

Empire Long Distance Corporation dba Empire Access  
P.S.C. NO 2 TELEPHONE  
Effective Date: 3/15/2013

Addendum: 1  
Leaf: 1  
Revision: 0  
Superseding Revision:

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## RATES AND CHARGES SCHEDULE

### SECTION 2 – GENERAL RULES AND REGULATIONS

#### 2.15 CRITICAL FACILITIES ADMINISTRATION

Per Hour \$40.00

### SECTION 3 - CONNECTION CHARGES

#### 3.1 CONNECTION CHARGE

Residence \$50.00  
Business \$74.00

#### 3.2 RESTORAL CHARGE

Residence \$35.00  
Business \$41.50

#### 3.3 MOVES, ADDS AND CHANGES

Residence Move - Per Order \$50.00  
Residence Add - Per Order \$35.00  
Residence Change - Per Order \$35.00

Business Move - Per Order \$74.00  
Business Add - Per Order \$56.00  
Business Change - Per Order \$56.00

#### 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

##### 3.4 Trouble Isolation Charge

Residence \$22.00  
Business \$22.00

#### 3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Residence \$5.50  
Business \$5.50

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SECTION 5 - SUPPLEMENTAL SERVICES

	<u>Residence</u>	<u>Business</u>
5.1	CUSTOM CALLING SERVICE	
	Three Way Calling	\$ 1.75 \$3.25
	Call Forwarding	\$ 2.50 \$2.50
	Call Forwarding Busy	\$ N/A \$N/A
	Call Forwarding No Answer	\$ N/A \$N/A
	Call Waiting	\$ 1.75 \$2.50
	Cancel Call Waiting	\$ 1.00 \$1.50
	Distinctive Ringing	\$ 5.75 \$8.00
	Speed Dialing	
	8-Number	\$ 1.75 \$2.60
	30-Number	\$ 3.00 \$4.20
5.2	CLASS SERVICES	
	Call ID	\$ 5.50 \$6.50
	Automatic Redial	\$ 2.50 \$2.50
	Automatic Recall	\$ 2.50 \$2.50
	Customer Originated Trace	\$ 2.50 \$2.50
	Call Return	\$ 2.50 \$2.50
5.5	BUSY VERIFICATION AND INTERRUPT SERVICE	
	\$ 0.00	\$0.00
5.6	TRAP CIRCUIT SERVICE	
	\$ 0.00	\$0.00
5.7	DIRECTORY ASSISTANCE	
	\$ 0.85	\$0.85
5.8	LOCAL OPERATOR SERVICE	
	\$ 1.25	\$1.25
5.9	VOICE MAIL	
	Basic Package	\$ N/A \$N/A
5.10	BLOCKING SERVICE	
	\$ 0.00	\$0.00

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Issued By: Brian Wagner, Chief Operating Officer, 34 Main Street, Prattsburgh, NY 14873

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### SECTION 6 – SERVICE OFFERINGS

	<u>Residence</u>	<u>Business</u>
6.1 LOCAL SERVICE		
Currently Available as part of Bundled Service Plans Only		
6.2 BUNDLED SERVICE PLANS		
Basic Package		
Monthly Charge	\$23.00	\$33.00
Per Minute Rates	\$ 0.10	\$ 0.10
150 Package		
Monthly Charge	\$23.00	\$33.00
Per Minute Rates	\$ 0.10	\$ 0.10
300 Package		
Monthly Charge	\$23.00	\$33.00
Per Minute Rates	\$ 0.10	\$ 0.10
Unlimited Package		
Monthly Charge	\$23.00	\$33.00