



January 30, 2018

Hon. Kathleen H. Burgess
Secretary to the Commission
New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

RE: Discontinue Busy Verification Busy Interrupt

Dear Secretary Burgess:

In accordance with Public Service Law, enclosed are copies of the Tariff for Frontier Communications of Sylvan Lake, Inc., PSC No. 14 Telephone, issued January 30, 2018 to be effective March 1, 2018 as follows:

PSC No. 14 Telephone

Section 6

Leaf: 11, Revision: 7

Leaf: 11.1, Revision: 4

The purpose of this filing is to discontinue Busy Verification and Busy Interrupt features. This discontinuation is due to changes in technology and vendor support. Also, to correct paragraph numbering and paragraph alignment.

The Commission is respectfully requested to waive the legal requirement of a formal newspaper publication since customers will be notified directly.

A bill message will run for the discontinue Busy Verification and Busy Interrupt features. It will read as follows: Frontier has been providing local customers with Busy Verification and Busy Interrupt. Effective March 1, 2018 Busy Verification Services & Busy Interrupt Services will be discontinued. Please contact customer service with questions.

If you have any questions regarding the format of the tariff, please contact Linda Saldaña at (916) 686-3590 or via email at Linda.Saldana@ftr.com, otherwise please contact me at (585) 777-4717.

Sincerely,

/s/ Leslie Zink

Leslie Zink
Sr. Manager, Pricing & Tariffs

Enclosures