

Talk America Services, LLC  
PSC No. 1- Telephone  
Effective: January 19, 2015

Leaf: 43  
Revision: 1  
Superseding Revision: 0

## TELECOMMUNICATIONS SERVICES TARIFF

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### 4.0 Services, Rates, and Charges (Cont'd)

#### 4.4 Nonrecurring Charges (Cont'd)

##### 4.4.8 Account Handling Charge

Account Handling Charge: \$30.00 min/\$50.00 max for each subsequent attempt

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

##### 4.4.9 Payphone Surcharge

Payphone Surcharge            \$0.00 min/\$1.00 max / per call

Payphone Surcharge is applied to all intrastate, interstate and international calls that originate from any domestic pay telephone used to access Company services. This charge is in addition to standard tariffed usage charges and surcharges.

##### 4.4.10 Order Charge

This charge will apply per order for the following actions: ANI Swap, business to residential conversion, residential to business conversion, Change of Ownership, Add/Change/Remove Directory Listing, Add/Change/Remove Blocking Features, Add/Change/Remove Features, Add/Change/Remove Voicemail, RCF install, POTs to RCF conversion, feature installation, package change, changes to seasonal lines.

This charge will also apply per order on Toll Free ANIs for, but not limited to, the following actions: Adding a Toll Free number, porting a Toll Free number, disconnecting a Toll Free number, changes such as area of service, service change, PIN change, blocking certain numbers or allowing certain numbers.

Residential Customers                            \$5 min/\$50.00 max / per order

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