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Keefe B. ClemonsGeneral Counsel – Northeast Region

July 25, 2016

Honorable Kathleen H. Burgess Secretary New York Public Service Commission Three Empire State Plaza Albany, New York 12223

Re: Withdrawal of certain Operator-Handled Calls

Dear Secretary Burgess:

The enclosed tariff pages, which are listed in the Attachment to this letter, are issued by Verizon New York Inc. ("Verizon") and are transmitted for filing with the Public Service Commission, State of New York, to be effective August 8, 2016.

The proposed revisions provide for the withdrawal of Person-to-Person, Collect Call and Third Number Billing. These services are obsolete and Verizon is discontinuing these services because of low market demand. Verizon customers will still be able to reach operators by dialing "0". Operators will be able to assist customers by dialing a call for them, provide support for emergency calls or 911, or provide support to customers with disabilities that may prevent them from making or completing calls on their own.

The Company provided notice of the withdrawal of these services via bill messages in April, May and June of 2016 and an Industry Notice in October 2015. Therefore, we respectfully request waiver of any newspaper publication requirements.

Please forward the acknowledgement receipt for this filing to Jeanette Nunez at jeanette.nunez@verizon.com.

Respectfully submitted.

Leefe B. Clemons

Keefe B. Clemons

Attachment

Withdrawal of Person-to-Person, Collect Calls and Third Number Billing (Effective August 8, 2016)

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