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Every facility and service is furnished by the Company subject to the rates, charges, rules and regulations from time to time in force and effect. The following provisions supplement the rates, charges, rules and regulations set forth in the other sections of this General Tariff PSC NY No. 15--COMMUNICATIONS, the Local Exchange Tariff P.S.C. No. 16--COMMUNICATIONS and Tariff PSC NY No. 3--COMMUNICATIONS.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES

1. Application Form

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect.

2. Business and Residence Rates

a. Business rates apply to service furnished:

(1) In office buildings, stores, factories and all other places of a business nature.

(2) In hotels, apartment houses, clubs and boarding and rooming houses except when all stations are within the subscriber's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when the station is located in the clergyman's study.

(3) At any location when the listing indicates a business or a profession except where a professional designation is permitted on residence service as provided in Section 5.A.2.b of this Tariff.

(4) At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls (See Extensions in Part B of the Product Guide).

(5) At any location where the substantial use of the service is occupational rather than domestic.

(6) At any location where a customer-owned coin operated telephone or customer-owned coinless operated telephone is connected which provides pay telephone service to the general public.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

2. Business and Residence Rates (Cont'd)

b. Residence rates apply to service furnished in private homes or apartments (including all parts of the subscriber's domestic establishment)* for domestic use and not for substantial occupational use. Residence rates also apply:

- in the study of a clergyman located in a church,

- in college fraternity or sorority houses, convents and monasteries for domestic rather than occupational use in residential quarters.

Residence rates do not apply to service in residential locations if the listing indicates a business or profession, except where permitted in Section 5 A.2.b of this Tariff.

Residence rates also do not apply to service furnished in residential locations if there is an extension line between the residential location and a business location; however, if the extension line is limited to incoming calls only, residence rates may be applied to the service.

3. Timing of Local Calls

a. The schedule of initial and overtime chargeable time periods and charges for local calls are specified in Tariff P.S.C. No. 16--COMMUNICATIONS and Tariff PSC NY No. 3--COMMUNICATIONS and in Section 3 of this Tariff for calls from Public Access Smart-pay Lines.

b. Chargeable time periods begin when the connection is established, that is, when there is an answer at the telephone number called or dialed. (D)
(D)

c. Chargeable time ends when the calling station "hangs-up," thereby releasing the network connection. If the called station "hangs-up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

* "Domestic Establishment" means the premises occupied by a family as a residence. A family consists of a group of persons related by blood or law, including their servants and guests, or not more than four unrelated persons, who maintain a common residence, and share the use of facilities such as kitchen, dining room, living room, etc.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

3. Timing of Local Calls (Cont'd)

d. When exchange service is connected to a customer-provided communications system through a service terminating arrangement or connecting arrangement under the provisions of Paragraph C following, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

e. Chargeable time periods do not include time lost because of faults or defects in the service.

f. Initial and overtime chargeable time periods apply on calls to points outside the primary local calling area and within the extended local calling area.

g. Initial and overtime chargeable time periods apply on calls to points within the primary local calling area from business message rate service telephones served from central offices where equipment for timing is installed. No overtime charge applies for such calls from all other message rate telephones.

h. The time when connection is established determines whether day, evening, night, Saturday or Sunday rates apply. In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

i. Initial and overtime chargeable time periods do not apply on local calls from flat rate telephones to points within the primary local calling area.

4. Power Supply

Whenever commercial power, or its equivalent, is required to operate service and facilities provided by the Company at the customer's premises, the customer shall:

- Furnish such power which shall be suitable for the purpose, and
- Provide and maintain all necessary power wiring and power outlets when and where required.

Where the subscriber requires reserve power ready for use in the event of commercial power failures, the subscriber shall provide his own source of such power. In the event of a power failure, no allowance will be made for interruption of the service.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

5. Special Charges

In any case where the furnishing of facilities and service involves special installation work or unreasonable construction, maintenance or replacement costs or expenses on the part of the Company, the subscriber may be required to agree in writing to a termination charge liability which would apply in the event of disconnection prior to a specified period, or pay an installation charge or construction charge, monthly charge or any combination thereof, based on the additional costs and expenses involved. The subscriber may also be required to pay additional charges for work performed outside of regular working hours at the request of the subscriber.

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's Tariffs, charges based on cost apply. Where such facilities or services have been furnished the applicable monthly charges are decreased by 2.05% for private line, wideband and mileage services. All other special assemblies remain unchanged.

A one-time Engineering Design Charge (EDC) applies to each request for a Special Construction quote.

For Rates and Charges, see Section 14.1 of this Tariff.

6. Labor Rates

The rates for this service for residential customers are subject to the "Full-Flex" Pricing regulations set forth in Section 1.A.9 of this Tariff. The rates for this service for business customers are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

7. Rounding of Individually Itemized Calls

Charges for calls which are individually itemized on customers' bills are rounded to the nearest cent. Fractional amounts less than .5 cents will be rounded down and fractional amounts equal to or above .5 cents will be rounded up.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

8. Flexible Pricing Plan

a. General

Certain rates or rate elements are described in this Tariff by a flexible pricing range, rather than by a single price. In such cases, the following regulations apply unless otherwise specified.

b. Regulations

The following regulations apply to rates or rate elements for which a flexible pricing range is set forth in this Tariff, unless otherwise specified:

(1) For any rate or rate element described by a flexible pricing range, the actual current price may be increased or decreased as long as the price change meets either the criteria set forth in (a) following, or the criteria set forth in (b), following:

(a) to any amount greater than or equal to the specified minimum price, and less than or equal to the specified maximum price;

or,

(b) to any amount between a floor of relevant costs and a ceiling of no more than a 25% increase per annum.

(2) Such changes may be made at any time upon 1 (one) day's notice to the Commission by filing a revised Rate Attachment. The current rates are listed in the Rate Attachments to the Rates and Charges section of the tariff(s).

(3) A rate shall not be changed unless it has been in effect for at least 30 days.

(4) Rate changes will be applied on the date the new rates become effective.

(5) Customers who subscribe to a flexibly-priced service shall be notified of rate changes in accordance with Commission regulations or, where there are no applicable regulations, in any manner that the Company deems appropriate to the circumstances involved.

(6) If a customer who subscribes to a flexibly-priced service discontinues the service within thirty days of the effective date of a price increase made pursuant to these regulations, minimum monthly charges for the service shall be waived for the period following such effective date.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

8. Flexible Pricing Plan (Cont'd)

b. Regulations (Cont'd)

(7) If a customer who subscribes to a flexibly-priced service chooses to discontinue the service and provides notice of such discontinuance to the Company no more than twenty days after the Company provides notice of the price increase, the customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase.

9. "Full-Flex" Pricing

a. General

This Section 1A.9. of this Tariff implements full pricing flexibility ("Full-Flex Pricing"), as authorized by the New York State Public Service Commission (the "Commission") in its April 11, 2006 "Statement of Policy" in Case 05-C-0616. This section neither eliminates nor limits, but rather supplements, other provisions of the Company's tariffs authorizing various forms of pricing flexibility, including but not limited to Sections 1A.8. ("Flexible Pricing Plan") and 1.A.15. ("Individual Case Billing Arrangements") of this Tariff.

b. Services Eligible for Full-Flex Pricing

(1) Subject to Paragraph A.9.b.(2), following, an "Eligible Service" is any service or service package that:

(a) is offered to residential customers, and provides any features, functionalities, or capabilities other than the following (regardless of whether it also provides any or all of the following): flat-rated or message-rated local calling, touch tone, the ability to place and receive calls to and from any Public Switched Telephone Network telephone number, long distance equal access, backup power (in the case of all-copper loops only), access to 911/E911, compliance with the Communications Assistance for Law Enforcement Act and other public safety requirements, compliance with call signaling requirements, compliance with applicable industry standards for sound quality and availability, and consumer protections to the extent required by Commission regulations;

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)
9. "Full-Flex" Pricing
b. Services Eligible for Full-Flex Pricing (Cont'd)

(2) Notwithstanding Paragraph A.9.b. (1), preceding, the following excluded services are not Eligible Services within the meaning of this Section when offered to residential customers: additional directory listings (as described in Sections 5.A.5 and 14.5 of this Tariff), non-published number service (as described in Sections 5.A.6 and 14.5 of this Tariff), PIC changes (as described in Sections 13.3.3 and 30.13..5(A) and (B) of Tariff PSC No. 11), service restoral charges (as described in Sections 7.D and 14.7 of this Tariff), and Verizon Regional Package Unlimited (as described in Part B of the Product Guide). The Company reserves its right to seek changes to this list of Eligible Services upon an appropriate showing to the Commission.

c. Any rate element associated with an Eligible Service may be increased or decreased to any level. An individual rate element may be changed without regard to whether any other rate elements associated with the same Eligible Service are changed at the same time. Full-Flex pricing changes may also be made to the maximum or minimum prices of any flexible pricing ranges applicable to Eligible Services under any other provisions of the Company's tariffs.

d. A Full-Flex pricing change made to a residential rate element pursuant to this section must apply to all residential Company customers in the State who are billed for the rate element.

e. Full-Flex pricing changes pursuant to this section may be made upon one day's notice to the Commission, by filing a Tariff Attachment or Attachments setting forth the Eligible Service(s) and rate element(s) affected, the new price(s), and the effective date of the price change(s).

f. When a Full-Flex price change is made pursuant to this section for the first time for a particular rate element, the price in effect prior to the change will be deleted from the relevant tariff page(s) and replaced by reference(s) to the Attachment setting forth the new price(s). Such changes to the tariff pages containing the prior price may be made on one day's notice. Once a tariffed rate element is replaced by a Full-Flex rate set forth in an Attachment, subsequent Full-Flex changes to the same rate element may be made by filing a revised Attachment on one day's notice. No further changes to the tariff itself will be required.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)
9. "Full-Flex" Pricing (Cont'd)

g. The Company will provide notice of price increases made pursuant to this Section at or shortly after the time customers are first billed at the higher rate level. The Company may select any reasonable method of notification, including but not limited to bill imprints, bill inserts, separate mailings, or published notice. Notice for price decreases may be provided through outbound marketing or any other reasonable means.

h. The price-change process set forth in this Section is intended to supplement, not replace, other available mechanisms for changing prices. Price changes made through such other available mechanisms will not be subject to the time periods, restrictions, or other regulations set forth in this Section.

10. Additional Pricing Flexibility for Business Services

a. This Section 1.A.10 (the "Section") implements additional pricing flexibility for retail business services, consistent with the Commission's January 17, 2008 order in Cases 06-C-0897 and 07-C-0610.

b. Rates that are eligible for this additional pricing flexibility ("Eligible Rates") are identified in the corresponding Rates and Charges section of the relevant Company's Tariffs (the "Tariffs"), in each case by a footnote stating that the rate is subject to the regulations of this Section.

c. In accordance with the procedures specified in this Section, any Eligible Rate may be: (a) increased at any time to any level that is less than or equal to 110% of the level of such Eligible Rate as of March 16, 2008; or (b) decreased to any level that is not in violation of Commission requirements. No such rate change will preclude a subsequent rate change in accordance with the requirements of this Section.

d. A rate change pursuant to this Section, including an initial change as described in Paragraph A.10.e. following, may be made on one day's notice.

e. The first such change for any Eligible Rate shall be made by replacing the rate set forth in the main body of the Rates and Charges section of the relevant Tariff with the maximum rate allowed by this Section, which will be described as such. A footnote will also be added indicating that the rate currently in effect can be found in the Rate Attachment to the Rates and Charges section. The new rate will be added to the Rate Attachment.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)
10. Additional Pricing Flexibility for Business Services

f. Any subsequent change made to an Eligible Rate pursuant to this Section shall be made by changing the rate set forth in the Rate Attachment. No further changes to the main body of the Rates and Charges section or to any other provision of the relevant Tariff will be required.

g. The price-change process set forth in this Section is intended to supplement, not replace, other available mechanisms for changing prices. Price changes made through such other available mechanisms will not be subject to the regulations set forth in this Section. For example, an Eligible Rate may be increased to a level above the maximum rate level permitted by this Section through a standard tariff filing, subject to the procedures, notice periods, and Commission powers set forth in the Public Service Law.

11. Package Flexibility for Business Services

a. This Section 1.A.11 (the "Section") implements additional flexibility for retail business packages offered by the Company.

b. Definition of "package"

(1) For purposes of this Section, a "package" is a combination of functionalities that is offered to end-user business customers, such that the customer can obtain at least equivalent functionality by separately purchasing two or more Verizon products or services that are offered separately under the Company's tariffs. By way of illustration and not limitation, a combination of a 1MB business access line, plus Call Waiting, plus unlimited local usage, would be a package within the meaning of this Section since the access line, and the Call Waiting feature and local usage are all available separately to end-user business customers at tariffed rates.

(2) A package may include restrictions that limit the availability of the package or the functionality that it provides. By way of illustration and not limitation, a customer may be required to purchase a certain volume of service, or to commit to purchase the service over a particular term, or to purchase regulated or unregulated products or services offered by Verizon affiliates or by other companies, in order to be eligible for a package price.

c. The rate for any package, as defined above, may be increased to any level, or decreased to any level that is not in violation of Commission requirements. No change in the rate for a package will preclude a subsequent change in such rate in accordance with the requirements of this Section.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

11. Package Flexibility for Business Services (Cont'd)

d. The Company may at any time introduce a new package, eliminate an existing package, change the terms or conditions of a package, or make a change (including an initial change pursuant to this Section) in the rate for an existing package. Any such package introduction, package elimination, change in terms, or change in a package rate may be made on one day's notice to the Commission, by filing a new Tariff Attachment, or by changing an existing Attachment, that identifies the package(s), its terms, and its new (or original) price. Once a package is described and its price is set forth in an Attachment, subsequent changes may be made by filing a revised Attachment on one day's notice. No further changes to the tariff itself will be required.

e. The process set forth in this Section is intended to supplement, not replace, other available mechanisms for introducing or eliminating services, changing service regulations, and changing prices. Changes made through such other available mechanisms, including changes related to packages, will not be subject to the regulations set forth in this Section.

f. Changes in rates that would constitute a "major change" within the meaning of Public Service Law § 92(2)(c) will be subject to those provisions of § 92 of the Public Service Law that specifically apply to such major changes.

12. Non-Regulated or Detariffed Services

References to non-regulated or detariffed services in this Tariff (for example because such services are included as a component of a tariffed package, or because purchase of the service is a condition to the availability of a regulated offering) will not be interpreted to require tariffing of the terms and conditions, including price, on which such services are offered.

13. Implementation Date of Tariff Amendments

An implementation date is the date when a new service becomes available, or a price or tariff regulation for a service, begins to apply to customers. Unless otherwise stated, the implementation date for a provision of this Tariff is the effective date of such provision. The implementation date may be delayed beyond the intended date due to unanticipated delays in the availability of necessary billing and operational systems, or for other reasons. In case of any delay in the implementation date, a new implementation date will be set forth in an attachment to this Tariff. An attachment specifying an implementation date, or a change to the implementation date specified on such an attachment, may be filed on one-day's notice to the Commission. Tariffs that are impacted by this section will be cross-referenced to this regulation at the time the new tariff provision is filed.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

14. Business Building Specific Pricing (BBSP) Arrangements

a. BBSP Arrangements shall be provided pursuant to fixed-term service agreements.

b. BBSP is available to business customers or other business occupants located at qualified buildings determined to be subject to substantial competition pursuant to the criterion set forth below.

c. The rates charged under a BBSP Arrangement shall be above the total cost incurred to provide the service.

d. Within thirty days of execution of a BBSP Arrangement, the Company will add information describing the Arrangement to the Product Guide or file a tariff addendum.

e. A building will be deemed and remain "qualified" once the Company determines that twenty-five percent or more of the voice and/or data accounts in the building are served by a carrier other than Verizon.

15. Individual Case Billing Arrangements
Except where otherwise provided in the tariff for a specific service:

a. Any of the Company's services, and any combination of such services, may be offered to a customer at a price specific to that customer. Such an offering will be referred to in this Tariff as an "Individual Case Basis", or "ICB", offering.

b. Where a service or combination of services is provided to a customer as an ICB offering, the same service or combination of services will be made available on request to any similarly situated customer upon the same terms and conditions as the ICB offering.

c. Any ICB offering must be priced at a level above the applicable price floor, as determined pursuant to the Commission's order in Case 92-C-0665, or any subsequent Commission order.

d. Where a service or combination of services is provided to a customer as an ICB offering, the following information will be included in the Product Guide or tariff addendum within thirty days of the execution of the ICB agreement: (a) LATA in which the service or services is provided; (b) type and location of switch from which service or services is provided; (c) description of the service or services; (d) price of the ICB offering; (e) number of service units provided; (f) length of agreement; and (g) where the service entails the provision of access lines between the serving central office and the customer's premises, the horizontal and vertical distance between the customer's premises and the serving central office and the number of such lines being provided.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES

1. Use of Service

The use of business service and facilities is restricted to the subscriber, the agents and representatives of the subscriber except as provided in Paragraph C of this Section as otherwise provided by this Tariff. This prohibition does not apply to the use of service for switched data (non-voice) communications relating directly to the business of Composite Data Service Vendors or Composite Data Service Vendor's patrons, or a communications common carrier in the provision of public telegram message service or overseas data message service. (T)

The use of residence service and facilities is restricted to the subscriber, members of the subscriber's domestic establishment, except as otherwise provided by this Tariff. (T)

The Company shall not be required to furnish service or facilities where the circumstances are such that the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Company's plant, property or service.

2. Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and be returned to it whenever requested, within a reasonable period following the request, in as good condition as reasonable wear will permit.

Any equipment offered herein which has grandfathered status under the Federal Communications Commission's Registration Program is offered and provided only to the extent of available grandfathered stock.

3. Broadcast of Recordings of Telephone Conversations and Incoming Messages

Broadcasting of a recording of a telephone conversation or incoming message during the period of recording is permitted provided that in the interest of protecting the privacy of telephone service the recording is made in accordance with Paragraph C.1.d. of this Section.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

Highlights of Rules for Residence Customers

The following is a brief outline of the highlights of the rules relating to the connection by residence customers of customer-owned telephones. The complete text of the tariff regulations for these connections by residence customers (as well as by business customers) is contained in Paragraphs C.1. through C.12. following.

a. The customer is responsible for installation, maintenance and repair of his own telephones. If the telephone causes trouble to any telephone users except the customer and people who call the customer, it must be disconnected until the trouble is fixed.

b. If any rules relating to the connection of customer-owned telephones are not observed, telephone service may be suspended or, if necessary to prevent harm to persons or facilities, service may be immediately disconnected.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions

a. General
Terminal equipment* and communications systems provided by the customer may be connected at the customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of this Paragraph C Telecommunications services, as used herein, include exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

b. Responsibility of the Customer
(1) The customer shall be responsible for the installation, operation and maintenance of any Customer-provided terminal equipment or communications system or wiring not maintained by the Company. No combinations of Customer-provided terminal equipment or communications systems or wiring shall require change in or alteration of the equipment or services of the Company, (unless that change or alteration is specifically permitted under the provisions of Paragraph C.6. of this Section), cause electrical hazards to the Company personnel, damage to Company equipment, malfunction of the Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications systems. Upon notice from the Company that a Customer-provided terminal equipment or communications system or wiring is causing such hazard, damage, malfunction or degradation of service, the Customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.]

(2) Responsibility of the Customer with Respect to Certain Customer-Provided Systems

For purposes of this sub-paragraph 1(C)(1)(b)(2), 'Customer-Provided Systems' means multi-line telephone systems, as defined in 47 CFR § 9.3, that are interconnected with services offered by the Company pursuant to this Tariff. Nothing in these provisions should be interpreted to mean that all multi-line telephone systems, as defined in 47 CFR § 9.3, are suitable for interconnection with such Company services. (N)

(i) Customer-Provided Systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to**:]

For Rates and Charges, see Section 14.7 of this Tariff.

* Connections to Customer-owned Coin Operated Telephones are subject to Regulations set forth in Section 3 of this Tariff.

** Pursuant to 47 CFR § 9.16(b)(1) and (2). (N)

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

b. Responsibility of the Customer (Cont'd)

(2) Responsibility of the Customer with Respect to Certain Customer-Provided Systems (Cont'd)

(i) (Cont'd)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and

- provide Customer-Provided Systems notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system. (N)

Customer-Provided Systems notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

(ii) A person engaged in the business of installing Customer-Provided Systems* may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating Customer-Provided Systems may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:

- On-premise fixed telephones associated with Customer-Provided Systems must provide dispatchable location by January 6, 2021;

- No later than January 6, 2022, on-premise non-fixed telephones associated with Customer-Provided Systems must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3.

]

* Pursuant to 47 CFR § 9.16(b)(3).

GENERAL TARIFF]

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

b. Responsibility of the Customer (Cont'd)

(2) Responsibility of the Customer with Respect to Certain Customer-Provided Systems (Cont'd)

(ii) (Cont'd)

- No later than January 6, 2022, off-premise non-fixed telephones associated with Customer-Provided Systems must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.

- Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022. (N)

- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

(iii) Customer Equipment, PBXs and Channels

(1) All Customer-Provided Systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send Customer-Provided Systems notifications as described in Section C.1.b.2.(i).]

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

b. Responsibility of the Customer (Cont'd)

(2) Responsibility of the Customer with Respect to Certain Customer-Provided Systems (Cont'd)]

(iii) Customer Equipment, PBXs and Channels (Cont'd)

(2) Customer-Provided Systems must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section C.1.b.2.(ii). (N)

(iv) Customers who connect Customer-Provided Systems to the Company's facilities agree to defend and indemnify the Company for acts and omissions that give rise to any claims of non-compliance, as described in Section F.2.g.(2).]

c. Responsibility of the Company

(1) The design, maintenance and operation of telecommunications services envision that communications will originate or terminate at a station of the associated telecommunications service. Connections of Customer-provided systems may be made to telecommunications services. However, telecommunications services are not represented as adapted to the use of Customer-provided terminal equipment or communications systems. Where Customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and for the design, maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for (i) the through transmission of signals generated by the Customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (ii) the reception of signals by Customer-provided terminal equipment or communications systems, or (iii) address signaling where such signaling is performed by Customer-provided signaling equipment.

(2) The Company will, at the Customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit Customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

(3) The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any Customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such Customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the Customer will be given adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

c. Responsibility of the Company (Cont'd)

(4) When connections of telecommunications services are made to Customer-provided communications systems at a premises where the Customer does not originate or terminate communications, the Company may require that the telecommunications service be furnished from a Company Central Office different than the Central Office designated by the Company to serve that premises, if the Company does not have adequate facilities to provide service from that Central Office. Under such circumstances, Foreign Exchange Line Mileage Charges as specified in Part B, Section 5 of the Product Guide apply between the Central Office that would normally service the Customer's premises and the Central Office from which the service is actually provided.

d. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, Customer- provided voice recording equipment may be directly, acoustically or inductively connected with telecommunications services. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

(1) All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

(2) The recording party notifies the other party that it intends to record the conversation. This notification should be made at the beginning, and as part of, the recorded portion of any call, or

(3) A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (a) the recording equipment, (b) Customer-provided registered or grandfathered protective circuitry, or (c) a grandfathered Company-provided connecting arrangement.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

d. Recording of Two-Way Telephone Conversations (Cont'd)

A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

(1) the licensee informs each party to the call of its intent to broadcast the conversation; or

(2) each party to the call is aware of the licensee's intent to broadcast the call; or

(3) such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

The FCC has established the following exceptions to the foregoing requirements:

(1) Private line service which has no connection with the exchange or toll system of the Company, where recorder connector equipment may be used at the option of the subscriber.

(2) Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:

(a) Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.

(b) Recordings made at the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operational Center.

(3) Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:

(a) Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

(4) Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

e. Violation of Regulations

When any Customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this Paragraph C., the Company will take such immediate action, including disconnection of the service, as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the Customer of the violation. The Customer shall discontinue such use of the Terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

f. Definitions

The terms "Accessories", "Authorized Protective Connecting Module", "Certified Data Transmitting and/or Receiving Terminal Equipment", "Certified Protective Circuitry for PBX Systems", "Certified Voice Transmitting and/or Receiving Terminal Equipment", "Communications Systems", "Composite Data Service", "Composite Data Service Vendor", "Conformance Number", "Conforming Answering Device", "Connecting Arrangement", "Customer-Provided Terminal Equipment", "Direct Electrical Connection", "Interface", "Network Control Signaling", "Network Control Signaling Unit", and "Nonpowered Conferencing Equipment" used herein are defined in Section 9 of this Tariff.

Equipment-to-Equipment Connection

The term "Equipment-to-Equipment Connection" as used in this Paragraph C denotes the connection of equipment, which by itself is unregisterable for direct use with the telecommunications network, but is registerable or usable with host terminal equipment or communications systems which in turn may be registered in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations for direct connection to the telecommunications network.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

f. Definitions (Cont'd

Grandfathered Communications Systems

The term "Grandfathered Communications Systems" as used in this Paragraph C denotes Customer-provided communications systems (including their equipment and protective circuitry if any) connected at the customer's premises, in accordance with any Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such systems are connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e. without Company provided connecting arrangements) to the telecommunications network as of June 1, 1978.

Grandfathered Connections of Communications Systems

The term "Grandfathered Connections of Communications Systems" as used in this Paragraph C denotes connections via Company provided connecting arrangements of customer-provided communications systems (including their equipment) at the customer's premises, in accordance with any Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network are made via Company provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" as used in this Paragraph C denotes Customer-provided terminal equipment (including protective circuitry if any) connected at the Customer's premises, in accordance with any Company's tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e. without Company provided connecting arrangements) to the telecommunications network as of October 17, 1977.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

f. Definitions (Cont'd)

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment" as used in this Paragraph C denotes connections via Company provided connecting arrangements of Customer-provided terminal equipment connected at the Customer's premises, in accordance with any Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network were made via Company provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

Registered Equipment

The term "Registered Equipment" as used in this Paragraph C denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

g. Interpositioning of Customer-Provided Terminal Equipment and Communications Systems

(1) Interpositioned Customer premises equipment arrangements (i.e., arrangements of terminal equipment and communications systems) are those arrangements which require that Company-provided equipment gain access to the telecommunications network through Customer-provided equipment.

(2) Customer-provided equipment may be interpositioned at the Customer's premises either between the Company-provided equipment and the telecommunications network or between items of Company-provided equipment. Company-provided equipment will be furnished in an interpositioned configuration for use with telecommunications services in accordance with the following:

(a) Customer-provided equipment to be connected in an interpositioned configuration must meet the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

1. General Provisions (Cont'd)

g. Interpositioning of Customer-Provided Terminal Equipment and Communications Systems (Cont'd)

(2) (Cont'd)

(b) The connections between equipments of the interpositioned configuration must conform to recognized standard interfaces such as those specified by the Electronics Industries Association (EIA) or authorized by Part 68 of the Federal Communications Commission Rules and Regulations.

(c) The interpositioning must occur at the same premises* at which the associated telecommunications service is terminated.

(d) Any premises wiring must be provided in accordance with provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

(e) The Company reserves the right to determine whether or not any individual interpositioned configuration is technically feasible and compatible with Company-provided services and equipment; however, if such a configuration is provided:

(i) The Company makes no representation as to the quality of transmission over an interpositioned configuration. Maintenance responsibility for Company-provided equipment so connected is limited to assuring that the Company-provided equipment is functioning properly.

(ii) When interpositioned connections are made, it shall be the responsibility of the Customer to ensure the continuing compatibility of the Customer-provided equipment with Company-provided services and equipment.

h. PBX Trunk - Individual Line Option

Customers have the option of ordering either PBX trunk service or individual line service to be connected to a customer-provided communications system, regardless of how the system is registered with the FCC. The customer is responsible for determining the compatibility of his system with the type of service requested.

* The term "Same Premises" is defined in Section 9 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

2. Connections of Registered Equipment

a. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the Customer's premises to the telecommunications network subject to Part 68 of the Federal Communications Commission's Rules and Regulations, Paragraph C.1 preceding and the following:

(1) All combinations of registered equipment and associated non-registered terminal equipment shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

(2) The Customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The Customer shall provide the Company the Registration Number and Ringer Equivalence Number for the registered equipment and the Universal Service Order Code (USOC) of the standard jack required. The customer shall also provide, when appropriate, the off-premises station port signaling capability of a PBX System.

(3) The Customer shall not connect registered equipment to a Company line if:

(a) the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or

(b) the ringer type is not a ringer type designated by the Company as suitable for that particular line.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

2. Connections of Registered Equipment (Cont'd)

a. (Cont'd)

(4) Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in Paragraph C.2.a.(5) following, all connections of registered equipment to services furnished by the Company shall be made through standard jacks; or, in the case of registered communications systems through a Standard Network Interface (SNI) or Network Interface (NI) as defined below; or through Data Interface Arrangement (DIA) as specified in Part A of the Product Guide; or through standard jacks wired in other than a standard manner, when non-standard wiring is agreed to by the Company.

(a) Registered communications systems connecting to the Company network utilizing a SNI or NI must comply with the following:
- One SNI or NI per line
- furnished at a location within the customer's premises
- accessible to the customer and the Company
- placed as close as practicable to the protector or equivalent point, where the Company's facilities enters the premises.

(b) The regulations and rates in Paragraphs D.2.b., c., d., e., f. and D.3. of this Section pertaining to SNIs and NIs also apply.

(5) The requirement for the use of standard jack as described in Paragraph C.2.a.(4) preceding is waived for registered equipment which is located in hazardous or inaccessible locations.

b. Premises Wiring Associated with Registered Communications Systems

(1) Premises Wiring is Wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

(a) Fully-Protected Premises Wiring is premises wiring which is:

(i) No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

2. Connections of Registered Equipment (Cont'd)

b. Premises Wiring Associated with Registered Communications Systems (Cont'd)

(1) (Cont'd)

(a) (Cont'd)

(ii) A cord which complies with Paragraph C.2.b.(1)(a) (i) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure

(iii) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(iv) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

(b) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

(c) Unprotected Premises Wiring is all other premises wiring.

(2) Customers who intend to connect premises wiring other than fully protected premises wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations, or as otherwise authorized by the Federal Communications Commission.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

2. Connections of Registered Equipment (Cont'd)

b. Premises Wiring Associated with Registered Communications Systems (Cont'd)

(3) The Company may invoke extraordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:

(a) Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely.

(b) failure has occurred during acceptance testing for imbalance.

(c) Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

c. Connections Involving National Defense and Security

In certain cases Part 68 of the Federal Communications Commission's Rules and Regulations permit the connection of non-Registered terminal equipment or communications systems to the telecommunications network, provided that:

The Secretary of Defense; the head of any other governmental department (having requisite Federal Communications Commission approval); or their authorized representative certifies in writing to the Company that:

the connection is required in the interest of national defense and security;

the equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Company employees; and

the work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems

a. Direct Connections

(1) Grandfathered Terminal Equipment

Grandfathered terminal equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

(a) the customer shall notify the Company when such grandfathered terminal equipment is to be connected and shall notify the Company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

(b) all such connections are made through standard jacks or are otherwise connected; and

(c) all such connections shall comply with the minimum protection criteria set forth in Paragraph C.3.c. following.

(2) Grandfathered Communications Systems

Grandfathered communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

(a) the customer shall notify the Company when such communications systems are to be connected and shall notify the Company when such communications systems are to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

(b) all such connections are made through standard jacks or are otherwise connected;

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

a. Direct Connections (Cont'd)

(2) Grandfathered Communications Systems (Cont'd)

(c) all such connections shall comply with the minimum protection criteria set forth in Paragraph C.3.c of this Section following.

(d) premises wiring shall conform to Part 68 of the Federal Communications Commission's Rules and Regulations;

(e) no changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;

(f) additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

(i) equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Company Tariffs; and

(ii) such additions comply with the provisions of Paragraphs C.3.a.(2)(a) through (e) preceding.

(g) additions of registered equipment to grandfathered communications systems are subject to Paragraph C.3. preceding.

(3) Customer-provided terminal equipment and Customer-provided communications systems connected to the telecommunications network via Customer-provided grandfathered protective circuitry are subject to the provisions of Paragraphs C.3.a.(1) preceding.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

b. Connections Through Connecting Arrangements Provided by the Company

(1) General

(a) Basis of Connection

(i) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with Paragraphs C.3.b.(2) and (3) of this Section respectively may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability, at the rates and charges specified in Part B of the Product Guide.

(ii) Until July 1, 1980, the Company provided connecting arrangements in accordance with the provisions of in Part B of the Product Guide for installations of new Customer-provided devices or system components connected at the Customer's premises to terminal equipment or communications systems provided by the Company (that is, equipment-to-equipment connections). Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations), or for the life of the Company-provided terminal equipment or communications system. Connecting arrangements used for reconnection of such Customer-provided devices or system components will continue to be provided by the Company, subject to their availability, at the rates and charges specified in Part B of the Product Guide.

(iii) Customer-provided communications systems which are not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected in accordance with C.7 following. Company-provided connecting arrangements are furnished for the connection of such systems at the rates and charges specified in Part B of the Product Guide.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

b. Connections Through Connecting Arrangements Provided by the Company (Cont'd)

(1) General (Cont'd)

(a) Basis of Connection (Cont'd)

(iv) Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(b) Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that:

(i) Signaling functions may be performed by Customer-provided Conforming Answering Devices specified in Paragraph C.3.e following and Certified equipment specified in Paragraph C.3.f following.

(2) Grandfathered Connections of Terminal Equipment

(a) Data Terminal Equipment

Subject to the provisions of Paragraph C.3.(b)(1) (a) (i) and (iv) preceding, Customer-provided data terminal equipment (including telephotograph equipment) may be connected at the Customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the Company in accordance with the following: (T)

(i) The Customer shall furnish the equipment which performs the functions of:
/1/ conditioning the data signals generated by the Customer-provided terminal equipment to signals suitable for transmission by means of Company services, and
/2/ conditioning signals transmitted by means of Company services to data signals suitable for reception by Customer-provided equipment.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

b. Connections Through Connecting Arrangements Provided by the Company (Cont'd)

(2) Grandfathered Connections of Terminal Equipment (Cont'd)

(a) Data Terminal Equipment (Cont'd)

(ii) The Customer-provided data terminal equipment must comply with the minimum protection criteria specified in Paragraph C.3.c following.

(iii) Where a data access arrangement is furnished in connection with Customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the Customer-provided terminal equipment for voice communication.

(b) Voice Terminal Equipment

Subject to the provisions of Paragraphs C.3.b.(1)(a)(i) and (iv) preceding, Customer-provided voice terminal equipment may be connected at the Customer's premises to the telecommunications network in accordance with the following: (T)

(i) The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Company. In accordance with Paragraphs C.3.d., e., and f. following, a connecting arrangement is not required for the connection of Attested Equipment, Conforming Answering Devices or Certified equipment.

(ii) Where a data access arrangement is furnished in connection with Customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the Customer-provided terminal equipment for voice communication.

(iii) The Customer-provided voice terminal equipment must comply with the minimum protection criteria specified in Paragraph C.3.c. following.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

b. Connections Through Connecting Arrangements Provided by the Company (Cont'd)

(3) Grandfathered Connections of Communications Systems

Subject to the provisions of Paragraph C.3.b.(1)(a)(i) preceding, Customer-provided communications systems may be connected at the Customer's premises to telecommunications services in accordance with the following:

(a) The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

(b) The provisions relating to minimum protection criteria set forth in Paragraph C.3.c. following shall apply to the connection of Customer-provided communications systems.

c. Minimum Protection Criteria for Electrical Connections

(1) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12dB below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the Customer-provided equipment to the Company interface located on the Customer's premises will be specified for each Customer location but in no case shall it exceed one milliwatt.

(2) To protect other services, it is necessary that the signal which is applied by the Customer-provided equipment to the Company interface located on the Customer's premises meet the following limits:

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in Paragraph C.3.c.(1) above.
(b) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt.
(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.
(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.
(e) The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

c. Minimum Protection Criteria for Electrical Connections (Cont'd)

(3) To prevent the interruption of disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the Customer-provided equipment to the Company interface located on the Customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

d. Attested Equipment Connected Prior to July 1, 1980

(1) Until July 1, 1980, Customer-provided headsets and non-powered conferencing equipment which meet the standards and procedures set forth by the Company in technical References for Attested Equipment were connected at the Customer's premises to the telecommunications network in accordance with Paragraphs C.3.d.(1)(a) through (e) following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

(a) The connection shall be made through an interface termination (e.g., headset jack) provided by the Company.

(b) The Identification Number issued by the Company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.

(c) Customers must notify the Company of their intention to connect Attested Equipment. Such notification must include the Identification Number of the equipment and the location at which that equipment is to be used.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

d. Attested Equipment Connected Prior to July 1, 1980 (Cont'd)

(1) (Cont'd)

(d) Attested Equipment may not::

(i) be connected to a source of electrical power which is external to the telecommunications network;

(ii) be grounded;

(iii) perform any network control signaling functions prior to and including the establishment of the intended transmission path;

(iv) have amplification in the transmission path (other than single ended terminal devices with the maximum gain limited so that the output power meets the minimum protection criteria set forth in Paragraph C.3.c preceding); and

(v) use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface terminations provided by the Company.

(e) Attested Equipment must comply with the minimum protection criteria set for in Paragraph C.3.c preceding.

(2) In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the Company in its Technical References, the Customer using such Attested Equipment shall either disconnect the equipment from the Company service or arrange for connection of the equipment in accordance with Paragraphs C.2 preceding or C.6 following, as appropriate.

e. Conforming Answering Devices Connected Prior to July 1, 1979

(1) Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the Company in Technical References for Conforming Answering Devices and which were connected at the Customer's premises to the telecommunications network prior to July 1, 1979, in accordance with Paragraphs C.3.(e)(1)(a) through (e) following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

e. Conforming Answering Devices Connected Prior to July 1, 1979 (Cont'd)

1. (Cont'd)

(a) Customers shall notify the Company of their intention to connect Conforming Answering Devices. Such notification shall include the location at which the Conforming Answering Device is to be used as well as its Conformance Number.

(b) The Conforming Answering Device shall only be connected by means of a jack or jack arrangement.

(c) The Conforming Answering Device shall be operated and maintained in accordance with those instructions furnished with such Conforming Answering Device as required by the Company's Technical Reference for Conforming Answering Devices.

(d) Conforming Answering Devices may not:
(i) be used to transmit or receive data signals;
(ii) (D)
(iii) be used to originate calls.

(e) The Conforming Answering Device shall comply with the minimum protection criteria set forth in Paragraph C.3.c. preceding.

(2) In the event that an answering device bearing a Conformance Number does not meet the requirements of the Company's Technical Reference for Conforming Answering Devices, the Customer using such answering device shall either disconnect the device from the Company service or arrange for connection of the device in accordance with Paragraph C.2 preceding.

f. Certified Terminal Equipment and Certified Protective Circuitry Connected Prior to July 1, 1979

Certified Data Transmitting and/or Receiving Terminal Equipment, Certified Voice Transmitting and/or Receiving Terminal Equipment Certified Protective Circuitry for PBX Systems, as defined in Section 9 of this Tariff, which were connected at the Customer's premises to the telecommunications network prior to July 1, 1979, in accordance with Paragraphs C.3.f.(1) through (5) following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

3. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

f. Certified Terminal Equipment and Certified Protective Circuitry Connected Prior to July 1, 1979 (Cont'd)

(1) The subscriber shall notify the Company of each line to which Certified Terminal Equipment or Certified Protective Circuitry for PBX Systems is to be connected in advance of such connection and shall notify the Company when such equipment is permanently disconnected. Such notification shall include the location at which the Certified Equipment or Circuitry is to be used. The subscriber shall provide the Company the Certification Number and Ringer Equivalence Number for the equipment. The subscriber shall not connect Certified Terminal Equipment or Protective Circuitry to a Company line if: (i) the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum for that line as determined by the Company, or (ii) the ringer type is not a ringer type designated by the Company as suited for that particular line.

(2) Certified Terminal Equipment shall only be connected by means of a standard jack.

(3) (D)

(4) Certified Terminal Equipment and Protective Circuitry shall comply with the minimum network protection criteria set forth in Paragraph C.3.c preceding.

(5) Certified Terminal Equipment and Protective Circuitry shall be operated and maintained in accordance with the New York Public Service Commission's orders in Cases 26635 and 26894.

4. Acoustic or Inductive Connections

a. General

(1) Customer-provided voice or data terminal equipment (including telephotograph equipment) and Customer-provided communications systems may be acoustically or inductively connected at the Customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the Company.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

4. Acoustic or Inductive Connections (Cont'd)

a. General (Cont'd)

(2) Customer-provided tone-type address signaling is permitted through such connections, however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

b. Minimum Protection Criteria

(1) To prevent excessive noise and cross talk in the network, it is necessary that the power of the signal which is applied by the Customer-provided equipment to the network control signaling unit located on the Customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9dB below one milliwatt when averaged over any three second interval. However, to permit each Customer, independent of distance from the central office, to supply signal power which at the central office approximates 12dB below one milliwatt when averaged over any three second interval, the Company, at the Customer's request, will specify, for each Customer location, the signal power at the output of the network control signaling unit, which shall in no case exceed one milliwatt.

(2) To protect other services, it is necessary that the signal which is applied by the Customer-provided equipment to the network control signaling unit located on the Customer's premises meet the following limits at the output of the network control signaling unit:

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in (1) preceding.

(b) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt.

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

4. Acoustic or Inductive Connections (Cont'd)

b. Minimum Protection Criteria (Cont'd)

(3) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the Customer-provided equipment to the network control signaling unit located on the Customer's premises be limited so that the signal at the output of the network control signaling unit shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

5. Accessories

Customer-provided accessories may be used with telecommunications services provided that such accessories comply with the provisions of Paragraphs C.1.b and C.3.b.(1)(b) preceding.

6. Equipment-to-Equipment Connections

a. Equipment-to-equipment connections, as defined in Paragraph C.1.f. preceding, will only be permitted with Company-provided host terminal equipment and communications systems when:

(1) The supplier of the added equipment insures compliance of the combined host and added equipment, including wiring, with Part 68 of the Federal Communications Commission's Rules and Regulations and this Paragraph C.6.

(2) Connection of the added equipment to the host is made through a Company-provided interface which:

(a) Provides all points of connection between the added equipment and wiring internal to host equipment housings.

(b) Permits reasonable trouble isolation.

(3) The customer subscribing to the host notifies the Company of the added equipment and the host terminal equipment or communications system to which such added equipment is to be connected, in advance of such connection, and agrees to notify the Company when such added equipment is permanently disconnected.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

6. Equipment-to-Equipment Connections (Cont'd)

b. The Company reserves the right, for good reason, to not allow, or to require disconnected of, an equipment-to-equipment connection to any Company-provided host terminal equipment or communications system.

c. Rates and charges for equipment-to-equipment connections to Company-provided host terminal equipment and communications systems will be based on the costs attributable to the specific connection and/or disconnection involved.

7. Connections of Customer-Provided Communications Systems Not Subject to Part 68 of the Federal Communications Commission's Rules and Regulations

Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services on a direct electrical basis at the Customer's premises or at a location provided by the Customer, provided that:

a. Minimum protection criteria set forth in Paragraph C.3.c preceding are complied with.

b. The connection is made through a Service Terminating Arrangement furnished by the Company.

The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of the telecommunications service. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as part of the protective connecting arrangement.

c. The connection is:

(1) Through switching equipment, or

(2) Directly to the Company-provided connecting arrangement if the Customer-provided communications system is arranged to promptly return the exchange telephone service to an idle (on-hook) state if the system fails. In addition, when the system fails, the Customer shall notify the Company.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

8. Connections of Certain Facilities of Power, Pipe Line and Railroad Companies

a. General

(1) Except as otherwise provided in Paragraph C.8.b following, telephone facilities of an electric power company, an oil, oil products or natural gas pipe line company, or a railroad company provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of Paragraphs C.3 and C.7 preceding, be connected with the telecommunications network for the following purposes:

(a) in cases of emergency involving safety of life or property;

(b) in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures or equipment;

(c) in cases where the Customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Company to furnish its facilities; and

(d) during an interim period in cases where the Customer has arranged for replacement of said Customer facilities with facilities of the Company.

(2) Telephone circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment, or an attendant's position of dial PBX equipment furnished to the Customer by the Company. Such equipment or position may be located at either or both ends of the Customer's circuit.

(3) Connection of a telephone circuit of such companies as specified in Paragraphs C.8.(1)(b), (c) or (d) preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

(4) Customer-provided facilities will be connected with facilities of the Company for communication with private line teletypewriter or facsimile facilities furnished by the Company.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

8. Connections of Certain Facilities of Power, Pipe Line and Railroad Companies (Cont'd)

a. General (Cont'd)

(5) Customer-provided facilities will be connected with channel facilities furnished by the Company for teletypewriter, telewriter, data, facsimile, remote metering, supervisory control or miscellaneous signaling purposes.

(6) Circuit facilities of the type used by the Company for private line and leased channel use will be furnished by the Company between a terminal of subscriber- provided facilities within or near a telephone exchange or local calling area and a location within such exchange or local calling area for connection at such location with terminal equipment furnished by the Company; provided, however, that terminal equipment not normally furnished by the Company may be furnished by the subscriber.

Equipment provided by the subscriber on his circuits for the purpose of deriving telephone, teletypewriter or Morse, telewriter, remote metering, supervisory control or miscellaneous signaling channels may be used, if suitable for such use, to derive such channels over circuit facilities of the type used by the Company for private line and leased channel use, furnished by the Company.

(7) Facilities of the Company, when connected with facilities of the subscriber, will not be used for communications of others than the subscriber, except that such facilities may be used for the communications of, and be connected with facilities furnished by the Company to, other companies which:

(a) are operated with the subscriber as parts of an integrated electric power, oil, oil products, or natural gas system or railroad system under direct or common ownership or control; or

(b) own or operate an electric power or pipe line or railroad system jointly with the subscriber; or

(c) own or operate electric power or pipe line or railroad facilities interconnected with those of the subscriber.

Company facilities when so connected may be used for exchange or message toll communications of other companies specified in Paragraphs C.8.a.(7)(a), (b), or (c) preceding, including calls originated by employees of such companies, only under the circumstances set forth in Paragraphs C.8.a.(7) (1) (a) and (b), preceding.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

8. Connections of Certain Facilities of Power, Pipe Line and Railroad Companies (Cont'd)

b. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with Paragraph C.1.8.a. preceding prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with Paragraph C.2 preceding.

9. Connections of Certain Facilities of the U.S. Army, Navy and Air Force

a. General

(1) Except as otherwise provided in Paragraph C.9.b following, facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force, which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may, in lieu of the provisions of Paragraphs C.3 and C.7 preceding, be connected to the telecommunications network where the Secretary of the appropriate Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of such Department located off a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected

(2) Except as otherwise provided in Paragraph C.9.b following, telephone facilities of the U.S. Department of the Army, Navy or Air Force, other than those described in Paragraph C.9.(a)(1) preceding, may, in lieu of the provisions of Paragraphs C.3 and C.7 preceding, be connected by means of switching or connecting equipment furnished by the Company, to a PBX switchboard or other telephone switching or terminal equipment, where the Secretary of the appropriate Department or his authorized representative notifies the Company in writing that such connection is required for reasons of military necessity. Such Department telephone facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities.

(3) Teletypewriter, telewriter, data, facsimile, remote metering, supervisory control or miscellaneous signaling facilities of the aforesaid Departments will be connected to private line services or channels furnished by the Company for such purposes.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

9. Connections of Certain Facilities of the U.S. Army, Navy and Air Force (Cont'd)

b. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with Paragraph C.9.a preceding prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with Paragraph C.2 preceding.

10. Connections of Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

a. Except as otherwise provided in Paragraph C.10.b following, facilities furnished by the Customer which involve hazardous or inaccessible locations may be connected to the telecommunications network.

b. Effective January 1, 1980, new installations of, or additions to, Customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with Paragraph C.10.a preceding must conform with Part 68 of the Federal Communications Commission's Rules and Regulations.

11. Connections with Certain Facilities of Airline Companies and Federal Aviation Agency

a. Except as otherwise provided in Paragraph C.11.b following, facilities provided by an Air Common Carrier, its authorized communications agency, or The Federal Aviation Agency to communicate with aircraft in flight may, in lieu of the provisions of Paragraphs C.3 and C.7 preceding, be connected, by means of connecting equipment furnished by the Company, to Company facilities located on the premises of the subscriber for exchange and message toll service in cases of emergency involving the safety of life or property.

b. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with Paragraph C.11.a preceding prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with Paragraph C.2 preceding.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

C. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

12. Customer-Provided Automatic Answering and Recording Equipment and Automatic Answering Only Equipment

In addition to the regulations in ParagraphsC.1 through C.4 preceding, customer-provided automatic answering and recording equipment and automatic answering only equipment is furnished subject to the following:

a. Such equipment may be connected with facilities of the Company only when and for so long as the customer subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Company. In the event that the use of customer-provided equipment causes such interference, the Company shall have the right to discontinue service without prior notification to the customer.

b. In the furnishing of recorder-coupler equipment for automatic announcement or answering service, the Company upon request, when given the telephone number of the line facilities connected to recorder-coupler equipment, will furnish the name and address of the subscriber to the service.

13. Rates and Charges

The rates for this service for business customers are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

D. CONNECTIONS OF CUSTOMER-PROVIDED NON-KEY EQUIPMENT

1. General

Connections to the network must be made in accordance with regulations of the Federal Communications Commission (Part 68), the New York Public Service Commission and the regulations following.

a. Inside wiring may be connected to the Company's network by any one of the following means:

- Direct Connection
- Standard Network Interface (SNI)
- Network Interface (NI)
- Data Interface Arrangement (DIA), as specified in Part A of the Product Guide.

2. Regulations

a. Standard Network Interface (SNI) or Network Interface (NI):

(1) Inside wiring may be connected to the Company network in a Standard Network Interface (SNI) or Network Interface (NI). The SNI consists of a standard registration jack with loop test capability. The NI consists of a standard registration jack without loop test capability.

(2) On an installation requiring a premises visit, the Company will terminate its access line in a Company-provided SNI, NI, or its equivalent. A Service Order Charge, Premises Visit Charge and Installation Charge apply for the SNI or NI or its equivalent.

(3) If there is an existing jack in place at the time of the installation visit, which conforms to the regulations specified in Paragraph D.1 of this Section and meets acceptable technical and location specifications, the Company will reclassify that jack as an SNI or NI at no installation charge to the customer.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

D. CONNECTIONS OF CUSTOMER-PROVIDED NON-KEY EQUIPMENT (Cont'd)
2. Regulations (Cont'd)

b. Responsibility of the Customer

(1) The Customer shall be responsible for the installation and maintenance of any Customer-provided premises wiring and outlets connected to the SNI, NI or DIA. No Customer-provided premises wiring shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment or degradation of service to persons other than the user of the subject premises wiring, his calling or called party. Upon notice from the Company that Customer-provided premises wiring is caused or is likely to cause such hazard, damage, malfunction or degradation of service, the Customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

c. Responsibility of the Company

(1) Where Customer-provided or maintained premises wiring is used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service and service components suitable for its telecommunications services and to the maintenance and operation of service components in a manner proper for such services.

(2) The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any Customer-provided premises wiring or outlets incompatible with telecommunications services, or require modification or alteration of such Customer-provided premises wiring or outlets, or otherwise materially affect its use or performance, the Customer will be given adequate notice to allow the Customer an opportunity to maintain uninterrupted service.

(3) The Company will make available for Customers, excluding PBX and Centralized Switching service customers, at public offices, standards and guidelines for Customer-provided premises wiring, in accordance with Appendix A and Appendix B of the Commission's Order of January 10, 1980 in Case 26894.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

D. CONNECTIONS OF CUSTOMER-PROVIDED NON-KEY EQUIPMENT (Cont'd)

2. Regulations (Cont'd)

d. Violation of Regulations

When any Customer-provided premises wiring is used with telecommunications services in violation of any of the provisions in this Paragraph D.2, the Company will take such immediate action, including disconnection of the service, as necessary for the protection of the telecommunications network and the Company employees, and will promptly notify the Customer of the violation. The Customer shall discontinue such use of the premises wiring or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

3. Rates and Charges

The rates for this service for residential customers are subject to the "Full-Flex" Pricing regulations set forth in Section 1.A.9 of this Tariff. The rates for this service for business customers are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

E. OBLIGATION OF THE COMPANY

1. In furnishing service and/or facilities, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its subscribers for communications.

2. The Company's obligation to furnish service and/or facilities is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) to secure and retain, without expense to it, suitable space for its plant and facilities in the building where service is or is to be provided, (c) to secure reimbursement of all costs where the owner or operator of a building demands relocations or rearrangement of plant and facilities used in providing service therein, or (d) to secure compliance with the provisions of Section 7.E.6 of this Tariff as to underground construction by the subscriber or any other party in interest, such as the applicant for service or the owner or operator of the premises where service is or is to be provided. (T)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

E. OBLIGATION OF THE COMPANY (Cont'd)

(D)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY

1. Liability of Subscriber for Loss of or Damage to Equipment

The subscriber is required to reimburse the Company for any loss of, or damage to the telephone instrument, facilities or equipment on the subscriber's premises, including loss or damage caused by agents, employees or independent contractors of the subscriber through any cause whatsoever except circumstances beyond the control of the subscriber, his agents, employees and independent contractors.

2. Liability of Company for Service Interruptions, Errors, etc.

a. Service interruptions

When, after notice by the subscriber to the Company of an interruption of service, service continues to be interrupted, a credit allowance will be given if the interruption continues for at least 24 hours, and will be given under certain circumstances, if it continues less than 24 hours. The allowance is equal to a portion of the Tariff monthly rate for all services and facilities furnished by the Company that are rendered useless or substantially impaired. The allowance shall apply as follows with respect to the period of interruption that continues after such notice:

(i) if interruption continues for more than 24 hours

(a) if the interruption is caused by storm, fire, flood or other condition out of the Company's control, 1/30th of such monthly rate for each 24 hours (or fraction thereof),

(b) for other interruptions, 1/30th of such rate for the first 24 hours and 2/30th of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30th allowance applies to the first 24 hours of the second and subsequent interruptions.

In cases where groups of subscribers are affected by interruptions, when it is administratively feasible with a reasonable amount of effort for the Company to identify such subscribers, the Company will give credit without notification by the subscribers.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY (Cont'd)

2. Liability of Company for Service Interruptions, Errors, etc. (Cont'd)

a. Service interruptions (Cont'd)

(ii) if interruption continues for less than 24 hours

if the allowance is requested of the business office by the subscriber on the grounds that his service for the day was substantially impaired by such interruption or interruptions, then, for that day

(a) 1/30th of such monthly rate, if there was not a previous interruption of a least 24 hours in the same billing period,

(b) 2/30th of such monthly rate, if there was a previous interruption of at least 24 hours in the same billing period.

(iii) No interruption allowance shall be made for failures in facilities provided by an interconnector.

(iv) Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

b. "Interruption" defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages.

c. Lines and Trunks Terminating in Key Systems and PBX Systems

When a subscriber has several lines or trunks terminating in a key system or PBX system, and such lines or trunks are affected by interruption, the allowance applicable to the equipment associated with such lines or trunks shall be as follows:

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY (Cont'd)

2. Liability of Company for Service Interruptions, Errors, etc. (Cont'd)

c. Lines and Trunks Terminating in Key Systems and PBX Systems (Cont'd)

(1) When all the lines or trunks terminating in the equipment are interrupted, the allowance specified in Paragraph F.2.a.(i) or a.(ii) preceding, as appropriate, shall apply to the tariff monthly rate for such equipment.

(2) Where some, but not all, of the lines or trunks associated with the equipment are interrupted, no allowance shall apply to the Tariff monthly rate for such equipment, except, that if the subscriber requests of the business office an allowance for such equipment on the ground that his use of the service was substantially impaired by such interruption, an allowance shall be granted. The amount of the allowance shall be the amount as determined in Paragraph F.2.c.(1) preceding, or such percentage of such amount as shall be reasonable to the subscriber.

d. Equipment malfunction

Where an equipment malfunction, not related to a service interruption as previously defined, occurs for a period of at least 24 hours, an allowance of 1/30 of the Tariff rate for the affected equipment shall apply for each 24 hours or fraction thereof during which the malfunction continues after notice by the subscriber to the Company. When there is an equipment malfunction for less than 24 hours following notice by the subscriber to the Company, an allowance of 1/30 of the Tariff rate for the affected equipment shall apply, if such allowance is requested of the business office by the customer on the grounds that his use of the affected equipment was substantially impaired by such malfunction.

e. Exclusivity of allowance in absence of gross negligence or willful misconduct

Apart from the interruption allowance stated above, no liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the subscribers or users of the service or facilities) in the absence of gross negligence or willful misconduct.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY (Cont'd)
2. Liability of Company for Service Interruptions, Errors, etc. (Cont'd)

f. Use of lines of other companies

When the lines of other companies are used in establishing connection to points not reached by the Company's lines, or for connection to a port or ports offered in Section 12 of this Tariff, or when any facilities of other companies, including but not limited to databases and (C)
database access systems, are used in the processing or handling of calls, the Company is (C)
not liable for any act or omission of the other company or companies and their agents, servants or employees.

g. Indemnification by subscriber

(1) The subscriber indemnifies against (i.e., promises to reimburse the Company for any amounts the Company must pay as the result of), and saves the Company harmless against, claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the subscriber; and against all other claims, including but not limited to injuries to persons or property from voltages or currents, arising out of any act or omission of the subscriber or interconnector in connection with facilities provided by the Company, the interconnector, or the subscriber.

(2) Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third-party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that give rise to any claims of non-compliance of the Company with any applicable law, including the failure to purchase or implement features that enable compliance with laws.

h. Subscriber-provided equipment

The services and facilities furnished by the Company, in addition to the limitations set forth in Paragraph F.2.a. through g. preceding, also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company, (1) caused by subscriber-provided equipment, power or premises wire, or (2) which would not have occurred if Company-provided terminal equipment or premises wire had been used.

Certain material formerly on this page now appears on Page 59, Revision 2.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY (Cont'd)
2. Liability of Company for Service Interruptions, Errors, etc. (Cont'd)

i. Directory errors

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In the absence of gross negligence or willful misconduct and except for the allowances stated hereinafter in Paragraphs F.2.i. (1), (2), and (3), no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. (M)

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An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

(1) Free listings. For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly-tariff rate for an additional or charge listing for each individual or auxiliary line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

(2) Charge listings. For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

(3) Operator records. For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30 of the basic monthly rate for PBX trunks.

(4) Credit limitation. The total amount of the credit provided for in the preceding Paragraphs F.2.i.(1), (2) and (3) shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in Paragraph (3), for the line or lines in question.

(5) Definitions. As used in Paragraphs F.2.i.(1), (2), (3) and (4), the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

F. LIABILITY (Cont'd)
2. Liability of Company for Service Interruptions, Errors, etc. (Cont'd)
i. Directory errors (Cont'd)

(6) Notice. Such allowances or credits as specified in Paragraphs F.2.i.(1), (2), and (3) above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

j. Credits attributable to any billing period under Paragraphs F.2.a., c., d., e., and i. preceding shall not exceed the total charges for that period for the services and facilities furnished by the Company rendered useless or substantially impaired.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

G. TELEPHONE NUMBER CHANGES

The Company reserves the right to change the subscriber's telephone number or numbers or the central office designation associated with such telephone number or numbers, or both, as the conduct of the business may require. The subscriber has no right to be assigned a particular number and the subscriber has no proprietary right in any number that is assigned by the Company in the furnishing of telephone service.

In any case where existing service is continued for a new subscriber, the telephone number may be retained by the new subscriber only if the former subscriber consents.

H. ACCESS TO SUBSCRIBER'S PREMISES

The subscriber shall be responsible for making arrangements or obtaining permission for Company employees to enter the premises of the subscriber or ultimate user of telephone service or equipment at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

I. MINIMUM CHARGES

1. General

a. For Exchange Service and Facilities

The minimum charge for exchange service and facilities is the applicable Tariff rate for one month except as otherwise provided in this Tariff.

2. Cancellation or Change of Application Prior to Establishment of Service

When an application for facilities and service is cancelled in whole or in part prior to completion of the construction and installation, the subscriber is required to pay to the Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved, not to exceed in any event the applicable minimum and installation and termination charges specified in this Tariff.

When a subscriber requests a change in the location of all or a part of the facilities covered by the subscriber's application prior to completion of the construction and installation thereof, the subscriber is required to pay to the Company, upon demand, the difference between the total costs and expenses incurred by the Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application.

When an application is cancelled in whole or in part after completion of the construction and installation but prior to the establishment of service the subscriber is required to pay to the Company, upon demand, the applicable minimum and termination charges specified in this Tariff and the applicable connection and construction charges.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

I. MINIMUM CHARGES (Cont'd)

3. Charges Based on Period of Actual Service

a. Charges are based on period of actual service when service for which the minimum charge is one month is terminated within the first month, under the following conditions:

(1) Condemnation of property, damage to property by fire or similar cause necessitating abandonment of the premises.

(2) Death of the subscriber.

b. Charges are based on period of actual service when service for which the minimum charge is one month is assumed by a new subscriber during the first month except for facilities not taken over, to which minimum charges are applicable in accordance with the terms under which the original service was furnished.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE

1. Advance Payments

Any applicant for facilities or service, whose financial responsibility is not established to the satisfaction of the Company, may be required to pay in advance the service connection and installation charges and at least one month's rental.

Applicants for facilities or service to which construction charges are applicable may be required to prepay the monthly payments for such construction charges, the amount of such prepayment to be computed as provided in Section 7.E of this Tariff.

2. Deposits

Subject to the special provisions for residential customers, set forth below, any applicant or subscriber, whose financial responsibility is not established to the satisfaction of the Company, may be required to deposit a sum up to an amount equal to the total of the estimated charges for two months for the facilities and service, except as provided in Paragraph J.3 following for deposits in connection with Election Service. Such applicant or subscriber who requests or is furnished facilities and service for which a minimum charge of more than one month is specified in this Tariff, may, in addition, be required to deposit a sum up to an amount equal to the total of the minimum charge less any installation charge paid by the subscriber. Such applicant or subscriber who requests or is furnished a manual multiple or dial PBX switchboard system or concentrator-identifier equipment may, in addition, be required to deposit a sum up to an amount equal to the total estimated installing and removal costs for the equipment installed less any installation charge paid by the subscriber. The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Tariff regulations for advance payments and for the prompt payment of bills on presentation. Each applicant or subscriber from whom a deposit is collected shall be given a certificate of deposit and a circular containing the terms and conditions applicable to deposits, in accordance with Part 609 of the Rules and Regulations of the Public Service Commission pertaining to subscriber deposits.

Either a new customer or an existing customer may be required to make a deposit. The need for a deposit is based on a new customer's ability to establish satisfactory credit and on an existing customer's payment history with the Company.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

2. Deposits (T)

An existing residential customer is any applicant for service who was a customer of the same telephone corporation within 12 months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

a. Special provisions for residential customers:

(1) Deposits from existing customers. Except as provided in Paragraph J.2.a.(4) following, the company may require a deposit from a residential customer if the customer is delinquent in payment, or if the customer's service has been suspended or terminated for non-payment once within the preceding 6-month period. "Delinquent in payment" means that a customer has received 2 consecutive telephone bills without making payment of one-half of the total of the 2 bills prior to the due date of the second bill. In addition, the Company shall provide a customer written notice, at least 10 days before it may assess a deposit, and state that the failure to make timely payment will permit the Company to require a deposit. (A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.)

(2) Deposits from new customers. New customers are asked for information to establish credit. "Yes" answers to any three of the following six credit screen questions entitle a person to service without a deposit, except as provided in Paragraph J.2.a.(4) following.

a. Are you (or your spouse with whom you're living) employed? If so, state your (or your spouse's) employer's name, address, telephone number and your (or your spouse's) position.

b. Have you been employed for the past two years by no more than two employers? If you have been employed for less than two years, is this because you have recently graduated from school, recently been discharged from military service or recently been widowed, separated or divorced?

c. Do you own your own home, or if you rent, have you occupied the premises and your preceding residence for a total of at least two years?

d. Have you maintained a bank account for more than one year?

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)
2. Deposits (Cont'd)
a. Special provisions for residential customers: (Cont'd)
(2) Deposits from new customers (Cont'd)

e. Do you have credit cards, charge accounts, or have you been extended credit by a bank, commercial concern or individual? (A "Yes" response will be negated if subsequent investigation proves the applicant is not credit-worthy.)

f. Do you have any sources of income other than employment, e.g., stocks, bonds, real estate, welfare, pension, alimony, etc.?

(3) Provision of information. Customers are required to provide information which permits the Company to verify their responses. If the customer chooses not to provide credit information, or does not give three "Yes" answers to the above questions, a deposit is required, except as provided in Paragraph J.2.a.(4) following.

(4) Deposits from new or existing customers 62 years of age or older. All new customers or existing customers who are 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was suspended or terminated for non-payment during the preceding 6 months.

Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service.

Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.

(5) Deposits from new or existing customers receiving public assistance. The Company shall not require any person it knows to be a recipient of public assistance, supplementary security income, or additional state public assistance payments to post a Security Deposit.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

2. Deposits (Cont'd)

a. Special provisions for residential customers: (Cont'd)

(6) Recent payment history. Customers who have a recent payment history with the Company (or another New York State telephone company) are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment. A customer who still owes money to the Company for residential service on a prior account in his or her name shall be offered a deferred payment plan not to exceed three months provided that the customer had service for three months and was not terminated for nonpayment during that period. (See also Paragraph J.10 of this Section).

b. Interest on deposits. Simple interest at the rate specified by the Public Service Commission shall be credited or paid to the customer while the Company holds the deposit. New deposits from residential customers are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to residential customers after 1 year, and to business customers after 3 years, unless the customer is delinquent in payment, in which case the Company continues to hold it. When the service is discontinued, the amount of any deposit is applied against the final bill, and any balance is returned to the subscriber.

c. Inadequate Deposit. If the amount of a deposit is inadequate, the customer shall be required to pay an additional amount on request.

d. Return of deposit. When a deposit on existing service is to be returned in whole or in part, the amount to be returned may first be applied to the current amount then payable and the amount for the next succeeding month for telephone service. Return of an amount over and above those amounts payable for telephone service shall be made by check unless the subscriber requests that such amount be credited to his bill, or, at the election of the depositor, the full refund shall be made to the depositor.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

3. Payments and Deposits in Connection With Election Service

(a) Any applicant or Subscriber who is furnished facilities or service for use in connection with a federal, state or local election campaign for political office or in connection with a question, proposition or any other matter which is on an election ballot (Election Service) shall be required to deposit a sum equal to the total of the estimated charges for two months for the facilities or service; provided, however, that when the facilities or service are to be furnished for a period of less than two months, the subscriber shall be required to deposit a sum equal to the estimated charges for such facilities or service for such period.

(b) In any case where the deposit is determined to be insufficient, the Company shall forthwith give written notice to the subscriber of the additional amount of deposit required and of its intention to suspend or terminate service in accordance with the provisions of Paragraph J.4 of this Section if such additional amount of deposit is not received by the date specified in the notice.

(c) Any applicant or subscriber who is furnished facilities or service for use in connection with Election Service shall be required to sign a written application for Election Service which shall identify the applicant or subscriber and which shall expressly state that the person or persons signing the application will be liable for payment of all charges and that the person or persons signing the application understands that the Company will discontinue service under the provisions of Paragraph J.9 of this Section, if any amount due, or any deposit requested, is not paid.

(d) Except as provided in Paragraphs J.3.(a), (b) and (c) above, all other regulations for deposits set forth in Paragraph J.2 of this Section apply.

4. Responsibility for Local and Toll Message Charges

The subscriber is responsible for all messages sent over the subscriber's line and for all messages charged to the subscriber's line where the subscriber, or any person answering the subscriber's line, agrees to accept such charge.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

5. Payment of Charges

Monthly charges for facilities and service (other than charges for calls) are payable monthly in advance, and, except where otherwise provided in this Tariff, all other charges are payable upon request of the Company.

Bills are due on the due date shown on the bill and are payable at any business office of the Company, or at any other office designated by the Company. Except as provided in Paragraph J.18 of this Section, if objection is not received by the Company within 6 months after the bill is rendered, the items and charges appearing thereon shall be deemed to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer by virtue of the preceding sentence if the Company or the customer has records on the basis of which the objection may be considered. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late C)(S)(2)
payment rate, if any, for the service classification under which the customer was billed. (S)(2)

Except as shown in Paragraph J.2.a(6) above, the Company reserves the right to refuse an application for service made by a present or former subscriber who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied or, if a residential applicant had been a residential subscriber for at least three months, and previous termination was not due to nonpayment, until the residential applicant agrees to pay the outstanding amount in full over a period not to exceed three months. In the event that service is connected for a subscriber who is indebted to the Company for telephone service previously furnished such subscriber, the service may be terminated by the Company unless the subscriber satisfies the indebtedness within 20 days after written notification or a residential subscriber who qualifies fails to satisfy the deferred payments due for outstanding amounts.

6. Check Return Charge

A Check Return charge will apply whenever a check, draft or electronic bank debit presented for payment of service is not accepted by the institution to which it is directed or if the institution's initial acceptance is rescinded. (S)(1)

In the case of an error by the institution to which the check, draft or electronic bank debit is directed, the charge will be waived by the Company.

The rate for this service for business customers is subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

(1) Scheduled to become effective July 5, 2014.
(2) Scheduled to become effective July 15, 2014. (N)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

7. Late Payment Charge*

(a) General

A charge at the rate specified in Section 14.1of this Tariff, applies to all amounts previously billed on customers' bills and remaining unpaid at the time the next bill is prepared, excluding the previous month's local service charge, but including arrears and late payment charges.

The late payment charge applies to all unpaid charges billed on the Verizon New York bill, with the exceptions noted in Paragraph J.7.(b) following.

A minimum late payment charge, as specified in Section 14.1 of this Tariff, applies. (C)

(b) Regulations

(1) Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.

(2) The late payment charge does not apply to final accounts.

(3) The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill. If the dispute is resolved in the Company's favor, then the late payment charge will be applied following resolution of the dispute to billed amounts that were not paid while the dispute was pending, for the full period over which those amounts remained unpaid. (N)

(4) All amounts deferred under deferred payment agreements will not be subject to the late payment charge.

(5) The late payment charge does not apply to residence customers who are billed under a quarterly payment plan.

(6) For those residence customers who certify to the Company that they suffer from serious illness, the late payment charge will be waived.

* The late payment charge will be applied to intrastate third party carrier billings only when appropriate tariff authorization is provided in the intrastate jurisdiction.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

7. Late Payment Charge* (Cont'd)

(b) Regulations

7. Life Line customers are exempt from the late payment charge.

8. The late payment charge does not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984)#.

8. Installment Billing

Residence customers may elect to pay their service connection, initial, installation, move, substitution and other non-recurring charges associated with service orders including restoral charges in monthly installments for up to a 12-month period. When installment billing is requested, it will be applied to all non-recurring charges, subject to the following:

a. Installment billing may be used only by residence customers.

b. £Charges will be billed in 12 equal monthly installments.

c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.

d. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

e. More than one installment plan may be in effect for the same customer at the same time, except however, only one installment plan for restoral charges may be in effect at the same time.

f. If a customer disconnects service before the expiration of the plan period all unbilled charges will be included in the final bill rendered.

g. Installment billing payments will continue even though an account is temporarily suspended.

h. No interest or carrying charges will be applied.

State agencies are defined in Section 9 of this Tariff.
£ Seasonal service and short -term service may, at the Company's discretion, be limited to 3 months.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

9. Suspension or Termination for Nonpayment

In the event of the nonpayment of any bill rendered or any required deposit, the Company may suspend service (discontinue outgoing service only) or terminate service (discontinue both incoming and outgoing service) until the bill rendered or the required deposit has been paid.

Such suspension or termination shall not be made until:

At least five days (10 days for termination) after written notification has been served personally on the subscriber, or electronic communications sent to customers who opt – in to receive electronic notifications, or

At least eight days (13 days for termination) after written notification in a postpaid wrapper has been mailed to the billing address of the subscriber, or

At least five days (10 days for termination) after the subscriber has either signed for or refused a registered letter containing written notification mailed to the billing address of the subscriber.

Where termination follows suspension, at least five days must elapse following the date of suspension before service is terminated, unless the subscriber consents to earlier termination.

Provided, however, that message toll service may be refused if, upon request of the Company, the subscriber fails to make a reasonable deposit to guarantee payment for said service or pay the toll charge in advance.

No suspension on weekends or certain holidays. Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit on weekends or Federal or State holidays proclaimed by the President or the Governor, or days on which the main business office of the Company is not open for business.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)
9. Suspension or Termination for Nonpayment (Cont'd)

a. Special provisions for residence customers

(1) Suspension/termination notices may not be issued until at least 25 days after the date of the bill unless exceptional circumstances exist and then only in accordance with Commission approved procedures. Bills must be mailed to customers no later than six business days after the date of the bill. The 25-day period shall be extended one day for each day beyond the sixth business day when bills are mailed late.

(2) Suspension shall not be made until at least 8 days (20 days for termination) after written notification has been issued.

(3) Suspension/termination may occur only between the hours of 8 AM and 4 PM Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through December 26 and December 30 through January 2. At least one attempt shall be made during non-working hours to contact the residential customer by telephone before the date of suspension/termination.

b. Dishonored Checks

If a subscriber who has received a notice of discontinuance pays his bill with a check that is subsequently dishonored, his account remains unpaid and the Company is not required to issue any additional notice before discontinuing service. However, when a check received from a residence customer is dishonored, and that customer has not previously submitted a dishonored check within the past 12 months, the Company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours and the customer shall be given an additional 24 hours to pay before suspension/termination.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)
9. Suspension or Termination for Nonpayment (Cont'd)

c. Exceptions to Suspension and Termination

The monthly rental charge does not apply during the period of suspension or termination for nonpayment. Telephone service shall not be suspended or terminated for:

1. nonpayment of bills rendered other than for telephone service or deposits requested in connection with telephone service;

2. nonpayment for services for which a bill has not been rendered; except the initial advance payment of new subscribers.

d. Suspension or Termination - Medical Emergencies for Residence Customers

In the event of a medical emergency, as defined in 16NYCRR, Sec. 609.5, an additional 30 days will be allowed for residential customers before suspension or termination, provided a medical certificate, as defined in 16NYCRR, Sec. 609.5 is supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the pendency of the emergency, customers will be able to defer payment of monthly charges in an amount up to $30.00 until the emergency ceases or it is determined that customers have the ability to pay the charges. Any charges in excess of $30.00 in any month are due by the due date of the bill.

e. Suspension or Termination - Elderly, Blind or Disabled - Residence Customers

Where a residential customer is known to or identified to the Company as being blind or disabled as defined in 16NYCRR, Sec. 609.5, or 62 years of age or older and all other residents of the subscriber's household are under 18 years of age, 62 years of age or older, blind or disabled, an additional 20 days will be allowed before suspension or termination may occur. The Company shall make a diligent effort to contact by phone or in person, if telephone contact is not successful, an adult resident at the location for purposes of devising a payment plan 8 days before the date of suspension or termination.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

9. Suspension or Termination for Nonpayment (Cont'd)

e. Suspension or Termination – Elderly, Blind or Disabled – Residence Customers (Cont'd)

In cases where service has been suspended or terminated and the telephone corporation subsequently learns that the customer is entitled to the protections established under this subdivision, the telephone corporation shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan. A telephone corporation unable to contact such person within 24 hours shall make reasonable efforts to achieve contact as soon as practicable.

10. Deferred Payment Agreements - Residence Customers

Existing residential customers with three or more months service and for whom service has not been terminated for nonpayment shall be offered a deferred payment agreement prior to suspension/termination, unless it is determined by the Commission that such customer has sufficient resources to pay the bill. Residence customers with medical emergencies and customers who are elderly, blind or disabled shall be exempt from such eligibility criteria.

Service will not be suspended or terminated unless a deferred payment plan is offered.

Final notices of suspension/termination will advise customers of deferred payment arrangements and no less than six days before termination of total service, a deferred payment plan will be offered which will include in bold print a notice that assistance may be obtained from the Commission.

Deferred payment agreements will be for a period of no less than 10 months unless otherwise agreed to by the customers and for amounts of up to $450 unless greater amounts are agreed to by the Company.

Down payments shall not exceed the lesser of one-fifth of the amount deferred or 3 months of a customer's average billing plus the difference between the total amount of arrears and the amount deferred.

11. Adjusted Payment Schedule

Residence customers on fixed incomes (e.g., pensions and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

12. Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

(a) The Company shall have verified in a manner approved by the Public Service Commission that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice of termination, and
(b) The Company shall have checked the subscriber's account on the day suspension or termination occurs, to determine whether payment has been posted to the subscriber's account as of the opening of business on that day.

13. Disputed Bills

Telephone service shall not be suspended or terminated for nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules contained in Subchapter C, Chapter VI, Title 16 of the New York Code of Rules and Regulations, Part 600--Notices of Discontinuance and Complaint Procedures, Section 600.8, and the Company may not discontinue service regarding a disputed bill or deposit until it has complied with said Commission Rules.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the subscriber, having been asked to pay such undisputed portion, does not do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment absent circumstances beyond the Company's control or later upon customer request. When circumstances beyond the Company's control exist, the service will be connected within 24 hours after cessation of such circumstances.

The Commission or its authorized designee may direct reconnection of service which may be within less than 24 hours

Copies of Company complaint handling procedures are on file with the Commission and are available to the Public for inspection upon request at each Company office where applications or payments for service may be made in person.

The regulations contained herein also apply to services furnished under PSC NY No. 13 and 14 Tariff and Parts B, E and G of the Product Guide.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

14. Termination for Cause Other Than Nonpayment

The Company, after notice to the subscriber and after having given the subscriber an opportunity, appropriate to the circumstances involved, to respond to such notice, may, under the following conditions, forthwith terminate the service, and sever the connection and remove its equipment from the subscriber's premises:

a. In the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the subscriber of the rules and regulations governing the facilities and service furnished, or
b. If, in the judgment of the Company, any use of the facilities or service by the subscriber tends to injuriously affect the efficiency of the Company's personnel, plant, property or service.

The Company, however, shall have the right to take immediate action, including termination of the service and severing of the connection without notice to the subscriber when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur.

Prohibited, unlawful or improper use of the facilities or service includes, for example,

(1) the use of facilities or service of the Company to transmit a message or locate a person or otherwise to give or obtain information, without payment of Tariff charges,

(2) calling or permitting others to call another person or persons so frequently or at such times of the day or in such a manner as to harass, frighten, abuse or torment such other person or persons,

(3) the use of profane or obscene language,

(4) the use of the service in such a manner as to interfere with the service of one or more other subscribers or to prevent others from making or receiving calls,

(5) the use of a mechanical dialing device or recorded announcement equipment to seize a subscriber's line, thereby interfering with the subscriber's use of the service,

(6) the obtaining of telephone service by any fraudulent means whatsoever, with the intent of avoiding payment for the service.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)
14. Termination for Cause Other Than Nonpayment (Cont'd)

Suspension/Termination relating to Port Services - The suspension/termination of an interconnector for nonpayment or for cause other than nonpayment as described in this Section will result in the suspension/termination of any customer of a port or ports offered pursuant to Section 12 of this Tariff who has selected said interconnector for provision of links. The Company will notify the affected customers prior to the suspension/termination date to advise them of their options: disconnect or select the Company or another interconnector for provision of their links.

Abandonment

a. In the event of abandonment of facilities or use by unauthorized persons, the Company may terminate telephone service if it is determined by an inspection of the premises, or such other means as are necessary, that such facilities have in fact been abandoned or are being used by unauthorized personnel.

Suspension/termination of residential service for abandonment or unauthorized use may occur only after such means are used which are reasonably calculated to determine occupancy or authorized use and a notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous notifications are returned as non-deliverables or a new customer advises that he or she moved into the location.

b. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and that service is subsequently restored to the same subscriber at the same location

(1) no charge shall apply for the period during which service had been terminated, and

(2) no charge shall be made for reconnection of the service if the termination was in error.

The regulations contained herein also apply to service furnished under PSC NY No. 13 and 14 Tariff and Parts B, E and G of the Product Guide.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

15. Termination by Notice

Subject to the rules and regulations from time to time in force and effect, facilities and service may be terminated by the subscriber or the Company by giving 10 days' notice in writing. For customers who opt-in to receive electronic notification, this notice may be by electronic communications.

16. Backbilling

Charges for previously unbilled service or upward adjustments of bills previously rendered to residence customers may not be billed beyond 24 months after the error occurred unless the culpable conduct of the customer caused or contributed to the untimely billing. When such charges are billed, the company must provide an explanation and advise customers that payment may be made under an installment plan which shall not be less than one month for each month represented by the late billed charges unless otherwise agreed to. In addition, the company may not terminate service for nonpayment of charges rendered in excess of 6 months after the service was provided unless the delay in billing was due to the customer's culpable conduct. Upon request, a written explanation will be provided.

17. Quarterly Payment Plan

Residential customers, 62 years of age or older, may request a plan for payment on a quarterly basis of charges for services rendered, provided that such customer's average annual billing is not more than $300.00.

18. Billing Discrepancies

a. General

The following provisions govern the disposition of billing discrepancies related to recurring monthly charges for exchange access lines, private lines, service features, such as Custom Calling Service and equipment. Except for the provision or interest as set forth in Paragraph J.18.c following, these provisions shall not apply to charges related to the Company's usage services, including access to interexchange carriers.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)
18. Billing Discrepancies (Cont'd)

b. Overbilling

(1) When a claim for overbilling is made to the Company and that claim is verified by a physical inventory or other Company verification procedure, credit is given to the date of disconnection, if available from Company records or reasonable evidence provided by the customer, up to a maximum of six years. If a disconnect record is not available, but a record of physical activity other than disconnection is available, credit is given to the date of that activity, up to a maximum of three years. When no disconnect record or record of other activity is available, credit is given to the date billing commenced, up to a maximum of six months.

(2) For purposes of the above tariff provision, an exchange access line and its associated features and equipment shall be deemed to still be in service, where dial tone exists at the customer's demarcation point, (Note 1) as defined in Section 9 of this Tariff. For purposes of the above tariff provision, a private line and its associated features and equipment shall be deemed to still be in service where a continuous dedicated circuit exists between the customer's demarcation points(s).

Note 1
For multiline customers in single tenant buildings or customers occupying an entire floor in buildings with Verizon New York Inc. riser cable, the line/ circuit shall be verified to the first device accessible to the customer (i.e. block, jack, CPE, etc.) closest to the house/ riser terminal in the riser closet. For lines/ circuits directly connected to the house/ riser terminal, the company shall, in its discretion, either connect the line/ circuit to an existing accessible point in the house/ riser closet, or shall install an accessible point, of a type determined by the Company in the house/ riser closet and connect to it. The Company shall verify the line/ circuit to the accessible point.

In addition, in those instances where there is reasonable evidence that non-Company personnel altered facilities on the Company's side of the demarcation point or CAP in the case of customers qualifying for a CAP, an exchange access line or private line and its associated features and equipment shall be deemed to still be in service and no credit shall apply.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

J. PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

18. Billing Discrepancies (Cont'd)

b. Overbilling (Cont'd)

Interest, compounded monthly, will be paid on customer overpayments. Customer overpayments are considered to have occurred when payment in excess of the correct charges for service is made and is caused by erroneous company billing. The rate of interest shall be the greater of the unadjusted customer deposit rate or the rate that is paid as the late payment charge. Interest will be adjusted for any changes in the deposit rate or the late payment rate. Subject to Paragraph J.18.a preceding, interest shall be paid from the date the overpayment is made to the date the overpayment is refunded. The late payment charge rate is set forth in Section 14.1 of this Tariff.

Interest will only be paid when the customer overpayment was caused by erroneous billing by the Company. Interest will not be paid on customer overpayments that are refunded within 30 days after such overpayment is received by the Company.

a. Underbilling

Subject to the regulations governing backbilling for residence service (16 NYCRR §609.10), customers shall be backbilled for underbilled items to the date the customer received service, up to a maximum of six years, where the company or customer has a record of when service was connected. Where a record of connection is not available, but a record of activity other than connection is available, the customer shall be backbilled to the date of that activity, up to a maximum of six years. Where there are no records indicating connection or other activity, billing will commence as of the date of discovery of the underbilling. No interest shall be applied.

19. Termination Liability

Early termination charges that are otherwise applicable to term commitments for Voice Exchange services such as, but not limited to, Centrex, Business Lines and Trunks, ISDN PRI, Corporate Rewards, and Flexpath services, provided under any of the Company's tariffs or under agreements made pursuant to such tariffs, will not be assessed when the customer changes or upgrades to another service that is provided by the Company or its affiliates under a term commitment provided the following conditions are met: (C)

a. The revenue value to the Company or its affiliates of the new term commitment is equal to or greater than the remaining value of the current term commitment; and

b. The customer timely notifies Verizon that the orders to discontinue the existing service and the orders for the new or upgraded service are related in order to enable the Company and its affiliates to coordinate the implementations of both orders within reasonable time frames.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

K. ORDER OF PRECEDENCE DURING PERIOD OF FACILITY SHORTAGES

Whenever facilities are not immediately available to furnish service to all applicants, the order of precedence, by categories, will continue to be that followed under the Civilian Production Administration Utilities Order U-2, as amended August 7, 1946, as shown below.

Category I

Business service and residence main service to the extent required for the proper discharge of duties essential to the activities of:

Official Army, Navy, Marine Corps and Coast Guard Units and the Veterans' Administration;

Official Federal, State, county and municipal government services;

Official agencies of foreign governments;

Public or private organizations directly serving the public safety, health, or welfare, such as: hospitals, clinics, sanitarium; physicians, surgeons, dentists, nurses, nurses' registries, veterinarians, ambulance services, manufacturers or distributors (wholesale and retail) of drugs, surgical, medical, hospital or dental supplies or equipment; mortuaries, burial service organizations; the American Red Cross and similar agencies;

Philanthropic and eleemosynary organizations recognized as such by the Bureau of Internal Revenue, including their fund raising offices; United Service Organizations and other similar organizations; religious establishments and their officiating clergy; Christian Science practitioners; public and private schools;

Press associations, newspapers, radio broadcasting stations;

Public transportation, pipe line companies, all types of public utilities;

Labor unions having bona fide collective bargaining agreements, with business concerns identified in this category;

Public Telephone Services;

Temporary installation of residence main service when the immediate installation of service is essential to the protection of life;

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

K. ORDER OF PRECEDENCE DURING PERIOD OF FACILITY SHORTAGES (Cont'd)
Category I (Cont'd)

Temporary installation of one residence extension telephone when it is essential in cases of serious illness;

One residence extension telephone and/or connection with an answering bureau for practicing physicians and surgeons;

Changes of address of business service and of residence main service within the same central office area;

Service, other than listed above, required because of essentiality or unreasonable hardship.

Category II

Changes of address of business service within the same exchange or between exchanges within the State of New York or within the vicinity of New York City.

Category III

New business service for an enterprise which is substantially owned and principally operated or managed by a veteran who applies for service within twenty-four months after being honorably separated or placed on terminal leave from the armed forces of the United States or the merchant marine, provided such enterprise is expected to be the veteran's principal means of livelihood. The applicant for service must certify to these facts in writing.

Category IV

Business service other than that included in the above categories.

Category V

Residence main service where:

The attending physician or surgeon certifies in writing that there exists a condition of serious illness or pregnancy involving serious complications that he must be called repeatedly at unpredictable intervals for emergency treatment and that in view of all the circumstances telephone service is essential. Such service shall be terminated within 30 days of the termination of the conditions specified above.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

K. ORDER OF PRECEDENCE DURING PERIOD OF FACILITY SHORTAGES (Cont'd)

Category V (Cont'd)

Residence main service where: (Cont'd)

A person lives alone and the attending physician certifies in writing that such person is confined to residence quarters for a protracted period by reason of serious illness or physical disability and that in view of all the circumstances telephone service is essential; residence main service where a blind person lives alone. The phrase "lives alone" includes a person who is alone all day or during the day or night working hours, except for one or more children aged fifteen years or younger or another person either blind or similarly certified to be confined to residence quarters by reason of serious illness or physical disability. Such service shall be terminated within 30 days after the termination of the conditions specified above.

A seriously disabled veteran of the armed forces of the United States who applies for service within twenty-four months after being honorably separated from the armed forces. For the purpose of this paragraph a veteran will be considered seriously disabled if he is receiving disability payments of $50.00 a month or more from the Veterans' Administration. The applicant for service must certify to these facts in writing.

Category VI

Changes of address of residence main service within the same exchange or between exchanges within the State of New York or within the vicinity of New York City.

Category VII

New residence main service to the extent required for the proper discharge of duties essential to the following activities:

The hiring of substantial numbers of people;

The furnishing of material, equipment or facilities under prime or subcontracts to the armed forces of the United States and by suppliers to such prime or subcontractors; the converting of war plants to peacetime operations; and the reestablishing under the same ownership of businesses which were obliged to close during the war because of lack of materials or manpower or because of wartime regulations; persons (such as engineers, architects, contractors, chemists, lawyers and accounts) who perform special services for these activities or for public works projects;

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

K. ORDER OF PRECEDENCE DURING PERIOD OF FACILITY SHORTAGES (Cont'd)
Category VII (Cont'd)

New residence main service to the extent required for the proper discharge of duties essential to the following activities: (Cont'd)

The production and wholesale distribution of fuel and lumber and other construction materials and construction equipment and mining equipment; mining operations and mining engineers;

The maintaining or servicing of equipment essential to the following: the armed forces, production for the armed forces or conversion from such production, public works projects, public transportation, public utilities, pipe line companies, mining operations, and producers of fuel, lumber and other construction materials and construction equipment and mining equipment;

Food processing, food distribution (wholesale and retail) and food storage and production of substantial quantities of food;

Labor unions having bona fide collective bargaining agreements with business concerns identified in this category.

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GENERAL TARIFF

GENERAL RULES AND REGULATIONS

K. ORDER OF PRECEDENCE DURING PERIOD OF FACILITY SHORTAGES (Cont'd)

Category VIII

New residence main service for:

The wife of a member of the armed forces of the United States or the merchant marine who is on active duty away from home, where she is pregnant and there is no one else in her household or where her household consists only of herself and one or more children aged fifteen years or younger; and under the same circumstances for a widow whose husband died since January 1, 1940 while a member of the armed forces of the United States or the merchant marine. For the purpose of this paragraph the presence of one or more persons who are blind or confined to residence quarters by reason of serious illness or physical disability shall be disregarded. The applicant for service must certify to these facts in writing.

Those who discontinued residence service upon entering the armed forces of the United States or the merchant marine and who apply for service within twenty-four months after being honorably separated or placed on terminal leave from the armed forces or the merchant marine. The applicant for service must certify to these facts in writing.

A veteran who is head of a family (that is, who maintains in one household one or more individuals other than himself who are connected with him by blood relationship, relationship by marriage, or by adoption) and who applies for service within twenty-four months after being honorably separated or placed on terminal leave from the armed forces of the United States or the merchant marine. The applicant for service must certify to these facts in writing.

Category IX

New residence main service other than that included in the above categories.

Category X

Residence extension telephones other than those specifically set forth in Category I above.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

L. ADDITIONAL FLAT RATE LINES FOR CIVILIAN DEFENSE

During the period that the New York State Civil Defense Law shall remain in effect, additional business flat rate lines and additional business flat rate PBX trunks for Civil Defense purposes will be furnished subject to the following rates and regulations.

1. Regulations

a. The lines or trunks furnished are to be used exclusively for Civil Defense purposes at Key Point Air Raid Warning Centers, Sub-Air Raid Warning Centers and Civil Defense Control Centers.

b. The lines or trunks shall be supplemental to a business flat rate individual line or PBX flat rate service furnished the subscriber at Tariff rates.

c. The lines or trunks shall be located in the same building as the main station or PBX system.

d. Additional PBX trunks shall be connected to the same private branch exchange as the trunk to which they are supplemental.

e. Such additional lines and PBX trunks may not be listed.

2. Rates and Charges

The rates for this service are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

M. CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY WESTERN UNION TELEGRAPH COMPANY

Interexchange private line services and channels furnished by The Western Union Telegraph Company to its customers under its tariffs for use in voice or alternate voice-data, voice-teleprinter, or facsimile-voice transmission may, when used for voice transmission and terminated in instrumentalities furnished at both ends by the Company as a part of an exchange or private line service provided by the Company to the same customer under this Tariff, be connected for exchange and message toll telephone service through such instrumentalities.

Interexchange private line channels and services furnished by The Western Union Telegraph Company as above to the U.S. Department of the Army, Navy or Air Force and terminated at both ends in an instrumentality furnished by such Department, or at one end in such an instrumentality and at the other end in an instrumentality furnished by the Company, may also be connected with the Company's facilities subject to the conditions set forth in Paragraph N. of this Section.

Interexchange private line services and channels furnished by The Western Union Telegraph Company to its customers, may also be connected, when used for voice transmission, with channels furnished by the Company for use with subscriber-provided intercommunicating equipment under Part B of the Product Guide.

Channels within a communications base capacity furnished by the Company to The Western Union Telegraph Company for use by the latter as a part of its plant in furnishing TELPAK service under its tariffs may also, when connected at one end to a Company instrumentality in one exchange and used for voice transmission, be connected at the other end to a Company central office in a different exchange for foreign exchange telephone service in the latter exchange. Such channels may be extended by means of channels of telephone grade furnished to The Western Union Telegraph Company by the Company from a Company central office in either such exchange to a Company instrumentality, or to a Company central office, in another exchange, for foreign exchange telephone service.

Tariff rates and charges apply for equipment provided by the Company. Such rates and charges are in addition to the charges made by The Western Union Telegraph Company for the services and channels which it provides.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

N. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

1. General

The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and information on the website of the Department of Homeland Security's Office Of Emergency Communications (OEC). Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

The TSP program has two components, restoration and provisioning.

i. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

ii. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

N. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (Cont'd)

2. TSP Request Process – Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

a. determine that the user's telecommunications service supports an NS/EP function under one of the following TSP categories:

(1) National Security Leadership
(2) National Security Posture and U.S. Population Attack Warning
(3) Public Health, Safety, and Maintenance of Law and Order
(4) Public Welfare and Maintenance of National Economic Posture
(5) Critical to the Protection of Life and Property or to NS/EP Activities During an Emergency

b. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category.

c. Complete the TSP Request for Service Users form (SF 315) available the U.S. Department of Homeland Security website (http://www.dhs.gov/telecommunications-service-priority-tsp).

d. For non-federal users, should call the Department of Homeland Security Priority Telecommunications Service Center toll free at 866-627-2255.for instructions on submitting a TSP request.

e. Submit the SF 315 to the OEC.

f. Upon receipt of the TSP Authorization Code from the OEC, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

N. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (Cont'd)

3. TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in Paragraph N.2 preceding for restoration priority assignment except for the following differences. The user should:

a. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in Paragraph N.2.a preceding and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

b. Verify that the Company cannot meet the service due date without a TSP assignment.

c. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

4. Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

a. Identify telecommunications services requiring priority.

b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years, and must be done before expiration of the end-user's TSP Authorization Code(s).

c. Accept TSP services by the service due dates.

d. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.

e. Pay the Company any authorized costs associated with priority services.

f. Report to the Company any failed or unusable services with priority levels.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

N. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (Cont'd)

4. Responsibilities of the End-User (Cont'd)

g. Designate a 24-hour point of contact for each TSP request and apprise the OEC. (T)

h. Cooperate with the OEC during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

5. Responsibilities of the Company

The Company will perform the following:

a. Provide TSP service only after receipt of a TSP authorization code.

b. Revoke TSP services at the direction of the end-user or OEC.

c. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).

d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

e. Designate a 24-hour point of contact to coordinate TSP processes with the OEC.

f. Confirm completion of TSP service order activity to the OEC.

g. Participate in reconciliation of TSP information at the request of the OEC.

h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

i. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.

k. Disclose content of the NS/EP TSP database only as may be required by law.

l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OEC.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

N. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (Cont'd)

6. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

7. Rates and Charges

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

O. CRITICAL FACILITIES ADMINISTRATION SERVICE

1. General Description

Customers that subscribe to Critical Facilities Administration ("CFA") Service will be provided with information about the physical path of their Qualified Circuits by a Verizon Representative, upon the written request of the Customer and subject to applicable Verizon security and confidentiality safeguards and procedures. All Subscribing Circuits must be enrolled in the Federal Telecommunications Service Priority (“TSP”) Program.

2. Definitions

a. CFA Subscriber – Verizon Customer subscribing to the CFA Service for at least one Subscribing Circuit.

b. Federal TSP Program – The Federal program described in Paragraph N. of this Section.

c. Qualified Circuit – A circuit which (i) is provided by Verizon using Verizon facilities, and (ii) is enrolled in the Federal TSP Program, but only for so long as that circuit meets both conditions (i) and (ii).

d. Subscribing Circuit – A Qualified Circuit that is subscribed to the CFA Service, as specified below.

3. Eligibility for Subscription

a. Only Qualified Circuits will be eligible for subscription to CFA Service.

b. In order to subscribe a circuit to the CFA Service, a Verizon customer must submit a written application to Verizon and identify in the application one or more Qualified Circuits that the Customer seeks to subscribe to the Service. Once an application to subscribe a Qualified Circuit is approved, that Circuit will be referred to as a "Subscribing Circuit."

c. Upon subscribing to the CFA Service, the CFA Subscriber must execute a nondisclosure agreement supplied by Verizon, under which the Subscriber agrees to treat as confidential data, all information about Subscribing Circuits provided by Verizon pursuant to the Service. No data regarding the physical path of a Qualified Circuit will be provided to Customers under this Service until the confidentiality agreement has been executed.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

O. CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

4. Delivery of Path Information and Availability

a. After execution of the required confidentiality agreement, and submitting a written request for physical path information for one or more Subscribing Circuits, the CFA Subscriber will be provided with hardcopy documentation containing a description of the physical path of the Subscribing Circuits, including street level detail of said path, where available ("Path Documentation"). Verizon will negotiate an acceptable timeframe with the CFA Subscriber for delivery of the Path Documentation, subject to the availability of suitable facilities, resources and personnel.

b. In the event of a major outage, provision of CFA Service as to any area directly or indirectly impacted by the outage may be suspended at the sole discretion of the Company. In such circumstances, Path Documentation, reflecting the restoration, if applicable, will be provided in response to a written request within ninety (90) days after the restoration of service. This interval is subject to change if information from a third party is required. Verizon will negotiate an acceptable timeframe with the CFA Subscriber for delivery of the Path Documentation, subject to the availability of suitable facilities, resources and personnel.

c. The Path Documentation provided to CFA Subscribers represents the data available at the time of the Customer's written request. Since the data is subject to changes or rearrangements, updates will be provided only upon subsequent written request of the Customer. Any additional requests or updates are also subject to rates specified below.

5. Rates and Charges

For each request submitted, the Customer will be charged the appropriate engineering customer work order charge in effect at the time of the request.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH

GENERAL BASIS OF EXCHANGE RATES

1. General

Exchanges are classified by rate groups for the purpose of establishing local service charges. The rate group classification is based on number of exchange access lines in the primary calling area, and is determined by the following limits:

Rate Group	Total Number of Exchange Access Lines in Primary Calling Area		
Group 1	1	-	3,600
Group 3	3,601	-	17,000
Group 5	17,001	-	60,000
Group 7	60,001	-	260,000
Group 9	260,001	-	650,000
N. Y. Met. Exchange *	Rates specified in Tariff P.S.C. No. 16--COMMUNICATIONS.		
Amityville Cold Spring Harbor * Farmingdale	Rates specified in Tariff PSC NY No. 3--COMMUNICATIONS.		

For local service charges, see Local Exchange Tariffs P.S.C. No. 16 and PSC NY No. 3--COMMUNICATIONS.

2. Changes in Rate Group

The rate group classification of an exchange is subject to change in accordance with the schedule set forth in Paragraph P.1 above on occasions such as (1) an enlargement or reduction of local calling area, (2) enlargement or reduction of primary calling area, or (3) growth or decline in access lines within primary calling area. Such changes may be effected only by filing an appropriate tariff in the manner provided by law and the acceptance thereof by the Commission.

* The optional flat rate residence service offered in the Suburban Zones of the New York Metropolitan Exchange and in Amityville, Cold Spring Harbor and Farmingdale is furnished subject to rate grouping based on the foregoing limits.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)

3. Basic Schedule of Group Rates

a. Flat Rate Lines - For Rates and Charges, see Section 14.1 of this Tariff.

b. Message Rate Lines

(1) Residence – For Rates and Charges, see Section 14.1 of this Tariff.

(2) Business - For Rates and Charges, see Section 14.1 of this Tariff. (T)

(D)(1)

(1) See Attachment Page 1, Paragraph 2., following all pages that are a part of this Section, which sets forth the implementation date as provided for in Section 1 A.13. of this Tariff. (N)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)
3. Basic Schedule of Group Rates (Cont'd)
b. Message Rate Lines (Cont'd)
(2) Business (Cont'd)
(a) 24-Month Term Plan Option# (T)

The 24-Month Term Plan Option is an optional plan under which the customer can commit to purchase one or more message-rate business lines for a period of 24 months

(N)(1)

Verizon New York Inc. reserves the right to change the price for the 24 month Term Plan at any time as provided in Section 14.1 of this Tariff and such new price shall apply to all new term agreements from the effective date of the new price.

- Termination Liability
  (i) Plan 1 (N)(1)
  The following terms apply to customers who subscribe to or renew the plan on or after July 1, 2006 and who do not elect Plan 2 for those lines: (C)(1)

  - In the event the service is terminated by the customer prior to the completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted in Paragraph (iii) following. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) excluding any promotional discounts for the remainder of the term. For example: (T) (T) (C)(1)

    Termination Charge = 25% x MRC x #of lines x Remainder of Term*

  - End of Term Options - Prior to the end of the term commitment period the customer may select one of the following options, to be effective at the end of the term: (T)
    - renew the current term commitment,
    - arrange for termination of service, or
    - convert to month-to-month service.

    In the event the customer does not select one of the preceding options, the customer will be converted to month-to-month service.

* When termination of service is effective other than on the last day of a month, the Remainder of Term includes a fraction of a full month equal to the number of days remaining, after the date of termination, in the month in which service is terminated, divided by 30 days.

\# Effective August 5, 2013, Foreign Exchange lines with a 24-month term will no longer be available.

(1) See Attachment Page 1, Paragraph 2., following all pages that are a part of this Section, which sets forth the implementation date as provided for in Section 1 A.13. of this Tariff. (N) (N)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd) (T)
3. Basic Schedule of Group Rates (Cont'd)
b. Message Rate Lines (Cont'd)
(2) Business (Cont'd)
(a) 24-Month Term Plan Option# (Cont'd)
• Termination Liability (Cont'd)

(i) Plan 2

The following terms apply to customers who choose to subscribe or renew lines to a 24-month plan under these terms.

- In the event the service is terminated by the customer prior to the completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted in Paragraph (iii) following. The amount of the early termination charge will be 35% of the monthly recurring charge(s) (MRC) excluding any promotional discounts for the line(s) being terminated multiplied by the remainder of the term in months.

  For example:
  Termination Charge = 35% x MRC x # of lines terminating early x remainder of term

  The remainder of term will be calculated based upon the number of days left in the 24-month term divided by 30.

- End of Term Options
  - The plan will automatically renew for another 24-month term under the same terms, except that the monthly rate will be adjusted to the prevailing plan rate in effect at the time of renewal. In the event the customer terminates service within 30 days before the end of a term to 60 days after the term automatically renews the Termination Liability Charge will be waived.
  - The customer may call to arrange for termination of the service or conversion to a month-to-month service at the end of the then current term. The plan will not automatically renew if the customer or the Company contacts the other to cancel within sixty (60) days before the renewal date.

Effective August 5, 2013, Foreign Exchange lines with a 24-month term will no longer be available.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)
3. Basic Schedule of Group Rates (Cont'd) (T)
b. Message Rate Lines (Cont'd)
(2) Business (Cont'd)
(a) 24-Month Term Plan Option# (Cont'd)
• Termination Liability (Cont'd)
(ii) Plan 2 (Cont'd)

▪ Coterminous Lines
- The terms and expiration dates of all lines subscribed to or renewed under Plan 2 and within the same account will be coterminous based upon the date of the first line established.
- Lines subscribed to under Plan 2 may not be combined with features, call plans, usage or other voice services under a term commitment. For lines subscribed to under Plan 2, other voice services and/or features may be purchased only on a month-to-month basis.

(iii) Early termination charges will not be assessed under the following circumstances:
- If the customer terminates service within the first 30 days of subscription or automatic renewal;
- if the rate for the service is increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges;
- if the customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
- if the customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;
- if the customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the revenue value of the new term commitment is equal to or greater than the remaining revenue value of the current term commitment;
- if the Company withdraws, for any reason, the 24 Month term Plan. All customer subscriptions will be cancelled as of the date of such withdrawal, or,

Effective August 5, 2013, Foreign Exchange lines with a 24-month term will no longer be available. (D)
(D)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)
3. Basic Schedule of Group Rates (Cont'd) (T)
b. Message Rate Lines (Cont'd)
(2) Business (Cont'd)
(a) 24-Month Term Plan Option# (Cont'd)

- Termination Liability (Cont'd)

(ii) Early termination charges will not be assessed under the following circumstances: (Cont'd)

- if the customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
  - the revenue value of the new term commitment is equal to or greater than the remaining revenue value of the current term commitment,
  - the Company provides the new service via tariff, Product Guide or on a Customer–Specific Pricing (CSP) agreement; and
  - the order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

- Service Connection Charge(s) Waiver

Any otherwise applicable service connection charges associated with the Business 24-Month Term Plan Option, with the exception of the Service Order Charge, will be waived for customers that subscribe to the plan. The full amount waived under the preceding sentence will be charged back to the customer if the customer leaves Verizon New York Inc. or disconnects any line(s) under the plan within 12 months after signing up for the plan.

- Monthly Charges

In the event the service is terminated by the customer prior to the completion of the current term commitment period, the customer shall be liable for applicable monthly charges incurred up to the day of termination of service. When service is terminated other than on the last day of a month, monthly charges shall include the product of (a) applicable monthly charge, and (b) a fraction equal to the number of days from the beginning of the month in which service is terminated to the date of termination, divided by 30 days.

The rates for this service are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff. (D)
(D)
(D)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)

4. Flexing Pricing Plan

This service is subject to the Flexible Pricing Plan regulations set forth in Section A.8, preceding, except as otherwise provided below:

a. Individual Message Business and Business Trunk may be decreased, selectively and in varying amounts, so long as the rates cover their relevant costs.

b. Individual Message Business and Business Trunk rates may be increased selectively and in varying amounts not to exceed five percent per year. (M)

c. Changes in Individual Message Business and Business Trunk rates will be effective coincident with the subscriber's bill date following the effective date of the change.

d. Individual Message Business and Business Trunk rates may be changed on a wire center by wire center basis in any wire center area where a certified local exchange carrier has established a presence.

5. Rates and Charges

For Rates and Charges, see Section 14.1 of this Tariff.

Material on this page formerly appeared on Page 100. (T)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

Q. LOCAL USAGE DETAIL LISTS

1. General

Upon request, subscribers will be furnished copies of the Local Usage Detail lists used in Company offices. The lists show the time of call, initial period charge and total charge for dialed multi-unit local calls. Primary calling area calls of over 5 minutes are similarly listed in offices where lower off-peak message charges apply during certain time periods, as shown in the Local Exchange tariffs. All other primary calling area calls are entered as a bulk figure.

Local Usage Detail lists are furnished with the understanding that they are not purported to be the subscriber's billing record and the number of local calls and message units shown on the Local Usage Detail list will not, in many cases, balance with the number of messages on the subscriber's bill. They are provided for use only as an aid in analyzing local usage. Local Usage Detail lists are furnished subject to availability.

2. Rates and Charges

The rate for this service for business customers is subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

R. BILLING DETAIL

1. Outward WATS Message Detail

a. Upon request, subscribers to WATS service will be furnished message detail for outward WATS service on magnetic tape. Detail consists of the WATS line number, or in some offices, the first line number of a group, date and time of call, called number and elapsed minutes. Editing, sorting or summarizing are not provided. Since the furnishing of this service requires computer and manpower time, it is furnished subject to availability. Magnetic tapes are non-returnable and no credit will be applied for any tapes returned.

b. Charges

The rates for this service are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

2. Special Billing Detail

a. General

Upon request, customers will be furnished the following special billing detail on magnetic tape, at the following charges:

(1) Toll Message Statement

#(2) Other Charges and Credits Statement

*#(3) Service Charge Details or Customer Service Record

(4) Centrex Special Message Unit Billing

For each primary station line number, a summary by day, evening and night periods, of primary area calls and charges and extended area calls and message units.

Magnetic tapes are non-returnable and no credit will be applied for any tapes returned.

* Duplicate Customer Service Records for current months and Customer Service Records for prior months where available will be provided on paper, or any media supported by Verizon New York Inc. for Customer Service Records at the time of the request, for the same charge as for magnetic tape.

\# Furnished on punched cards at same charge as for magnetic tape, only to customers who are currently receiving them. No new requests for punched cards will be accepted.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

R. BILLING DETAIL (Cont'd)

2. Special Billing Detail (Cont'd)

b. Charges

The rates for this service are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

3. 450 Formatted Bill Data Service - Single Bill

a. General

450 Formatted Bill Data Service - Single Bill (450 FBDS) is a service that is designed for all business customers and provides complete billing information on magnetic tape, tape cartridge or floppy diskette. Any business customer will have the option of receiving their billing data on one of the magnetic billing arrangements. 450 FBDS contains all of the information that appears on the paper bill at the same level of detail.

b. Regulations

(1) The service is available to business subscribers.

(2) 450 FBDS for Public Telephone Service shall be purchased separately.

(3) 450 FBDS available for services not billed by the Company.

(4) Customers subscribing to 450 FBDS shall receive their bill on one of the billing arrangements (magnetic tape, cartridge tape or floppy diskette) and in paper format.

(5) The customer agrees to accept the code terminology and data processing format utilized by Verizon New York Inc. for 450 FBDS.

(6) The Company reserves the right to change its code terminology and data processing format utilized for 450 FBDS at any time upon thirty (30) days' notice to the customer.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

R. BILLING DETAIL (Cont'd)
3. 450 Formatted Bill Data Service - Single Bill (Cont'd)
b. Regulations (Cont'd)

(7) Should the customer receive a magnetic tape, cartridge tape or floppy diskette in an impaired condition from The Company, The Company will provide customer with a new magnetic tape, cartridge tape or floppy diskette provided that the customer notifies The Company regarding the impaired material prior to the customer's next month's bill date. In the event that The Company cannot provide a new magnetic tape, cartridge tape or floppy diskette, the customer's sole recourse against The Company is a credit on its bill in the amount of the monthly rate of 450 FBDS.

(8) Customers whose telephone service has been suspended for non-payment during the twelve (12) months prior to requesting 450 FBDS shall not be eligible for the service.

(9) Customers bills must be clear of any unpaid balances on all accounts before 450 FBDS is initiated.

(10) A minimum service period of 3 months applies to 450 FBDS. In the event that the customer chooses to cancel 450 FBDS prior to expiration of the three (3) month period, the customer agrees to pay the applicable monthly rates for any unexpired part of the minimum three (3) month period.

(11) All tariff provisions including, without limitation, those pertaining to denial of service, shall continue to apply.

(12) The customer is responsible for payment of 450 FBDS in accordance with regular billing and collection procedure. Failure to pay will cause the account to become delinquent and the 450 FBDS account may be suspended for non-payment.

(13) When a customer cancels and subsequently reinstates 450 FBDS, new service initiation charges will apply.

c. Rates and Charges

The rates for this service are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

S. DISCOUNTED SERVICE FOR CUSTOMERS WITH HEARING OR SPEECH DISABILITIES

Persons who have been certified to the Company as having a hearing or speech disability which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter or other non-voice equipment for telephone communication will receive, upon application to the Company, a 50% reduction on the following charges:

1. Local and intrastate intraLATA toll message charges billed to the disabled person's telephone service.

2. Monthly mileage charges for leased channels and private line circuits furnished to the disabled person for use in non-voice communication.

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing certifications establishing the hearing or speech disability such as those which qualify the disabled person for social security benefits on the basis of total hearing disability or for use of facilities of an agency for persons with hearing or speech disabilities.

Discounted business service for customers with a hearing or speech disability may be resold in accordance with the provisions of Tariff PSC NY No. 9, provided the patron of the reseller has been certified to the Company as specified above.

The reduction in charges is applied at only one location designated by the disabled person.

The term “Persons with Disabilities” when used in connection with persons having a hearing or speech disability is defined in Section 9 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

T. SPECIALIZED EQUIPMENT FOR CUSTOMERS WITH DISABILITIES

As required by Section 92-a of the New York State Public Service Law, the Company will provide, upon request, certain items of specialized equipment for customers with hearing or speech disabilities.

a. Specialized equipment for customers certified as having hearing or speech disabilities is offered for sale by the Company at a price not to exceed the actual purchase price including any applicable shipping costs to the Company.

b. New requests for these items of equipment must be accompanied by certification of the hearing or speech disability as described in Section 1.S preceding, except that a person who is 62 years of age or older may arrange purchase of an amplified telephone without providing certification of disability; however, proof of age will be required.

c. The Company will advise customers requesting this equipment of the applicable purchase terms and conditions, including maintenance and warranty, prior to sale of the equipment.

NOTE: In compliance with the decree of the Modification of Final Judgment, the Company will not offer embedded Customer Premises Equipment (CPE) after January 1, 1984 except for CPE provided to 911 Universal Emergency Telephone Number Service and handicapped services.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

U. MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES

In certain cities and villages a municipal surcharge to recover the additional expense related to Local Utility Gross Revenue Taxes applies to recurring and non-recurring rates and charges for all intrastate services except toll message usage, operators, WATS, check return and late payment charges. Foreign exchange service provided from a central office of this Company located in a city or village where a surcharge applies is subject to the surcharge applicable in the serving central office.

Services provided by one telephone company to another, to be resold by the second telephone company, are not subject to the municipal surcharge for local utility gross revenue taxes. To be exempt from the municipal surcharge, the reseller must possess a Certificate of Public Convenience and Necessity from the New York State Public Service Commission. Public Telephone Services, as specified in Section 3.A and B. of this Tariff, provided to Customer-Owned Coin Operated Telephones (COCOTs), as defined in Sections 3.A.3.a and 3.B.6.A of this Tariff are not subject to the municipal surcharge.

The percentage rate of the surcharge in each locality where such surcharge applies is contained in statements filed with the Public Service Commission. These statements are bound with this schedule following all pages that are a part of Section 1 of thisTariff.

Every such statement shall be filed not less than fifteen business days before the date on which it is proposed to be effective, and no sooner than the date of the tax enactment to which the statement responds; shall become effective no sooner than the date when the tax enactment is filed with the Secretary of State; shall be applicable to bills subject to the tax enactment that are rendered on or after the effective date of the statement; and shall be canceled not more than five business days after the tax enactment either ceases to be effective or is modified so as to reduce the tax rate.

Introduction, cancellation or modification of a surcharge will be effective on the date of the customer's first bill rendered after the effective date of the statement.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

V. SURCHARGE FOR STATE EXCISE TAX ON TELECOMMUNICATION SERVICES AND GROSS EARNINGS TAX (GROSS REVENUE TAX)

A Surcharge to recover the additional expense related to the State Gross Revenue Tax applies to recurring, nonrecurring and usage rates and charges for all intrastate services except charges collected for sent-paid Public Access Smart-pay Lines dialed calls, check return charge and late payment charge.

The surcharge applies on a bill period basis.

The applicable Gross Revenue Tax Surcharge rates are shown on a statement which is attached to this Tariff. Any changes to these rates will be filed on 15 days' notice to the Commission, and as directed by the Commission. Customers will be notified of such changes on the first bill following the change. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Company will file revised surcharges as directed by the Commission.

The statement is bound with this schedule following all pages and supplements that are a part of Section 1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

W. METROPOLITAN COMMUTER TRANSPORTATION DISTRICT TAX SURCHARGE

1. In the counties listed in Paragraph W.2 following, a surcharge to recover the additional expense related to the Temporary Metropolitan Transportation Business Tax Surcharge (MTA Tax) applies to recurring, nonrecurring and usage rates and charges for all intrastate services except charges collected for sent-paid Public Access Smart-pay Lines dialed calls, check return and late payment charges. Foreign exchange service provided from a central office located in one of the counties in Paragraph W.2 following is subject to the surcharge.

2. The surcharge is applicable to service furnished in the following counties:

New York City Counties	Dutchess County
Bronx County	Nassau County
Kings County	Orange County
New York County	Putnam County
Queens County	Rockland County
Richmond County	Suffolk County
	Westchester County

3. The applicable MTA Tax rate is shown on a statement which is attached to this Tariff. Any changes to this rate will be filed on 15 days' notice to the Commission, and as directed by the Commission. Customers will be notified of such changes on the first bill following the rate change. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Company will file a revised surcharge as directed by the Commission.

   The statement is bound with this schedule following all pages and supplements that are a part of Section 1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

X. SURCHARGE FOR STATE UNIVERSAL SERVICE FUND

As permitted in the December 23, 2020 P.S.C. Order in Case 15-M-0742, a monthly surcharge to recover the contributions to the State Universal Service Fund applies on a per line basis. The current State Universal Service Fund Surcharge rate is shown on Statement No. 8 of this Tariff. Verizon will adjust the rate on an annual basis to take into consideration the level of contributions and lines assessed the surcharge. Such adjustments will include true-ups for amounts collected and contributions paid in the prior year. The surcharge will not be applied to lines used to provide Lifeline service. (C) (C)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

Y. REGULATIONS PERTAINING TO SERVICES AND FACILITIES FURNISHED IN CONJUNCTION WITH INTERSTATE FEATURE GROUP A FX/OFF NETWORK ACCESS LINE (ONAL) SWITCHED ACCESS SERVICE

1. Services and facilities furnished to residence or business customers under this Company's Tariffs filed with the Public Service Commission are subject to certain rules and regulations of Tariff F.C.C. No. 11, when used in conjunction with interstate Feature Group A FX/ONAL Switched Access Service.

2. The following provisions are not applicable to the services and facilities set forth in Paragraph Y.4. following when they are used in conjunction with interstate Feature Group A FX/ONAL Switched Access Service:

   P.S.C. No. 15--COMMUNICATIONS
   Section 1

F.2.a	Service interruptions
F.2.b	“Interruption" defined
F.2.f	Exclusively in absence of gross negligence or willful misconduct
J.1	Advance Payments
J.2	Deposits
J.3	Payments and Deposits in connection with Election Service
J.5	Payment of Charges
J.6	Check Return Charge
J.7	Late Payment Charge
J.8	Installment Billing
J.9	Suspension or Termination for Nonpayment
J.10	Deferred Payment Agreements
J.11	Adjusted Payment Schedule
J.12	Verification of Nonpayment
J.13	Disputed Bills
J.14	Termination for Cause other than Nonpayment
J.15.	Termination by Notice

3. The following provisions of Tariff F.C.C. No. 11 apply to the services and facilities set forth in Paragraph 4. following when they are used in conjunction with interstate Feature Group A FX/ONAL Switched Access Service:

   Tariff F.C.C. No. 11

2.1.3.A.	Liability
2.1.8.	Refusal and Discontinuance of Service
2.4.1.	Payment of Rates, Charges and Deposits

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

Y. REGULATIONS PERTAINING TO SERVICES AND FACILITIES FURNISHED IN CONJUNCTION WITH INTERSTATE FEATURE GROUP A FX/OFF NETWORK ACCESS LINE (ONAL) SWITCHED ACCESS SERVICE (Cont'd)

4. The following services and facilities may be used in conjunction with interstate Feature Group A FX/ONAL Switched Access Service:

- Custom Calling Services
- Directory Listings
- Off-premises station lines or other Company-provided equipment

(D)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

Z. IDENTIFICATION OF LINES/CIRCUITS AT DEMARCATION POINT

1. Regulations

At the customer's request, the Company will identify lines/circuits which terminate at the customer's demarcation point.

The Company will not provide visible identification i.e., tag (label) at the customer's demarcation point or elsewhere. However, if the customer or his agent provides a tag (label) the service technician will provide visible identification on said tag (label).

Upon completion of the identification process, the Company will give the customer or his agent a written record of the positions of the lines/circuits at the customer's demarcation point. Thereafter, the responsibility to maintain this record lies with the customer or his agent.

Time spent in identifying lines/circuits will commence when a service technician meets the customer or the customer's agent and ends when the customer or the customer's agent is given a written record of the positions.

2. Rates and Charges

Non-recurring charges are not applicable when the service technician is required to verify lines/circuits 1) necessary to complete work for the connection of new lines/circuits, moves or rearrangements of existing lines/circuits, or 2) in cases arising from billing disputes where the existence of lines/circuits is verified at the customer's demarcation point and no written record of pin positions is provided.

The rates for this service for residential customers are subject to the “Full-Flex” Pricing regulations set forth in Section 1.A.9 of this Tariff. The rates for this service for business customers are subject to the Additional Pricing Flexibility for Business Services regulations set forth in Section 1.A.10 of this Tariff.

For Rates and Charges, see Section 14.1 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES

1. General

Interconnected service from and to the facilities of Radio Telephone Utilities (“Carrier") is available through interconnecting equipment and local connecting circuits provided by the Company to a Carrier as long as there is in effect a radio station license granted to the Carrier by the Federal Communications Commission to operate as a Carrier under Part 22 or Part 90 of the FCC regulations.

The furnishing of interconnected service to a Carrier under this Tariff does not create any relationship or obligation, direct or indirect, to the Carrier's customer or any other person.

All interconnected switched services utilized by a Carrier for paging or two-way mobile service will be furnished based on rates and charges for services as specified in this and other sections of this Tariff.

2. Types of Carrier Provided Service Arrangements

The following service arrangements are provided by Carriers in the provision of Paging and Two-Way Mobile Communications service to their customers.

a. Paging - Dial Interconnection - One-Way Signaling

Calls from the Company's system to pocket receivers of customers served by the Carrier's system, over connecting circuits provided by the Company are automatically transmitted by the Carrier's system to pocket receivers through the following two signaling methods:

(1) Outpulsing Arrangement (Direct Dial)

The Carrier's radio terminal recognizes digits received from the Company's system, translates them, and signals the Carrier's appropriate pocket receiver.

(2) End-to-End Arrangement

The Carrier's radio terminal answers a call by sending tones or a voice announcement back to the calling party. The calling party then inputs the pocket receiver address and/or message to the Carrier's terminal which translates it and signals the Carrier's appropriate pocket receiver. When the calling party station is not equipped to generate Dual Tone Multifrequency (DTMF) signals (TOUCH-TONE like), or equivalent, the Company will not be responsible for the transmission of such signals.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

2. Types of Carrier Provided Service Arrangements (Cont'd)

b. Two-Way Mobile - Manual Interconnection

(1) In Manual (land to mobile) - Out Manual (mobile to land) Arrangement

Calls to or from mobile units of customers of the Carrier served by the Carrier's system, over connecting circuits provided by the Company, are handled by the Carrier's attendant.

(2) In Manual - Out Dial Arrangement

Calls to mobile units served by the Carrier's system from the Company's system, over connecting circuits provided by the Company, are handled by the Carrier's attendant.

Calls from mobile units of customers served by the Carrier's system, over connecting circuits provided by the Company, are handled automatically or by the Carrier's attendant.

c. Two-Way Mobile - Dial Interconnection

Calls from mobile units served by the Carrier's system to the Company's system, over connecting circuits provided by the Company, are handled automatically or by the Carrier's attendant.

Calls to mobile units served by the Carrier's system over connecting circuits provided by the Company, are automatically handled by the Carrier's system using the following arrangements:

(1) Outpulsing Arrangement (Direct Dial)

The Carrier's terminal recognizes digits received from the Company's system, translates them and signals the Carrier's appropriate mobile unit.

(2) End-to-End Arrangement
The Carrier's radio terminal answers a call and sends tones or a voice announcement back to the calling party. The calling party then inputs additional DTMF digits into the Carrier's terminal which translates them and signals the Carrier's appropriate mobile unit. When the calling party station is not equipped to generate DTMF signals or equivalent, the Company will not be responsible for the transmission of such signals.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

2. Types of Carrier Provided Service Arrangements (Cont'd)

d. Two-Way Mobile - Line Per Terminal Arrangement

Calls to or from mobile units of customers served by the Carrier's system are automatically handled over individual telephone lines provided by the Company.

3. Types of Interconnection Provided by the Company

The five types of interconnection available under this Tariff for use in conjunction with the Carrier-provided service arrangements are:

- Message Rate Interconnection Service - Two-Way - End Office Line
- Direct Inward Dial Interconnected Service - Incoming Only Service - End Office Trunk
- Type 1 Interconnection Service - Two-Way - End Office Trunk with Line Treatment
- Type 2A Interconnected Service - Two-Way - Tandem Trunk
- Type 2B Interconnected Service - Two-Way - End Office Trunk

a. Message Rate Interconnected Service

This is an individual message rate business line between the Carrier's Point of Interconnection (POI) and the Company's end office switch. This interconnection is typically provided for line-per-terminal arrangements, end-to-end signaling ports, attendant operated systems, or wherever individual business lines will supplement the operation of the Carrier's system.

Message Rate Interconnected Service is offered on a single line or multiple line hunt group basis and arranged for originating calling only, terminating calling only, or two-way calling. A seven digit telephone number assigned by the Company is provided for access to a message rate line. The seven digit telephone number will be associated with the Company's serving end office switch and is of the form NXX-XXXX.

Message Rate Interconnected Service provides a line side termination at the serving end office which can be arranged for either ground start* or loop start supervisory signaling. (C)
When used for Carrier originating purposes the line can be arranged with dial tone start-dial signaling and, at the option of the Carrier, for dial pulse or DTMF address signaling, subject to availability of equipment at the end office.

* Ground start may not be provided over fiber facilities and is only available where suitable facilities exist. (N) (N)

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

3. Types of Interconnection Provided by the Company (Cont'd)

a. Message Rate Interconnected Service (Cont'd)

When a message rate line is used in an End-to-End signaling arrangement, as described in Paragraphs AA.2.a. (2) and 2.c. (2) above, address signaling must be provided by the Carrier or the calling party using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Company and will be subject to the ordinary transmission capabilities of the facilities provided.

Message Rate Interconnected Service may be used to access valid NXXs within the LATA, local operator service (0- and 0+), Directory Assistance, Emergency Telephone Number Service (911), exchange telephone repair, time or weather announcement services, information services of an information service provider and other customers' services. In addition, the service can be used to access the services of Interexchange Carriers (ICs). (Applicable charges for use of the aforementioned services will be the responsibility of the Carrier).

When a Message Rate Interconnected Service arrangement for a Carrier (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the dialed number has been disconnected.

Optional features are available with message rate lines as shown in other sections of this Tariff.

b. Direct Inward Dial (DID) Interconnected Service

DID Interconnected Service is provided from suitably equipped electronic and electromechanical end offices and is for the termination of calls to the Carrier's POI

A group of seven digit telephone numbers, assigned by the Company, are provided for use with DID service. The seven digit telephone numbers will be associated with the Company's serving end office switch and are in the form NXX-XXXX.

DID service provides a trunk side termination at the end office which, at the option of the Carrier, can be arranged for either Dial-Pulse, MF or DTMF outpulse signaling, of from 4 to 7 digits corresponding to the telephone numbers associated with the DID trunk group, subject to the availability of equipment at the end office.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
3. Types of Interconnection Provided by the Company (Cont'd)
b. Direct Inward Dial (DID) Interconnected Service (Cont'd)

When a DID trunk is used in an End-to-End signaling arrangement, as described in Paragraphs 2.a. (2) and 2.c. (2) above, address signaling must be provided by the Carrier or the calling party using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Company and will be subject to the ordinary transmission capabilities of the facilities provided.

When a DID service arrangement for a Carrier is discontinued at an end office, a common intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the DID service has been disconnected.

c. Type 1 Interconnected Service

Type 1 Interconnected Service is provided from Company No. 5 ESS and DMS 100 electronic end offices only. A Type 1 connection is a four-wire trunk-terminated service arranged for two-way calling operation.

A group of seven digit telephone numbers, of the form NXX-XXXX, used with a Type 1 arrangement are assigned by the Company and are associated with the end office providing the service.

Incoming calls to the Carrier's POI are handled using Multifrequency trunk outpulse signaling of from 4 to 7 digits corresponding to the telephone numbers associated with the Type 1 trunk group.

Outgoing calls from the Carrier's POI are handled using Multifrequency trunk outpulse signaling.

This service can be provided either through an anolog or digital interface.

Type 1 service may be used to access valid NXXs in the LATA, local operator service (0- and 0+), Directory Assistance, Emergency Telephone Number Service (911), exchange telephone repair, time or weather announcement services, information services of an information service provider and other customers' services. In addition, Type 1 service can be used to access the services of Interexchange Carriers (ICs). (Applicable charges for use of the aforementioned services will be the responsibility of the Carrier).

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

3. Types of Interconnection Provided by the Company (Cont'd)

c. Type 1 Interconnected Service (Cont'd)

When a Type 1 service arrangement for a Carrier is discontinued at an end office, a common intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service has been disconnected.

Charge-a-Call Mobile Telephone Service

Where facilities permit, the Company will, at the request of the Carrier, provide Charge-a-Call Mobile Telephone Service, which provides for screening of all operator handled calls made from a mobile telephone. Charge-a-Call Mobile Telephone Service screening provides the following:

All calls placed through an operator from a mobile telephone to another mobile telephone must be billed to a valid land-line telephone number (third number). Collect calls to another mobile telephone will not be put through.]

(D)

Sent-paid operator-handled calls will not be put through.]

No service connection charge applies to an order to activate this feature.

d. Type 2 Interconnected Service

(1) Type 2A Interconnected Service

Type 2A service is provided from Company electronic tandem switches on trunks arranged for two-way calling to and from end offices subtending the tandem.

Incoming calls to the Carrier's POI are handled using trunk address signaling protocols and Multifrequency signaling for identification of the telephone number of the Carrier's pocket receiver/mobile unit.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
3. Types of Interconnection Provided by the Company (Cont'd)
d. Type 2 Interconnected Service (Cont'd)
(1) Type 2A Interconnected Service (Cont'd)

Type 2A service is provided from Company electronic tandem switches on trunks arranged for two-way calling to and from end offices subtending the tandem.

Incoming calls to the Carrier's POI are handled using trunk address signaling protocols and Multifrequency signaling for identification of the telephone number of the Carrier's pocket receiver/mobile unit.

Outgoing calls from the Carrier's POI are handled using Multifrequency trunk signaling and trunk address signaling protocols. The Type 2A arrangement can be used to establish connections through the Company network to valid intraLATA NXX codes associated with end offices subtending the tandem from which the Type 2A service is provided or services provided by ICs. (Applicable charges for use of the aforementioned services will be the responsibility of the carrier.) This service can be provided either through an analog or digital interface.

A Type 2A arrangement is not intended to be used to access local operator service (0- and 0+), Emergency Telephone Number Service (911), exchange telephone repair, time or weather announcement services, or information services of an information service provider, unless or until such time that these services become accessible via the tandem

(2) Type 2B Interconnected Service

Type 2B service is provided only from the Company's 5 ESS and DMS 100 electronic end offices on trunks arranged for two-way calling to and from lines served by the end office to which the trunk is connected. The Type 2B arrangement may be used in conjunction with the Type 2A arrangement on a high usage alternate routing basis to serve high-volume traffic between the Carrier's switch and the end office.

Incoming calls to the Carrier's POI are handled using trunk address signaling protocols and Multifrequency signaling.

Outgoing calls from the Carrier's POI are handled using trunk address signaling protocols and Multifrequency signaling to identify the called line. With the Type 2B arrangement, the Carrier can establish connections only with lines served by the end office to which the trunk is connected.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
3. Types of Interconnection Provided by the Company (Cont'd)
d. Type 2 Interconnected Service (Cont'd)
(2) Type 2B Interconnected Service (Cont'd)

This service can be provided either through an analog or digital interface.

The Type 2B interconnection arrangement is not intended to access Interexchange or International Carriers (unless the IC has a Feature Group A line in the serving end office), operator service (0- and 0+), Directory Assistance, Emergency Telephone Number Service (911), exchange telephone repair, time or weather announcement services or information services of an information service provider.

(3) Optional Features

Where transmission facilities permit, the Company will, at the option of the Carrier, provide the following optional features:

(a) Supervisory Signaling

Where the transmission parameters permit, and where signaling conversion is required by the Carrier to meet its signaling capability, the Carrier may order an optional supervisory signaling arrangement for each transmission path provided as follows:

- Two and Four-wire voice frequency transmission facilities will be provided with:

  DX Supervisory Signaling,
  E&M Type I Supervisory Signaling,
  E&M Type II Supervisory Signaling, or
  E&M Type III Supervisory Signaling

- Four-wire voice frequency transmission facilities will be provided with:

  SF Supervisory Signaling

(b) Carrier Specified Entry Switch Receive Level

This feature allows the Carrier to specify the receive transmission level at the first point of switching. The range of transmission levels which may be specified is described in Technical Reference PUB 62500. This feature is available with four-wire and DS1 interface arrangements.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
3. Types of Interconnection Provided by the Company (Cont'd)
d. Type 2 Interconnected Service (Cont'd)
(3) Optional Features
(c) Signaling System 7 (SS7)

Where facilities permit, this option allows the customer to receive signals for call set-up out of band as described in the following Technical Publications.

Telcordia GR-317, Issue 10 – November 2007

Telcordia GR-394, Issue 08 – November 2007

Telcordia GR-145, Issue 02 – May 1998

Telcordia GR-905, Issue 15 – December 2012

The technical publications may be obtained from Telcordia Technologies, Inc., Customer Service Center, One Telcordia Drive, RRC 1B-180, Piscataway, New Jersey 08854.

The Calling Party Number (CPN), Charge Number (CN) and Carrier Selection (CS) parameters in the Initial Address Messaging (IAM) of the SS7 protocol will be provided as described in Tariff PSC NY No. 11--COMMUNICATIONS, Paragraphs 6.3.3(A),(B) and (C).

The customer must honor all applicable rules and orders of the Public Service Commission relating to the CPN Address Presentation Restriction Indicator, including without limitation:

(a) suppression of calling number display by any Caller ID-type service, and

(b) prevention of return of any call by a *69-type service, on any call for which such Indicator is set.

If the customer chooses the SS7 option, the customer must order Common Channeling Signaling Access (CCSA) which provides the connectivity between the Company's SS7 networks and the customer's SS7 networks via Signaling Transfer Point (STP) Links and Ports as described in Tariff PSC NY No. 11--COMMUNICATIONS, Paragraph 6.1.2(A)(2)(e). The rates and charges are described in Paragraphs 6.7.1.(E) and 30.6.1(J) of Tariff PSC NY No. 11--COMMUNICATIONS.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations

a. General

(1) Traffic Interchanged

The traffic interchanged, both inter and intraLATA, shall be restricted to calls to and/or from mobile units and calls to pocket receivers of the Carrier and calls required for the administration of the system, except for the incidental use of such services as Call Forwarding, Three-Way Calling, etc.

(2) Interference or Impairment

(a) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Company and associated with the facilities utilized to provide services under this Tariff shall not interfere with or impair service over any facilities of the Company, or its connecting and Concurring Carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

(b) Except as provided for equipment or systems subject to the FCC 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (a) preceding, the Company will, where practicable, notify the carrier that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the carrier will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in this Tariff is not applicable.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations (Cont'd)

a. General (Cont'd)

(3) Notification of Service - Affecting Activities

Except for some emergency or unplanned service affecting conditions, the Company will provide the carrier reasonable notification of service-affecting activities that may occur. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventive maintenance and major switching machine change-out. Generally, such activities are not individual Carrier service specific, but may affect many Carrier services. The Company will work cooperatively with the Carrier to determine reasonable notification requirements.

(4) Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Carrier to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services, subject to the Restoration Priority requirements of Part 64 of the FCC Rules.

(5) Trouble Reporting

Customers of the Carrier shall report all cases of trouble to the Carrier. The Carrier shall advise the Company promptly via the designated trouble reporting process when the trouble is believed to be caused by equipment or facilities of the Company.

The application of Company liability for Service Interruption is covered in this section of the Tariff.

(6) Telephone Numbers

The Company administers the assignment of NXX codes and telephone numbers under the North American Numbering Plan in World Zone one, and will reasonably accommodate the needs of Carriers for NXX codes and numbers. The Carrier will abide by all NXX code and number conservation policies and practices to assure maximum utilization of NXX codes and number resources. The Carrier and Company will periodically review NXX and number requirements of the Carrier, as part of their joint network planning activities, to assure timely availability of NXX and number resources.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations (Cont'd)

(a) General (Cont'd)

(7) Defaults or Violations

If either the Company or the Carrier defaults in observing or violates any provision of this Tariff, and if such default or violation shall continue for thirty (30) days after written notice thereof, the other may terminate this service forthwith by written notice.

(8) Patents

No license under patents of the Company, or under patents under which the Company has rights, is granted to the Carrier or shall be implied or arise by estoppel with respect to any apparatus, system or method used by the Carrier in connection with channel facilities, equipment, or services furnished hereunder. The Carrier will indemnify the Company and save it harmless from any claims for infringements of patents arising from, combining with, or using in connection with, facilities, apparatus or services furnished by the Company or any apparatus, system or method provided by the Carrier.

(9) Technical Specifications

The Carrier's interconnection circuits, equipment, and/or facilities must conform and be compatible with the industry/Company technical standard for the interconnection arrangement covered by this Tariff. In the case of Type 1 and Type 2 interconnection the Carrier must conform to the standards as defined in Telcordia GR-145, Issue 02 – May 1998.

(10) Special Construction

This service is offered subject to the availability of suitable facilities. When those facilities are not available, a Carrier may request that they be specially constructed. The regulations and charges set forth in Section 7 of this Tariff apply where special construction of plant is required.

(11) Listings

Telephone number listings will be provided as described in Section 5 of this Tariff.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations (Cont'd)

(a) General (Cont'd)

(12) Directory Assistance

Directory Assistance charging will apply as specified in Section 5 of this Tariff.

(13) Facilities

The type of end office facilities used to furnish message rate, DID and Type 1 service will be determined by the Company.

(14) Point of Interconnection

The Carrier shall furnish or arrange to have furnished to the Company at no charge a Point Of Interconnection (POI) which will include equipment space and electrical power required by the Company to provide facilities under this Tariff. The selection and location of the physical demarcation apparatus and AC or DC power, shall be mutually agreed to by the Carrier and the Company. The Carrier shall also make necessary arrangements to assure that the Company and its agents will have access to such equipment space at reasonable times for installing, inspecting, repairing or removing its facilities

(15) Routing and Announcements

For mobile to land calls handled under Type 2 interconnection the Carrier will only route valid calls of the form described in Paragraph AA.3.d. above. Calls to vacant codes, 0- or 0+, 411, 911, etc. will be routed to an appropriate Carrier-provided tone or announcement or to a Message Rate, or Type 1 Interconnection service.

(16) LATA Coverage

Type 2 service must be ordered in such a configuration so as to assure Carrier access to and from all end offices in the LATA.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
4. Regulations (Cont'd)

b. Billing and Collection

(1) Message Rate, Direct Inward Dial and Type 1 Interconnected Services.

(a) The Company and the Carrier shall bill and collect all charges payable by their respective customers for the portion of interchanged traffic handled by each. Except that for interchanged calls sent-paid and received collect from the Carrier's system, the Company shall render a monthly bill to the Carrier, which shall be payable within 30 days.

(b) The Company will undertake to establish DID and Type 1 Service in an electronic central office, as required, except when a major addition is necessary. However, the Company will provide DID and Type 1 Service with the next major addition to the central office.

(c) Where, in order to meet a Carrier's request for DID or Type 1 Service, the Service is provided from a foreign central office and the local serving central office building:

(1) does not have an electronic central office

(2) does not provide Centrex Service

(3) does not provide DID or Type 1 Service

then, the Voice Grade Interoffice Mileage Schedule specified in Part B of the Product Guide will apply to each DID and type 1 trunk, in addition to the charges specified in Paragraph AA.5.b. following. DID and Type 1 Service provided from a foreign central office prior to April 1, 1977 is not subject to interoffice mileage charges for initial trunks or for subsequent additions to such systems.

(d) Where a Carrier whose normal serving central office may or may not have DID capability, chooses to have DID or Type 1 Service provided from a foreign central office with a foreign central office code, interoffice mileage charges will apply to each DID or Type 1 trunk.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations (Cont'd)

b. Billing and Collection (Cont'd)

(1) Message Rate, Direct Inward Dial and Type 1 Interconnected Services (Cont'd)

(e) DID or Type 1 Carriers served from a foreign central office with a central office code associated with their local central office will be transferred to the local central office without a number change as facilities permit. However, in ESS central offices, such transfers may or may not be coincident with the establishment of DID or Type 1 Service in the local central office.

(f) When DID or Type 1 capacity becomes available in an ESS central office, existing DID subscribers who are located in the geographical area served by the central office but have their DID or Type 1 Service provided from a foreign central office on a foreign central office code, may be returned to the local central office and, if necessary, will be required to have their telephone number changed. If the Carrier requests to continue to have DID or Type 1 Service provided from the foreign central office, interoffice mileage charges will apply.

(2) Type 2 Interconnection

(a) The Company and the Carrier shall bill and collect all charges payable by their respective customers for the portion of interchanged traffic handled by each. Except that for interchanged calls sent-paid and received collect from the Carrier's system, the Company shall render a monthly bill to the Carrier, which shall be payable within 30 days.

(b) The Company shall pay the Carrier on a per minute of use (MOU) basis, for all intraLATA two-way mobile service calls originated on the Company's network by a Company end user and terminated on the Carrier's cellular network to the Carrier's end users. The MOU rate paid by the Company to the Carrier shall be the rate set forth in Paragraph AA.5.d following, or the customer specific price paid by the Carrier to the Company for like service, whichever is lower. The MOU rate paid by the Company shall be applied to the sum of all applicable Carrier terminated conversation minutes in the bill period rounded to the next full minute. The Carrier shall render the Company a monthly bill providing the call details of all calls for which the Carrier seeks payment from the Company. The Carrier shall retain and the Company shall have the right to review all Carrier records supporting the bill rendered to the Company for calls terminated on the Carrier's network.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
4. Regulations (Cont'd)
b. Billing and Collection (Cont'd)
(2) Type 2 Interconnection (Cont'd)

(c) The Carrier shall develop sufficient call and bill detail, from which applicable Company-originated usage can be determined. The Carrier shall maintain such information for a period of one year. Upon request from the Company or its authorized agent, Carrier shall make such call and bill detail records available for audit. The Carrier shall supply the data within 30 calendar days of the Company's request. Failure of the Carrier to demonstrate the accuracy and reasonableness of any bill rendered to the Company will entitle the Company to a refund or credit of such amount.

(d) Distance sensitive mileage, used for the computation of charges, shall be measured from the latitude and longitude coordinates of the Company's wire center serving the Carrier's POI and the latitude and longitude coordinates of the Company's wire center serving the landline subscriber.

(e) Non-recurring/service establishment charges are applicable upon initial establishment of service. Changes as outlined below will be treated as a discontinuance of the existing service and an installation of a new service.

- A move to a different building.
- A change in type of service (e.g., Type 1 to Type 2 Interconnected Service or from one Type 2 Optional Calling arrangement to another).

(f) The network interconnection facilities and configuration will be planned and engineered jointly by the Company and the Carrier pursuant to established traffic and network engineering principles. Subsequent to initial establishment of interconnection, the Company and Carrier will conduct joint planning sessions to review the interconnection arrangements and agree upon reconfigurations or changes. These planning meetings will be conducted as agreed upon locally but at least once a year.

(g) The Carrier must maintain a sufficient quantity of trunks to the appropriate tandem(s) and/or end offices to assure efficient use of and protection of the Company's switched network. The Carrier must also only route traffic over the Type 2 trunk groups for which they were intended, as defined in Paragraph AA.3.d. above. An effective means of blocking unintended traffic, as well as vacant codes, must be provided by the Carrier in the Carrier's switch.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
4. Regulations (Cont'd)
b. Billing and Collection (Cont'd)
(2) Type 2 Interconnection (Cont'd)

(h) Optional Calling Plans

Option I: Land to Mobile Sent Paid

For land to mobile calls originating in the Company's franchised territory and within a LATA, the Company shall bill and collect all applicable local and toll charges to the Carrier's POI from the land line customer.

The Carrier is limited to one POI location per NXX associated with all Type 2 interconnections used for land to mobile call completion.

Option II: Land to Mobile Local Calling Contour

(NOTE: OPTION II IS AVAILABLE ONLY TO PAGING CARRIERS THAT DO NOT PORT ANY OF THEIR CUSTOMERS' TELEPHONE NUMBERS TO ANOTHER SERVICE PROVIDER.)

This option is provided on whole NXXs only. NXXs from which blocks of numbers have been pooled are not eligible for this option.

For land to mobile calls originating in the Company's franchised territory and within a LATA, the Company will establish a specified calling area. This specified calling area will be defined by a single continuous contour aligned with existing Company Wire Center boundaries and encompassing an area as negotiated between the Company and the Carrier. Calls originating from Public Telephone Services, hotel/motel guest lines, prisons, Independent Telephone Company areas and operator-handled calls are not included in the contour.

For land to mobile calls originating within this contour, the Company shall bill and collect equivalent local calling charges from the landline party and collect from the Carrier charges for the transport of these calls to the Carrier's POI on a point-to-point minutes of use basis as specified in Paragraph AA.5.d. following.

For land to mobile calls originating within the LATA and the franchised territory of the Company, but outside this contour, the Company shall bill and collect all applicable local and toll charges to the Carrier's POI from the landline customer.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)
4. Regulations (Cont'd)
b. Billing and Collection (Cont'd)
(2) Type 2 Interconnection (Cont'd)
(h) Optional Calling Plans (Cont'd)
Option II: Land to Mobile Local Calling Contour (Cont'd)

The Carrier is limited to one POI location per NXX associated with all Type 2 interconnections used to complete land to mobile traffic from outside the contour area.

The limits of the above described contour will be renegotiated at any time.

For mobile to land calls originating at the Carrier's POI and terminating within the LATA and the Company's franchised territory, the Company shall bill and collect charges from the Carrier based on point-to-point minutes of use as specified in Paragraph AA.5.d. following.

(i) Time of Day Usage Rates
Time of Day usage rates apply to Terminating Type 2 Transport No.1 usage only. These are applied on a per access minute basis. Time of Day usage rates apply to Type 2 Service as set forth for specific rate elements in Paragraph AA.5.d. following

(1) Time of Day

The time when the connection is established, determined in accordance with the time (standard or daylight saving) legally in use at the point where the calling station is located, determines whether day, evening or night rates apply.

Rate period billing, i.e., split rate period billing will apply. With split rate period billing, usage which begins in one rate period and ends in another will be billed at the rates applicable to each such rate period.

(2) Rate Periods Except Holidays

Rate Period	Times Applicable From	To But Not Including	Days Applicable
Day	8:00 A.M.	9:00 P.M.	Monday-Friday
Evening	9:00 P.M.	11:00 P.M.	Monday-Friday
Night	11:00 P.M.	8:00 P.M.	Monday-Thursday
Night	11:00 P.M.	8:00 A.M.	Weekend (Friday-Monday)

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AA. CONNECTIONS WITH RADIO-TELEPHONE UTILITIES (Cont'd)

4. Regulations (Cont'd)

b. Billing and Collection (Cont'd)

(2) Type 2 Interconnection (Cont'd)

(i) Time of Day Usage Rates

(3) Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (the first Monday in September) and on Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the Holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

5. Rates and Charges

Type 2 Interconnected Service

(1) IntraLATA Transport provides the transmission facilities between the Carrier's POI and the end office or tandem switch(es) where the Carrier's traffic is switched. For purposes of determining intraLATA Transport mileage, distance will be measured from the longitude and latitude coordinates of the Company's wire center that normally serves the Carrier's POI to the longitude and latitude coordinates of the Company's wire center of the end office serving the landline customer.

(2) IntraLATA Transport No. 1 charges are for the use of Company facilities for mobile to land intraLATA calls and are applicable for all Type 2 interconnection arrangements.

(3) IntraLATA Transport No. 2 charges are for the use of Company facilities for land to mobile calls under Optional Calling Plan II only. These charges apply for all intraLATA calls from Company end offices within the land to Mobile Local Calling Contour and are applicable for Type 2 interconnection arrangements only.

(4) Calls routed by the Carrier to an Interexchange Carrier (IC) are not covered by this Tariff. For this use of the 2A interconnection the Carrier must secure an interconnection agreement with the desired IC and with the Company. The charges for these calls will be billed by the Company to the IC in accordance with Tariffs F.C.C. No. 11 or PSC NY No. 11, as appropriate. In addition, the Carrier will be required to conform with all technical requirements defined for Feature Group D interconnection as defined therein.

For Rates and Charges, see Section 14.1 of this Tariff.

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BB. BUSINESS ECONOMIC DEVELOPMENT PLAN

General

Under the Business Economic Development Plan, a Business Economic Development Zone discount is applicable to all business customers, except governmental agencies and resellers, who are located and receive service at a premises within an area currently designated, for a 10-year period, as an Economic Development Zone under the New York State Economic Development Zones Act and who are certified as eligible to receive the benefits referred to in Section 966 of Article 18-B of the New York State General Municipal Law.

Eligibility

1. Only businesses jointly certified by the Commissioners of Economic Development and Labor and the local zone administrator and which are new or expanding will be eligible for the Business Economic Development Zone discount.

2. In order to receive the Business Economic Development Zone discount a business customer must submit to the Company a joint state-local zone certificate and a notarized letter signed by the business owner or corporate officer stating that the business is new or expanding.

Regulations

1. A 5% reduction applies to all intrastate-intraLATA current charges, except late payment charges, for services provided by the Company.

2. The reduction applies to certified new businesses, or certified existing businesses in recognition of a business commitment to expand, as demonstrated by added capital investment and/or an increase in the number of people employed by that business.

3. The reduction will apply once the customer has submitted the documentation to the Company described in paragraph 2. of the eligibility section above, providing such application is made within 3 years from the date the Economic Development Zone is designated. A new customer may apply at any time during the zone's ten year duration. However, the discount will cease coincident with the Economic Development Zone's termination of its ten year designation period.

4. The reduction becomes effective no later than the customer's second bill date following the date the required documentation is received by the Company.

5. The reduction terminates when the Economic Development Zone terminates or after 10 years, whichever is earlier.

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CC. NEW YORK RELAY SERVICE

1. General

The New York Relay Service, (NYRS) provides telephone communications service between hearing individuals and deaf/hard of hearing or speech disabled individuals. Anyone can call via the NYRS and utilize the Relay Communications Assistant (CA), also known as Relay Special Operators, to facilitate a telephone conversation utilizing a normal voice telephone and a non-voice telephone such as a teletypewriter (TTY) or computer (PC). The CA will type all words spoken by the hearing caller to the caller using a TTY or PC and, in turn, voice all words typed by the TTY or PC to the hearing caller.

The NYRS can be reached toll free by dialing the three digit code 711. The NYRS answers these calls first in voice and then in text using Baudot and ASCII tones. In addition to the 711 code, the NYRS can still be reached on the following toll free 800 numbers.

ANY CALLER	711
VOICE CALLER ONLY	800-421-1220
BAUDOT CALLER ONLY	800-662-1220
ASCII (TTY OR PC)	800-584-2849
VOICE CARRY OVER	877-826-6977

Questions about this service can be directed to the Relay Inquiry Line on 1-800-664-6349 for Voice or 1-800-835-5515 for Baudot calls.

2. Regulations

a. The NYRS completes intrastate calls and is operational 24 hours a day, seven days a week. Interstate calls can be placed via the same 711 or 800 numbers and will be handled by the CA, but these calls are the responsibility of the Relay Provider, and not the Company.

b. Charges for all calls are from the point of call origination to the point of termination. All applicable message unit or toll charges apply as if the call were dialed directly. There is no charge to the caller for the use of the NYRS or the CA.

c. As specified in Paragraph CC.2.f. following, persons certified as having a speech or hearing disability which requires use of non-voice telephone equipment for telephonic GENERAL TARIFF communications receive a 50% reduction in local and intrastate intraLATA toll message charges billed to the telephone service of the person with the disability. The reduction in charges is applied at only one location designated by the person with a disability.

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GENERAL RULES AND REGULATIONS

CC. NEW YORK RELAY SERVICE

2. Regulations

d. Calls thru the NYRS may be billed to a third number only within New York State, but can be billed to major calling or pre-paid cards issued by Verizon, or any major Interexchange Carrier or Local Exchange Carrier or Pre-Paid Card Provider, if the card provider has made arrangements with NYRS.

e. Any type of call can be placed via the NYRS except calls to informational announcements, group bridging services and other live or taped pay-per-minute services. A conference call can be joined via a relay call using the Relay CA, but the Relay is not a conference call providing service. A Coin-Sent-Paid call can be made via the NYRS using a major Calling Card or Pre-Paid Card. These calls will be charged at the same rate, or less, as if the call were made using coins.

f. Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech disabilities in cooperation with an official agency of the State of New York or (2) pre-existing certifications establishing the hearing or speech disability such as those which qualify the person with a disability for social security benefits on the basis of total deaf/hard of hearing or for use of facilities of an agency for persons with hearing or speech disabilities.

g. Discounted business service for customers with hearing or speech disabilities may be resold or shared in accordance with the provisions of Tariff PSC NY No. 9--COMMUNICATIONS, Resale Services, provided the patron of the reseller or sharer has been certified to the Company as specified in Paragraph CC.2.f. preceding.

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GENERAL RULES AND REGULATIONS

DD. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

1. General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered, at a discounted rate, in this Tariff and all intrastate tariffs, except PSC NY No. 8 (Network Interconnection Services), 9 (Resale Services), 10 (Network Elements), and 11 (Access Service), in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq. For purposes of this Section, "school" shall mean an institution eligible (T)
for participation as a school in the FCC's E-rate Program. (T)

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to the application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

2. Regulations

a. Obligation of eligible schools and libraries

(A) Requests for service

(1) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

(2) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.

(3) Services requested will be used for educational purposes.

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GENERAL RULES AND REGULATIONS

DD. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2. Regulations (Cont'd)

a. Obligation of eligible schools and libraries (Cont'd)

(A) Requests for service (Cont'd)

(4) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

b. Obligations of the Company

(1) The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program in accordance with the Rules are included as an attachment to this tariff.

(2) The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).

(3) In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

3. Rates and Charges

a. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to the application of a discount.

b. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.

c. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

d. The discount matrix for eligible schools, libraries and consortia is included as a Rate Attachment to Section 14.1 of this Tariff.

e. The Company reserves the right to change the list of services excluded from the discount program, and to change the discount matrix at any time upon 1 (one) day's notice to the Public Service Commission by providing a revised Attachment.

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GENERAL RULES AND REGULATIONS

EE. HEALTH CARE PROVIDERS SUPPORT PROGRAM

1. General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas, reduced rates for Company intrastate services, available in this Tariff and all intrastate tariffs, except PSC NY Nos. 8 (Network Interconnection Services), 9 (Resale Services), 10 (Network Elements), and 11 (Access Service), as retail services offered to its end user customers. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601, et seq., and any amendments made thereto.

2. Regulations

a. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.

b. Reduced rates are available only to the extent that they are funded by the federal universal service fund.

c. Eligible rural health care providers may aggregate demand with other eligible entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

d. Responsibility of eligible health care providers

(1) Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.

(2) Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.

(3) Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

EE. HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2. Regulations (Cont'd)

d. Responsibility of eligible health care providers (Cont'd)

(4) A health care provider that cannot obtain toll-free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.

f. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

g. Responsibility of the Company

(1) The Company shall offer the rates and charges, as specified in Paragraph PP.3 following, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in Paragraph PP.1 preceding.

(2) The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.

(3) In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

3. Rates and Charges

The following price adjustments are available to eligible rural health care providers, except Paragraph EE.3.c. following, which is available to all eligible health care providers, regardless of location:

a. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.

b. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.

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GENERAL RULES AND REGULATIONS

EE. HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

3. Rates and Charges (Cont'd)

c. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs.