

Berkshire Telephone Corporation  
d/b/a Consolidated Communications  
PSC No. 1 - Telephone  
Effective Date: August 13, 2018

Addendum 1  
Leaf 1  
Revision: 0  
Superseding Revision:

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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PRICE LIST

Group Seven Supplemental Services Monthly Rates

	<u>Residential</u>	<u>Business</u>
Touch Tone	\$N/A	\$N/A
Custom Calling Service		
Call Waiting	\$1.45	\$2.45
Cancel Call Waiting	\$N/A	\$N/A
Call Waiting with Cancel Call Waiting	\$1.95	\$2.95
Call Forwarding	\$1.45	\$2.45
Call Forward-Busy	\$1.45	\$2.45
Call Forward-Don't Answer	\$1.45	\$2.45
Call Forward-Busy or Don't Answer	\$N/A	\$N/A
Three Way Calling	\$1.95	\$2.95
Speed Calling 8-Code	\$1.45	\$2.45
Speed Calling 30-Code	\$1.95	\$2.95
Call Restriction	\$1.45	\$2.45
Intercom Calling	\$N/A	\$N/A
Call Transfer	\$N/A	\$N/A
Reminder Service	\$N/A	\$N/A
Hot Line	\$1.95	\$2.45
Warm Line	\$1.95	\$2.45
Consultation Hold	\$1.00	\$1.50
Last Number Redial	\$N/A	\$N/A
Hold	\$N/A	\$N/A
Distinctive Ringing	\$4.80	\$7.85
Usage Sensitive Call Forwarding (per call set-up)	\$N/A	\$N/A
Call Forwarding Override	\$N/A	\$N/A
Call Forwarding Remote Programming	\$1.95	\$2.95
Toll Call Forwarding	\$N/A	\$N/A
Ring Again	\$1.00	\$1.50
Ring Again Denied	\$N/A	\$N/A
Call Return	\$1.95	\$2.95
Call Trace (Each Trace)	\$1.00	\$1.50

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Issued By:

Robert D. Meehan, Director – Regulatory  
770 Elm Street, 1<sup>st</sup> Floor, Manchester NH 03101

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PRICE LIST (CONT'D.)

Group Seven Supplemental Services Monthly Rates (Cont'd.)

Custom Calling Service (Cont'd.)	<u>Residential</u>	<u>Business</u>
Voice & Data Protection	\$N/A	\$N/A
Do Not Disturb	\$N/A	\$N/A
Intercom w/Transfer	\$N/A	\$N/A
Call Pickup	\$N/A	\$N/A
Two Feature Discount	10%	10%
Three Feature Discount	20%	20%
Four or More Feature Discount	30%	30%
 Custom Calling Packages		
Package One	\$N/A	\$N/A
Package Two	\$N/A	\$N/A
Package Three	\$N/A	\$N/A
Package Four	\$N/A	\$N/A
Package Five	\$N/A	\$N/A
Remote Call Forwarding	\$9.60	\$15.67
Multiline Hunt Service	\$1.95	\$2.95
Extended Number		
Referral Service	\$1.98	\$2.97
Date Security Service	\$N/A	\$N/A
Busy Verification	\$N/A	\$N/A
Interruption Service	\$N/A	\$N/A
Directory Assistance	\$0.45	\$0.45
Directory Assistance		
Call Completion	\$N/A	\$N/A
 Critical Facilities		
Administration Charge		
First Hour	\$136.04	\$136.04
Each Additional ½ hour	\$68.02	\$68.02

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PRICE LIST (CONT'D.)

Group Seven Supplemental Services Monthly Rates (Cont'd.)

	<u>Residential</u>	<u>Business</u>
CLASS Services (Monthly Rates)		
Automatic Redial	N/A	N/A
Call Return	N/A	N/A
Customer Originated Trace	N/A	N/A
Calling Number ID Service	\$3.85	\$3.85
Call Waiting with Calling Number ID	\$6.45	\$6.45
Blocking Options *		
Restrict Change Charge:		
Per Call Restrict	N/A	N/A
Per Line Restrict	N/A	N/A
Priority Ringing	\$1.95	\$2.95
Selective Call Forwarding	\$1.95	\$2.95
Call Screening	\$1.95	\$2.95
Special Call Acceptance	\$1.95	\$2.95
Calling Number & Name ID Service	\$4.85	\$4.85
Call Waiting with Calling Number & Name ID	\$7.45	\$7.45
Calling Number & Name ID* Service Blocking Options	N/A	N/A
Anonymous Call Rejection	\$1.45	\$2.45
Selective Call Waiting	\$2.45	\$3.45
Selective Call Forwarding- Busy	\$1.95	\$2.95
Selective Call Forwarding - No Answer	\$1.95	\$2.95
Selective Call Forwarding - Remote Activation	\$2.45	\$3.45

\* A customer is entitled to change blocking options two times during six months after Call ID services are available in the customer's Central Office territory. A new customer is also entitled to change two times if they are a new customer to the serving area of the Central Office territory. Customers electing the per-line option after the initial six months or in excess of two changes within the six month period will incur a non-recurring Service Order Charge as specified in Section 3.

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PRICE LIST (CONT'D.)

Voice Mail Service

	<u>Residential</u>	<u>Business</u>
<b>Rudimentary Monthly Service Rates</b>		
Basic Voice Mailbox	\$3.95	\$3.95
Divided Voice Mailbox	\$5.95	\$5.95
Announcement-Only Mailbox	\$2.50	\$2.50
Tree Mailbox	N/A	\$2.25
Auto Attendant Mailbox	N/A	\$30.00

Monthly Basic and Divided Mailbox Feature Rates

Mailbox Greetings

One thirty-second greeting	N/C	N/C
Each additional greeting, time-dependent	\$1.00	\$1.00
Each additional minute of greeting length	\$1.00	\$1.00

Message Capacity

ten one-minute messages	N/C	N/C
additional ten one minute messages	\$1.00	\$1.00
substitution of ten two-minute messages for ten one-minute messages	\$1.00	\$1.00
ten-day retention	N/C	N/C
additional ten-day retention	\$1.00	\$1.00

Message Notification

stutter dial tone or message lamp notification	N/C	N/C
substitution of pager notification	\$1.50	\$1.50
substitution of another telephone number (non-toll)	\$2.95	\$2.95

Group Messaging (requires Message Forwarding)

10 lists, 10 addresses per list	N/A	\$1.00
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PRICE LIST (CONT'D.)

Voice Mail Service (Cont'd.)

Monthly Rates for Package and Discounted Offerings of Basic Mailboxes (Cont'd.)

Enhanced Personal VoiceMail

Includes:	1 thirty-second greeting 20 two-minute messages 20-day message retention Stutter dial tone or lamp notification Direct Dial-Out capability	<u>Residential</u>	<u>Business</u>
One		\$4.95	\$4.95
Two to Ten		\$4.75/ea.	\$4.75/ea.
Eleven to Twenty-five		N/A	\$4.35/ea.
Twenty-six to Fifty		N/A	\$4.00/ea.
Fifty-one to One Hundred		N/A	\$3.75/ea.
One Hundred and One to Three Hundred		N/A	\$3.25/ea.
Three Hundred and One to Five Hundred		N/A	\$3.00/ea.

Shared VoiceMail

Includes:	1 thirty-second greeting 15 two-minute messages Up to five sections 10-day message retention Stutter dial tone or lamp notification Direct Dial-Out capability	<u>Residential</u>	<u>Business</u>
One		\$5.95	\$5.95
Two to Ten		\$5.75/ea.	\$5.75/ea.
Eleven to Twenty-five		N/A	\$5.35/ea.
Twenty-six to Fifty		N/A	\$5.00/ea.
Fifty-one to One Hundred		N/A	\$4.75/ea.
One Hundred and One to Three Hundred		N/A	\$4.25/ea.
Three Hundred and One to Five Hundred		N/A	\$4.00/ea.

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PRICE LIST (CONT'D.)

Voice Mail Service (Cont'd.)

Monthly Rates for Package and Discounted Offerings of Basic Mailboxes (Cont'd.)

Deluxe VoiceMail

Includes: 3 thirty-second greeting  
25 two-minute messages  
10-day message retention  
1 device message notification, choice of stutter dial-tone or pager  
Message forwarding  
Group Messaging with 10 broadcast lists (10 addresses per list)

	<u>Residential</u>	<u>Business</u>
One to Ten	N/A	\$6.95/ea.
Eleven to Twenty-five	N/A	\$6.35/ea.
Twenty-six to Fifty	N/A	\$6.00/ea.
Fifty-one to One Hundred	N/A	\$5.65/ea.
One Hundred and One to Three Hundred	N/A	\$5.25/ea.
Three Hundred and One to Five Hundred	N/A	\$5.00/ea.

Premium VoiceMail

Includes: 3 thirty-second time-dependent greetings  
25 two-minute messages  
10-day message retention  
2 device message notification  
Group Messaging with 10 broadcast lists (10 addresses per list)  
Message forwarding  
Operator Revert

One to Ten	N/A	\$7.75/ea.
Eleven to Twenty-five	N/A	\$7.35/ea.
Twenty-six to Fifty	N/A	\$7.00/ea.
Fifty-one to One Hundred	N/A	\$6.65/ea.
One Hundred and One to Three Hundred	N/A	\$6.25/ea.
Three Hundred and One to Five Hundred	N/A	\$6.00/ea.

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PRICE LIST (CONT'D.)

Voice Mail Service (Cont'd.)

Monthly Rates for Package and Discounted Offerings of Basic Mailboxes (Cont'd.)

Constant Touch VoiceMail

Includes:      4 one-minute time-dependent greetings  
                    20 two-minute messages  
                    20-day message retention  
                    1 device message notification, (stutter dial-tone or pager)  
                    Customer search to 3 devices  
                    Direct Dial-Out w/automotic callback  
                    50 free out-dial minutes; 25¢ each additional minute

	<u>Residential</u>	<u>Business</u>
One to Ten	N/A	\$9.95/ea.
Eleven to Twenty-five	N/A	\$9.35/ea.
Twenty-six to Fifty	N/A	\$9.00/ea.
Fifty-one to One Hundred	N/A	\$8.65/ea.
One Hundred and One to Three Hundred	N/A	\$8.25/ea.
Three Hundred and One to Five Hundred	N/A	\$8.00/ea.

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PRICE LIST (CONT'D.)

Voice Mail Service (Cont'd.)

Monthly Rates for Package and Discounted Offerings of Basic Mailboxes (Cont'd.)

Corporate Constant Touch Voice Mail

Includes:      4 one-minute greetings  
                    30 three-minute messages  
                    30-day message retention  
                    1 device message notification, (stutter dial-tone or pager) or  
                    Customer search to 3 devices  
                    Group Messaging  
                    Broadcast lists, 10 lists w/ 10 addresses  
                    Message Forwarding  
                    Operator Revert  
                    Direct Dial-Out w/automotic callback  
                    50 free out-dial minutes; 25¢ each additional minute

	<u>Residential</u>	<u>Business</u>
One to Ten	N/A	\$14.95/ea.
Eleven to Twenty-five	N/A	\$13.95/ea.
Twenty-six to Fifty	N/A	\$12.75/ea.
Fifty-one to One Hundred	N/A	\$12.00/ea.
One Hundred and One to Three Hundred	N/A	\$11.50/ea.
Three Hundred and One to Five Hundred	N/A	\$10.95/ea.

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PRICE LIST (CONT'D.)

Group Eight (Private Line Service)

Monthly Rates (unless specified)

Integrated Services Digital Network (ISDN)

	<u>Residential</u>	<u>Business</u>
ISDN-1	\$59.00	\$59.00
ISDN-1A	\$64.00	\$64.00
ISDN-2	\$64.00	\$64.00
ISDN-2A	\$69.00	\$69.00
ISDN-3	\$74.00	\$74.00
 Per minute data usage greater than 200 hours per month per ISDN Service	 \$0.005	 \$0.005

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