



February 4, 2020

Honorable Kathleen H. Burgess
Secretary to the Commission
New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

RE: Lifeline Telephone Service changes and New York State Lifeline Credit to offset the federal reduction

Dear Secretary Burgess:

In accordance with Public Service Law, enclosed are copies of the Tariff for Frontier Communications of Sylvan Lake, Inc., PSC No. 14 Telephone, issued February 4, 2020 to be effective February 19, 2020 as follows:

PSC No. 14 Telephone

Section 6

Leaf: 1, Revision: 6

Leaf: 2, Revision: 3

Leaf: 3, Revision: 1

Addenda 1

Leaf: 1, Revision: 0

The purpose of this filing is to make language modifications and restructure Lifeline Telephone Service and include a new Addenda 1 section that contains Additional Lifeline Service Credits, per PSC staff request. This filing also includes an additional New York State discount for those affected Lifeline Subscribers due to the federal reduction as part of the first step of the phase-out, pursuant to the FCC's Lifeline Modernization Order, WC Docket No. 11-42, issued April 27, 2016.

There is no need to notice customers of this filing.

If you have any questions regarding the format of the tariff, please contact Linda Saldaña at (916) 686-3590 or via email at Linda.Saldana@ftr.com, otherwise please contact me at (585) 777-4717.

Sincerely,

/s/ Leslie Zink

Leslie Zink
Sr. Manager, Pricing & Tariffs

Enclosures