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P.S.C. No. 5 - Telephone

Hancock Telephone Company

Basic Local Service Credit Addenda 3

Basic Local Exchange Service Credit

Basic Local Exchange Service Credit

In April of 2006, the Company received a distribution of funds due to the dissolution of the Rural Telephone Bank (RTB). In September of 2018, the Company received approval to increase its rates by \$2.00, as long as its rates do not exceed the State benchmark of \$23.00. The company will increase its rates by \$0.90, which will bring its residential and business rates to \$23.00. The Company will apply the proceeds it receives, as a result of the dissolution of the Rural Telephone Bank (RTB), in part, to offset basic local exchange rate increases for all customers except Lifeline customers. Lifeline Customers will be eligible for the below "Additional Lifeline Credit, as outlined in the Commission Order. The company will issue the following monthly credits, differentiated by the type of service, as follows:

Type of Service	Amount of RTB Bill Credit Per Local Exchange Access Line	
Residential	\$3.63	(C)
Business	\$3.63	(C)

Date Issued: November 9, 2018 Date Effective: January 1, 2019

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

^{*} Issued in compliance with Commission Order in Case No. 06-C-0314.