Riser connection or for those TCs which allow the Telephone Company access to their House and Riser facilities or for those TCs that have no House and Riser facilities, the TC may issue a local service request and elect to install the cross-connect itself, subject to the conditions set forth in Section 3.2.1(B) (17) following and relevant Methods and Procedures.

(7) The TC must ensure that its terminal block has been tested for proper installation, numbering and operation. Cutover of a TC's end user to House and Riser Cable will be performed by the Telephone Company at a negotiated interval. The Telephone Company will place a jumper cable connecting the pair on the Telephone Company's House and Riser facilities to the TC's terminal block.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

- (8) The Telephone Company's technician will check for continuity at the time of installation. If the TC's compatible terminal block or spare termination on the TC's terminal block is not available at the time of installation, the TC Not Ready Charge applies and a new cutover date will be established.
- (9) The TC is responsible for coordinating with the Telephone Company to ensure that facilities are installed in accordance with the request.
- (10) Except as set forth in Section 3.2.1(B)(17) following, Telephone Company technicians will perform all installation work where operations must be performed directly on Telephone Company equipment. The Telephone Company will specify where the cross connection should be made to ensure Telephone Company access. All of the TC's equipment must comply with industry standards.
- (11) The TC is responsible for initiating, testing, and sectionalizing (isolating) all of its end user trouble reports. The Telephone Company is responsible for dispatching, if necessary, to clear a trouble when the trouble has been previously sectionalized by the TC to the House and Riser Cable unbundled Network Element provided by the Telephone Company.
- (12) If a TC requests the dispatch of the Telephone Company to a TC's end user's building or premises, and the trouble is not with the Telephone Company's House and Riser Cable, the TC is not ready, or the Telephone Company cannot gain access to the premises, a TC Not Ready Charge applies.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

- (13) The TC is responsible for providing a contact number that is readily accessible 24 hours a day, 7 days a week. The Telephone Company's report time starts when the Telephone Company receives the trouble report from the TC.
- (14) The Telephone Company is responsible for providing trouble report status when requested.
- (15) The Telephone Company will provide a TC on request with information pertaining to the ownership of House and Riser Cable as described in (16) following.
- (16) The Telephone Company will provide to a TC, upon a request submitted through the appropriate interfaces, information as to whether the Telephone Company owns house and riser facilities at a specified address. The Telephone Company will respond to each inquiry, indicating whether it owns all, some, or none of the house and riser facilities at the particular address. The TC will be billed a House and Riser Asset Inquiry Charge for each response. The Telephone Company will make every reasonable effort to respond to inquiries within five business days, however, the actual response time will depend upon: service conditions at the office responding to the inquiry; the number of requests submitted on any given day; and, the possibility that a site visit may be required to satisfy the inquiry.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) If the TC elects to install the cross-connect itself, the following conditions apply.

- (a) Within a reasonable amount of time prior to the TC installing any equipment and facilities in any MDU, the TC will request a joint meeting with the Telephone Company to discuss cable routing, equipment placement, cross-box penetration and to establish security requirements for the House and Riser cross-box. The penetration of the House and Riser cross-box will be identified and approved by the Telephone Company. When accessing the House and Riser cross-box, only the assigned penetrations may be used. In the event that the penetration does not meet the growth needs of the TC, the TC shall request a new joint meeting. The Telephone Company will make every reasonable effort to meet at a mutually agreeable time within five (5) business days of such request.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) (con't)

- (b) The TC shall notify the Telephone Company in writing that it is opting to perform its own cross-connect at a particular location at least ten (10) business days prior to issuing an initial House and Riser service order. Upon such notification, the Telephone Company may, at its sole option, visually inspect the TC's equipment and facilities in the designated MDU to determine compliance with the Industry Standards and to ensure quality workmanship and good faith compliance with ordering requirements and standards. The TC will provide all necessary access to its equipment and facilities for the limited purpose of the Telephone Company's inspection. If upon inspection the equipment and facilities are found to be non-compliant, but no end user's service is affected, the TC must remedy any deficiency within ten (10) business days. If upon inspection the equipment and facilities are found to be non-compliant, and any end user served by the Telephone Company or any TC is affected, the TC must remedy any deficiency within twenty-four (24) hours.
- (c) The TC shall have primary responsibility to its end-user customer for installation and maintenance of all equipment and facilities.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) (cont'd)

- (d) For all ordering, the TC must issue a LSR and may do so up to twelve (12) days in advance of the Requested Due Date on the Service Order; orders will be handled through the use of an interface as described by the Telephone Company. Once the TC has received the Firm Order Commitment (FOC) from the Telephone Company, it may tag the House and Riser pairs. Receipt of a FOC does not guarantee the availability of an Available Pair as described in Section 3.2.1(B)(17)(e) following. In no event shall the TC cross-connect its facilities to the Telephone Company's House and Riser pairs prior to the Due Date received on the FOC from the Telephone Company.
- (e) A TC may only perform a cross connect to an "Available Pair." When performing a cross-connection for an end user who currently has service and is migrating to the TC, the TC shall reuse the House and Riser pair being used by the end user if it is determined to be an "Available Pair". A House and Riser cable pair is an "Available Pair" if
 - (1) it is not being used to provide service to a different end use; and
 - (2) it is not being used in conjunction with a Digital Added Main Line (DAML) device, any other pair gain device; and

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) (cont'd)

(e) (cont'd)

(3) it is not defective; and,

(4) it has no cross-connection at any termination point other than the House and Riser cross box; and,

(5) it has not been identified by the Telephone Company for maintenance spare or near term customer use. Near term customer use means that the Telephone Company has identified the need for a pair to meet a customer's request up to twelve (12) calendar days in advance of the customer due date.

(f) If the TC requests the Telephone Company to dispatch its technician to identify an Available Pair, the TC shall cancel the first LSR and issue a new LSR for House and Riser facilities. If the Telephone Company technician locates an Available Pair, the technician will perform the cross-connect. Time & Materials charges will apply. If the Telephone Company's technician does not locate an Available Pair, the TC Not Ready Charge will apply.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) (cont'd)

(g) The TC shall tag the cross-connection at the House and Riser cable end with the following information:

- (1) the TC's identity;
- (2) the number of the floor within the MDU on which the end user resides; and
- (3) the service order number.

(h) When making the cross-connection to the Telephone Company's House and Riser pairs, the TC shall remove the existing cross wires from the House and Riser cable. At that time, the TC shall trim back the removed cross wires to within twelve (12) inches of the Telephone Company's serving cross-connection point, cut back any exposed wire, and tape and tag the cross wires with the following information:

- (1) the TC's identity;
- (2) the number of the floor within the MDU on which the end user resides; and
- (3) the service order number.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

B. Regulations (cont'd)

(17) (cont'd)

- (i) The TC's technicians shall display their company identification at all times while within the telephone equipment area of the MDU. At no time shall any TC employee, consultant, contractor, or agent represent that he or she is an employee, consultant, contractor or agent of the Telephone Company.
- (j) The Telephone Company shall reasonably determine the type of locks or, other security measures to be used for securing its network equipment. The TC shall reimburse the Telephone Company on a Time and Materials basis for the reasonable costs (e.g., chains, latches, card readers, etc.) associated with these security measures.
- (k) The Telephone Company shall determine the interval at which any passwords, combinations, or other applicable security measures are changed for new passwords, combinations, or measures.
- (l) If the TC's end user no longer receives local exchange service from the TC, the Telephone Company may, at its option, remove the TC's cross connection from the Telephone Company's House and Riser cross-box.
- (m) The TC is responsible for not disrupting other customers in that building, cable or that equipment.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

C. Application of Rates and Charges

Rates and charges for House and Riser are set forth in Addendum B to the tariff.

(1) Monthly Rates

- (a) The Building Access rate applies, per pair, for each unbundled House and Riser Cable pair a TC orders from the Telephone Company at an end user's premises.
- (b) The Floor Access rate applies, per pair, for each floor the unbundled House and Riser Cable pair is extended.

(2) Nonrecurring Charges

- (a) The Terminal Charge applies to the TC for the installation by the Telephone Company of each 50 pair connection block required by the TC for its terminations.
- (b) The House and Riser Asset Inquiry charge applies to the TC for each response the Telephone Company provides to a TC request regarding information as to whether the Telephone Company owns House and Riser facility at a specified address.
- (c) The TC Not Ready Charge applies if a TC requests the dispatch of a Telephone Company technician to a TC's end user's premises and the trouble is not with the Telephone Company's House and Riser Cable, there is no customer access, or the TC is not ready.

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3.2 Other Service Arrangements

3.2.1 House and Riser Cable (cont'd)

C. Application of Rates and Charges (cont'd)

(2) Nonrecurring Charges (cont'd)

- (d) The Service Order Charge applies, per service order, when a TC orders any House and Riser Cable element.

(3) Other Charges

- (a) Time and Materials charges apply when the Telephone Company installs the jumper cable, or when the Telephone Company is requested to dispatch to the customer premises. These charges will be applied per occurrence. An occurrence is defined as an instance of one or more orders completed during the same dispatch for the same customer in the same building.
- (b) Time and Materials charges will apply to all dispatches required for all rearrangements or adjustments and to connections in the building resulting from a TC making its own cross-connections. The Telephone Company will provide the TC two (2) business days' notice to correct a problem, unless the problem poses an immediate risk to the service of an end user, in which case the Telephone Company will remedy the problem and assess the appropriate time and materials charges on the TC. The TC will pay all time and material charges associated with any Telephone Company dispatch, including a dispatch for the purposes of determining whether the TC has corrected a problem identified by the Telephone Company.

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