

151 Southhall Lane, Ste 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

> October 4, 2019 Via Web Filing

Hon. Kathleen H. Burgess, Commission Secretary New York State Department of Public Service Three Empire State Plaza Agency Building 3 Albany, NY 12223-1350

RE: Talk America, LLC Revision to PSC No. 2 – Telephone – Local Exchange Telecommunications Tariff

Dear Hon. Burgess:

Please accept the original of the above referenced tariff filing submitted on behalf of Talk America, LLC. This filing increases the restoral charge for business customers only. Customers are notified of the restoral charge on the disconnection notice they will receive when their account is in jeopardy. The Company respectfully requests an effective date for this filing of November 1, 2019.

The following tariff leafs are included with this filing:

Leaf 49 – Revision 1 Increases maximum rates for Restoral Charge for business customers

Addendum 4

Leaf 2 – Revision 1 Increases Restoral Charge for business customers

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to iris Mennens (imennens@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas Consultant

tms: NYI1919

Enclosures ST/im