

Frontier Communications of America, Inc.
P.S.C. No. 4
Effective Date: 12/30/2020

Section 2
Leaf: 1
Revision: 0
Superseding Revision:

BUSINESS NETWORK SWITCHED SERVICES

A. SERVICE AREAS

1. Areas in which the Company Provides Service:

All services are available in the following exchanges subject to availability of facilities and technical feasibility:

Newburgh
Poughkeepsie
New Paltz
Monticello
Cornwall
Hyde Park
Wappingers Falls
Kingston
Beacon
New Windsor
North Clove

Local calling includes all exchanges in the 133 LATA.

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A. SERVICE AREAS (Cont'd)

2. Areas in which the Company Provides Service - ABC Solutions is also available in the following exchanges:

| <u>Exchange</u> | <u>Local Calling Area</u> |
|-----------------------------------|--|
| Chester | Goshen Highland Mills/Central Valley Maybrook Middletown Monroe Washingtonville Warwick |
| Goshen | Chester Florida Middletown Scotchtown Monroe Maybrook Washingtonville New Hampton Highland Mills/Central Valley |
| Highland Mills/ Central Valley | Chester Goshen Monroe Washingtonville |
| Maybrook | Chester Goshen Monroe Montgomery Walden Washingtonville Highland Mills/Central Valley |

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A. SERVICE AREAS (Cont'd)

2. Areas in which the Company Provides Service - ABC Solutions is also available in the following exchanges: (Cont'd)

| <u>Exchange</u> | <u>Local Calling Area</u> |
|-----------------|--|
| Monroe | Monroe Cellular Chester Goshen Maybrook Tuxedo Washingtonville Highland Mills/Central Valley |
| Montgomery | Circleville Maybrook Pinebush Walden Walkill Newburgh Middletown Scotchtown |
| PineBush | Bloomington Circleville Montgomery Walden Walkill Middletown Scotchtown |
| Walden | Maybrook Montgomery Pinebush Walkill Newburgh |

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A. SERVICE AREAS (Cont'd)

2. Areas in which the Company Provides Service - ABC Solutions is also available in the following exchanges: (Cont'd)

| <u>Exchange</u> | <u>Local Calling Area</u> |
|--|--|
| Wallkill | Montgomery Pinebush Walden Newburgh New Paltz |
| Washingtonville | Chester Goshen Maybrook Monroe Highland Mills/Central Valley |
| Hopewell Junction Stormville Lagrangeville | Hopewell Junction Hyde Park Marlboro New Paltz Clinton Corners Wappingers Falls Esopus Poughkeepsie Cornwall Newburgh Pleasant Valley Millbrook Highland North Clove Milton Beacon Wingdale Pawling Dover Plains Clintondale Staatsburg Beacon (Fishkill) |

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B. BUSINESS NETWORK SWITCHED SERVICES

1. General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. Receive calls from other stations on the public switched telephone network;
- b. Access the Company's local calling service;
- c. Access the Company's operators and business office for service-related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. Access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Service Charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

2. Termination Liability

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

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B. BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

3. Basic Business Line Service

a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

| | |
|---------------------|--|
| Terminal Interface: | 2-wire |
| Signaling Type: | Loop start |
| Pulse Types: | Dual Tone Multifrequency (DTMF) |
| Directionality: | Two-Way, In-Only, or Out-Only, at the option of the customer |

b. Measured Rate Basic Business Line Service

1) Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 2.

2) Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.

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B. BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

| 4. Rates and Charges | Monthly <u>Rate</u> | Nonrecurring <u>Charge</u> |
|-----------------------------------|---------------------------------|-------------------------------|
| Basic Business Flat Rate Line | \$36.00 | (I) \$45.00 |
| Measured Rate Basic Business Line | \$26.00 | \$45.00 |
| | Initial Period <u>Charge</u> | |
| Local Measured Service (LMS) | | |
| - First three minutes | \$0.06 | |
| - Each additional minute | \$0.01 | |