

PSC No. 2 – Water  
UNITED WATER WESTCHESTER INC.  
Initial Effective Date: December 5, 2014

Leaf No. 41  
Revision: 0  
Superseding Revision:

### **GENERAL INFORMATION**

suffer a serious impairment, or unless it is informed by the local department of social services that appropriate alternative arrangements to preclude a serious impairment to health or safety have been made or that the claim of serious impairment is without merit. Company thereafter intending to terminate service must provide at least five calendar days written notice to the occupants that heat-related service will be terminated, and must, if so notified by the department of social services, inform the individual of the finding of no serious impairment. Such notice must state that any occupant may seek further review by the Commission.

- (4) If Company is notified by the local department of social services that an occupant in a multiple dwelling where the heat-related service has been terminated by Company may suffer a serious impairment to health and safety, it must reconnect heat-related service or otherwise provide heat to such person, and continue such service as provided for in paragraph (3) of this subdivision.

### **19. RESTORATION OF SERVICE CHARGE**

- (a) When water service has been discontinued on written order of the Customer or for non-payment of bills or for any of the foregoing reasons, and service is again desired by the same Customer, the Customer shall pay all bills in arrears and correct the condition or violation, if any, on which the discontinuance was based, shall sign a new application for service and shall pay the fee stipulated in the Miscellaneous Service Charges leaf of this tariff. Residential Customers will not be required to sign a new application and may remit the turn-on charge as part of the deferred payment plan. The Customer shall establish with the Company the exact time and date service is to be restored.

Normal office hours are weekdays 8:00 a.m. to 4:30 p.m.

Holidays are as follows:

New Year's Day	Independence Day
Martin Luther King's Birthday	Labor Day
Washington's Birthday	Veteran's Day
Good Friday	Christmas
Memorial Day	
Thanksgiving Day & the Friday after	

If, however, by the willful acts of the Customer, it was necessary to shut off or disconnect the service pipe at the Company's main, the charge to the Customer for turn-on of service will be the actual cost incurred by the Company incident to the disconnection and reconnection of the service pipe.