

Chautauqua & Erie Telephone Corporation
d/b/a Consolidated Communications
PSC No. 1 - Telephone
Effective Date: August 13, 2018

Leaf 1
Revision: 0
Superseding Revision:

GENERAL AND LOCAL EXCHANGE SCHEDULE

*This Tariff issued by Chautauqua & Erie Telephone Corporation d/b/a Consolidated Communications
PSC No. 1 - Telephone, cancels and replaces the Tariff issued by Chautauqua & Erie Telephone
Corporation d/b/a FairPoint Communications - PSC No. 1 in its entirety.*

Chautauqua & Erie Telephone Corporation
d/b/a Consolidated Communications

General and Local Exchange Schedule

This tariff contains the descriptions, regulations and rates applicable to the furnishing of general and local exchange services provided by Chautauqua & Erie Telephone Corporation d/b/a Consolidated Communications within the State of New York. This tariff is on file with the New York Public Service Commission and copies may be inspected during normal business hours.

Issued By: Robert D. Meehan, Director – Regulatory
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Chautauqua & Erie Telephone Corporation
d/b/a Consolidated Communications
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GENERAL AND LOCAL EXCHANGE SCHEDULE

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For any service listed in the New York State Telecommunications Association, Inc., Tariff P.S.C. No. 2 - Telephone, which this Company concurs in, that carries a rate designation of "N/A" in Section 3 of the tariff, the Company does not offer and is in no way, obligated to offer the service. All non-basic service offerings are subject to the availability of facilities.

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SECTION 1 - CONCURRENCE & EXCEPTIONS

The Chautauqua & Erie Telephone Corporation concurs in the rules and regulations contained in the New York State Telecommunications Association, Inc., tariff P.S.C. No. 2 - Telephone. The following exceptions apply:

Section	Page Number	Description of Exception
1	N/A	No Exceptions
2	N/A	No Exceptions
3	N/A	No Exceptions
4	N/A	No Exceptions
5	N/A	No Exceptions
6	N/A	No Exceptions
7	47	One business day notice required for cancellation of reserved conference.
8	N/A	No Exceptions
9	N/A	No Exceptions
10	N/A	No Exceptions
11	1	For Alternative and Duplicate Number Listings of two or more lines the rate is \$.83 per month.
12	N/A	No Exceptions
13	N/A	No Exceptions

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SECTION 2 - EXCHANGE DESCRIPTION

Exchange Name: Brocton

Base Rate Area Boundaries: A radial distance of one and one quarter mile from junction of Fay and West Main; north to village line; west to approximately 600' west of railroad; south one quarter mile to junction of Ellicott and Stockton Rd. east to .6 mile east of Mill Street.

Exchanges in the Local Calling Area:

Exchange Name: Westfield
Exchange NXX: 326

Exchange Name: Fredonia
Exchange NXX: 672, 673, 679

Exchange Name: Dunkirk
Exchange NXX: 366

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: Findley Lake

Base Rate Area Boundaries: A radial distance of 1 1/4 mile from central office exchange building on Main Street; north to approximately 1/2 mile from four corners; south approximately 1/2 mile from four corners; west 6/10 mile from four corners and east 4/10 mile from four corners. (four corners is Main and Rte. 430)

Exchanges in the Local Calling Area:

Exchange Name: Mayville
Exchange NXX: 753

Exchange Name: Sherman
Exchange NXX: 761

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: Mayville

Base Rate. Area Boundaries: A radial distance of one and one, quarter mile from the central office exchange on South Erie; north to Beaujean Road; west to Vaness and Bloomer Road; south one half mile south Pennsylvania R.R. bridge; east 3320' east of R.R. crossing.

Exchanges in the Local Calling Area:

Exchange Name: Findley Lake
Exchange NXX: 769

Exchange Name: Westfield
Exchange NXX: 326

Exchange Name: Sherman
Exchange NXX: 761

Exchange Name: Chautauqua
Exchange NXX: 357

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: Ripley

Base Rate Area Boundaries: A radial distance of one and one quarter mile from junction of Goodrich and West Main; north to 1/4 mile of Thruway; west to 1/4 mile west of Barnes Road; south to filtration plant east to 1/4 mile west of Brockway Road.

Exchanges in the Local Calling Area:

Exchange Name: Westfield
Exchange NXX: 326

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: Sherman

Base Rate Area Boundaries: A radial distance of one and one quarter mile from junction of Church and Park; north to approximately 1/4 mile south of Townline Rd; west to 1/4 mile west of village line; south to 1/2 mile south of R.R. bridge; east to 1/4 mile east of Cemetery Corners.

Exchanges in the Local Calling Area:

Exchange Name: Findley Lake
Exchange NXX: 769

Exchange Name: Mayville
Exchange NXX: 753

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: South Ripley

Base Rate Area Boundaries: The Base Rate Area covers the entire geographical area of the South Ripley Exchange.

Exchanges in the Local Calling Area:

Exchange Name: North East, PA
Exchange NPA-NXX: 814-725

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

Exchange Name: Westfield

Base Rate Area Boundaries: A radial distance of one and quarter mile from junction of East Main Street and Elm; south to Martin-Wright Rd; west to Munson Rd; north to Thruway and east 1 1/2 mile to village line.

Exchanges in the Local Calling Area:

Exchange Name: Brocton
Exchange NXX: 792

Exchange Name: Mayville
Exchange NXX: 753

Exchange Name: Ripley Exchange
NXX: 736

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GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES

3.1 Group One (General Rules and Regulations)

	<u>Residential</u>	<u>Business</u>
Special Assembly Quotation Charge	\$103.32	\$103.32
Return Check Charge	\$10.17	\$10.17
Late Payment Charge	1.5%	1.5%

3.2. Group Two (Connection Charges)

Service Order Charge	\$11.52	\$13.57
Record Order Charge	\$N/A	\$N/A
Central Office Line Charge	\$15.36	\$19.21
Line Change Charge	\$N/A	\$N/A
Premises Visit Charge	\$13.33	\$15.36
Network Interface Jack Installation Charge	\$N/A	\$N/A
Rewire Charge	\$N/A	\$N/A
Maintenance Service Charge		
Flat Rate	\$N/A	\$N/A
First 30 Minutes	\$19.11	\$19.11
Each Additional 15 Minutes	\$5.42	\$5.42
Network Access Charge	\$N/A	\$N/A
Central Office Network Connection Charge	\$N/A	\$N/A
Premises Connection Work Surcharge	\$N/A	\$N/A
Access Wire Charge	\$N/A	\$N/A

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SECTION 3 – RATES (CONT'D.)

3.2 Group Two (Connection Charges) (Cont'd.)

	<u>Residential</u>	<u>Business</u>
Data Base Administration Charge	\$N/A	\$N/A
Restoral Charge	\$23.05	\$30.74
Moves	\$N/A	\$N/A
Additional Line Charge	\$N/A	\$N/A
Premium Installation Charge	\$N/A	\$N/A
Telecommunications Service Priority Administrative Charge	\$54.63	\$54.63

3.2.1 South Ripley Only

Service Order Charge	\$16.00	\$56.00
Record Order Charge	\$N/A	\$N/A
Central Office Line Charge	\$39.00	\$50.05
Line Change Charge	\$N/A	\$N/A
Premises Visit Charge	\$12.25	\$19.00
Network Interface Jack Installation Charge	\$N/A	\$N/A
Rewire Charge	\$N/A	\$N/A

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SECTION 3 – RATES (CONT'D.)

3.2 Group Two (Connection Charges) (Cont'd.)

3.2.1 South Ripley Only (Cont'd.)

	<u>Residential</u>	<u>Business</u>
Maintenance Service Charge		
Flat Rate	N/A	N/A
First 30 Minutes	\$19.11	\$19.11
Each Additional 15 Minutes	\$5.42	\$5.42
Network Access Charge	\$N/A	\$N/A
Central Office Network Connection Charge	\$N/A	\$N/A
Premises Connection Work Surcharge	\$N/A	\$N/A
Access Wire Charge	\$N/A	\$N/A
Data Base Administration Charge	\$N/A	\$N/A
Restoral Charge	\$23.05	\$30.74
Moves	\$N/A	\$N/A
Additional Line Charge	\$N/A	\$N/A
Premiun Installation Charge	\$N/A	\$N/A

3.3 Group Three (Construction Charges)

3.3.1 Pole Attachment

Annual Wireline Pole Attachment Rate	\$6.82	(C)
Annual Wireless Pole Attachment Rate	\$6.82 per foot*	(N)
Other Licensee Rate	\$N/A	

*Issued in Compliance with Order in Case No. 16-M-0330, dated March 14, 2019. (N)

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SECTION 3 – RATES (CONT'D.)

3.4 Group Four (Billing)

	<u>Residential</u>	<u>Business</u>
Monthly Multiple Bill Charge	\$N/A	\$N/A
Maximum Number of Duplicate Bills	\$N/A	\$N/A
Dial-A-Visit Message Detail Charge	\$1.55	\$N/A
Special Billing Detail Charge	\$N/A	\$N/A
Monthly Large Print Bill Charge	\$N/A	\$N/A
Government Voucher Charge	\$N/A	\$N/A

3.5 Group Five (Interconnection)

NO RATES FOR THIS SECTION AT THIS TIME

3.6 Group Six (Local Exchange Services)

Brocton

	<u>Residential</u>	<u>Business</u>
Flat Rate Exchange Service (Basic Service)		
Individual Line	\$23.00 (I)	\$23.00 (I)
Trunk Rate	\$N/A	\$30.13
Joint User Service	\$N/A	\$N/A
Message Rate Exchange Service (Individual Line Only)		
Untimed Message Allowance	\$N/A N/A	\$N/A N/A
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

Brocton (Cont'd.)

	<u>Residential</u>	<u>Business</u>
Message Rate Exchange Service (Individual Line Only) (Cont'd.)		
Trunk Rate (first trunk)	\$N/A	\$N/A
Allowance	N/A	N/A
Trunk Rate (each additional trunk)	\$N/A	\$N/A
Allowance	N/A	N/A
Message Unit	\$N/A	\$N/A
Timed Unit		
First Minute	\$N/A	\$N/A
Each Additional Minute	\$N/A	\$N/A

Monthly Locality Rates

Individual Line	<u>Residential</u>	<u>Business</u>
Locality A	\$1.75	\$1.75
Locality B	\$3.49	\$3.49
Locality C	\$5.23	\$5.23
Locality D	\$6.98	\$6.98
Locality E	\$N/A	\$N/A
Locality F	\$N/A	\$N/A
Locality G	\$N/A	\$N/A
Locality H	\$N/A	\$N/A
Locality I	\$N/A	\$N/A
Locality J	\$N/A	\$N/A
Locality K	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Findley Lake, Ripley & Sherman

Flat Rate Exchange Service (Basic Service)

	<u>Residential</u>	<u>Business</u>
Individual Line	\$23.00 (I)	\$23.00 (I)
Trunk Rate	\$N/A	\$20.68
Joint User Service	\$N/A	\$N/A

Message Rate Exchange Service (Individual Line Only)

Untimed Message Allowance	\$N/A N/A	\$N/A N/A
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A
Trunk Rate (first trunk) Allowance	\$N/A N/A	\$N/A N/A
Trunk Rate (each additional trunk) Allowance	\$N/A N/A	\$N/A N/A
Message Unit	\$N/A	\$N/A
Timed Unit		
First Minute	\$N/A	\$N/A
Each Additional Minute	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Findley Lake, Ripley & Sherman (Cont'd.)

Monthly Locality Rates

	<u>Residential</u>	<u>Business</u>
Individual Line		
Locality A	\$1.75	\$1.75
Locality B	\$3.49	\$3.49
Locality C	\$5.23	\$5.23
Locality D	\$6.98	\$6.98
Locality E	\$N/A	\$N/A
Locality F	\$N/A	\$N/A
Locality G	\$N/A	\$N/A
Locality H	\$N/A	\$N/A
Locality I	\$N/A	\$N/A
Locality J	\$N/A	\$N/A
Locality K	\$N/A	\$N/A

Mayville & Westfield

Flat Rate Exchange Service (Basic Service)

	<u>Residential</u>	<u>Business</u>
Individual Line	\$23.00 (I)	\$23.00 (I)
Trunk Rate	\$N/A	\$23.72
Joint User Service	\$N/A	\$N/A

Message Rate Exchange Service (Individual Line Only)

Untimed Message Allowance	\$N/A N/A	\$N/A N/A
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Mayville & Westfield (Cont'd.)

Message Rate Exchange Service (Individual Line Only) (Cont'd.)

	<u>Residential</u>	<u>Business</u>
Trunk Rate (first trunk)	\$N/A	\$N/A
Allowance	N/A	N/A
Trunk Rate (each additional trunk)	\$N/A	\$N/A
Allowance	N/A	N/A
Message Unit	\$N/A	\$N/A
Timed Unit		
First Minute	\$N/A	\$N/A
Each Additional Minute	\$N/A	\$N/A

Monthly Locality Rates

Individual Line	<u>Residential</u>	<u>Business</u>
Locality A	\$1.75	\$1.75
Locality B	\$3.49	\$3.49
Locality C	\$5.23	\$5.23
Locality D	\$6.98	\$6.98
Locality E	\$N/A	\$N/A
Locality F	\$N/A	\$N/A
Locality G	\$N/A	\$N/A
Locality H	\$N/A	\$N/A
Locality I	\$N/A	\$N/A
Locality J	\$N/A	\$N/A
Locality K	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

South Ripley

Flat Rate Exchange Service (Basic Service)

	<u>Residential</u>	<u>Business</u>
Individual Line	\$23.00 (I)	\$35.19
Trunk Rate	\$N/A	\$58.41
Joint User Service	\$N/A	\$N/A

Message Rate Exchange Service (Individual Line Only)

	<u>Residential</u>	<u>Business</u>
Untimed Message Allowance	\$N/A N/A	\$N/A N/A
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A
Trunk Rate (first trunk) Allowance	\$N/A N/A	\$N/A N/A
Trunk Rate (each additional trunk) Allowance	\$N/A N/A	\$N/A N/A
Message Unit	\$N/A	\$N/A
Timed Unit		
First Minute	\$N/A	\$N/A
Each Additional Minute	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

South Ripley (Cont'd.)

Monthly Locality Rates

Individual Line	<u>Residential</u>	<u>Business</u>
Locality A	\$N/A	\$N/A
Locality B	\$N/A	\$N/A
Locality C	\$N/A	\$N/A
Locality D	\$N/A	\$N/A
Locality E	\$N/A	\$N/A
Locality F	\$N/A	\$N/A
Locality G	\$N/A	\$N/A
Locality H	\$N/A	\$N/A
Locality I	\$N/A	\$N/A
Locality J	\$N/A	\$N/A
Locality K	\$N/A	\$N/A

Brocton

Seasonal Service

	<u>Residential</u>	<u>Business</u>
Option One		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A
Option Two		
Regular Service Period	N/A	N/A
Reconnection Charge	\$N/A	\$N/A

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

Brocton (Cont'd.)

	<u>Residential</u>	<u>Business</u>
* Suspended Service		
Maximum Suspended Service Period	N/A	N/A
Discount Rate	N/A	N/A
Individual Line	\$N/A	\$N/A
Metered Service	\$N/A	\$N/A

Direct Inward Dialing Service

Monthly Trunk Rate	
Rotary	\$N/A
Tone	\$25.67
Monthly Directory Rate (per 100 directory numbers)	\$17.56

Off-Premises Extension Service

	<u>Residential</u>	<u>Business</u>
Monthly Rate	\$N/A	\$N/A
Monthly Exchange Access Line Mileage Charges		
Individual (per ¼ mile)	\$N/A	\$N/A
Trunk (per ¼ mile)	\$N/A	\$N/A

*See Section 5 - "Grandfathered Services". This service has been grandfathered and is no longer offered to new customers.

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Brocton (Cont'd.)

Off-Premises Extension Service

	<u>Per ¼ Mile Rate</u>	<u>Minimum Rate</u>
Off Premises Extension Service (per ¼ mile)		
General Distribution	\$1.15	\$1.15
Non-General Distribution	\$1.45	\$1.45
Interexchange	\$1.15	\$1.15

South Ripley

Direct Inward Dialing Service

Monthly Trunk Rate	
Rotary	\$N/A
Tone	\$58.41
Monthly Directory Rate (per 100 directory numbers)	\$17.56

	<u>Residential</u>	<u>Business</u>
Off-Premises Extension Service		
Monthly Rate	\$N/A	\$N/A
Monthly Exchange Access Line Mileage Charges		
Individual (per ¼ mile)	\$N/A	\$N/A
Trunk (per ¼ mile)	\$N/A	\$N/A

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3.6 Group Six (Local Exchange Services) (Cont'd.)

South Ripley (Cont'd.)

	<u>Per ¼ Mile Rate</u>	<u>Minimum Rate</u>
Off Premises Extension Service (per ¼ mile)		
General Distribution	\$1.15	\$1.15
Non-General Distribution	\$1.45	\$1.45
Interexchange	\$1.15	\$1.15

Brocton & South Ripley

Foreign Exchange Service
Mileage Rates

	<u>Monthly Rate</u>	<u>Minimum Rate</u>
Intracompany Circuits		
Adjacent Exchanges With Toll	\$1.15	\$1.15
Adjacent Exchanges W/O Toll	\$1.15	\$1.15
Non-adjacent Exchanges With Toll	\$1.15	\$1.15
Non-adjacent Exchanges W/O Toll.	\$1.15	\$1.15

Intercompany Circuits

Adjacent Exchanges With Toll	\$2.56	\$2.56
Adjacent Exchanges W/O Toll	\$1.00	\$1.00

Toll Substitute Charge

Regular Access Line	\$43.02
Tie Line	N/A
Administrative Charge	\$1.02

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

Finley Lake, Ripley & Sherman

	<u>Residential</u>	<u>Business</u>
Seasonal Service		
Option One		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A

Option Two

Regular Service Period	N/A	N/A
Reconnection Charge	\$N/A	\$N/A

Suspended Service*

Maximum Suspended Service Periods	N/A	N/A
Discount Rate	N/A	N/A
Individual Line	N/A	N/A
Metered Service	\$N/A	\$N/A

Direct Inward Dialing Service

Monthly Trunk Rate

Rotary	\$N/A
Tone	\$25.67
Monthly Directory Rate (per 100 directory numbers)	\$17.56

	<u>Residential</u>	<u>Business</u>
Off-Premises Extension Service		
Monthly Rate	\$N/A	\$N/A

*See Section 5 - "Grandfathered Services". This service has been grandfathered and is no longer offered to new customers.

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Finley Lake, Ripley & Sherman (Cont'd.)

	<u>Residential</u>	<u>Business</u>
Monthly Exchange Access Line Mileage Charges		
Individual (per ¼ mile)	\$N/A	\$N/A
Trunk (per ¼ mile)	\$N/A	\$N/A
	<u>Per ¼ Mile Rate</u>	<u>Minimum Rate</u>
Off Premises Extension Service (per ¼ mile)		
General Distribution	\$1.15	\$1.15
Non-General Distribution	\$1.45	\$1.45
Interexchange	\$1.15	\$1.15
Foreign Exchange Service		
Mileage Rates		
	<u>Monthly Rate</u>	<u>Minimum Rate</u>
Intracompany Circuits		
Adjacent Exchanges With Toll Charges	\$1.15	\$1.15
Adjacent Exchanges W/O Toll Charges	\$1.15	\$1.15
Non-adjacent Exchanges With Toll Charges	\$1.15	\$1.15
Non-adjacent Exchanges W/O Toll Charges	\$1.15	\$1.15
Intercompany Circuits		
Adjacent Exchanges With Toll Charges	\$2.56	\$2.56
Adjacent Exchanges W/O Toll Charges	\$1.00	\$1.00
Toll Substitute Charge		
Regular Access Line		\$43.02
Tie Line		\$N/A
Administrative Charge		\$1.02

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Mayville & Westfield	<u>Residential</u>	<u>Business</u>
Seasonal Service		
Option One		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A
Option Two		
Regular Service Period	N/A	N/A
Reconnection Charge	\$N/A	\$N/A
Suspended Service*		
Maximum Suspended Service Period	N/A	N/A
Discount Rate	\$N/A	\$N/A
Individual Line	\$N/A	\$N/A
Metered Service	\$N/A	\$N/A
South Ripley		
Seasonal Service		
Option One		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A
Option Two		
Regular Service Period	N/A	N/A
Reconnection Charge	\$N/A	\$N/A

*See Section 5 - "Grandfathered Services". This service has been grandfathered and is no longer offered to new customers.

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3.6 Group Six (Local Exchange Services) (Cont'd.)

South Ripley

	<u>Residential</u>	<u>Business</u>
Seasonal Service		
Option One		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A
Option Two		
Regular Service Period	N/A	to N/A
Reconnection Charge	\$N/A	\$N/A

Suspended Service*

Maximum Suspended Service Periods	6 MTH	6 MTH
Discount Rate	N/A %	N/A %
Individual Line	\$6.92	\$17.60
Metered Service	\$N/A	\$N/A

Direct Inward Dialing Service

Monthly Trunk Rate

Rotary	\$N/A
Tone	\$25.67
Monthly Directory Rate (per 100 directory numbers)	\$17.56

*See Section 5 - "Grandfathered Services". This service has been grandfathered and is no longer offered to new customers.

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3.6 Group Six (Local Exchange Services) (Cont'd.)

Mayville & Westfield

Direct Inward Dialing Service

Monthly Trunk Rate

Rotary	\$N/A
Tone	\$25.67
Monthly Directory Rate (per 100 directory numbers)	\$17.56

	<u>Residential</u>	<u>Business</u>
Off-Premises Extension Service		
Monthly Rate	\$N/A	\$N/A
Monthly Exchange Access Line Mileage Charges		
Individual (per ¼ mile)	\$N/A	\$N/A
Trunk (per ¼ mile)	\$N/A	\$N/A
	<u>Per ¼ Mile Rate</u>	<u>Minimum Rate</u>
Off Premises Extension Service (per ¼ mile)		
General Distribution	\$1.15	\$1.15
Non-General Distribution	\$1.45	\$1.45
Interexchange	\$1.15	\$1.15

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3.7 Group Seven (Supplemental Services)

All Exchanges

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.1	Touch Tone	\$N/A	\$N/A	\$N/A	\$N/A
3.7.2	Custom Calling Service				
	Call Waiting	\$0.50	\$4.00	\$1.00	\$5.00
	Cancel Call Waiting	\$N/A	\$N/A	\$N/A	\$N/A
	Call Waiting with Cancel Call Waiting	\$0.50	\$4.00	\$1.00	\$5.00
	Call Forwarding	\$0.50	\$4.00	\$1.00	\$5.00
	Call Forward-Busy	\$0.50	\$4.00	\$1.00	\$5.00
	Call Forward-Don't Answer	\$0.50	\$4.00	\$1.00	\$5.00
	Call Forward-Busy or Don't Answer	\$0.50	\$4.00	\$1.00	\$5.00
	Three Way Calling				
	Monthly	\$0.50	\$4.00	\$1.00	\$5.50
	Per Use	\$0.50	\$4.00	\$1.00	\$5.50
	Speed Calling 8-Code	\$0.75	\$4.00	\$1.00	\$5.00
	Speed Calling 30-Code	\$1.00	\$5.50	\$1.50	\$6.50
	Call Restriction	\$0.50	\$4.00	\$1.00	\$5.00
	Intercom Calling	\$N/A	\$N/A	\$N/A	\$N/A
	Call Transfer	\$N/A	\$N/A	\$N/A	\$N/A
	Reminder Service	\$N/A	\$N/A	\$N/A	\$N/A
	Hot Line	\$N/A	\$N/A	\$N/A	\$N/A
	Warm Line	\$N/A	\$N/A	\$N/A	\$N/A

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3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
3.7.2	Custom Calling Service (Cont'd.)	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
	Consultation Hold	\$N/A	\$N/A	\$N/A	\$N/A
	Last Number Redial	\$N/A	\$N/A	\$N/A	\$N/A
	Hold	\$N/A	\$N/A	\$N/A	\$N/A
	Personal Ringing	\$0.50	\$4.00	\$1.00	\$5.00
	Call Forwarding USP	N/A	N/A	N/A	N/A
	Call Forward-Remote Activation	\$1.00	\$6.00	\$1.00	\$6.00
	Two Feature Discount	20%	20%	20%	20%
	Three Feature Discount	20%	20%	20%	20%
	Four or More Feature Discount	20%	20%	20%	20%
3.7.3	Custom Calling Packages				
	Package One	\$N/A	\$N/A	\$N/A	\$N/A
	Package Two	\$N/A	\$N/A	\$N/A	\$N/A
	Package Three	\$N/A	\$N/A	\$N/A	\$N/A
	Package Four	\$N/A	\$N/A	\$N/A	\$N/A
	Package Five	\$N/A	\$N/A	\$N/A	\$N/A
	Package One Includes:	N/A			
	Package Two Includes:	N/A			
	Package Three Includes:	N/A			
	Package Four Includes:	N/A			
	Package Five Includes:	N/A			

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3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.4	Remote Call Forwarding	\$N/A	\$N/A	\$N/A	\$N/A
3.7.5	Multiline Hunt Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.6	Extended Number Referral Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.7	Busy Verification and Interruption Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.8	Directory Assistance	\$0.25	\$2.00	\$0.25	\$2.00
3.7.9	National Directory Assistance	\$0.50	\$5.00	\$0.50	\$5.00
3.7.10	Critical Facilities Administration Service per Hour	\$120.00	\$200.00	\$120.00	\$250.00

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3.7 Group Seven (Supplemental Services) (Cont'd.)

3.7.11 Voice Mail Service:

Basic Service - Each Vice Mailbox offers a 30 second programmable Greeting, and message alerting By means of stuttered dial-tone:

	Residential		Business	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
(10) 30 Second Messages	\$3.00	\$7.00	\$3.00	\$7.00
(20) 45 Second Messages	\$6.00	\$14.00	\$6.00	\$14.00
(30) 60 Second Messages	\$8.00	\$18.00	\$8.00	\$18.00
(100) 10 Minute Messages	\$32.00	\$50.00	\$32.00	\$50.00
Guest Mail Boxes - Allows others to use portion of main mailbox	\$0.05	\$4.95	\$0.05	\$4.95
Dial Back Message Indicator - Voice mailbox dials back the user's telephone when a message has been left	\$0.49	\$4.95	\$0.49	\$4.95
Remote Message Waiting - Voice mailbox rings back the user at a remote location, as determined by the user	\$0.49	\$4.95	\$0.49	\$4.95
Automated Attendant - Automates attendant function, so incoming calls can be directed without the assistance of a receptionist	\$9.95	\$50.00	\$9.95	\$50.00
Broadcast Lists - Allows user to Program a customized list of individuals to whom announcements would be directed	\$0.99	\$9.99	\$0.99	\$9.99

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3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
3.7.12	Class Services	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
	Repeat Dialing:				
	Per Use	\$0.25	\$2.00	\$0.25	\$2.00
	Monthly	\$1.00	\$8.00	\$2.00	\$10.00
	Call Return:				
	Per Use	\$0.25	\$2.00	\$0.25	\$2.00
	Monthly	\$1.00	\$8.00	\$2.00	\$10.00
	Call ID	\$1.00	\$8.00	\$2.00	\$10.00
	Call ID & Name	\$3.00	\$9.00	\$3.00	\$11.00
	Anonymous Call Rejection	\$1.00	\$4.50	\$1.00	\$6.75
	Priority Ringing	N/A	N/A	N/A	N/A
	Preferred Call Forwarding	N/A	N/A	N/A	N/A
	Call Screening	N/A	N/A	N/A	N/A
	Special Call Acceptance	N/A	N/A	N/A	N/A
	Call Trace (each trace)	\$1.00	\$2.00	\$1.00	\$2.00
	Blocking Option Change Charge				
	Per Call Restrict	\$5.00	\$5.00	\$5.00	\$5.00
	Per Line Restrict	\$5.00	\$5.00	\$5.00	\$5.00

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3.7 Group Seven (Supplemental Services) (Cont'd.)

3.7.13 Audio Conferencing Service: Meet-Me-Unattended

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Conference Set-Up Charge:	\$5.00	\$35.00	\$5.00	\$35.00
Usage Charge (per ½ hour):				
5 Port	\$10.00	\$40.00	\$10.00	\$40.00
10 Port	\$25.00	\$55.00	\$25.00	\$55.00
20 Port	\$40.00	\$70.00	\$40.00	\$70.00
30 Port	\$55.00	\$85.00	\$55.00	\$85.00

Cancellation Charge:

A Cancellation Charge applies if the reserved conference is cancelled on less than one business day's notice (24 hours, excluding weekend and company holidays.)

5 Port	\$15.00	\$35.00	\$15.00	\$35.00
10 Port	\$35.00	\$55.00	\$35.00	\$55.00
20 Port	\$45.00	\$65.00	\$45.00	\$65.00
30 Port	\$60.00	\$80.00	\$60.00	\$80.00

Change Charge:

With one business day (24 hour) notice: Requests to increase or decrease reserved port facility will be accommodated with no Change Charge based on facility availability.

Less than one business day (24 hour) notice: Request to increase or decrease reserved port facility will be accommodated based on facility availability; however, the customer will be charged for the largest port facility reserved, either originally or as requested by the change.

Minimum Period:

A five port facility for 30 minutes of use is the minimum charge billed. Beyond the minimum facility and time period, customers will be billed for the reserved conference time or actual length (to the next highest ½ hour increment), whichever is greater.

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3.8 Group Eight (Private Line Service)

3.8.1 Switched 56 Kbps Service

Non-Recurring Charge

Service Establishment Charge	\$60.00
------------------------------	---------

Monthly Recurring Charge

Measured Data Line	N/A
Common Equipment Charge	N/A
Circuit Switched Data - Low Speed	\$22.50
Circuit Switched Data - High Speed	\$22.50

Network Call Usage (per call)	N/A
-------------------------------	-----

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI)

A. General

1. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a central office based service agreement that utilizes ISDN network architecture to provide network offerings. ISDN-BRI supports the simultaneous transmission of circuit switched data and voice and packet switched supervisory/signaling information over a single exchange access line at a standard interface.
2. ISDN-BRI provides a customer with up to two 64 Kilobits, per second (Kbps) channels (known as B-Channels) and up to 16 Kbps channel (known as the D-Channel). The channels are communication paths over which circuit switched services flow, thus providing end user access to a wide variety of circuit switched services (i.e., data, image, video and voice).
3. ISDN-BRI does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.

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3.8 Group Eight (Private Line Services) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

A. General (Cont'd.)

4. ISDN-BRI may be comprised of the following elements:

- ISDN-Basic Rate Interface Component
- Flat Rate Network Component (with 12,000 minutes of B-Channel CSS usage)
- Usage Sensitive Network Component
- Channel Options
- Feature Options

B. Abbreviations

The following abbreviations are used in this tariff section:

BRI	Basic Rate Interface
CACH	Call Appearance Call Handling
CSD	Circuit Switched Data
CSS	Circuit Switched Services
CSV	Circuit Switched Voice
EKTS	Electronic Key Terminal Service
ISDN	Integrated Services Digital Network
Kbps	Kilobits per second
PSTN	Public Switched Telephone Network

C. Basic Service Components: Descriptions and Definitions

1. Basic Rate Interface (BRI) – The interface between the end user's location and the ISDN-BRI capable central office switch. It provides up to 64 Kbps B-channels and up to one 16 Kbps D-Channel to be sent over a single circuit or local loop. This includes the central office hardware and software, as well as the 144 Kbps facility required to provide ISDN-BRI.

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3.8 Group Eight (Private Line Service) (Cont'd)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

C. Basic Service Components: Descriptions and Definitions (Cont'd.)

2. B-Channel (Bearer Channel) – A communications path capable of transmitting information at a speed of 64 Kbps. The B-Channel, may be used by a customer for CSS communications (e.g., voice, data, facsimile, etc.) between customer specified locations and the PSTN.
3. Business system - The combination of BRIs forming a complete communications system for a single customer of record. Each terminal within a single business system has the capability to originate and terminate calls to all other terminals within the customer's business system via abbreviated dialing. Business systems are only available when all terminals are served by the same central office.
4. Channel - The electrical path provided by the Telephone Company between two or more terminating points for the transmission of information or intelligence.
5. Circuit Switching - The process of setting up and keeping a telephone line or circuit open between two or more users, such that the users have exclusive and full use of the telephone line or circuit until the connection is released.
6. CSV/CSD - This network option arrangement allows digital CSV and CSD transmission to and from the PSTN. CSV/CSD is generally referred to as CSS throughout this section of the tariff.
7. Delayed and Abbreviated Ringing - A Basic and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). This feature provides several options for customers as to the type of audible and/or visual alerting that is given at each terminal.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

C. Basic Service Components: Descriptions and Definitions (Cont'd.)

8. D-Channel (Delta Channel) – A communications path set up to transmit data in packet form at speeds up to 16 Kbps. This communications path is designated to send and receive out-of-band signaling/supervisory messages and may also be used for packet switched user data. The bit rate is fixed as a function of the interface used by the customer.
9. Flat Rate Network Component - Provides for 12,000 minutes Channel access to the PSTN. This rate element applies per B-Channels and provides central office switching capabilities.
10. Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) - A network architecture which allows for the simultaneous transmission of up to three channels of information (e.g., voice, data, facsimile, etc.) over a single telephone circuit of local loop.
11. Instrument or Terminal - When used in connection with the ISDN-BRI denotes customer provided equipment at which the BRI terminates. One BRI may terminate in several different instruments (e.g., digital telephone sets, computers or facsimile machines equipped with ISDN adapters, etc.).
12. Key System Coverage for Analog Lines - A CACH EKTS feature that allows an analog telephone set to share calls with a CACH EKTS set.
13. Kbps - Kilobits per second is data transmission that is sent at the rate of a thousand bits per second. 1 Kbps means one thousand bits per second, 10 Kbps means ten thousand bits per second, etc.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

C. Basic Service Components: Descriptions and Definitions (Cont'd.)

14. Multiple B-Channel Terminals on a BRI - This capability allows a user to place more than two B-Channel terminals on a BRI. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B-Channels, the D-Channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B-Channels and thus, leave the other user without access to a B-Channel.
15. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel. These capabilities are available without additional charge.
16. Network Component - The Company offers 12,000 minutes of B-Channel access to the PSTN via the Flat Rate Network Component. Additional minutes of access to the PSTN via B-Channels are offered through the Usage Sensitive Network Component. These rate elements provide central office switching capabilities, required to access the PSTN, and shall apply per B-Channel.
17. Public Switched Telephone Network (PSTN) - The worldwide telephone network available to telephone subscribers in the United States. It includes local dialing scope, home LATA, intrastate, and international locations. Access to PSTN is provided via the Flat Rate and Usage Sensitive Network Components.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

18. Secondary-Only Telephone Number – A CSS option that allows any telephone number, other than the primary telephone number, to be assigned to an ISDN-BRI terminal. A Secondary-Only Telephone Number does not have to be a primary telephone number at another terminal. An ISDN-BRI terminal can have one or more Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared with another ISDN-BRI terminal.
19. Usage Sensitive Network Component - Measured rate element applicable to all B-Channel CSV and CSD calls that utilize the PSTN more than 12,000 minutes per month. This rate element applies per B-Channel minute of use beyond the Company's allotted number of hours of use and provides central office switching capabilities.

D. Optional Service Components: Descriptions and Definitions

Unless otherwise noted, all Special Calling Features and Supplemental Services described in General Exchange Tariff are available with ISDN-BRI at the same rates, terms and conditions specified in that tariff section. With subscription to an ISDN-BRI, the following Hosting options are available at the rates and charges set forth in this tariff (assuming appropriate digital telephone set(s) are used by the customer):

1. Analog Member in a Hunt Group - A feature that provides for an analog interface in an ISDN-BRI Hunt Group.
2. Custom Calling, Class Services and Voice Mail for Electronic Key Terminal final Service (EKTS) - Circuit switched voice features (Call Hold, Call Forwarding Variable; Call Forwarding-Don't Answer; Call Forward-Interface Busy; Message Waiting Indication; Three-Way Conference Calling; Speed Call 30, etc.) as well as other Supplemental services can be added to enhance normal telephone use. These services are defined in Section 7 of the NYSTA No. 2 Tariff. Rates are supplied in this Company's PSC No. 20 Tariff, Section 3 (and Attachments).

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

D. Optional Service Components: Descriptions and Definitions (Cont'd.)

2. (Cont'd.)

A Basic EKTS terminal supports only one call appearance per telephone number.

The Call Transfer Disconnect or the Call Forwarding features cannot be used to expand a local calling scope or to avoid any toll charges.

3. Hunt Group for CSD - This optional feature provides for a predefined search (circular, linear, uniform) for an idle directory number to which a circuit switched data call can be offered.

4. Hunt Group for CSV - This optional feature provides for a predefined search for an idle directory number within a designated group of lines. The sequence in which the search for the terminating lines is conducted is determined by the type of hunting feature chosen by the customer (e.g., circular, linear, uniform).

5. Hunt Group Transfer for CSD - This optional feature sends circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group. The user must activate this feature in order for CSD to be sent to the backup group.

E. Rules and Regulations

The following regulations apply in addition to those in other sections of the Chautauqua & Erie Telephone Corporation's General Exchange Tariff and the NYSTA No. 2 Tariff. Where other regulations apply on a per-line basis, they shall be interpreted to apply on a per-channel basis in the ISDN portion of this tariff, unless otherwise indicated.

1. ISDN-BRI requires compatible registered CPE under FCC Part 68.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

E. Rules and Regulations (Cont'd.)

2. ISDN-BRI is available as an alternative to, or in combination with single line service or multiline service. ISDN-BRI is not available with, or as an alternative to, public or private pay telephone service. ISDN-BRI cannot be used in the resale of long distance service.
3. ISDN-BRI is subject to the same rules and regulations applicable to analog single line and multi-line service (see Section 3 of this tariff), where provided as an alternative to, or in combination with these services.
4. For directory listing purposes, the Telephone Company will furnish one alphabetical directory listing per B-Channel at no additional charge.
5. Features with Call Forwarding capabilities cannot be used on a continual basis to expand the local calling scope beyond that which is available to a customer's premises.
6. All ISDN-BRI components have a minimum service term of one month.
7. ISDN-BRI will be furnished at the rates contained in this Section of the tariff, provided that necessary facilities are available. Where necessary facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges for the unusual expenditure, to contract for services beyond the service term, or both. Individual case billing arrangements can be developed at the discretion of the Company.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

E. Rules and Regulations (Cont'd.)

8. Lines, equipment and facilities provided under this tariff will be designed by the Telephone Company to provide at least the same level of service, reliability, and quality as local exchange service in the exchanges where ISDN-BRI is offered. At a minimum, ISDN-BRI will be provided where the access line does not exceed 14 kilofeet in length from the customer's premises to the serving central office, or experience a maximum loss of 34 dB as measured at the customer's premises at no additional cost to the customer. For circumstances that exceed these minimum service standards, special construction charges may be applied.
9. The Telephone Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is consistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes materially affect the operating characteristics or technical parameters of the service as originally ordered by the customer, adequate notice will be given in writing to allow the customer an opportunity to maintain uninterrupted service.
10. ISDN-BRI will conform with the Bellcore technical references and the American National Standards Institute standard.
11. Moves
 - a. Customer requests for moves involving a change between suitably equipped ISDN-BRI serving central offices constitutes a disconnection of service and the customer must establish a new service for that part of the service involved.
 - b. Customer moves occurring within the same ISDN serving office will not constitute a disconnection of service if the service is merely re-established with a new loop facility. The reestablishment of service with a new loop facility will subject the customer to installations charges for each BRI.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

E. Rules and Regulations (Cont'd.)

12. Seasonal suspend or vacation service is not available in connection with ISDN-BRI.
13. Presubscription to an InterLATA carrier of preference applies to ISDN-BRI just as it applies to analog (POTS) telephone service. Each B-Channel within a customer's business system may have a different carrier of preference.
14. Standard with ISDN-BRI B-Channel services, the Company provides a monthly allowance of 12,000 minutes of access to the PSTN through the B-Channels at no additional charge via the Flat Rate Network Component. The Usage Sensitive Network Component shall apply per minute of B-Channel usage above 12,000 minutes per month for all ISDN-BRI incoming and outgoing calls utilizing B-Channels. For calls utilizing two B-Channels, the Usage Sensitive Network Component shall apply per B-Channel minute of use.
15. Channels
 - a. The channels available through the provision of ISDN-BRI may be designated or assigned to suit the customer's needs, not to exceed the maximum of 2 B-Channels and 1 D-Channel (2B+D) per ISDN-BRI.
 - b. The B-Circuit Switched Services Channel (B-CSS) assigns circuit switched calls to one of the two B-Channels on the BRI. The B-CSS Channel operates at a maximum speed of 64 Kbps.
 - c. When the B-CSS Channel is connected with the services offerings of entities other than the Telephone Company, the customer is responsible for payment of services provided by those entities, as well as the Telephone Company's charges.

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SECTION 3 – RATES (CONT'D.)

3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

F. ISDN-BRI Monthly Rates and Charges - Residence and Business

- | | | |
|----|--|-------------|
| 1. | ISDN-BRI, Flat Rate Network Component,
For 2 B-Channels and 1 D-Channel | \$54.60/mo |
| 2. | Usage Sensitive Network Component,
Per B-Channel, in excess of 12,000 minutes | \$0.002/min |
| 3. | Analog Member in a Hunt, Per B-Channel | \$1.00 |
| 4. | Hunt Group for CSD, Per B-Channel | \$1.00 |
| 5. | Hunt Group for CVS, Per B-Channel | \$1.00 |
| 6. | Hunt Group Transfer for CSD, Per B-Channel | \$2.00 |
| 7. | FCC End User Common Line Charges, as set forth in the
National Exchange Carrier's Access Services Tariff, apply
as appropriate and shall be interpreted to apply per B-
Channel | |
| 8. | Custom configurations will be priced on a case-by-case
basis. | |

G. ISDN-BRI Non-Recurring Rates and Charges – Residence and Business

- | | | |
|----|---|---------|
| 1. | Service connection charges for installations, moves and
changes as set forth in Section 3 Group 2 apply as
appropriate and shall be interpreted to apply per B-
Channel. | |
| 2. | Service Establishment Charge,
For 2 B-Channels and 1 D-Channel | \$99.00 |

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SECTION 3 – RATES (CONT'D.)

3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI)

A. General

1. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) is a central office based service that supports the simultaneous transmission of circuit switched data and voice and packet switched supervisory/signaling information by a method of access: Primary Rate Interface.
2. ISDN-PRI has a capacity of 1.544 Mbps and has multiple channels: 23 - channels and 1 D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit switched data, and video, while the D-channel handles signaling information. The channels are communication paths over which circuit switched services flow, thus providing end user access to a wide variety of circuit switched services (i.e., data, image, video and voice).
3. ISDN-PRI does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.
4. ISDN-PRI may be comprised of the following elements:
 - ISDN- Primary Rate Interface Component
 - ISDN- PRI Port
 - DID numbers, one block included
 - Feature Options (such as Caller ID with Name)
5. ISDN-PRI may be purchased on month-to-month, one, three or five year terms.

B. Service Components: Descriptions and Definitions

1. The Service Components (in Sections 3.8.2C & 3.8.2D of this Tariff are applicable)
2. ISDN-PRI is not available to Commercial Radio Mobile Carriers, Private Mobile Radio Carriers and Interexchange Carriers in their provision of services to their customers.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

C. Rules and Regulations

1. Availability - ISDN Primary Rate Interface (ISDN-PRI) is offered only from suitably equipped Central Offices and is subject to availability of facilities.
 - a. When a subscriber's normal serving office is not equipped with ISDN-PRI or part of a Remote switch, the Telephone Company will attempt to provide ISDN-PRI from an alternate serving office in the same rate area, at no additional charge to the customer.
 - b. If an alternate switch in the same rate area is not available, the Telephone Company will provide ISDN-PRI from an alternate serving office, determined by the Telephone Company, at no additional charge to the customer. If the alternate serving office is outside of the customer's normal local calling area, the customer will accept a number change associated with the alternate office. The customer will also be subject to the calling areas associated with the alternate serving office, as established in the Telephone Company's tariffs.
2. DID Capability - is furnished upon the condition that the customer must subscribe to and have adequate facilities to permit the use of service without injurious effect on general telephone service. ISDN-PRI DID numbers will be provided in blocks of 100 numbers (or fraction thereof). Customers are required to keep 50% or more of their assigned numbers working at all times to retain assignment of their entire block of numbers. The Company must be notified by customers if their usage level drops below 50% so that action can be initiated to reclaim numbers.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

C. Rules and Regulations (Cont'd.)

3. ISDN-PRI Portability - This is only available when there is an alternate switch in the same Rate Area, as defined by the Telephone Company, equipped with ISDN-PRI equipment. When an alternate switch is not located in the same Rate Area as the normal serving switch, the customer may subscribe to ISDN-PRI from the alternate switch in another rate center and pay foreign exchange rates.
4. Relocation – If, prior to the expiration of a contract period, a customer elects to relocate his ISDN-PRI to a different location not served by the same Central Office, the service is considered to be disconnected and termination liability applies. However, if the customer relocates to a location served by a suitably equipped Central Office within the same state and establishes an ISDN-PRI contract of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service would apply.
5. Seasonal suspend or vacation service is not available in connection with ISDN-PRI.
6. Listings - One listing is furnished for each ISDN-PRI DID range at no charge.
7. Transfer of Service - This will be permitted.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

D. ISDN-PRI Monthly Rates and Charges – Residence and Business

- | | | |
|----|--|---|
| 1. | Primary Rate Interface, with 1 D-channel | \$ 600.00/month
\$ 500.00/ 1year
\$ 405.79/ 3years
\$ 360.70/ 5years |
| 2. | ISDN- PRI Port, each | \$ 23.51 |
| 3. | DID numbers, per block | \$ 27.00 |
| 4. | Caller ID with Name | \$ 103.50 |
| 5. | FCC End User Common Line Charges, as set forth in the National Exchange Carrier's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI | |
| 6. | Custom configurations will be priced on a case-by-case basis. | |

E. ISDN-PRI Non-Recurring Rates and Charges - Residence and Business

- | | | |
|----|--|-----------|
| 1. | Service Establishment Charge
Primary Rate Interface, with 1 D channel | \$ 487.00 |
|----|--|-----------|

F. ISDN-PRI Bundle

1. All regulations applicable to ISDN Primary Rate Service as specified in Section 3.8.3 of this Tariff apply to the ISDN PRI Bundle except as specified in this section below:
 - a. Includes unlimited local calling, the ISDN primary port, local distribution channel (LDC), Caller ID with Name and 1 DID block of 100 numbers (or fraction thereof). This bundle is provided under month-to-month, 1, 2 or 3 year terms. Term bundles have a one year minimum requirement. The bundle rates do not include the EUCL, surcharges or taxes.

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3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

F. ISDN-PRI Bundle (Cont'd.)

1. (Cont'd.)

- b. ISDN PRI Bundle is not available with Foreign Exchange service, virtual private network services and is not available with services provided under special contract.
- c. Additional 100 blocks of DID numbers (or fraction thereof) and single DID telephone numbers, which may or may not be contiguous based on availability, are available for an additional monthly recurring charge for customers who have purchased the ISDN PRI Bundle for 1, 2 or 3 year terms. The term of the additional DID numbers is coterminous with the term of the ISDN PRI Bundle.
- d. Conversion - Any existing ISDN PRI customer may convert to ISDN PRI Bundle. However, this will be considered a downgrade and termination charges will apply to the existing service agreement.
- e. Termination for the ISDN PRI Bundle is as follows:
 - 1 year term - number of months remaining (rounded down) x \$20
 - 2 year term – number of months remaining (rounded down)x \$40
 - 3 year term – number of months remaining (rounded down)x \$60

* Additionally - If customer doesn't fulfill one year minimum requirement, the NRC will be re-rated to the MTM NRC totaling \$900.

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SECTION 3 – RATES (CONT'D.)

3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

F. ISDN-PRI Bundle (Cont'd.)

2. ISDN PRI Bundle Monthly Rates and Charges—Residential and Business

- | | | |
|----|---|-------------------|
| a. | Primary Rate Interface, with 1 D-channel | \$ 600.00/ month |
| | | \$ 360.00/ 1year |
| | Includes: | \$ 310.00/ 2years |
| | ISDN- PRI Port, Caller ID with Name, | \$ 275.00/ 3years |
| | DID block, 100-numbers (or fraction thereof), | |
| | and unlimited local calling | |
| b. | FCC End User Common Line Charges, as set forth in the NECA's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI | |
| c. | Custom configurations will be priced on a case-by-case basis. | |

3. ISDN-PRI Bundle Non-Recurring Rates - Residence and Business

- | | | |
|----|---|-----------|
| a. | Service Establishment Charge for Bundle Term: | |
| | • Month-to-Month Plan | \$ 900.00 |
| | • (1, 2 or 3 years) Plans | \$ 200.00 |

3.8.4 The Company concurs with the rates filed by the New York Intrastate Access Settlement Pool in tariff PSC No. 1 - Telephone for all other private line service.

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SECTION 3 – RATES (CONT'D.)

3.9 Group Nine (Special Equipment, Services and Programs)

NO RATES FOR THIS SECTION AT THIS TIME

3.10 Group Ten (Pay Telephone Service)

All Exchanges

Monthly Rate

Public Access Line Service

Monthly Flat Rate Service Charge	Applicable B.1 Rate
----------------------------------	---------------------

Monthly Message Rate Service Charge	\$N/A
-------------------------------------	-------

Local Call Rate

Untimed Message Rate	\$N/A
----------------------	-------

Call Allowance	N/A
----------------	-----

Timed Message Rate

First N/A Minutes	\$N/A
-------------------	-------

Each Additional N/A Minute	\$N/A
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Outgoing Screening	\$N/A
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Incoming Blocking	\$N/A
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Coin Supervision Service	\$6.00
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SECTION 3 – RATES (CONT'D.)

3.11 Group Eleven (Directory)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	<u>Residential</u>	<u>Business</u>
Additional Standard Listing	\$0.56	\$0.56
Indented Listing	\$0.56	\$0.56
Duplicate Listing	\$0.56	\$0.56
Reference Listing	\$0.56	\$0.56
Alternative Telephone Number (per line)	\$0.56	\$0.56
Night Listing	\$0.56	\$0.56
Foreign Listing	\$0.56	\$0.56
Non-published Number	\$0.56	\$0.56
Customized Number Listing		
Monthly Number Charge	\$N/A	\$N/A
Initial Search Charge	\$N/A	\$N/A
Additional Search Charge	\$N/A	\$N/A
Customized Number Listing	\$N/A	\$N/A

South Ripley Only

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	<u>Residential</u>	<u>Business</u>
Additional Standard Listing	\$1.88	\$1.88
Indented Listing	\$1.88	\$1.88
Duplicate Listing.	\$1.88	\$1.88
Reference Listing	\$1.88	\$1.88
Alternative Telephone Number (per line)	\$1.88	\$1.88
Night Listing	\$1.88	\$1.88
Foreign Listing	\$1.88	\$1.88
Non-published Number	\$1.95	\$1.95
Customized Number Listing		
Monthly Number Charge	\$N/A	\$N/A
Initial Search Charge	\$N/A	\$N/A
Additional Search Charge	\$N/A	\$N/A
Customized Number Listing	\$N/A	\$N/A

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3.12 Group Twelve (Resellers)

NO RATES FOR THIS SECTION CURRENTLY EXIST

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SECTION 4 - COMPANY SPECIFIC SERVICES

4.1 Miscellaneous Charges

4.1.1 Semi-Public Coin Telephone Service

The following connection charges apply for the installation of booths and boothetes:

Booth (Outside Location)	\$86.44
Boothete (Inside Location)	\$28.82

The following connection charges apply for the use of booths and boothetes:

Booth (Outside Location)	\$15.36
Boothete (Inside Location)	\$5.11

4.1.2 Foreign Exchange Service

The Toll Substitution Charge for Tie Lines and Off Premises Extension Service is \$6.66 per month.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.2 Centrex Service

4.2.1 General

Centrex Service is a central office (CO) communications system provided in association with individual line exchange services furnished from digital CO equipment located in the Company's building(s). Centrex Service is an optional service, and as such, may be provided subject to the availability of facilities, as determined by the Company.

4.2.2 Regulations

- A. Centrex Service rates are comprised of both a Link and Port rate element for access, and a Feature Package for Centrex features. The link element will not be provided without the port element, and the port element will not be provided without the link element. Each Centrex line will subscribe to a Feature Package. The following describe each of the elements:
 - i Link - element which includes the facilities up to, and including, the point of demarcation located and the customer's premise to the Company's CO switch.
 - ii Port - element which includes dial tone, network address (customer's telephone number), and call switching.
 - iii Feature Package - element which includes the pre-packaged enhanced calling features on a Centrex line.
- B. Customers located outside the base rate area are subject to the applicable mileage charges, as outlined in Section 6 of NYSTA P.S.C. No. 1 - Telephone.
- C. The minimum service period of Centrex Service is one month, unless otherwise specified. A minimum of two Centrex lines is required.
- D. Service Connection Charges apply, as outlined in Section 2 of NYSTA P.S.C. No. 1 - Telephone.

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4.2 Centrex Service (Cont'd.)

4.2.3 Feature Package Contents

Feature Package A includes the following components:

Call Forward	Call Park	Call Pickup
Call Transfer	Call Wait	Camp-on
Cancel Call Wait	Full-Restrict. Svc.	Held Calls
Hunting	Last Number Redial	Ldspkr & Radio Paging Access
Ring Again	Semi-Restrict. Svc	SMDI
3-Way Call/Call Transfer	Toll-Restrict.Svc.	Unrestricted Service
Touch Tone Dialing		

Feature Package B includes all components of Feature Package A, plus:

Automatic Line	Call Forward, Busy	Call Forward, No Answer
Code Restrictions	Distinctive Ringing	Group Intercom-sys
Meet-Me Conference	Music on Hold Access	Six Port Conference
Speed Call,Group,30#	Speed Call,Individual,30#	

Feature Package C includes all components of Feature Packages A and B, plus:

Auto. Route Selection	Call Forward Enhancement	Dist. Ring Enhance
Exect. Busy Override	Expensive-Route Warning	Meet-Me-Conf.-Large
Semi-Restricted Incoming	Lines Call Intercept	Station Controlled Conf. (large)
Time-of-Day Routing	Uniform Call Distribution	

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4.2 Centrex Service (Cont'd.)

4.2.4 Term Commitment (Cont'd.)

- A. Term Commitment refers to an agreement between the customer and Company. The customer subscribes to Centrex service for a fixed period at a rate guaranteed by the Company for the term of the agreement.
- B. The rates used for the Term Commitment agreement will be those rates in effect at the time the agreement is made. All services not covered under the Term Commitment, for example the FCC Subscriber Line Charge, are subject to standard rates and charges.
- C. Term Commitment customers must subscribe to a minimum of five (5) Centrex Service lines.
- D. The customer may discontinue its Term Commitment agreement by paying a single payment based on the sum of the remaining payments due to the Company on the agreement.
- E. At the end of the Term Commitment period, the customer may either pay the prevailing month-to-month Centrex Service tariffed rates, or enter into a new Term Commitment with the Company at the prevailing rate.
- F. Should the customer add lines during the Term Commitment period, those lines may be added to the customer's Term Commitment for purposes of rating if desired by the customer.
- G. Term Commitment rate minimums and maximums are listed in section 4, page 5 of this tariff, and current rates are listed in section 4, page 6.
- H. Minimum term for a Term Commitment agreement will be 36 months, but may be up to 60 months, if agreed to by both customer and Company.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.2 Centrex Service (Cont'd.)

4.2.5 Rates and Charges

All Exchanges

Centrex Service:

Monthly Rates without Term Agreement:

	Min.	Max
Links:	\$4.00	\$7.00
Ports:	\$4.00	\$7.00

Feature Packages

Package A:	\$.50	\$3.00
Package B:	\$1.00	\$4.00
Package C:	\$1.50	\$5.00

Monthly Rates with Term Agreement:

	Min.	Max
Links:	\$4.00	\$7.00
Ports:	\$4.00	\$7.00

Feature Packages

Package A:	\$.50	\$3.00
Package B:	\$1.00	\$4.00
Package C:	\$1.50	\$5.00

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.2 Centrex Service (Cont'd.)

4.2.5 Rates and Charges (Cont'd.)

All Exchanges

Centrex Service:

Monthly Rates without Term Agreement:

Links:	\$5.00
Ports:	\$5.77

Feature Packages

Package A:	\$1.50
Package B:	\$2.75
Package C:	\$4.25

Monthly Rates with Term Agreement:

Links:	\$5.00
Ports:	\$5.77

Feature Packages (discounted 24%):

Package A:	\$1.13
Package B:	\$2.06
Package C:	\$3.19

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.5 Business Access Line Volume and Term Discount Package:

(Discount from Business Access Line charge for term and volume. Feature Packs can only be used in conjunction with Access Line package.)

	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11 -25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

The below feature packs can be added to any and all access lines in the volume/term discount plan.

	<u>Rate</u>
Feature Pack A Caller ID w/Name Desc, Voice Mail Basic, 3 way calling, Call Fwd (all calls)	\$12.50
Feature Pack B Caller ID w/Name Desc, Voice Mail Premium, 3 way calling, Call Fwd (all calls)	\$16.50

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles

4.6.1 Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with the option of subscribing to Voicemail and offered for a one, two or three year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business packages (bundles) that provide a dial tone access line, unlimited local usage, unlimited IntraLATA/InterLATA toll calling and a choice of at least one (1) custom calling feature for a single bundled rate. EPAK II is only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling.

Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one, two or three year basis per each additional line ordered.

Rates for the local component of this bundle as well as the total bundle rates are listed in Section 4.6.5, Leaf 67.

4.6.2 Packages

- A. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Dial Tone Access Line with unlimited local calling and a choice of one to eleven (1-11) of the following features where available:

Call Waiting, Three Way Calling, Call Forwarding, Call Forward - Busy or Don't Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Call 8, Distinctive Ringing, Repeat Dial (*66), Call Return (*69) and Line Hunting

1. Unlimited Dial Tone Line (DTL) Expansion Lines

Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.2 Packages (Cont'd.)

1. Unlimited Dial Tone Line (DTL) Expansion Lines (Cont'd.)

DTL Expansion lines are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three Way Calling, Call Forwarding, Call Forward - Busy or Don't Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Call 8, Distinctive Ringing, Repeat Dial (*66), Call Return (*69) and Line Hunting

B. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, as well as standard features to Centrex Service as specified in Section 4.2 of this Tariff.

1. Unlimited Centrex Expansion Lines

At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling and standard features to Centrex Service as specified in Section 4.2 of this Tariff.

4.6.3 Regulations

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.
- B. The three year term is only available to business customers with Unlimited Dial Tone Line (DTL) Packages and Unlimited Centrex Basic Packages who also subscribe to BusinessOne Broadband at the time service is initiated. Customers who select a three year term must also subscribe to a minimum of two (2) and a maximum of twenty (20) lines (voice grade or voice grade equivalent) at the time service is initiated.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.3 Regulations (Cont'd.)

- C. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one, two or three year agreements. Expansion Lines are available on a month-to-month basis or a one, two or three year term. (The three year term is only available to customers as described in 4.6.3.B).
- D. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling.
- E. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.
- F. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available in combination with other regional optional calling plans or virtual private network services.
- G. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available with services provided under a special contract.
- H. All regulations applicable to Centrex Service apply to that service when offered with the Unlimited Centrex Basic Package.
- I. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Package line within the first 60 days of service, they will be responsible for additional charges described in the Termination Liability section (See 4.6.4 below). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- J. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.

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GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.3 Regulations (Cont'd.)

- K. Customers enrolled in the ExpansionPAK II Bundles, who fail to pay the entire bundle rate due per month, will have all existing ExpansionPAK II Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service changes will not apply for converting service back to their individual tariff rates. Such customers will not be permitted to re-enroll in the ExpansionPAK II Bundle until such time as all associated unpaid balance has been paid in full.
- L. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package when the customer subscribes to any term agreement.
- M. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.

4.6.4 Termination Liability

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement. (The three year term is only available to customers as described in 4.6.3.B).
- B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one-time Flat Termination Charge of:

Effective rates for services ordered prior to April 1, 2020:

\$ 300.00 for default within the 1st year of the term

\$ 150.00 for default within the 2nd year of the term

\$ 75.00 for default within the 3rd year of the term

Effective rates for services ordered on or after April 1, 2020:

\$ 129.00 per line for all terms

(C)

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- C. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:

Effective rates for services ordered prior to April 1, 2020:

\$ 150.00 for default within the 1st year of the term

\$ 75.00 for default within the 2nd year of the term

\$ 50.00 for default within the 3rd year of the term

Effective rates for services ordered on or after April 1, 2020:

\$ 129.00 per line for all terms

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(C)

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.4 Termination Liability (Cont'd.)

- D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- E. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- F. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.5 Rates (These provide the local component rate of the bundle and the total bundle rate)

Unlimited Dial Tone (DTL):

	<u>Local Rate</u> <u>of the Bundle</u> ¹	<u>Total</u> <u>Bundle Rate</u>
South Ripley:		
Basic Unlimited Package – One Year Term	\$40.19	\$59.50
Basic Unlimited Package – Two Year Term	\$37.19	\$56.50
Basic Unlimited Package – Three Year Term	\$15.19	\$34.50
Expansion Line with Unlimited Calling (Month-to-Month)	\$40.19	\$68.50
Expansion Line with Unlimited Calling (One Year Term)	\$40.19	\$59.50
Expansion Line with Unlimited Calling (Two Year Term)	\$37.19	\$56.50
Expansion Line with Unlimited Calling (Three Year Term)	\$15.19	\$34.50
Mayville & Westfield:		
Basic Unlimited Package – One Year Term	\$28.00 (I)	\$43.50
Basic Unlimited Package – Two Year Term	\$25.00	\$40.50
Basic Unlimited Package – Three Year Term	\$19.00	\$34.50
Expansion Line with Unlimited Calling (Month-to-Month)	\$28.00	\$68.50
Expansion Line with Unlimited Calling (One Year Term)	\$28.00	\$43.50
Expansion Line with Unlimited Calling (Two Year Term)	\$25.00	\$40.50
Expansion Line with Unlimited Calling (Three Year Term)	\$19.00 (I)	\$34.50
Findley Lake, Ripley & Sherman:		
Basic Unlimited Package – One Year Term	\$28.00 (I)	\$43.50
Basic Unlimited Package – Two Year Term	\$25.00	\$40.50
Basic Unlimited Package – Three Year Term	\$19.00	\$34.50
Expansion Line with Unlimited Calling (Month-to-Month)	\$28.00	\$68.50
Expansion Line with Unlimited Calling (One Year Term)	\$28.00	\$43.50
Expansion Line with Unlimited Calling (Two Year Term)	\$25.00	\$40.50
Expansion Line with Unlimited Calling (Three Year Term)	\$19.00 (I)	\$34.50

¹This price does not include the IntraLATA and InterLATA components which are provided by a Consolidated Communications affiliate.

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SECTION 4 - COMPANY SPECIFIC SERVICES, (CONT'D.)

4.6 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.6.5 Rates (These provide the local component rate of the bundle and the total bundle rate)
(Cont'd.)

Unlimited Dial Tone (DTL) (Cont'd.):

	<u>Local Rate</u> <u>of the Bundle</u> ¹	<u>Total</u> <u>Bundle Rate</u>
Brocton:		
Basic Unlimited Package – One Year Term	\$28.00 (I)	\$43.50
Basic Unlimited Package – Two Year Term	\$25.00	\$40.50
Basic Unlimited Package – Three Year Term	\$19.00	\$34.50
Expansion Line with Unlimited Calling (Month-to-Month)	\$28.00	\$68.50
Expansion Line with Unlimited Calling (One Year Term)	\$28.00	\$43.50
Expansion Line with Unlimited Calling (Two Year Term)	\$25.00	\$40.50
Expansion Line with Unlimited Calling (Three Year Term)	\$19.00 (I)	\$34.50

Unlimited Centrex:1

Exchange

All Exchanges

Basic Unlimited Package – One Year Term	\$12.27	\$30.00
Basic Unlimited Package – Two Year Term	\$ 9.27	\$27.00
Basic Unlimited Package – Three Year Term	\$ 7.27	\$25.00
Expansion Line with Unlimited Calling (Month-to-Month)	\$17.27	\$54.00
Expansion Line with Unlimited Calling (One Year Term)	\$12.27	\$30.00
Expansion Line with Unlimited Calling (Two Year Term)	\$ 9.27	\$27.00
Expansion Line with Unlimited Calling (Three Year Term)	\$ 7.27	\$25.00

¹This price does not include the IntraLATA and InterLATA components which are provided by a Consolidated Communications affiliate.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.7 Voice Advantage II Bundles

4.7.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, unlimited local usage, unlimited IntraLATA toll calling and a choice of InterLATA toll calling minutes for a single bundled rate. Voice Advantage II bundles are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling. Residential customers have the option of subscribing to Voicemail and Broadband at discounted rates.

4.7.2. Regulations

- A. Voice Advantage II Bundles are only available to residential customers.
- B. Voice Advantage II Bundles are only available to customers whose IntraLATA and InterLATA toll usage is provided by a Consolidated Communications affiliate.
- C. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage II Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- H. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- I. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.7 Voice Advantage II Bundles (Cont'd)

4.7.2 Regulations (Cont'd)

J. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, the Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

K. Voice Advantage II Bundle customers have the option of subscribing to Voicemail and Broadband at discounted rates.

4.7.3 Rates (These provide the local component rate of the bundle and the total bundle rate)

	<u>Local Rate of the Bundle¹</u>	<u>Total Bundle Rate</u>
Exchange: South Ripley		
Voice Advantage II – Basic	\$23.00	\$41.99
Voice Advantage II – 600	\$23.00	\$46.99
Voice Advantage II – Unlimited	\$23.00	\$51.99
Exchange: Mayville & Westfield		
Voice Advantage II – Basic	\$23.00 (I)	\$41.99
Voice Advantage II – 600	\$23.00	\$46.99
Voice Advantage II – Unlimited	\$23.00 (I)	\$51.99

¹This price does not include the IntraLATA and InterLATA components which are provided by a Consolidated Communications affiliate.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.7 Voice Advantage II Bundles (Cont'd)

4.7.3 Rates (Cont'd.) (These provide the local component rate of the bundle and the total bundle rate)

	<u>Local Rate of the Bundle¹</u>	<u>Total Bundle Rate</u>
Exchange: Findley Lake, Ripley & Sherman		
Voice Advantage II – Basic	\$23.00 (I)	\$41.99
Voice Advantage II – 600	\$23.00	\$46.99
Voice Advantage II – Unlimited	\$23.00 (I)	\$51.99
Exchange: Brocton		
Voice Advantage II – Basic	\$23.00 (I)	\$41.99
Voice Advantage II – 600	\$23.00	\$46.99
Voice Advantage II – Unlimited	\$23.00 (I)	\$51.99

A. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:

1. Caller ID with Name Description
2. Call Waiting
3. Call Waiting ID
4. Call Conferencing 3 Way
5. Anonymous Caller Rejection
6. Call Back Busy Unlimited
7. Call Return Unlimited
8. Call Forward All Calls
9. Cancel Call Waiting

*Not all features may be available in all areas

B. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle to include Voicemail at a discounted rate:

	<u>Rate</u>
a. Voice Mail – Basic	\$ 1.95
b. Voice Mail – Expanded	\$ 4.95
c. Voice Mail - Enhanced	\$ 7.95

¹This price does not include the IntraLATA and InterLATA components which are provided by a Consolidated Communications affiliate.

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SECTION 5 - GRANDFATHERED SERVICES

5.1 Custom Calling/CLASS Feature Savings Packages

The company no longer offers the Residential Custom Calling/CLASS Feature Savings Packages listed below. Customers currently receiving these services will be allowed to keep the service until the date of disconnection. If the service is disconnected, the grandfathered status is eliminated. Customers cannot transfer the grandfathered service to a new customer.

The following Savings Packages are discounted billing arrangements. All regulations applicable to the Custom Calling and CLASS Features included in these Savings Packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to those services and features when offered as part of the Savings Packages.

Economy Package: Call Waiting, Call Forwarding, Speed Call 8, Three Way Calling

Convenience Package: Call ID Name and Number, Call Waiting, Call ID with Name on Call Waiting, Speed Call 8, *69 Call Return, *66 Repeat Dial, Three Way Calling, Call Forward, Standard Voicemail

VIP Package: Call ID Name and Number, Call Waiting, Call ID with Name on Call Waiting, Mobile Call Forward, Speed Call 30, *69 Call Return, *66 Repeat Dial, Three Way Calling, Anonymous Call Rejection, Expanded Voicemail

Rates

	<u>Residential</u>	<u>Business</u>
Economy Package	\$4.95	N/A
Convenience Package	\$9.95	N/A
VIP Package	\$14.95	N/A

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.2 Suspended Service

Effective October 17, 2008, Suspended Service will be restricted to customers that subscribe to that service. New customers cannot subscribe to the service. Suspended Service is defined currently in Section 6 of P.S.C. No. 2 - Telephone for the New York State Telecommunications Association, Inc., the local tariff in which this company concurs

Rates

Brockton:

	<u>Residential</u>	<u>Business</u>
Suspended Service		
Maximum Suspended Service Period	6 MTH	6 MTH
Discount Rate.	N/A %	N/A %
Individual Line.	\$3.73	\$8.08
Two-Party Line.	\$3.23	\$6.87
Four Party	\$2.59	\$3.88
Metered Service	\$N/A	\$N/A

Findley Lake, Ripley & Sherman:

	<u>Residential</u>	<u>Business</u>
Suspended Service		
Maximum Suspended Service Period	6 MTH	6 MTH
Discount Rate	N/A %	N/A %
Individual Line	\$2.88	\$4.66
Two-Party Line	\$2.14	\$3.67
Four Party	\$1.67	\$3.26
Metered Service	\$N/A	\$N/A

Mayville & Westfield:

	<u>Residential</u>	<u>Business</u>
Suspended Service		
Maximum Suspended Service Period	6 MTH	6 MTH
Discount Rate.	N/A %	N/A %
Individual Line.	\$3.10	\$5.68
Two-Party Line	\$2.46	\$4.66
Four Party	\$1.89	\$3.26
Metered Service	\$N/A	\$N/A

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Chautauqua & Erie Telephone Corporation
d/b/a Consolidated Communications
PSC No. 1 - Telephone
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GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.3 Home Phone Packages

The following bundled packages are discounted billing arrangements. All regulations applicable to Custom Calling, and CLASS Features included in these bundled packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 Telephone tariff, apply to those services and features when offered as part of the bundled packages.

5.3.1 Description

A. Basic Package:

The Basic Package* is an optional package that combines local service, Caller ID, Call Waiting, and Voice Mail.

B. Plus Package:

Add the Plus Package* bundle to the Basic Package and receive the additional features: 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, and Anonymous Call Rejection.

5.3.2 Regulations

- A. Bundled Packages are only available to customers whose long distance service is provided by Chautauqua & Erie Communications, Inc.
- B. Bundled Packages are only available to residential customers.
- C. Bundled Package customers may terminate the package or switch to another calling plan at any time.
- D. Customers enrolled in Bundled Packages, who fail to pay the entire package rate due per month, will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Service Charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.

*See Section 2 - Regulations - additional charges apply.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.3 Home Phone Packages (Cont'd)

5.3.3 Rates and Charges

	<u>Total Bundle</u>
A. Findley Lake, Ripley & Sherman	
1. Standard Package ¹	\$38.95 ²
2. Basic Package ¹	\$45.95
3. Standard Plus Package ¹	N/A ³
B. Mayville & Westfield	
1. Standard Package ¹	\$38.95 ⁴ (C)
2. Basic Package ¹	\$45.95
3. Standard Plus Package ¹	\$43.95 ⁴
C. Brocton	
1. Standard Package ¹	\$38.95
2. Basic Package ¹	N/A ³
3. Standard Plus Package ¹	N/A ³
D. South Ripley	
1. Standard Package ¹	N/A ³
2. Basic Package ¹	\$45.95
3. Standard Plus Package ¹	N/A ³

¹ These package prices include non-regulated services.

² Not applicable to Ripley and Sherman.

³ Customers no longer on this bundle.

⁴ Not applicable to Mayville.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Voice Advantage Bundles

Effective December 1, 2013, Voice Advantage Bundles will be restricted to customers that currently subscribe to that service. New customers cannot subscribe to the service.

5.4.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, unlimited local usage, unlimited IntraLATA toll calling, a choice of InterLATA toll calling minutes and (3) custom calling features for a single bundled rate. Voice Advantage bundles are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling. Residential customers have the option of subscribing to Voicemail at discounted rates.

Custom calling features included are:

1. Caller ID with Name Description
2. Call Waiting
3. Call Waiting ID

5.4.2 Regulations

- A. Voice Advantage Bundles are only available to residential customers.
- B. In order for customers to take advantage of the special bundle pricing, they must also subscribe to one of the Company's subsidiary Long Distance Voice Advantage Long Distance Bundles.
- C. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Voice Advantage Bundles (Cont'd.)

5.4.2. Regulations (Cont'd.)

- G. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.
- H. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, the Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- I. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- J. Voice Advantage Bundle customers have the option of subscribing to Voice Mail at discounted rates.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Voice Advantage Bundles (Cont'd.)

5.4.3 Rates (These provide the local component rate of the bundle and the total bundle rate)

	<u>Local Rate of the Bundle</u> ¹	<u>Total Bundle Rate</u>
Exchange: South Ripley		
Voice Advantage – Basic	N/A ²	N/A ²
Voice Advantage – 600	\$23.80	\$48.99
Voice Advantage – Unlimited	\$23.80	\$53.99
Exchange: Mayville & Westfield		
Voice Advantage – Basic	\$24.97 (I)	\$43.99
Voice Advantage – 600	\$24.97	\$48.99
Voice Advantage – Unlimited	\$24.97 (I)	\$53.99
Exchange: Findley Lake, Ripley & Sherman		
Voice Advantage – Basic	\$24.97 ³ (I)	\$43.99 ³
Voice Advantage – 600	\$24.97 ⁴ (C)	\$48.99 ⁴ (C)
Voice Advantage – Unlimited	\$24.97 (I)	\$53.99
Exchange: Brocton		
Voice Advantage – Basic	\$24.97 (I)	\$43.99
Voice Advantage – 600	\$24.97	\$48.99
Voice Advantage – Unlimited	\$24.97 (I)	\$53.99

¹This price does not include the IntraLATA and InterLATA components which are provided by a Consolidated Communications affiliate.

²Customers no longer on this bundle.

³ Not applicable to Findley Lake.

⁴ Not applicable to Findley Lake & Sherman.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Voice Advantage Bundles (Cont'd.)

5.4.3 Rates (Cont'd.)

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:

1. Call Conferencing 3 Way
2. Anonymous Caller Rejection
3. Call Back Busy Unlimited
4. Call Return Unlimited
5. Call Forward All Calls
6. Cancel Call Waiting

- B. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle to include Voicemail at a discounted rate:

	<u>Rate</u>
a. Voicemail – Basic	\$ 1.95
b. Voicemail – Expanded	\$ 4.95
c. Voicemail - Enhanced	\$ 7.95

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