

NEW YORK STATE TELECOMMUNICATIONS ASSOCIATION, INC. 20 CORPORATE WOODS BOULEVARD ALBANY, NY 12211 (518) 443-2700 www.nysta.com

November 7, 2014

Honorable Kathleen Burgess, Secretary New York State Public Service Commission Executive Office, 14th Floor Three Empire State Plaza Albany, New York 12223

Dear Secretary Burgess:

Enclosed, please find the following revised pages for Hancock Telephone Company

P.S.C. No. 5 – Telephone Addenda 4-Waivers

The issue date of this filing is November 7, 2014 and the effective date is December 1, 2014.

The purpose of this filling is to waive the charges associated with the installation of the Company's Voicemail service and its Custom Calling a CLASS Features, including the company's Valu-Pak, Valu-Choice, and Valu-Select Discount Packages.

No revenue impact has been calculated; however, it is expected to be minimal. The Company will notify its customers via its normal marketing efforts.

If you have any questions, please call me at 443-2703.

Sincerely,

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Caroline Hill Regulatory and Member Services Director