

Talk America Services, LLC
PSC No. 1- Telephone
Effective: January 19, 2015

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Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES TARIFF

3.0 General Rules and Regulations (Cont'd)

3.7 Deposits (Cont'd)

3.7.4 Handling of Deposits

Deposits shall be sent or delivered to: Talk America Services, LLC, 4001 N Rodney Parham Rd., Little Rock, AR 72212. Company will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

3.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by Company's records.

3.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with Company's regulations for the prompt payment of bills.

3.7.7 Refund

The deposit shall be refunded or credited to the Customer after not more than twelve (12) consecutive months of prompt payment or as required by applicable Commission rules. The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of Company's accounting year or on the anniversary date of the account.

3.7.8 Interest

Deposits held for thirty days or more will be paid interest on that deposit at a rate specified by the Commission.

Issued by: SVP - Corporate Development and Operations
4001 N Rodney Parham Rd., Little Rock, AR 72212