

Securus Technologies, LLC
PSC No: 1 Communications
Effective Date: 05/8/2024

Section: 4 Leaf: 1
Revision: 1
Superseding Revision: 0

4.0 RATE DETERMINATION

4.1 Reserved for Future Use

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4.2 Call Timing

Correctional Facilities require time limits be placed on Inmate initiated calls. Timing of Inmate initiated calls begins when the End User accepts the call and the Inmate and End User are connected. The call ends when either the Inmate or End User hangs up, as determined by the industry standard methods generally in use for ascertaining disconnection or when the call timer reaches the maximum time allowed by the Correctional Facility. Call attempts that are not completed or not accepted by the End User will not be billed.