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VIA ELECTRONIC FILING

November 17, 2014

Honorable Kathleen H. Burgess Secretary to the Commission State of New York Department of Public Service Three Empire State Plaza Albany, NY 12223-1350

SUBJECT:

United Water New York Case No. 13-W-0295 Order Establishing Rates

(Issued and Effective June 26, 2014)

Dear Secretary Burgess:

In accordance with the Commission Order, Ordering Clause No. 2 (b), in the above case, United Water New York Inc. hereby transmits for filing the following leaves updated to reflect the definition for "service appointment" and the customer credit associated with Missed Service Appointments.

P.S.C. No. 1 - Water

Leaf No. 11, Revision 1, Superseding Revision 0 Leaf No. 99, Revision 4, Superseding Revision 3

Effective: November 18, 2014

It has recently been determined that this customer credit, as discussed on pages 68 and 69 of the above mentioned Order, was not included in the original compliance tariff filing dated June 30, 2014 to be effective July 4, 2014.

These further revisions to the compliance filing made on June 30, 2014 contain the new definition (Leaf No. 11) and the customer credit language (Leaf No. 99) which were drafted with the assistance of Staff.

Very truly yours,

Caryl D. Jersey

Senior Regulatory Specialist

Enclosures

CC:

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