

Empire Long Distance Corporation dba Empire Access
P.S.C. NO 2 TELEPHONE
Effective Date: 3/15/2013

Addendum: 1
Leaf: 1
Revision: 0
Superseding Revision:

FLEXIBLE RATE SCHEDULE

	<u>Minimum</u>	<u>Maximum</u>
SECTION 2 – GENERAL RULES AND REGULATIONS		
2.15 CRITICAL FACILITIES ADMINISTRATION		
Per Hour	\$25.00	\$100.00
SECTION 3 - CONNECTION CHARGES		
3.1 CONNECTION CHARGE		
Residence	\$25.00	\$95.00
Business	\$25.00	\$95.00
3.2 RESTORAL CHARGE		
Residence	\$25.00	\$95.00
Business	\$25.00	\$95.00
3.3 MOVES, ADDS AND CHANGES		
Residence Move - Per Order	\$25.00	\$95.00
Residence Add - Per Order	\$25.00	\$95.00
Residence Change - Per Order	\$25.00	\$95.00
Business Move - Per Order	\$25.00	\$95.00
Business Add - Per Order	\$25.00	\$95.00
Business Change - Per Order	\$25.00	\$95.00
3.4 CHARGES ASSOCIATED WITH PREMISES VISIT		
3.4 Trouble Isolation Charge		
Residence	\$25.00	\$95.00
Business	\$25.00	\$95.00
3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE		
Residence	\$ 1.00	\$ 10.00
Business	\$ 1.00	\$ 10.00

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SECTION 5 - SUPPLEMENTAL SERVICES

		<u>Residence</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
5.1	CUSTOM CALLING SERVICE				
	Three Way Calling	\$0.50	\$10.00	\$0.50	\$10.00
	Call Forwarding	\$0.50	\$10.00	\$0.50	\$10.00
	Call Forwarding Busy	\$0.50	\$10.00	\$0.50	\$10.00
	Call Forwarding No Answer	\$0.50	\$10.00	\$0.50	\$10.00
	Call Waiting	\$0.50	\$10.00	\$0.50	\$10.00
	Cancel Call Waiting	\$0.50	\$10.00	\$0.50	\$10.00
	Distinctive Ringing	\$0.50	\$10.00	\$0.50	\$10.00
	Hunting	\$0.50	\$10.00	\$0.50	\$10.00
	Speed Dialing				
	8-Number	\$0.50	\$10.00	\$0.50	\$10.00
	30-Number	\$0.50	\$10.00	\$0.50	\$10.00
5.2	CLASS SERVICES				
	Call ID	\$0.50	\$10.00	\$0.50	\$10.00
	Automatic Redial	\$0.50	\$10.00	\$0.50	\$10.00
	Automatic Recall	\$0.50	\$10.00	\$0.50	\$10.00
	Customer Originated Trace	\$0.50	\$10.00	\$0.50	\$10.00
	Call Return	\$0.50	\$10.00	\$0.50	\$10.00
5.5	BUSY VERIFICATION AND INTERRUPT SERVICE	\$0.00	\$10.00	\$0.00	\$10.00
5.6	TRAP CIRCUIT SERVICE	\$0.00	\$95.00	\$0.00	\$90.00
5.7	DIRECTORY ASSISTANCE	\$0.25	\$3.00	\$0.25	\$10.00
5.8	LOCAL OPERATOR SERVICE	\$0.00	\$0.75	\$0.00	\$0.75
5.9	VOICE MAIL				
	Basic Package	\$2.00	\$20.00	\$2.00	\$20.00
5.10	BLOCKING SERVICE	\$0.00	\$9.00	\$0.00	\$9.00

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SECTION 6 – SERVICE OFFERINGS

		<u>Residence</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
6.1	LOCAL SERVICE				
	Currently Available as part of Bundled Service Plans Only				
6.2	BUNDLED SERVICE PLANS				
	Basic Package				
	Monthly Charge	\$10.00	\$45.00	\$10.00	\$50.00
	Per Minute Rates	\$ 0.01	\$ 0.25	\$ 0.01	\$ 0.25
	150 Package				
	Monthly Charge	\$10.00	\$55.00	\$10.00	\$60.00
	Per Minute Rates	\$ 0.01	\$ 0.25	\$ 0.01	\$ 0.25
	300 Package				
	Monthly Charge	\$10.00	\$65.00	\$10.00	\$70.00
	Per Minute Rates	\$ 0.01	\$ 0.25	\$ 0.01	\$ 0.25
	Unlimited Package				
	Monthly Charge	\$10.00	\$65.00	\$10.00	\$70.00