

Talk America Services, LLC
PSC No. 1- Telephone
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TELECOMMUNICATIONS SERVICES TARIFF

4.0 Services, Rates, and Charges (Cont'd)

4.4 Nonrecurring Charges (Cont'd)

4.4.5 PIC/LPIC Change Charge

Initial PIC/LPIC selections will be processed at a \$5.00 min/\$5.50 max charge per line, which may be waived if the Customer chooses Company as their long distance provider. A non-recurring \$5.00 min/\$5.50 max charge shall be applicable to all subsequent PIC/LPIC changes. If a PIC/LPIC change is initiated by an IXC on behalf of the Customer, and the Customer denies having made a change, and the IXC is unable to produce documentation of the change with a letter of agency signed by the Customer; then the Customer will be reassigned to its previously selected PIC/LPIC and the charge will be assessed to the IXC.

4.4.6 Trouble Isolation Charge

This charge applies when Company dispatches either its own, or a third-party, technician to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Trouble Isolation Charge shall apply if the customer subscribes to an inside wire maintenance plan with Company or trouble is found on the network side of the demarcation point.

Residential Customer- - \$10.00 min./ \$100.00 max per hour

4.4.7 Bill Copies

Residential Customer: \$5.00/\$10.00 max per copy

Additional and alternate bill copies will be available upon a customer's request. An additional bill copy is a secondary copy of the customer's initial bill and an alternate bill copy is an additional bill sent to a different address other than the billing address. Charges for the additional and alternate bill copies are noted above.

Issued by: SVP - Corporate Development and Operations
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