382 NETWORKS INC. ADDENDA A

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Effective Date: July 20, 2013 Leaf 1

ADDENDA A - PRICING

SECTION 3 - CONNECTION CHARGES

3.2	Restoral	Charge

Business \$200.00

3.3 Moves, Adds and Changes

Business Move Order - Per Order	\$100.00
Business Add Order - Per Order	\$100.00
Business Change Order - Per Order	\$100.00

Business Move Line Connection - Per Line	\$200.00
Business Add Line Connection - Per Line	\$200.00
Business Line Connection - Per Line	\$200.00

Record Work Only* \$100.00

3.4 Charges Associated with Premises Visit

3.4.2 Trouble Isolation Charge

Business \$200.00

3.5 Primary Interexchange Carrier Change Charge

\$5.00.00

^{*} This charge is applicable for changes that do not involve central office or premise work.

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Section 4 - INTRALATA TOLL USAGE and MILEAGE CHARGES

4.5 Switched Outbound Usage Charges

Mileage	Rate		
	First	Each	
	Minute	Additional	
		Minute	
ALL	\$0.15	\$0.15	

4.5.3 Recurring Charges

Customers will incur the following monthly Recurring Charges:

Per Toll Free Number - Switched \$ 2.00

Per Toll Free Number - Dedicated \$ 2.00

Monthly Recurring Charger Per T-1 \$400.00

4.5.4 Non-Recurring Charges

Per Toll Free Number \$ 10.00

Set and Installation Charge \$ 100.00

4.5.5 Directory Assistance per call: \$ 1.50

4.5.6 Long Distance Operator Assistance Service \$ 5.00

4.5.7 Pay Telephone (Payphone) Surcharge \$ 1.00

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Section 5 - SUPPLEMENTAL SERVICES

5.2 Features and Rates a. Call Waiting \$2.00 b. Call Forwarding – Variable \$2.00 Three Way Calling \$2.00 c. d. Speed Calling \$2.00 Call Trace \$2.00 e. f. **Distinctive Ringing** \$2.00 Call Screening \$2.00 g. h. Caller ID \$6.00 i. Caller ID with Name \$10.00 \$2.00 j. Special Delivery Service **Busy Line Transfer** \$2.00 k. 1. Alternate Answering \$2.00 \$2.00 m. Easy Call n. Message Waiting Tone \$2.00 Busy Line Transfer, Alternate Answering, Message Waiting Tone o. \$2.00 **Customer Control Option** p. - Busy Line Transfer \$2.00 - Alternate Answering \$2.00 Automatic Call Back - Per Activation q. \$2.00 Remote Call Forwarding \$10.00 r.

No Charge

No Charge

\$2.00

900 Special Access Blocking

976 Blocking Service

Repeat Dialing

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.3 Operator Assistance Surcharges – Rate Schedule

a.	Person-to-Person	\$10.00
b.	Billed to a Third Number	\$10.00
c.	Collect Calls	\$10.00
c.	Sent – Paid/Operator Assisted	\$10.00
d.	Calling Card Assistance	
	- Non-Automated Assistance	\$20.00
	- Automated Assistance	\$10.00
e.	Busy Line Verification	\$10.00
f.	Busy Line Verify and Interrupt	\$10.00

<u>5.4.2 Directory Services – Rate Schedule</u>

a.	Alphabetical Directory Listing	No Charge
b.	Extra Listings	\$2.00
c.	Private Listing	\$2.00
d.	Simi –Private Listing	\$2.00
e.	Directory Assistance–Per Call	\$2.00
f.	Information Call Completion-Per Call	\$2.00

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

<u>5.5.2</u> Direct Inward Dial Services – Rate Schedule

DID Trunk Termination Charges			<u>N</u>	NRC_
Each DID trunk termination in central office,				
per trunk	\$1	00.00	\$1	00.00
Each DID trunk termination in Central Office				
arranged for Touch-Tone signaling.	\$1	00.00	\$1	00.00
Subsequent additions, deletions or				
rearrangements of DID trunk terminations in				
addition to above charges, per occasion.	\$1	00.00	\$1	00.00
DID Number Charges				
Each group of 10 assigned DID station				
numbers or fraction thereof, each group	\$	4.00	\$	4.00
Each group of 10 Reserved DID station				
numbers or fraction thereof, each group	\$	4.00	\$	4.00

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.5.2 Direct Inward Dial Services – Rate Schedule (cont'd)

Business MRC NRC

DID Service from a Remote Central Office

Mileage charges apply in addition to the rates specified, preceding. Mileage charges are those specified for Foreign District Service as appropriate.

Each new installation, addition, or rearrangement of trunks that provide DID service from a Remote Central Office, per occasion.

\$100.00 \$100.00

5.7 Miscellaneous Services

Toll Restriction Service- per line equipped \$ 2.00 Intercept Referral Extension Service \$ 2.00

Temporary Intercept

- per Central Office Line \$10.00

- per Port Intercepted \$10.00

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.8.2 Customer Requested Service Suspensions

Period of Suspension Charge

-First Month or Partial Month Regular Monthly Rate (no reduction)

-Each Additional Month 1/2 Regular Monthly Rate (up to the one year limit)

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2.1 Business Service Establishment Charge

- Per Order	\$100.00
- Per Visit (1 hour)	\$200.00
- After Hours (1 hour)	\$400.00

Line Connection \$200.00 Service Order \$100.00

7.2.2 Basic Business Line Service

Nonrecurring Connection Charge: \$ 50.00

Monthly Recurring Charges:

Business Single Line, per line \$ 40.00

Business Multi-Line, per line \$ 45.00

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2.3	PBX 7	Trunk Service	
	B.	FLAT RATE ANALOG PBX TRUNKS	
		Nonrecurring Connection Charge	\$50.00
		Monthly Recurring Charges	\$75.00
		Terminal Numbers:	
		1-10 lines in terminal group	\$15.00
		11-20 lines in terminal group	\$25.00
		21 + lines in terminal group	\$30.00
	C.	MESSAGE RATE ANALOG PBX TRUNKS	
		Nonrecurring Connection Charge:	\$50.00
		Monthly Recurring Charges:	\$75.00
		Terminal Numbers:	
		1-10 lines in terminal group	\$15.00
		11-20 lines in terminal group	\$25.00
		21 + lines in terminal group	\$30.00
		Message Usage Charge – per message charge	\$ 0.15
	D.	ANALOG TRUNK SERVICE	
		Nonrecurring Connection Charge	\$60.00
		Monthly Recurring Charges (per trunk)	\$35.00
		DID Station Numbers	
		Each Group of 20	\$ 6.00
		Each Group of 100	\$26.00

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2.3 PBX Trunk Service (cont'd)

E. DIGITAL PBX TRUNK SERVICE

Nonrecurring Connection Charge:	\$1000.00
Monthly Recurring Charges:	
Flat Rate:	
Facility	\$ 500.00
Per Active Channel (DID)	\$ 25.00
Per Active Channel (DOD)	\$ 75.00
Message Rate:	
Facility	\$ 500.00

Facility \$ 500.00

Per Active Channel (DID) \$ 25.00

Per Active Channel (DOD) \$ 75.00

Message Usage Charges - per MOU Charge \$ 0.15

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2.4 IP Control Service

Monthly Recurring Charges

Managed Services:

DID Charges	Per DID
0 – 999,999 minutes of use (MOUs) per account	\$0.15
1,000,000 – 4,999,999 MOUs per account	\$0.10
5,000-000 – 24,999,999 MOUs per account	\$0.07
Greater than 25,000-000 MOUs per account	\$0.05
Port Charges:	
Per DS0 equivalent	\$3.00
Trunk Charges:	
Per DS0 equivalent	\$12.50

Non-Recurring Charges

Installation Charges:

Per DS1 equivalent \$500.00