

Talk America Services, LLC
PSC No. 1- Telephone
Effective: January 19, 2015

Leaf: 38
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES TARIFF

4.0 Services, Rates, and Charges (Cont'd)

4.1.4 Promotional Offerings

Company may from time to time engage in special promotions of limited duration. These promotions may be in the form of waiver or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new Customers or to increase existing Customer awareness of a particular service. All promotions will be offered on a non-discriminatory basis to eligible Customers.

4.1.5 Individual Case Basis (ICB) and Term and Volume Discounts

Company may offer individualized arrangements on a case-by-case basis where necessary to meet prices, terms, or conditions of service offered by competitors. In such cases, the prices offered by Company shall not exceed the prices for similar services contained in this tariff.

4.2 Directory Assistance

4.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

4.2.2 Availability

DA is available to all Customers.

4.2.3 Maximum Number of Requests Per Call

Two (2) requests for a telephone number will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

Issued by: SVP - Corporate Development and Operations
4001 N Rodney Parham Rd., Little Rock, AR 72212