

Talk America Services, LLC  
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## TELECOMMUNICATIONS SERVICES TARIFF

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### 2.0 Explanation of Terms and Abbreviations (Cont'd)

#### Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

#### Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent. The due date may be designated by 'due by,' 'pay by,' 'if paid by,' or other such language on the Customer's bill.

#### Exchange

A unit established for the administration of local communication services.

#### Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

#### Fraud

An attempt to procure or retain service by supplying misleading or deliberately inaccurate information, or by untruthful or unlawful means, including supplying false information on an application for service. There will be a presumption of fraud in cases where the customer's actual usage for a month, or its pro-rata usage for a partial month, is more than three times the customer's estimated usage (or the pro-rata share of estimated usage) as supplied by the customer at the time of application (which may be revised by customer based on actual experience upon notification to the Company), and that usage is in excess of \$500. In such cases, the customer may be contacted to notify the customer of the usage levels, and to discuss the reasons for the usage levels. In such cases, restrictions may be imposed upon further usage unless satisfactory payment arrangements are made.

#### Incumbent Local Exchange Carrier or Incumbent Carrier

The local exchange carrier that has Section 251(c) obligations under the federal Telecommunications Act.

#### Individual Case Basis

A rate, charge, or condition of the tariff as determined by individual circumstances.

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