

Chautauqua & Erie Telephone Corporation  
d/b/a Consolidated Communications  
PSC No. 1 - Telephone  
Effective Date: August 13, 2018

Addendum 1  
Leaf 1  
Revision: 0  
Superseding Revision:

## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### PRICE LIST

#### RATES

#### Supplemental Services Monthly Rates

|   | <u>Residential</u> | <u>Business</u> |
|---|--------------------|-----------------|
| Touch Tone                              | N/A                | N/A             |
| Custom Calling Service                  |                    |                 |
| Call Waiting                            | \$2.25             | \$3.25          |
| Cancel Call Waiting                     | \$N/A              | \$N/A           |
| Call Waiting with Cancel - Call Waiting | \$2.75             | \$3.75          |
| Call Forwarding                         | \$1.75             | \$2.50          |
| Call Forward-Busy                       | \$2.25             | \$3.00          |
| Call Forward-Don't Answer               | \$2.25             | \$3.00          |
| Call Forward-Busy or Don't Answer       | \$2.25             | \$3.00          |
| Three Way Calling                       |                    |                 |
| Monthly                                 | \$2.75             | \$3.50          |
| Per Use*                                | \$0.50             | \$0.50          |
| Speed Calling 8-Code                    | \$1.75             | \$2.75          |
| Speed Calling 30-Code                   | \$2.75             | \$3.75          |
| Call Restriction                        | \$1.50             | \$2.50          |
| Intercom Calling                        | \$N/A              | \$N/A           |
| Call Transfer                           | \$N/A              | \$N/A           |
| Reminder Service                        | \$N/A              | \$N/A           |
| Hot Line                                | \$N/A              | \$N/A           |
| Warm Line                               | \$N/A              | \$N/A           |

\*The maximum monthly charge customers will incur for the per use feature of 3-way calling is \$5.00.

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PRICE LIST (CONT'D.)

RATES (CONT'D.)

Supplemental Services Monthly Rates (Cont'd.)

|                                  | <u>Residential</u> | <u>Business</u> |
|----------------------------------|--------------------|-----------------|
| Custom Calling Service (Cont'd.) |                    |                 |
| Consultation Hold                | \$N/A              | \$N/A           |
| Last Number Redial               | \$N/A              | \$N/A           |
| Hold                             | \$N/A              | \$N/A           |
| Personal Ringing                 | \$2.75             | \$3.50          |
| Call Forwarding USP              | \$N/A              | \$N/A           |
| Call Forward - Remote Activation | \$5.00             | \$5.00          |
| Two Feature Discount             | 20%                | 20%             |
| Three Feature Discount           | 20%                | 20%             |
| Four or More Feature Discount    | 20%                | 20%             |
| Custom Calling Packages          |                    |                 |
| Package One                      | \$N/A              | \$N/A           |
| Package Two                      | \$N/A              | \$N/A           |
| Package Three                    | \$N/A              | \$N/A           |
| Package Four                     | \$N/A              | \$N/A           |
| Package Five                     | \$N/A              | \$N/A           |

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PRICE LIST (CONT'D.)

RATES (CONT'D.)

Supplemental Services Monthly Rates (Cont'd.)

|  | <u>Residential</u> | <u>Business</u> |
|--|--------------------|-----------------|
| Remote Call Forwarding                     | \$N/A              | \$N/A           |
| Multi-line Hunt Service                    | \$N/A              | \$N/A           |
| Extended Number Referral Service           | \$N/A              | \$N/A           |
| Busy Verification and Interruption Service | \$N/A              | \$N/A           |
| Directory Assistance                       | \$0.45             | \$0.45          |
| National Directory Assistance              | \$0.95             | \$0.95          |
| Critical Facilities                        |                    |                 |
| Administration Charge                      |                    |                 |
| First Hour                                 | \$136.04           | \$136.04        |
| Each Additional 30 Minutes                 | \$68.02            | \$68.02         |

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PRICE LIST (CONT'D.)

RATES (CONT'D.)

Group Seven Supplemental Services Monthly Rates (Cont'd.)

Voice Mail Service

Basic Service - Each Voice Mailbox offers a 30 second programmable greeting, and message alerting by means of sutttered dial tone:

|  | <u>Residential</u> | <u>Business</u> |
|--|--------------------|-----------------|
| (10) 30 Second Messages  | \$3.95             | \$3.95          |
| (20) 45 Second Messages  | \$6.95             | \$6.95          |
| (30) 60 Second Messages  | \$9.95             | \$9.95          |
| (100) 10 Minute Messages   | \$38.00            | \$38.00         |
| Guest Mail Boxes - Allows others to use portion of main mailbox  | \$1.49             | \$1.49          |
| Dial Back Message Indicator - Voice mailbox dials back the user's telephone when a message has been left                     | \$0.49             | \$0.49          |
| Remote Message Waiting - Voice mailbox rings back the user's telephone user's telephone location, as determined by the user: | \$0.95             | \$0.95          |
| Automated Attendant Automates attendant function, so incoming calls can be directed without the assistance of a receptionist | \$24.95            | \$24.95         |
| Broadcast Lists - Allows user to program a customized list of indivuduals to whom announcements would be directed            | \$4.95             | \$4.95          |

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PRICE LIST (CONT'D.)

RATES (CONT'D.)

Group Seven (Supplemental Services)

|                               | <u>Residential</u> | <u>Business</u> |
|-------------------------------|--------------------|-----------------|
| Class Services                |                    |                 |
| Monthly Rates                 |                    |                 |
| Repeat Dialing                |                    |                 |
| Per Use                       | \$0.50             | \$0.50          |
| Monthly                       | \$1.25             | \$2.00          |
| Call Return                   |                    |                 |
| Per Use                       | \$0.50             | \$0.50          |
| Monthly                       | \$1.25             | \$2.25          |
| Call ID                       | \$1.75             | \$2.25          |
| Call ID + Name                | \$5.75             | \$5.75          |
| Anonymous Call Rejection      | \$2.50             | \$2.50          |
| Priority Ringing              | \$N/A              | \$N/A           |
| Preferred Call Forwarding     | \$N/A              | \$N/A           |
| Call Screening                | \$N/A              | \$N/A           |
| Special Call Acceptance       | \$N/A              | \$N/A           |
| Call Trace (Each Trace)       | \$1.75             | \$1.75          |
| Blocking Option Change Charge |                    |                 |
| Per Call Restrict             | \$5.00             | \$5.00          |
| Per Line Restrict             | \$5.00             | \$5.00          |

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PRICE LIST (CONT'D.)

RATES (CONT'D.)

Group Seven (Supplemental Services) (Cont'd.)

|                            | <u>Residential</u> | <u>Business</u> |
|----------------------------|--------------------|-----------------|
| Conference Set-Up Charge:  | \$10.00            | \$10.00         |
| Usage Charge (per ½ hour): |                    |                 |
| 5 Port                     | \$15.00            | \$15.00         |
| 10 Port                    | \$30.00            | \$30.00         |
| 20 Port                    | \$45.00            | \$45.00         |
| 30 Port                    | \$60.00            | \$60.00         |
| Cancellation Charge:       |                    |                 |
| 5 Port                     | \$25.00            | \$25.00         |
| 10 Port                    | \$40.00            | \$40.00         |
| 20 Port                    | \$55.00            | \$55.00         |
| 30 Port                    | \$70.00            | \$70.00         |

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PRICE LIST  
COMPANY SPECIFIC SERVICES

Home Phone Packages

| Findley Lake, Ripley, Sherman |                   | <u>Residential</u> | <u>Business</u> |
|-------------------------------|-------------------|--------------------|-----------------|
| a.                            | *Basic Package    | N/A                | N/A             |
| b.                            | *Plus Package     | N/A                | N/A             |
| Mayfield, Westfield           |                   |                    |                 |
| a.                            | *Standard Package | N/A                | N/A             |
| b.                            | *Plus Package     | N/A                | N/A             |
| Brocton                       |                   |                    |                 |
| a.                            | *Standard Package | N/A                | N/A             |
| b.                            | *Plus Package     | N/A                | N/A             |

\*The Rates for these Home Phone Packages can be found in Section 5 - Grandfathered Services