

SOLUTIONS EXPRESS, LTD.  
P.S.C. NO. 1 – TELEPHONE  
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**3 General Rules and Regulations (cont'd)**

**3.9 Additional Provisions Applicable to Business Customers (cont'd)**

**3.9.3 Deposits**

Deposits will be returned to a business Customer upon cancellation of service or after one year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

**3.9.4 Dishonored Checks**

If a business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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