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Keefe B. Clemons
General Counsel – Northeast Region



March 15, 2013

Honorable Jeffrey Cohen
Acting Secretary, Public Service Commission
State of New York
Three Empire State Plaza
Albany, New York 12223

***Re: Operator Passthrough and Busy Line Verification
and Interrupt Services- Withdrawal***

Dear Acting Secretary Cohen:

The following schedule, issued by Verizon New York Inc. ("Verizon"), is transmitted for filing in accordance with the requirements of the Public Service Commission, State of New York, to be effective April 14, 2013:

PSC NY No. 8--COMMUNICATIONS

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The proposed revisions provide for the withdrawal of Busy Verification and Interrupt Service and Operator Passthrough Service.

Busy Verification and Interrupt Service are pay-per-use services and the usage has declined significantly in recent years. These functions cannot be provided to calling parties for many types of services that the called parties might use, including wireless, cable, VoIP, PBX, data lines, vacant lines, and lines with call waiting, voicemail or call forwarding. Consumers have multiple alternative means to reach a user involved in a communication, including call waiting, voice mail or using an alternative non-ILEC services such as a cellphone, IM, or email.

The use of Operator Passthrough Service has also significantly declined over time. This service is outdated and unnecessary given the many options customers have to make long distance calls, and because they can reach preferred carrier operators easily by dialing 00. Callers can also choose between numerous 800 and 1010 services that are directly accessible to all consumers. Moreover, consumer usage of collect, billed-to-third number, and other operator service calls, both local and long distance, has declined with the expansion of VoIP, wireless, and wireline unlimited calling plan options.

The Company provided notice of the withdrawal of these services via a bill message, and Industry Notice, and a web posting in January 2013. Therefore, we respectfully request waiver of any newspaper publication requirements.

Very truly yours,

A handwritten signature in black ink, reading "Kiefer B. Clemons". The signature is written in a cursive, flowing style.

Attachment