

PSC NO: 15 TELEPHONE  
Frontier Communications of Ausable Valley, Inc.  
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Section 2 Leaf: 3  
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SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

1. Definitions (cont'd)

e. Maintenance Service Charge

1. A Maintenance Service Charge will apply per visit when the Company is requested by the customer or authorized agent to locate trouble and the problem is determined not to be in facilities maintained by the Company. This charge applies regardless of whether the customer's facilities are in accordance with this tariff.

f. Additional Line Charge

1. An Additional Line Charge applies for each additional access line that is connected at the same time as another line.

g. Deloading Charge

1. A Deloading Charge will apply to situations in which a customer requests the removal of load coils and/or bridge taps from outside plant facilities.

2. Applications

a. Installment Billing

Residence customers may elect to pay their service connection and other non-recurring charges associated with service orders in monthly installments for up to a 12 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

- a. Installment billing may be used only by residence customers.
- b. Charges will be billed in twelve monthly installments unless the customer chooses a shorter payment period.
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
- d. More than one installment plan may be in effect for the same customer at the same time.

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