

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C. No. 1 – Telephone  
Effective: November 5, 2018

Promotional Addendum 1  
Leaf: 1  
Revision: 0  
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COMMERCIAL TELECOMMUNICATIONS SERVICES

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**PROMOTIONAL OFFERINGS**

**Dial & Save Promotional Prepaid Calling Card:**

The Dial & Save Promotional Prepaid Calling Card Service will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll-free number on the card for access from any touch-tone telephone within the State of New York. For call completion, the customer will follow recorded prompts.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for the Dial & Save Promotional Prepaid Calling Card Service are set forth below. The rates paid by the customer will be those rates indicated on the packaging at the time of purchase of the card. An expiration date will be printed on the card. The following types of calls may not be completed with the Dial & Save Promotional Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll-free numbers; and calls to Directory Assistance.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Dial & Save Promotional Prepaid Calling Card is insufficient to continue the call and the Customer fails to enter the number of another valid Dial & Save Promotional Prepaid Calling Card prior to termination.

This Dial & Save Promotional Prepaid Calling Card Service promotion is available in \$5.00 and \$10.00 denominations; sales or excise taxes are due at the point of purchase. Dial & Save Promotional Prepaid Calling Card Service rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed from locations within the State of New York.

This promotional service will be offered to Customers through January 31, 1999, unless otherwise canceled or extended by the Company.

Per Minute Rate:       \$0.2500

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**2Q Option D Promotion - Prime Business Switched Service**

2Q Option D Promotion - Prime Business Switched Service is a presubscribed/switched promotional telecommunications service combining inbound, outbound and travel card services exclusively to new Telco business customers ordering Prime Business Switched Service between April 1, 1999, and June 30, 1999. Customers are billed at per minute rates based on a Minimum Monthly Usage Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service are required to commit to a minimum term of 12 months and a Minimum Monthly Usage Level. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00 multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

Outbound and Inbound Per Minute Rate

Minimum Monthly Usage Level	Per Minute Rate
\$100.00 - \$199.99	\$0.0950
\$200.00 - \$499.99	\$0.0950
\$500.00 - \$999.99	\$0.0950
\$1,000.00 - \$2,499.99	\$0.0950
\$2,500.00/Over	\$0.0950

Issued By: Charles Griffin by supplement No. 1 effective 02/19/2023

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**2Q Option D Promotion - Prime Business Switched Service**

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of New York. There is no surcharge.

Per Minute Rate: \$0.2000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge	\$3.00/per 800
number Monthly Recurring Account Charge	\$5.00
Directory Assistance	\$0.75/per call charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**2Q Option I Promotion - Prime Business Switched  
Service**

2Q Option I Promotion - Prime Business Switched Service is a presubscribed/switched promotional telecommunications service combining inbound, outbound and travel card services exclusively to new Telco business customers that order Prime Business Switched Service between April 1, 1999, and June 30, 1999. Customers are billed at per minute rates based on a Minimum Monthly Usage Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service are required to commit to a minimum term of 12 months and a Minimum Monthly Usage Level. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00 multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment Period.

**Outbound and Inbound Per Minute Rates**

Minimum Monthly Usage Commitment Level	Per Minute Rate
\$100.00 - \$499.99	\$0.1000
\$500.00 - \$999.99	\$0.1000
\$1,000.00 - \$2,499.99	\$0.1000
\$2,500.00/Over	\$0.1000

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**2Q Option I Promotion - Prime Business Switched Service**

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of New York. There is no surcharge.

Per Minute Rate: \$0.2000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge	\$3.00/per 800
number Monthly Recurring Account Charge	\$5.00
Directory Assistance	\$0.75/per call charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**1010399 Domestic Service Promotion I:**

The "1010399" Domestic Service Promotion I is a flat-rate residential service offered to casual calling customers from July 15, 1999 to December 31, 1999. Casual calling customers who dial the company's 10-10-399 access code prior to placing 1+ calls will receive an initial rate (per call) for the first 10 minutes of usage, with each additional minute thereafter receiving a separate rate.

**Per Minute Rates:**

Initial 10 Minute Rate:  
\$0.90 Each Add'l Minute:  
\$0  
.07

Directory Assistance: \$1.01/per call charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Dedicated Promotion**

Prime Business Select Dedicated Promotion is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements. This promotion is available through December 31, 1999. Customers subscribing to this service must commit to a minimum term of 12 months. A Customer's Minimum Monthly Usage Commitment Level must consist of one of the following Options:

OPTION I      \$1,500.00/voice and data transmission type

services; OPTION II    \$2,500.00/voice only transmission type

services.

The Customer's Monthly Usage Level is based on combined intrastate, interstate and international service.

Outbound and Inbound Per Minute Rates:

PER MINUTE RATES	
Monthly Usage Commitment Level OPTION I/OPTION II	12 Month Term OPTION I/OPTION II
\$1,500.00/\$2,500.00	\$0.0550/\$0.0550
\$5,000.00/\$5,000.00	\$0.0550/\$0.0550
\$7,500.00/\$7,500.00	\$0.0550/\$0.0550
\$10,000.00/\$10,000.00	\$0.0550/\$0.0550
\$15,000.00/\$15,000.00	\$0.0550/\$0.0550
\$25,000.00/\$25,000.00	\$0.0550/\$0.0550
Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.	

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### PROMOTIONAL OFFERINGS (Cont'd.)

#### Prime Business Select Dedicated Promotion, (Cont'd.)

##### Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to OPTION I or OPTION II Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

##### Deficiency Charge

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level associated with OPTION I or OPTION II, whichever applies, and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

##### Billing Increments

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.



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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Dedicated Promotion, (Cont'd.)**

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge     \$3.00/per 800  
number Directory Assistance             \$1.40/per call  
charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Dedicated Promotion, (Cont'd.)**

Prime Business Communications Dedicated Promotion is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements. This promotion is available through December 31, 1999. A Customer's Minimum Monthly Usage Commitment Level must consist of one of the following Options:

OPTION I      \$1,500.00/voice and data transmission type  
services; OPTION II    \$2,500.00/voice only transmission type  
services.

The Customer's Monthly Usage Level is based on combined intrastate, interstate and international service.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Dedicated Promotion, (Cont'd.)**

Outbound and Inbound Per Minute Rates:

Monthly Usage Commitment Level OPTION I/OPTION II	Per Minute Rates OPTION I/OPTION II
\$1,500.00/\$2,500.00	\$0.0500/\$0.0500
\$5,000.00/\$5,000.00	\$0.0500/\$0.0500
\$7,500.00/\$7,500.00	\$0.0500/\$0.0500
\$10,000.00/\$10,000.00	\$0.0500/\$0.0500
\$15,000.00/\$15,000.00	\$0.0500/\$0.0500
\$25,000.00/\$25,000.00	\$0.0500/\$0.0500
Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.	

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Dedicated Promotion,**

**(Cont'd.) Travel Card Per Minute Rates**

Customers subscribing to this promotional service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1500

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge      \$3.00/per 800  
number Directory Assistance              \$1.40/per call  
charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Switched Promotion #2**

Prime Business Communications Switched Promotion #2 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at the flat per minute rates listed below.

Outbound and Inbound Per Minute Rate:

\$0.0950

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Switched Promotion #2, (Cont'd.)**

**Billing Increments:**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this promotional service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1500

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge     \$3.00/per 800

number Directory Assistance             \$1.40/per call

charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Switched Promotion #1**

Prime Business Communications Switched Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is only available through December 31, 1999. Customers are billed at per minute rates based on actual total Minimum Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined intrastate, interstate and international usage.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Communications Switched Promotion #1, (Cont'd.)**

Outbound and Inbound Per Minute Rates:

Monthly Volume Usage Levels	Per Minute Rates
\$0 - \$199.99	\$0.0950
\$200.00 - \$499.99	\$0.0950
\$500.00/Over	\$0.0950

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1500

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge      \$3.00/per 800  
number Directory Assistance              \$1.40/per call  
charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Switched Promotion #2**

Prime Business Select Switched Promotion #2 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined intrastate, interstate and international usage. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12- month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

Outbound and Inbound Per Minute Rates

PER MINUTE RATES	
Monthly Volume Usage Levels	12 Month Term
\$0 - \$99.99	\$0.1300
\$100.00 - \$199.99	\$0.1300
\$200.00 - \$499.99	\$0.1300
\$500.00/Over	\$0.1300

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Switched Promotion #2, (Cont'd.)**

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge      \$3.00/per 800

number Directory Assistance              \$1.40/per call

charge

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Switched Promotion #1**

Prime Business Select Switched Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined interstate, intrastate and international usage. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

Outbound and Inbound Per Minute Rates

PER MINUTE RATES	
Monthly Volume Usage Level	12 Month Term
\$0 - \$500.00	\$0.1300
\$501.00 - \$1,000.00	\$0.1300
\$1,001.00 - \$2,500.00	\$0.1300
\$2,501.00/Over	\$0.1300

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Prime Business Select Switched Promotion #1,**

**(Cont'd.) Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge      \$3.00/per 800

number Directory Assistance              \$1.40/per call

charge

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C. No. 1 – Telephone  
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COMMERCIAL TELECOMMUNICATIONS SERVICES

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Switched Promotion**

Specialized Switched Promotion is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period. A Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage.

**Outbound and Inbound Per Minute Rates**

	PER MINUTE RATES
Monthly Volume Usage Levels	12 Month Term
\$0 - \$500.00	\$0.1300
\$501.00 - \$1,000.00	\$0.1300
\$1,001.00 - \$2,500.00	\$0.1300
\$2,501.00/Over	\$0.1300

Issued By: Charles Griffin  
Issued By: by supplement No. 1 effective 02/19/2023

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C. No. 1 – Telephone  
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COMMERCIAL TELECOMMUNICATIONS SERVICES

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Switched Promotion,**

**(Cont'd.) Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge     \$3.00/per 800

number Directory Assistance             \$1.40/per call

charge

Matrix Telecom, LLC  
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COMMERCIAL TELECOMMUNICATIONS SERVICES

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Dedicated Promotion**

**#1**

Specialized Dedicated Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements for voice transmission service types. This promotion is available through December 31, 1999. Customers subscribing to this service promotion must commit to a minimum term of 12 months and a Minimum Monthly Usage Commitment Level of \$2,500.00. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international service.

**Outbound and Inbound Per Minute Rates**

PER MINUTE RATES	
Monthly Usage Commitment Level	12 Month Term
\$2,500.00 - \$4999.99	\$0.0550
\$5,000.00/Over	\$0.0550
Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.	

**Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Dedicated Promotion #1, (Cont'd.)**

**Deficiency Charge**

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge      \$2.00/per 800/8XX

number Directory Assistance              \$1.40/per call charge



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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Dedicated Promotion #2**

Specialized Dedicated Promotion #2 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring access arrangements for both voice and data transmission type services. This promotion is available through December 31, 1999. Customers subscribing to this service must commit to a minimum term of 12 months and a Minimum Monthly Usage Commitment Level of \$1,500.00. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage.

**Outbound and Inbound Per Minute Rates**

PER MINUTE RATES	
Monthly Volume Usage Level	12 Month Term
\$1,500.00 - \$4999.99	\$0.0550
\$5,000.00/Over	\$0.0550
Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.	

**Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Dedicated Promotion #2, (Cont'd.)**

**Deficiency Charge**

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

**Billing Increments**

Each direct-dialed call and inbound toll-free call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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**PROMOTIONAL OFFERINGS (Cont'd.)**

**Specialized Dedicated Promotion #2,**

**(Cont'd.) Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

**Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge	\$2.00/per 800/8XX number
Directory Assistance	\$1.40/per call charge