



April 21, 2010

Honorable Jaclyn A. Brillling, Secretary  
State of New York  
Public Service Commission  
Office of the Secretary, 19<sup>th</sup> Floor  
Three Empire State Plaza  
Albany, NY 12223

Dear Secretary Brillling:

The attached leaf, issued by Niagara Mohawk Power Corporation d/b/a National Grid ("Company"), is being transmitted for filing in accordance with the requirements of the New York State Public Service Commission ("Commission").

First Revised Leaf No. 108

To P.S.C. No. 220 Electricity

Effective: August 1, 2010

The purpose of this filing is to revise Rule 21.3.3 of the Retail Tariff P.S.C. No. 220 Electricity to allow the Company to implement the National Grid Connects Program ("Connects Program").

The Connects Program is a new program the Company plans to implement for the convenience and benefit of its residential customers. The Connects Program will allow a licensed electrician who is registered with the Company to make the permanent overhead connection between the Company's overhead service lateral and the customer's service entrance conductor. Under the current version of Rule 21.3.3, an electrician hired by a customer is prohibited from making this connection. Instead, the electrician must coordinate with the Company for the Company to make the permanent connection

The Connects Program simplifies this process by allowing a licensed electrician hired by a customer to make the permanent connection provided the following conditions are met:

- The work must involve an existing overhead residential service;
- The residential overhead service must be single phase, three wire, and 200 amps or less;
- There must be no change in the Company's service point of attachment;
- The service wire must be available and in good condition;
- The electrician must be licensed and in good standing with the authority having jurisdiction and must sign up with the Company to participate in the Connects Program; and

- The electrician must use connectors that will be supplied by National Grid at no cost.

Licensed electricians will be able to sign up for the Connects Program by going to the Company's website at [www.nationalgridus.com/connects](http://www.nationalgridus.com/connects) or by completing a mailer and returning it to the Company. The qualifications for participation in the Connects Program will be listed on the website and in the mailer. Licensing of electricians is determined by the authority having jurisdiction in the applicable municipality.

For residential customers whose electricians have not signed up for the Connects Program, the Company will continue to make the permanent connection.

The Connects Program benefits customers in several ways. It will allow the customer's licensed electrician more control over the timing of the work. A licensed electrician participating in the Connects Program will no longer have to schedule an appointment with the Company to install the permanent connection. This will shorten the length of time the electrician will be at the customer's home and the length of the outage the customer experiences. Further, the Connects Program should expedite the customer's service, since the electrician will now be able to complete the work in one setting.

In terms of safety, the licensed electrician is exposed to no additional electric risk when making the permanent connection, as the voltage at the connection point is the same as at other locations on the customer's service equipment. Further, once the electrician completes their work, it must be inspected by a municipal electrical inspector. When the Company receives the inspection notification, a meter services representative will visually inspect the connection and seal the meter.

While the Connects Program is limited currently to residential services, should the Company decide, in the future, to expand the program to cover non-residential services, we will schedule a meeting with PSC Staff to discuss.

The notice required by the State Administrative Procedures Act is included with this filing.

Also, waiver of the requirements of 16 NYCRR §720-8 of the Commission's regulations as to newspaper publication is requested for this filing. The Company will inform licensed electricians of the qualifications necessary to participate in the Connects Program via the website and mailers discussed above. In addition, the Connects Program is described in the Company's Specifications for Electrical Installations booklet, which is available upon request.

Any questions regarding this filing may be directed to Mr. Stephen Dalbec, Manager - Electric Distribution Program Office, at (781) 907-3379.

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Please contact the undersigned of any action taken regarding this filing.

Sincerely,

Pamela B. Dise,  
Manager - Electric Pricing

Attachment