

Talk America Services, LLC
PSC No. 1- Telephone
Effective: January 19, 2015

Leaf: 2
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES TARIFF

CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. **By Phone:**
Helpline (for complaints/inquiries):
1-800-342-3377 (Within the Continental United States) or,
1-800-662-1220 (Hearing/Speech Impaired: TDD
518-472-8502 (Fax)
2. **Online:**
<http://www.dps.ny.gov/complaints.html> or,
3. **By Mail:**
NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

Issued by: SVP - Corporate Development and Operations
4001 N Rodney Parham Rd., Little Rock, AR 72212